Company Name:

Deco

Contract Number:

HSCEE3-09-A-00005 (HSCEE309A00005)

Solicitation Number:

HSCEE3-08-Q-00001 (HSCEE308Q00001)

Requisition/Reference Number: 3PS-08-NB-0004 (3PS08NB0004)

Period of Performance:

10/16/2008 through 10/15/2013

Services Provided:

Providing for Armed/Unarmed Guard Services throughout the State of Delaware.

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NAME OF OFFEROR OR CONTRACTOR

DECO, INC.

м no. (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE	AMOUNT (F)
	Deco Security Services quote dated 3/13/2008, Final Proposal Revision dated 9/15/2008 and Amendments 1-4 are acknowledged and hereby incorporated by reference into the Blanket Purchase Agreement.				
	The following attached documents are hereby incorporated into the BPA:				
	<ol> <li>Statement of Work</li> <li>Post Exhibit</li> </ol>				
	3. Terms and Conditions 4. Applicable Wage Determinations				
	A Contracting Officer's Technical Representative will be appointed prior to the issuance of the first BPA call.				
	Period of Performance: 10/16/2008 to 10/15/2013				

# Statement of Work (SOW)- Attachment #1

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#### 1. Introduction

# 1.1 Use of Acronyms

This Solicitation/BPA contains numerous acronyms. Whenever a new term is introduced in the Solicitation/BPA that will be referred to by an acronym, the acronym will appear next to the term in parentheses (). The acronyms that will appear in the Solicitation/BPA are listed below for easy reference:

ATR Agency Technical Representative SGIM Security Guard Information Manual

CM Contract Manager

CPM Contract Performance Monitor

CO Contracting Officer

COTR Contracting Officer's Technical Representative

DHS Department of Homeland Security

DOL Department of Labor

FAR Federal Acquisition Regulation FLEP FPS Law Enforcement Personnel

FPS Federal Protective Service

FSS Federal Supply Service, General Services Administration

HSAM Homeland Security Acquisition Manual
HSAR Homeland Security Acquisition Regulations
ICE Immigration and Customs Enforcement

MAS Multiple Award Schedule Public Buildings Service

SAS Special Additional Services

SF 30 Standard Form 30 (Amendment of Solicitation/Modification BPA)

SOW Statement of Work

SUPV Supervisor

TAS Temporary Additional Services
BPA Blanket Purchase Agreement

#### 1.2 General Information

This is a Statement of Work (SOW) for Department of Homeland Security (DHS) Federal Protective Service (FPS) Solicitation/BPA number HSCEE3-08-Q-00001

As an integral component of the FPS security effort, the Vendor shall provide and maintain all management, supervision, manpower, training, equipment, supplies, licenses, permits, certificates, insurance, pre-employment screenings, reports, and files necessary to accomplish security guard services as described and required in this SOW .The Vendor shall perform to the standards required in this BPA and will be expected to work closely with FPS representatives throughout the duration of the BPA.

Where the Government identifies and references specific Solicitation/BPA Section numbers, that reference refers to that Section in its entirety, including every subsection

having the same letter and/or letter-number prefix. For example, a reference to the requirements of "Section C" includes <u>all</u> of Section C. Similarly, a reference to Section 7 includes Sections 7.1, 7.2, and so on, through the last subsection identified with a prefix of "7."

# 1.3 <u>Information Regarding FPS</u>

FPS is the security and law enforcement component of the Department of Homeland Security, Immigration and Customs Enforcement. FPS is responsible for protecting federally owned or leased facilities. FPS 's mission is to provide a safe environment in which Federal agencies conduct their business without fear of violence, crime or disorder.

Contract security guards have a crucial and highly visible role in support of FPS's mission. They are usually the first (and sometimes only) contact visitors have with the Federal community, and they are usually the first line of defense in a federally controlled facility. Visitors and federal employees perceive the contract Security Guards to be an integral part of the FPS mission. It is crucial that the Vendor ensure that their employees realize the importance of their role, and perform their duties courteously and professionally at all times.

#### 2 Contract Transition

#### 2.1 Transition Phase –In

A smooth and orderly transition between the Vendor and the predecessor Vendor is necessary to assure minimum disruption to vital Vendor services and Government activities.

The Vendor shall not disrupt official Government business or in any way interfere with the assigned duties of the predecessor Vendor's employees. The Vendor may notify the predecessor Vendor's employees that the Vendor will be assuming services upon the BPA start date and may distribute business cards, employment applications, brochures, and other company information to the predecessor Vendor's employees while they are on duty, provided that there is no interference with the Contract employee's assigned duties (e.g., during "off hours" or during relief or lunch breaks). However, the Vendor shall not interview, recruit, schedule interviews, or conduct extensive discussions with the predecessor Vendor's employees while they are on duty.

The Vendor shall provide a transition plan with 5 working days after BPA award. The transition plan shall include:

A strategy for implementing supervisory functions,

The process for transitioning predecessor employees,

Equipment inventory (radio & phone) and maintenance plan,

Weapons Inventory and employee assignment

Communication plan

Relief and break plan

A plan for establishing a reserve force and the current status of staffing levels,

A progress report on obtaining permits, licenses, and registrations,

A status report on submitting applications for personnel clearances,

A strategy for training including schedules, locations, coordinating with FPS monitors, and class staffing levels

The government will allow a minimum of 60-day start up from the time of the award of the base task call to the initial start of performance.

# 2.2 Phase-Out of BPA and Continuity of Services

The vendor shall provide a list with the total number of employees performing on the BPA with any applicable suitability and certification expiration dates when requested by the CO in preparation for a new solicitation for follow-on services. Prior to BPA expiration and after a follow-on BPA is awarded; the Vendor shall exercise its best efforts and cooperation to effect an orderly and efficient transition to a successor vendor.

After a new BPA is awarded, the vendor shall disclose necessary personnel records sufficient to allow the successor vendor to conduct interviews for possible transition (if the vendor is not awarded the successor BPA). These records shall be provided to the successor at least 45 days prior to date of BPA expiration. If any incumbent employees are selected by the successor and are agreeable to the change, the incumbent vendor should cooperate to grant the employees release at a mutually agreed date.

As part of the closeout process, the vendor shall, within 30 days of the final day of performance, turn over all incumbent officer training, medical, suitability and security records to the COTR / Inspector as stated in paragraph 19A, 1 thru 17. Failure to do so shall result in a 10% withholding of final payment until this action is accomplished.

# 2.3 Conferences and Meetings

Immediately after award of the BPA and prior to the vendor's performance at the work site(s), the CO shall notify the vendor, and the Contracting Officer's Technical Representative (COTR) to schedule a pre-performance meeting that includes an indepth review of the total BPA requirements and a review of the vendor's Transition Plan.

During the start up and performance of the task call, the COTR and the vendor shall meet at least monthly to discuss all relevant contract issues. The COTR or Inspector will inspect 10% of the guard personnel records for completeness, certification validation & CERT data base correctness. The vendor shall submit the written minutes of these meetings to the COTR. Should the Government not concur with the minutes, the Government shall state in writing to the vendor any areas of clarification or disagreement within 5 days after receipt of the meeting minutes. Those comments shall be included with the minutes in the BPA file. A mutual effort will be made to resolve all problems identified.

# 3 Authority and Jurisdiction, Permits, Licenses, and Adherence to Laws

The vendor bears the sole burden for ensuring that all legally required licenses and permits are obtained and renewed as specified by the regulating agency. The vendor shall possess <u>ALL</u> licenses required to perform services in the State of Delaware.

