

**To:** All Responsible Officers and Alternate Responsible Officers at Department of State programs only (for J-1 students)

**Date:** April 20, 2016

**Re:** Resolution of Form DS-2019 Batch Download Problems in Batch

**Number:** 1604-11

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### **General Information**

Over the last few weeks, the Student and Exchange Visitor Program (SEVP) and the U.S. Department of State were informed that a small number of Batches uploaded by Exchange Visitor Program sponsors returned Forms DS-2019, "Certificate of Eligibility for Exchange Visitor (J-1) Status," from other sponsoring programs. After researching the affected files, we determined the problem resulted from the configuration files on the servers that run Batch. The issue is resolved and a permanent fix was implemented on Tuesday, April 19, to change the naming convention of the returned .pdf forms.

We apologize for any inconvenience the suspension of the batch processing may have caused. However, it was necessary to ensure that private data was not being shared.

### **Comments**

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