The applicable licensing authorities that are known to the Government at this time are: Delaware State Police, Department of Safety and Homeland Security, PO Box 430, Dover, DE 19903 – 303 739-5991.

SPECIAL NOTE: The State of Delaware has stringent licensing requirements and time lines for licenses approvals. The point of contract for information surrounding the State's process is Ms Peggy Anderson at 302-739-5991 or the link for further details as well as the DE State Police Web site.

http://regulations.delaware.gov/register/august2002/proposed/6%20DE%20Reg%20124%2008-01-02.htm

The Vendor must verify and comply with <u>all</u> Federal, State, and Local requirements, whether listed here or not.

Prior to commencement of work under this BPA, and except where precluded by local law or ordinance, the vendor shall make and complete all arrangements with the appropriate officials in the state or local jurisdiction in which the services are to be performed to:

Obtain, possess, and maintain all business and corporate licenses required to operate as a commercial security service within the entire geographic area covered under this

BPA prior to performing any work under this BPA. The vendor shall furnish a legible copy of all legally required licenses and permits (excluding permits and licenses issued to individual vendor employees) to the CO prior to the BPA start date and provide any revised licenses or permits during the BPA term.

Provide any official bond(s) and insurance required, and pay any fees or costs involved or related to authorization for the arming of any employees engaged in providing armed guard services specified under this BPA.

Obtain all licenses and permits required for each security guard and supervisor to serve as an armed security guard with the authority to hold and detain individuals suspected of committing crimes.

The vendor shall complete and certify a written record that shows names and issue dates for each vendor employee having each and all legally required licenses, permits, and certifications. This written vendor certification shall state that all legal requirements have been fulfilled prior to the commencement of any BPA work. The vendor shall provide an updated record to the Government monthly (CERTS Spreadsheet) to the CO or COTR. The vendor shall not be reimbursed for services rendered by a Security Guard lacking appropriate permits and certifications.

Failure by the Vendor to obtain all required licenses as of the BPA start date will be grounds for termination for default.

The vendor must pay <u>all</u> costs and fees associated with applying for, receiving, and maintaining all such permits and licenses throughout the term of the BPA. The costs associated with this requirement must be factored into the vendor's hourly rate, as they will not be itemized or paid for separately by the Government.

Where vendor employees are required by law to individually apply for licenses and/or permits, and a fee is required by the licensing agency, the vendor shall reimburse the employee for all costs and fees associated with obtaining the required license/permit.

Armed security guards <u>shall</u> carry their firearm license/permits (and, where legally required, their concealed weapons permits) on their person while on duty, unless local or state law requires the Vendor to maintain the records. Failure by an armed security guard to carry a valid firearm certificate or permit while on duty shall result in the security guard being removed from the armed post until the certificate or permit is obtained.

All armed guards shall carry permit or proper state certification to carry weapons off site. Guards must have the ability to travel to and from their duty station with their weapons.

The CO, COTR and all other authorized Government personnel shall have the express authority to examine these documents upon request, at any time, during the duration of this BPA.

Failure by the vendor to maintain valid licenses and permits will be cause for the Government to take contractual actions, up to and including termination for default.

#### 4 Qualifications of Personnel

#### 4.1 General Qualifications

The vendor shall not employ illegal or undocumented aliens as guards for this BPA. The vendor shall expressly incorporate this provision into all subcontracts or subordinate agreements issued in support of this BPA.

To be eligible to perform under this BPA, all uniformed vendor employees must meet, to the satisfaction of the CO and COTR, the following requirements:

Be a citizen of the United States of America.

Have a Social Security Card issued and approved by the Social Security Administration.

Be at least 21 years of age. While there is no limit as to the maximum age of security guards, all security guards must be able to withstand the physical demands of the job and must be capable of responding to emergencies. At the request of the COTR, the CO may waive the minimum age requirement where the applicant meets all of the other minimum requirements and is legally eligible to perform the required duties.

Possess, at a minimum, either a high school diploma or a GED equivalency certificate.

Speak English fluently, read and comprehend written English, and compose coherent written reports in English. Bi-lingual security guards may be an asset to the Vendor.

And meet *one* of the following experience/education requirements:

Three years of security experience within the past five years; or

An Associate's Degree in a related field and at least one year of experience; or

Three years of military or National Guard (active duty or reserve) experience; or

Successful completion of Police Officer's Standard Training (POST) course; or

Any reasonable combination of the above (i.e., one year of security experience plus one year of college coursework related in the field).

Prior to working under the BPA, every supervisor and guard must possess a valid FPS certification card, ICE form 78-3527. The FPS certification card, ICE form 78-3527 is evidence that the guard has:

Received a Preliminary favorable adjudication from FPS;

Passed the medical examination and drug test;

Completed the required training;

Passed the required examination(s);

And meets all other qualification criteria to be an FPS Contract security guard.

# 5 Quality Control

#### 5.1 Vendor-Provided Quality Control Plan

The vendor shall provide a detailed Quality Control Plan within 15 days of BPA award. The vendor's Quality Control Plan shall include, but not be limited to, the following areas:

Identification of the Quality Control Monitor(s) assigned and includes evidence of their qualifications.

A description of the type, level, and frequency of inspections performed by the vendor's Quality Control Monitors. Inspections shall be conducted by the Quality Control Monitor in accordance with the Quality Control Plan and as frequently as necessary to ensure effective performance by the vendor. While the vendor may perform more inspections than are required in the Quality Control Plan, in no event shall the vendor perform fewer inspections than required by that Plan. Quality Control Inspection Check Lists which include, as a minimum, checks of: equipment, uniform and appearance; attendance; sign in/out procedures; knowledge of and adherence to Duty Book requirements; knowledge of and adherence to screening equipment operating procedures; possession of certification and company identification card(s); possession of required licenses and permits; current firearms qualifications; and overall BPA performance.

A description of the vendor's employee reward/incentive program and the vendor's discipline procedures, used when the vendor's Quality Control Monitors or the Government notes superior or deficient performance.

Under no circumstances shall individuals appointed as Quality Control Monitors serve as uniformed employees working under this BPA.

Quality Control Inspection Reports shall be prepared by approved Quality Control Monitors and remain on file with the Vendor for all inspections made during the entire BPA period. The vendor shall make those reports available upon request during the monthly COTR / Inspector meetings.

The vendor shall brief the COTR of any serious problems or deficiencies noted during an inspection and shall inform the COTR of all actions taken or planned to resolve the problem.

If the vendor's performance indicates that additional quality control measures are needed, the CO and COTR will meet with the vendor to discuss the vendor's performance, Quality Control Plan, and any other areas of concern. Through the CO, the COTR may request that the vendor take additional steps to improve both the overall performance of the BPA and adherence to their Quality Control Plan.

The Government shall consider the vendor's adherence to their stated Quality Control Plan during annual performance evaluations. Failure by the Vendor to adhere to their stated Quality Control Plan may result in contractual actions being taken by the Government.

# 5.2 Government-Provided Quality Control

The Government shall use all methods deemed necessary to ensure that the vendor's employees are in a constant state of awareness and readiness. These methods may include uniformed or undercover surveillance by FPS staff; intrusion tests by undercover FPS staff to evaluate the security guards' actions; and surveys of building tenants regarding the security guards' performance, including the security guards' professionalism, courtesy, and knowledge of their assigned duties.

In the event a serious breach of assigned duty by the vendor's employee(s) is identified during a quality control exercise, the CO and/or COTR shall <u>immediately</u> contact the vendor to discuss the Government's findings and the steps the vendor will take to correct the problem(s).

The Government may assess price deductions for services not rendered according to the provisions of this Contact.

# 6 Services Required – Non-Supervisory Security Guards

# 6.1 Order of Precedence

The vendor's employees shall perform the services as prescribed by:

The BPA, including the calls,

The Post Orders;

The Officer's Duty Book (including FPS Operating Orders and Standard Operating Procedures and the Building Occupant Emergency Plan);

Security Guard Information Manual (SGIM)

In the event of an inconsistency between documents, the BPA takes precedence over other documents.

# 6.2 Security Guard Post Assignment Record

Security guards shall perform all tasks in accordance with the duties outlined on the Security Guard Post Assignment Record (Post Orders), which are prepared by FPS for all shifts on each post. The Post Orders define the specific duties that the contract security guards are to perform. The security guards shall not deviate from the directions provided by the Post Orders except in emergencies or as directed by the COTR. The COTR / Inspector may modify, amend, and/or revise the Post Orders to change shift duties, start and stop times, and post locations provided the change is within the BPA scope has no impact on the BPA cost. Such changes shall not require modification to the call or BPA.

Changes to the post orders that increase or decrease the number of hours specified, that increase or decrease the amount of equipment and/or supplies required, or otherwise affect the vendor's cost or the BPA price, <u>must be made by the CO</u> through a written modification to the BPA or task call. The vendor may be financially liable for accepting or implementing changes by anyone other than the CO; therefore, the vendor shall be responsible for verifying with the CO whether any requested changes should be provided pending issuance of a BPA or call modification.

# 6.3 Typical Duties

Security guards will be required to perform a variety of security-related duties, depending on the type of posts to which they are assigned. Each security guard post will have the Post Orders and an Officer's Duty Book.

No employee of the vendor shall provide more than twelve (12) hours of combined service on any one or multiple BPAs administered by FPS in any twenty-four (24) hour period, unless the work periods are separated by an eight (8) hour non-duty period.

Security guards must be thoroughly familiar with the Post Orders at all posts where they are assigned to work. Under no circumstance should any security guard neglect his/her assigned duties in order to familiarize him/herself with Post Orders.

Off-going guards shall provide a brief to on-coming guards of the events and occurrences that have recently happened, are continuing, or are anticipated for the post.

#### 6.3-1 Access/Egress Posts

Prior to arriving on duty, each security guard shall be familiar with the name, address, and location of his/her post, as well as the post orders of the assigned post. Each security guard shall be familiar with each tenant Agency's name and the locations within the facility of the most commonly sought-after offices or locations, such as service offices, restrooms, elevators, entrances and exits, retail spaces, and parking areas, and shall provide that information to any visitor upon request.

Security guards assigned to access/egress posts shall be knowledgeable of the location and use of the nearest first aid kit, fire extinguisher, fire alarm, emergency exit, and duress alarm (if any), and shall be ready, willing, and able to use them as necessary and as required by the Post Orders.

Security guards shall be mentally alert and physically ready to operate and enforce the Government's system of personnel identification and access/egress control.

Security guards shall answer questions and provide directions to visitors and building tenants.

Security guards shall process visitors as directed in the Post Orders by verifying visitors' identification, contacting agency sponsors or escorts, fabricating and issuing visitor passes, entering and maintaining data on visitor logs or automated visitor data base programs, and ensuring visitors are presented for appropriate personnel and package screening. Security guards shall prevent, discover, delay, and/or detain persons attempting to gain unauthorized access to property and/or personnel at the facility being protected. Security guards shall report all such incidents in accordance with established procedures as detailed in the Post Orders.

Security guards shall perform package inspection when and as directed by the Post Orders, or as directed by the COTR in the event of an emergency or an elevated security posture. The Post Orders will describe the type of inspection required. These inspections may be conducted using automated technology or by manual, or visual surveillance. Admittance shall be denied to those persons refusing to submit to a voluntary inspection, except for those persons exempted by specific Government directive.

Security guards will be responsible for operating all security equipment on post, such as X-ray machines, magnetometers, and closed circuit television (CCTV). No security guard shall be permitted to work alone on any post containing security equipment without prior training on that specific equipment.

Security guards will be required to conduct and report on security equipment performance tests as directed in the Post Orders. Daily, weekly, or monthly performance tests may be conducted on security equipment such as walkthrough and hand-held magnetometers, x-ray machines, ionizers, air samplers, under-carriage inspection systems, active traffic barriers, and other automated security devices. The results of the tests are to be recorded on an appropriate form provided by the Government as directed in the Post Orders.

#### 6.3-2 Roving Posts

Security guards shall conduct patrols in accordance with routes and schedules established in the Post Orders and shall observe, detect, report, and respond to all

suspected or apparent security violations. Roving security guards shall be responsible for maintaining logs, reports, and files of all incidents and occurrences encountered during the patrol tour. Patrol duties will be performed in a professional manner, with the security guards responsible for observing the environment, and, when necessary, questioning those persons whose activities arouse suspicion. Patrol security guards will serve as the first responder to all security alarms and emergencies occurring within the area of assignment.

Some posts may require a combination of fixed hours at a security guard booth and roving patrols. Security guards should adhere to the patrol schedule as outlined in the post orders or as directed by the COTR.

### 6.3-3 Traffic Control

When required by the Post Orders, security guards will direct traffic (vehicular and pedestrian), control parking, issue traffic courtesy violation notices, and observe the environment for suspicious vehicles or persons. Security guards may operate traffic control points and identify, delay, and detain all suspicious vehicles and personnel as necessary to maintain a level of security sufficient to ensure the safety and protection of all personnel, property, and resources within the facility.

# 6.3-4 Receipt, Use and Safeguarding of Keys

Based on the Post Orders and coordination with the COTR, security guards will be responsible for receiving and using keys and access control devices (i.e., "key cards," lock combinations) that are issued for the guards' use. Keys and access control devices shall be safeguarded and secured as sensitive assets as directed by Post Orders. All keys and access control devices are the property of the Government and are to be returned to the issuing agency at the termination of the BPA.

Security guards shall not be permitted to remove the keys and other access control devices from the facility premises unless specifically authorized by the COTR. Keys or access control devices that are missing, lost, unusable, and/or stolen shall be immediately reported to the FPS MegaCenter, the COTR, and the security guard's supervisor as soon as the security guard detects the loss or the problem. Facility and equipment keys and cards are not to be duplicated unless approved and issued by the COTR / Inspector.

#### 6.3-5 **Security and Fire Systems**

Security guards shall monitor and operate building fire alarm, environmental and intrusion detection systems, closed circuit television systems, automated access control systems, package and personnel screening systems, communications systems, and other protection devices or building equipment located on or near the post, in accordance with the Post Orders.

When an alarm sounds, the security guard shall immediately report and record the incident as required by the Post Orders.

Security guards shall not disengage, shut off, remove, reposition, obstruct, or in any way interfere with the Government video surveillance cameras/systems.

Security guards shall <u>immediately</u> notify their supervisor, the COTR, and the FPS MegaCenter if any of the systems under their control malfunction, fail completely, or otherwise need maintenance.

#### 6.3-6 Utility Systems

Security guards may be required to lock or unlock specific entrances/exits and turn on/off lights in their duty area at specific times as prescribed in the Post Orders.

During emergencies, security guards may be required to perform simple emergencyrelated functions that activate or deactivate building systems, such as heating/ventilation/air conditioning systems; circuit breakers/switches; and plumbing valves/switches. The required functions will be detailed in the Post Orders.

#### 6.3-7 Building Rules and Regulations

Security guards will monitor and observe building occupants and visitors for compliance with the Federal Management Regulations (41 CFR 102-74) and the facility's posted rules and regulations. Security guards shall also identify, report, delay, or detain those persons who violate the rules and regulations as appropriate and in accordance with the Post Orders.

# 6.3-8 Physical Security, Law and Order

Security guards shall maintain physical security, law and order as prescribed by statute, regulation, and Post Orders. Security guards are responsible for detecting, delaying, detaining, and/or apprehending persons attempting to gain unauthorized access to Government property or otherwise violating laws, rules, and regulations.

#### 6.3.9 Unauthorized Access

Security guards shall prevent, discover, delay, and/or detain persons attempting to gain unauthorized access to property and/or personnel at the facility being protected. Security guards shall report all such incidents in accordance with established procedures as detailed in the Post Orders.

#### 6.3-10 Hazardous Conditions

In accordance with procedures in the Post Orders, security guards shall immediately report all potentially hazardous conditions and items in need of repair, such as

inoperative lights, locks, security hardware, leaky faucets, toilet stoppages, broken or slippery floor surfaces, blocked emergency routes or exits.

# 6.3-11 Response to Injury or Illness

Security guards shall summon professional assistance in accordance with procedures in the Post Orders in the event of injury or illness to Government employees or others while in the building or on the grounds.

# 6.3-12 <u>Additional Duties</u>

Security guards shall turn off unnecessary lights; check safes and security containers, lock repositories, and cabinets; close and secure open windows; close and secure doors, gates and other facility access points; and perform any other additional duties as prescribed in the Post Orders. Security guards are <u>not</u> janitors, building maintenance staff, delivery persons, receiving officials, or mechanics, and will <u>not</u> be required or expected to provide any building systems services except the very basic functions as required in the Post Orders.

# 6.3-13 Reports, Records, and Testimony

Security guards shall prepare and maintain required reports in accordance with the Post Orders regarding security-related issues, such as accidents, fires, bomb threats, unusual incidents and unlawful acts, and provide these reports to those officials specified by the COTR.

While on duty, security guards shall verbally report threatening circumstances and potentially threatening activities they observe to the FPS MegaCenter and, when possible, to the COTR. Whenever possible, security guards are encouraged to report a serious or potentially serious problem before responding so that they may receive all necessary backup and support to lessen or eliminate the potential threat.

Security guards may be required to testify in various judicial proceedings on behalf of the Government. Security guards shall coordinate all BPA-related court appearances with the COTR and the vendors' project manager. BPA-related court testimony on behalf of the Government shall take priority over all other vendor-scheduled duties. Security guards who are required to make a court appearance shall be remunerated by the vendor at the same hourly rate they would earn while on duty, and the Government shall in turn remunerate the Vendor. The vendor shall be required to invoice for the actual hours the security guard spent at court (including transit times from the duty station to the court), whether or not his/her testimony was used and/or provided (court delays are common, and multiple appearances by the testifying security guard may be required). Unless otherwise required by the COTR, vendor employees who are

scheduled to testify on behalf of the Government shall appear for court testimony in full uniform, but without weapons/firearms.

If the guard is required for court and is not subpoenaed, the COTR / Inspector can request the guard's presence, <u>only if approved</u> by the local US Attorney. The COTR / Inspector will advise in writing to the vendor that the guard is needed and the vendor will follow the steps outlined in paragraph 3 above.

The vendor shall provide qualified security guards to fulfill post requirements affected by vendor employees testifying on behalf of the Government.

# 6.3-14 Civil Disturbances

Security guards shall be required to perform other such functions as may be necessary in the event of situations or occurrences such as civil disturbances, attempts to commit espionage, sabotage, or other criminal acts adversely affecting the security and/or safety of the Government, its employees, property, and the general public lawfully in buildings or on the grounds under the control of the Government.

# 6.3-15 <u>Emergencies</u>

In case of an emergency condition requiring immediate attention, the Vendor's on-site supervisor or the shift supervisor when every possible, shall take action at the direction of or coordination with the COTR, to divert uniformed personnel from their normal assigned duties to meet the condition and summon appropriate assistance as may be required in the Occupant Emergency Plan. The Vendor shall immediately notify the Designated Government Official or Prime Tenant Agency, as applicable, of action taken, and shall immediately contact the FPS MegaCenter to report the same information. No additional cost shall be charged the Government for the diversion, and the Vendor shall not be penalized for the normal daily work not completed which was otherwise scheduled. Incidents of this nature shall be reported in accordance with procedures outlined in the Officer's Duty Book. As soon as the situation is resolved, the vendor's employees should return to their assigned posts and duties.

# 6.3-16 Primary Security Responses

In some situations, security guards may be required to act independently as the primary security response until law enforcement assistance arrives.

# 6.4 Contract Security Guard Sign In and Sign Out

The vendor's employees shall sign-in when reporting for work and shall sign-out when leaving using the DHS Form 139 "Record of Time of Arrival and Departure from Building". Security guards who patrol between buildings will sign in and out at each building visited. The Government shall specify the on-site registration points and the Vendor must use those points for this purpose. Vendor employees working on TAS/SAS posts will record "TAS/SAS" in the "Col. f" Purpose of Visit. Relief security guards shall sign in and out at each post and indicate Relief in RED in Col. F. Visiting supervisors are required to sign in red and will write SUPV in COL F. Black ink will only be used for guards who are in the productive role.

Each successively lower line on the Form 139 must be completed in chronological order without exception. Lines may not be left blank among signatures in any period. No more than one line may be used to enter a calendar date for separating individual workdays.

Erasures, obliterations, superimposed or double entries of any type on any one line are unacceptable and will not be credited for payment purposes. If errors in signatures, times, post numbers, or duty status are made on the Form 139, the vendor employee should draw a single line through the entire line on which such mistakes appear. The next line immediately below (or following on subsequent sheet's) will be used to record all information in the correct manner. The Vendor must attach a detailed memorandum of explanation to each Form 139 containing erroneous entries describing all mistakes made with the applicable valid lines of information, and for reporting the reasons for those mistakes.

The vendor may retain a copy of the Form 139. Original Form 139's are the property of the COTR / Inspector who will pick up the forms for monthly auditing. .

No employee of the vendor shall provide more than twelve (12) hours of combined service on any one or multiple contracts administered by FPS in any twenty-four (24) hour period, unless the work periods are separated by an eight (8) hour non-duty period.

Reduction at Post -- In the event that posted guards are released due to weather closures or similar unforeseen occurrences, payment will be for the lesser of two hours or the post period balance, in addition to the services provided prior to the closure.

#### **7** Key Personnel

A. Under this BPA, the Contract Manager, Supervisors, Quality Control Monitors and Training Instructors are designated as "key personnel." The vendor shall submit a Key Personnel Resume clearly detailing the individual's qualifications and demonstrating that the proposed Key Personnel meet the requirements listed below.

These resumes should be submitted to the COTR for concurrence and CO approval. If the proposed Key Personnel do not meet the requirements, the vendor shall attach a written waiver request that will cite both the areas where the proposed Key Personnel do not meet the requirements and a statement by the vendor explaining why the vendor considers the proposed Key Personnel to be qualified to hold the position. Waiver requests must adequately demonstrate that the proposed Key Personnel possesses the ability to effectively manage, supervise, or train security guards in a security guard contract of the size and scope described in this BPA/Task call.

### 7.1 Contract Manager (CM)

**A.** The CM will have office space located in the State of Delaware within 20 miles of the Boggs Federal Building, 544 Kings St, Wilmington, DE, city limits. The space will be commercial, no less than 400 Sq feet, have on site bathroom facilities, sufficient furniture for hold training classes, file cabinets to hold guard certification folders and the space will be clearly marked with the company's name and logo at the entrance.

The COTR will visit and approve the site prior to contract commencement.

The Contract Manager (CM) position requires a minimum of five (5) years of specialized experience. Specialized experience includes: project development and implementation from inspection to deployment; expertise in the management and control of funds and resources using complex reporting mechanisms; and demonstrated capability in managing multi-task Contracts or subcontracts of various types and complexity.

- B. The CM must have either completed a four year course of study leading to a bachelor's degree with a major in any field of study, or have substantial and credible law enforcement, military, or business management experience that demonstrates the individual's capacity to effectively manage a security guard Contract/task call of the size and scope described in this SOW.
- C. The CM shall have complete authority to act for the Vendor during the term of the Task call. The duties of the CM shall not, under any circumstances, be performed by uniformed employees performing productive or supervisory hours under the term of the BPA/task call or any other guard Contract/task call administered by FPS. The CM shall have the authority to accept notices of deductions, inspection reports, and all correspondence on behalf of the Vendor. The CM will have the overall responsibility for implementing, monitoring, and upgrading the vendor's quality control plan and is responsible for ensuring that the vendor's work force complies at all times with the BPA requirements.
- D. The CM shall be available during normal working hours (8:00 a.m. to 4:30 p.m.) within 30 minutes by telephone or in person to discuss problem areas. After normal duty hours or on weekends and holidays, the CM shall be available within one (1) hour.

- E. The vendor shall provide to the CO and COTR the name, telephone number, pager number (if any), cellular phone number (if any), facsimile number, e-mail address, and office address of the CM by the date of the first meeting after award of the BPA.
- F. The CM is a salaried managerial position not specifically required in the line item(s) identified in this SOW, therefore, the vendor shall factor all costs associated with providing a CM into its offering prices (e.g., overhead/G&A).

# 7.2 Supervisor

Each supervisor shall have a background with a minimum of two (2) years of successful experience in field supervision (civilian community law enforcement, military service law enforcement, or commercial/industrial security guard service). The Vendor may propose, by written request, an employee for a supervisory position who lacks the above experience, provided that the vendor offers evidence of similar leadership experience. The acceptance of such an alternative shall be at the discretion of the CO. The terms "Area Supervisor," "On Site Supervisor," and "Supervisor" are interchangeable and mean a person who has authority to act for the vendor on a day-to-day basis at the work site.

The vendor shall provide the name(s), telephone number, pager number (if any), cellular phone number (if any), facsimile number, e-mail address (if any), and office address of the Area Supervisor(s) by the date of the first meeting after award of the BPA.

The vendor shall provide the level of supervision sufficient to meet the BPA requirements.

All supervisors shall be required to sign the Form 139 upon visiting the building and to sign out on the same form upon leaving the building. In the column entitled "Purpose of Visit", Col. F, the supervisor shall write the abbreviation "SUPV" to indicate supervision. These logs shall be used by the Government to ascertain the level of supervision being provided to the security guards working under this BPA.

Supervisors can not provide supervision and a break / relief at the same time

All costs associated with the vendor's supervision must be factored into the offering prices, as they will not be itemized or paid for separately by the Government after BPA award.

#### 8 Work Scheduling Procedures

The vendor shall be responsible for scheduling all work and notifying security guards of their work schedules in a manner consistent with effective BPA management. When

requested by the CO or COTR, the vendor shall furnish a copy of the most current schedule to the Government.

# 9 Contract Guard Labor Category

Only DOL category Guard II security guards may be utilized to perform services under this BPA. All category Guard II security guards must be firearms qualified.

# 10 BPA Effort Required

#### 10.1 BPA Effort Required – Productive Hours

The minimum productive hours required by the Government will be specified on each call issued.

# 10.2 BPA Effort Required – Supervisory Hours

- A. Specific hours of supervision will not be required under this to BPA. Instead, the vendor shall be responsible for providing a level of supervision sufficient to ensure effective performance by the productive security guards over the course of this BPA..
- B. In the event that the Government determines that the supervision provided by the vendor is insufficient to effectively manage the security guards, the Government and vendor shall meet to discuss the vendor's Supervision plan and ways in which the vendor's performance can be improved, at no additional cost to the Government.

# 10.3 BPA Effort Required – Reserve Security Guard Force

The vendor shall be required to maintain, at all times, an on-call reserve force. This reserve force shall be of sufficient size to provide the amount of temporary or emergency staffing (TAS/SAS) services (e.g., services in the event of a natural disaster, civil disturbance, or other unanticipated event). The vendor shall ascertain how this reserve security guard force shall be acquired and maintained. All reserve security guards shall meet the minimum qualification standards required in this BPA before working any post under this BPA.

The Government strongly recommends that the vendor maintain a reserve force equivalent to at least 10% of the existing security guard force at any given time.

The vendor should factor the costs for maintaining a reserve security guard force into the offering prices, as they will not be itemized or paid for separately by the Government after BPA award.

# 11 Training

#### 11.1 General

All security guards and uniformed supervisors working under this BPA must complete the required training and pass the required written examination. Vendor security guards and uniformed supervisors who worked under the predecessor BPA must maintain valid certifications and suitability .All newly hired vendor security guards with no prior experience under the predecessor or other current FPS security guard service Contract must take the following training and pass the written examination prior to working under this BPA.

The Vendor shall be responsible for providing the CO and COTR a copy of its Training Plan and proposed Training and Qualifications Schedule within 10 calendar days after award of the BPA. The vendor shall notify the COTR of any changes to the proposed Training and Qualifications Schedule not less than 10 calendar days before the date of the training session.

The Vendor bears the entire responsibility for scheduling and coordinating with FPS for the Government-provided training courses, the written examinations & weapons qualifications. Government firearms monitoring, testing and training will take place Monday through Friday excluding Sat. Sun. & Holidays or on a mutually acceptable date and time of the COTR / Inspector.

The vendor shall also bear all costs and responsibilities related to their employees' attendance at the training and examinations, including all expenses for transportation, lodging, and meals (as may be necessary). The vendor shall provide remuneration to their employees at the same hourly rate/salary they would receive for on-the-job training. All training-related costs must be factored into the offering price, as they will not be itemized or paid for separately by the Government after BPA award.

The CO, COTR, or any FPS personnel shall be allowed to observe any training and qualifying sessions sponsored or provided by the vendor without any advance notice. The purpose of such observation is to ensure that the vendor is adhering to the training syllabus and is complying with the stated training requirements defined in this BPA. Vendors will submit to the COTR / Inspector a training schedule (location and subject matter) 7 days in advance of the training.

#### 11.2 <u>Training Requirements by Position</u>

This subsection details the training requirements that must be successfully completed by all uniformed vendor employees. Training certifications are required for individual vendor employees. The vendor shall maintain copies of all training certification in its personnel files and provide copies to the CO or COTR immediately upon request.

#### 11.2-1 Security Guards

A. All productive and supervisory security guards working under this BPA must complete and pass contractor training prior to working on this contract. The Government will provide to the vendor one copy of the Security Guard Information Manual (SGIM). The vendor shall be responsible for photocopying the manuals for their employees' use, at no cost to the Government. The SGIM shall be provided to vendor's employees on the first day of their basic training course.

- B. "One-time only" courses are defined as courses that, if the employee successfully completes, do not have to be taken again during the BPA term. One-time only courses are (1) Vendor Basic and supervisory training; (2) FPS Basic training; (3) the written exam., FPS Magnetometer / X-Ray training. However, additional training may be required on Magnetometer/x-ray if or when the equipment or technology is changed or failure of a guard during an FPS penetration test. The training certifications are transferable to other FPS security guard service contracts, provided that the Vendor can furnish evidence (e.g., a valid, signed certification) that the training was successfully completed during the predecessor contract.
- C. Each vendor employee, whether productive or supervisory, must take and complete 40 hours of refresher training within three (3) years of the previous (basic or refresher) training conclusion date.

# 11.2-2 **Supervisors**

All uniformed supervisors working under this BPA must successfully complete all training established for productive security guards including x-ray and magnetometer training. In addition, supervisors must complete nine hours of supervisory training based on a vendor-provided Supervisory Training Manual. Following completion of basic training, the supervisors will be required to take and pass the basic written examination.

Supervisors shall not be permitted to work under this BPA without having passed the basic training, written examination for basic training, the basic firearms course, firearms practical qualification, and the vendor Supervisory Training.

#### 11.3 Written Examination

Upon the Contract employees' completion of the basic training class and a favorable pre-employment suitability, the Vendor must schedule with FPS the Government-administered written examination. This exam will test their employees' familiarity with and understanding of the information contained in the SGIM. The test has 50 multiple-choice questions. All of the questions on the test are taken verbatim from the SGIM.

The passing score for the examination is 70% (35 questions correct out of 50 possible questions).

If a Contract employee does not pass the examination on the first attempt, s/he will be given one additional attempt within 90 days from the date of the first failed attempt to pass the written examination. If the Contract employee fails after the second attempt, s/he must wait one (1) year to re-train and re-take the examination and will not be permitted to work under any FPS Contract during that one-year waiting period. If a Contract employee fails the examination on the first attempt, but waits longer than 90 days to re-attempt the examination, s/he must wait one (1) year to re-train and re-take the examination and will not be permitted to work under any FPS Contract during that one-year waiting period. After the one (1) year suspension period has expired, the guard is considered a new hire.

No waivers shall be granted regarding the testing policies and procedures.

# 11.4 Weapons Training and Qualification – 9 MM Semi-Automatic

Firearms qualifications will be monitored by an FPS COTR / Inspector. Qualification not monitored by an FPS official will not be deemed acceptable for the purpose of this BPA.

The Vendor is responsible for providing forty (40) hours of weapons training prior to sending the Contract employees to a firing range for the initial range qualification test session. Of the forty hours, thirty-two (32) hours will be actual training/shooting time on a firing range.

The Vendor employee must carry the same weapon, identified by its serial number, with which they qualify on the firing range. The Contract employee must qualify using their duty ammunition.

For the purposes of this BPA, the Government requires that each Contract employee who receives firearms training shall fire at least 500 rounds of ammunition during the course of range training. The Vendor shall factor into the offering price the cost of ammunition. Ammunition shall not be itemized or paid for separately by the Government.

Each firearms qualification "session" consists of no more than two (2) attempts to qualify. If unsuccessful, the second attempt must be completed immediately after the first attempt. A qualifying score is 80% or better. See Exhibit 4E. If the contract employee fails to qualify during the first session, the employee must receive 8 hours of remedial training, to include classroom and range time before attempting to qualify at a second qualification session. The Vendor is responsible in determining what training the employee will need to complete in order to successfully qualify. After failing the second qualification session, firearms qualification may not be attempted for a period of six (6) months. The Vendor shall document the employee's file with any and all remedial training given to enable the employee to pass the firearms course. The Government

shall not be liable for compensating the Vendor for any additional expenses or costs incurred by the Vendor to enable Contract employees to annually re-qualify on the course.

Any Contract employee, who has successfully completed a 40 hour firearms course under a predecessor FPS Contract may be exempted from the 40 hours of firearms training, provided the Vendor can furnish adequate proof (e.g., a valid, legible copy of a Training Certificate or firearms certification) that such training was successfully completed. The COTR shall have the sole discretion to accept or deny proposed exemptions from training based on prior training experience. Prior successful training completion by the Contract employee shall not exempt the Contract employee from the annual range qualification requirements.

If the weapon platform required under this BPA is different from the guard's previous qualification, the Vendor is responsible for providing adequate weapon transition training. The training plan shall include a weapons transition-training plan, if applicable.

Unless prohibited by state or local law, all weapons range training and qualifications (whether on an FPS range or a commercial range) shall be conducted using current FPS targets only. The Vendor shall furnish an adequate supply of targets for weapons qualifications (ICE QT). Targets shall have a cardboard backing of equal or greater size than the target itself. If the target is non-turning a shot timer shall be used. The Vendor shall factor the cost of the targets into the offering prices, as they will not otherwise be paid for by the Government after BPA award.

#### 11.4-1 Annual Firearms Re-Qualification

- A. The Vendor shall ensure that all Contract employees receive the training or range time necessary to successfully re-qualify on the practical firearms course annually. Any guard attempting annual re-qualification who fails to re-qualify is no longer certified to carry a weapon and shall not be permitted to work on an armed post. The costs of such preparations should be factored into the offering prices, as it will not be itemized or paid for separately by the Government.
- B. Successful firearms range qualification by Contract employees as part of a state or local firearms permit/license issuance process shall not be considered an acceptable replacement or substitute for the annual firearms qualification required by this BPA.
- C. The Vendor shall provide the necessary weapons and ammunition for training and qualifications. The vendor shall provide a list of serial numbers of Vendor-provided firearms and the guards assigned to each weapon for qualifications 48 hours prior to scheduled training and qualification to the FPS COTR / Inspector. All Vendor-provided weapons used for qualifications of Contract employees shall be inspected and approved by the vendors firearms instructor prior to use on any firing range. No Contract employee shall have in their possession any ammunition for firearms at any time. The

Vendor shall be responsible for licenses and permits required for weapons during transit between the employee dispatch point and the range.

# 11.5 Minimum Age for Firearms Licensing

Notwithstanding the minimum age requirement cited elsewhere in the Statement of Work, the Vendor must follow Federal, state and/or local licensing requirements for Contract employees. In most areas the minimum age requirements for armed security guard personnel is twenty-one (21) years of age.

In the event that there is a legal licensing requirement regarding the minimum age for a security guard, that requirement shall take precedence over the BPA's stated acceptable minimum age.

# 11.6 FPS-Specific Training

All Contract employees must receive FPS-specific training. The COTR and the Vendor will schedule the site(s) and date(s) of the training session(s) after the award of the BPA and prior to the BPA start date. See Exhibit 4C.

Security guards and uniformed supervisors who worked under the predecessor Contract may be exempt from this training, provided the Vendor can furnish adequate proof that such training was successfully completed (e.g., a valid, legible copy of a Training Certificate). The CO shall have the sole discretion to accept or deny proposed exemptions from training based on prior training experience.

#### 11.7 Government-Provided Magnetometer/X-Ray Training

All Contract employees shall receive eight (8) hours of Government-provided training on the use and handling of magnetometers and/or x-rays. Upon completion of this training, the FPS Training Representative will issue each Contract employee a certificate of training completion. This certification is transferable from contract to contract.

#### 11.8 CPR/AED/First Aid Training

Any Contract employee that does not possess valid and current CPR, AED and First Aid certification cards are not considered qualified to perform on this BPA.

The Vendor is responsible for scheduling, obtaining, and covering all costs associated with providing CPR, AED, and First Aid training to all employees assigned to work under this BPA. CPR and AED training and certification must include adult, youth, and infant training modules. Training certification shall be valid for the period stated on the card(s). Prior to the expiration of the CPR and AED certification, the Contract employee must become re-certified. Recertification training shall be a minimum of 8 hours and cover adult, youth, and infant CPR procedures as well as AED procedures. The

Government requires that each CPR/AED course MUST provide practical training (e.g., on "dummies") on resuscitation techniques based on Red Cross or American Heart Association techniques. If the Vendor is uncertain as to whether a training provider is acceptable, the COTR will provide advice and guidance to the Vendor as to which training provider(s) are acceptable.

Upon expiration of the First Aid certification, the Contract employee must become recertified. Recertification training shall be a minimum of 2.5 hours.

A post is considered "open" if manned by unqualified contract employees.

#### 11.9 Other Special Training

The Vendor is responsible for providing any training required by state or local jurisdictions pertaining to the use or carriage of any lethal or less-than-lethal weapons (i.e. expandable or straight police baton, sprays), equipment, or devices required in this Task call.

In certain cases, the Vendor's employees will receive special training that will be given by the tenant agency or by FPS. The number of training hours and the posts to which the special requirements apply will be provided when the requirement arises. The Vendor will be required to schedule the training, to compensate all security guards for off-duty training at their regular hourly rate/salary, and to ensure that all posts are manned while training is in progress.

#### 11.10 Training of Replacement Employees

All replacement employees shall meet the training and testing requirements specified in this Subsection at no cost to the Government.

### 11.11 Schedule of Provided Training and Testing

The Vendor shall schedule and coordinate Government provided training and testing with the COTR / Inspector. Government training can only be scheduled after BPA award.

### 11.12 Government Provided Training - Failure to Attend

The vendor shall ensure that the employees attend all scheduled training and examination/qualification sessions. The term 'absence' includes any person properly scheduled for training/testing and who fails to report to the appointed place at the proper time and date. An absence may be excused or unexcused. The FPS Training Instructor shall compile a list of all employees who have an unexcused absence for each day of training and will forward this list to the CO.

#### 11.13 Training Waivers

In certain rare circumstances, such as emergencies or significant, unanticipated increases in required services, the CO may temporarily waive the time frames in which training and/or testing must be provided before a Contract employee can work under the BPA. However, all such waivers must be requested in writing by the Vendor, citing the specific reasons why the time frame for training/testing should be temporarily waived, and citing a specific deadline in which the required training/testing will be successfully completed by the Contract employee, not to exceed 120 calendar days. Under no circumstances shall a Contract employee work under a temporary waiver without the CO's written consent. If the CO grants a temporary waiver for the time frame requested by the Vendor, the Vendor shall abide by that time frame and, upon expiration of the temporary waiver deadline date, shall have completed the training/testing requirements or shall remove the affected Contract employee(s) from the BPA.

The training and testing requirements shall not be permanently waived.

# 12 Medical and Physical Qualifications

#### 12.1 General

The Vendor shall ensure all uniformed employees working under the BPA meet the medical requirements described in the following sections. The Government will not grant any waivers of the medical standards.

The Vendor is also responsible for ensuring that all uniformed employees are able to perform the essential functions described below, with any reasonable accommodation. If one of the Vendor's employees alleges that s/he has a disability and requires a reasonable accommodation to perform the essential functions of the job, it is the Vendor's sole responsibility to discuss reasonable accommodation with its employee and to decide what accommodation, if any, to provide at its own expense.

The Vendor, not the Government, is responsible for complying with all provisions of the Americans with Disabilities Act of 1990 (Pub. L. 101-336) (ADA) and the Rehabilitation Act of 1973 (29 U.S.C. <u>-2.2)</u>

#### 12.2 <u>Medical Standards</u>

The Vendor shall require all of its employees, who are prospective FPS contract guards, to undergo a pre-employment medical/physical examination and every three years thereafter. The Vendor shall ensure that all of its uniformed employees meet the medical standards set forth below. Examinations shall be administered by a licensed physician and documented on a Standard Form (SF) 78.

The Vendor shall fully and accurately complete Section 4 of the SF 78 based on the medical standards and essential job functions set forth in the BPA. All guards

(productive and supervisory) must meet the health certification requirements listed in the SF 78. The Vendor shall submit a completed SF 78 for each employee to the COTR prior to any Contract employee being permitted to work under the Contact.

If an employee of the Vendor claims that s/he has a disability that prevents him/her from meeting the medical standards or performing the essential job functions, it is the Vendor's responsibility to obtain medical verification of the disability and to provide reasonable accommodation, if necessary, at its own expense. The COTR will review all medical documentation to ensure that it is complete and in compliance with the BPA. No guard shall be permitted to work under the BPA until the certificate and medical documentation has been reviewed and approved for compliance with the BPA by the COTR.

All Contract employees must meet the following medical standards:

**Vision**: Applicant must have binocular vision and must not test less than 20/20 (Snellen). Corrected vision must not test less than 20/20 in one eye and 20/40 in the other eye. An applicant who has undergone a Radial Keratomy or laser correction procedure to correct his or her vision to an acceptable level will be considered medically qualified for this position. Near vision, corrected or uncorrected, must be sufficient to read Jaeger Type 2 at 14 inches. Applicant must be able to distinguish basic peripheral vision.

**Hearing**: Applicant must be able to hear the whispered voice at 15 feet with each ear. Using an audiometer for measurement, there should be no loss of 30 or more decibels in each ear at 500, 1000, and 2000 CPA levels. Use of a hearing aid is authorized.

**Speech**: Individual must be able to speak clearly and distinctly. Any disease or condition that significantly interferes with the individual's ability to speak is a disqualifying factor.

**Cardiovascular System**: Any disease or condition that interferes with cardiovascular function and the individual's safe and efficient job performance is a disqualifying factor.

**Chest and Respiratory System**: Individual must have a healthy respiratory system. Any disease or condition that interferes with respiratory function and the individual's safe and efficient job performance is a disqualifying factor.

**Gastrointestinal System**: Individual must have a healthy gastrointestinal tract. Any disease or condition that interferes with gastrointestinal function and the individual's safe and efficient job performance is a disqualifying factor. An ulcer active within the past year may also be a disqualifying factor.

**Genitourinary System**: Individual must have a healthy genitourinary system. Any disease or condition that interferes with the individual's safe and efficient performance of the job is disqualifying.

**Endocrine and Metabolic Systems**: Any condition affecting normal hormonal or metabolic functioning and response that is likely to adversely affect the individual's safe and efficient job performance is a disqualifying factor.

**Musculoskeletal System**: Any condition that adversely impacts on the individual's movement, agility, flexibility, strength, dexterity, coordination, or the ability to accelerate, decelerate, or change directions, and that is likely to adversely affect the individual's safe and efficient performance of duties, is a disqualifying factor.

**Hematology System**: Any hematological condition that is characterized as chronic has caused a hematological crisis, or adversely impacts the individual's safe and efficient performance of duties is a disqualifying factor. Such conditions may include anemia or thrombocytopenia.

**Neurological Systems**: Any disease or condition that interferes with the individual's central or peripheral nervous system function and that is likely to adversely affect the safe and efficient performance of duties is a disqualifying factor. Any condition with loss of motor skills, muscle strength, cognitive function, coordination, or gait; sensory loss (limb, hearing, or vision); tremor; pain; or effect on speech is a disqualifying factor.

**Psychiatric Disorders**: Any disorder that affects the individual's judgment, cognitive function, or the safe and efficient performance of essential job functions, is a disqualifying factor.

**Dermatology**: Any disease or condition that may cause the individual to be unduly susceptible to injury or disease as a consequence of environmental exposures, including the sun, or which results in restricted functioning or movement and thereby impairs the safe and efficient performance of essential job functions is a disqualifying factor.

**Medication**: The individual's use of medications such as narcotics, sedative hypnotics, barbiturates, amphetamines, or any drug with the potential for addiction, that is taken for extended periods of time (e.g., beyond 10 days), or is prescribed for a persistent or recurring underlying condition, is a disqualifying factor.

**Organ transplantation and prosthetic devices**: Any transplantation or prosthetic device that adversely affects the individual's ability to safely and efficiently perform essential job functions is a disqualifying factor.

#### 12.3 **Physical Demands**

Contract employees are expected to be physically able to perform the following tasks or functions in the performance of their assigned duties:

Frequent and prolonged walking, standing, sitting, and stooping, up to 12 hours per day, either indoors or outdoors, during daytime or nighttime. Outdoor posts may require the individual to withstand extreme heat, humidity, cold, and/or severe weather (e.g., snow, sleet, rain, hail, wind) for up to four hours without shelter. Many posts have no chair/seating available; thus, the individual must be able to stand for up to four consecutive hours.

Frequent contact with the general public, law enforcement, and dispatch center, requiring the ability to speak clearly and distinctly and remain calm in stressful situations (e.g., confrontations with angry, distraught, disturbed, or violent persons).

Ability to remain on post up to four consecutive hours without eating, drinking, or relieving bladder/bowels.

Ability to maintain a high degree of alertness for up to 12 hours, with the ability to mentally and physically react quickly to a variety of unexpected and dangerous situations. Use of senses (sight, hearing, smell, touch) is necessary to discern unusual or dangerous situations.

Ability to use post security equipment (magnetometers, X-rays, CCTV); ability to use handcuffs, baton, and (where required by post assignment) firearm at any time while on duty.

Ability to read post assignments, writes reports, and responds to both routine and emergency dispatches/orders.

Ability to subdue violent or potentially violent or disturbed individuals, or intervene in a crisis situation (e.g., provide emergency first aid/CPR while waiting for arrival of paramedics or other emergency personnel), and

Occasional running, sprinting, lifting heavy weights, moving heavy objects, climbing stairs (e.g., in responding to emergencies, ensuring timely and complete facility evacuations, giving pursuit, etc.).

Individuals deemed incapable of performing the above tasks or functions will be removed from the BPA upon the CO's request.

The Vendor shall be responsible for encouraging and promoting employees assigned to this BPA to maintain an ongoing and regular program of physical fitness, at no cost to the Government.

#### 12.4 Initial and Recurring Screening for Illegal Drugs

As part of the medical examination, (every 3 years) all Contract employees must submit to an initial urine drug screening that tests for the following five (5) substances at the

following cutoff levels (nanogram per milliliter, ng/ mL):

<u>Substance</u>	Cutoff Level (ng/mL)
Marijuana metabolites	50
Cocaine metabolites	300
Opiate metabolites	2,000
Phencyclidine	25
Amphetamines	1,000

The Vendor will perform random drug screening of 5% of the guard force assigned to this BPA over a 12- month period. Contract Security Guards must resubmit to a urine drug screening upon renewal of physical forms every three years.

Drug screening methodology shall conform to the U.S. Department of Health and Human Services Substance Abuse and Mental Health Services Administration's (SAMHSA) "Mandatory Guidelines for Federal Workplace Drug Testing Programs." These guidelines can be accessed via the Internet at:

www.health.org/GDLNS-94.htm or at: <a href="http://wmcare.samhsa.gov">http://wmcare.samhsa.gov</a>. The Vendor is strongly urged to use one of the laboratories listed on SAMHSA's "Current List of Laboratories Which Meet Minimum Standards To Engage in Urine Drug Testing for Federal Agencies," which is accessible via the Internet at:

<u>www.health.org/labs/index.htm</u> or at: <u>http://wmcare.samhsa.gov;</u>. This list is updated on a monthly basis. If the Vendor chooses to use a laboratory not shown on SAMHSA's current list, the Vendor must verify whether the laboratory's methodology conforms to SAMHSA's guidelines prior to utilizing that laboratory to perform drug screenings.

Other drug testing methods (hair, sweat patch, etc.) are commercially available but are not acceptable for the purposes of this BPA, due to widely varying standards of testing and laboratory reliability results. However, if SAMHSA does issue guidelines on alternative drug screening methods, the BPA may be modified to permit the use of those methods.

The presence of a positive reading for *any* of the above substances over the designated cutoff level for that substance shall automatically disqualify an applicant from working under this or any other FPS security guard services contract. Since most drugs are metabolized within a short period of time (from several hours to several days), the Vendor *shall not* permit any applicant to take multiple tests in order to receive an acceptable reading.

The Vendor is responsible for all costs associated with obtaining the medical evaluation and drug screening for each Contract employee. All costs must be factored into the offering prices.

# 12.5 Government Requested Screening

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<sup>&</sup>lt;sup>1</sup> The cutoff level for Opiate metabolites listed in the internet-ready guidelines is 300; however, that number has been revised by SAMHSA and the new cutoff level is shown in paragraph above.

The CO or COTR shall have the express right to request targeted urine drug screenings where there is a reasonable belief by the Government that the Contract employee(s) may be under the influence of or using illegal substances. Targeted screenings shall be conducted in a similar fashion to random screenings, with the exception that the CO will advise the CM in writing that s/he requests a drug screening of a specific security guard. Once the written request is received, the CM shall arrange for the test to be conducted as soon as possible, but not later than three working days. The Vendor shall pay the Contract employee the normal hourly rate/salary for all time associated with taking the screening. Each screening shall follow the guidelines described in paragraph 15.4 above.

Contract employees who undergo targeted urine drug screenings may continue working under the BPA until the results have been provided to the Vendor. In the event that the results of any urine drug screening are negative, the Government shall bear the expense of the screening. This does <u>not</u> apply to the pre-employment urine drug screening. In the event that the results are positive, the Vendor shall immediately remove the Contract employee(s) with a positive reading from the BPA and immediately inform the COTR and CO of the result and the employee's removal from the BPA. Additionally, the Vendor shall bear all the expenses relating to the test for the employee(s) with the positive reading.

Any Contract employee who undergoes either a random or targeted urine drug screening and tests positive for any of the substances shown above shall be permanently disqualified from working under this or any other FPS security guard services BPA. Since most drugs are metabolized within a short period, the affected Contract employee *shall not* be authorized to take additional tests to achieve an acceptable reading.

### 13 Conduct of Vendor Personnel

A. In accordance with the SGIM, the Vendor shall be responsible for maintaining satisfactory standards of employee competency, conduct, appearance, and integrity, and shall be responsible for taking such disciplinary action with respect to his employees as may be necessary. The COTR may recommend to the CO that the vendor immediately remove any employee from any or all locations where the vendor has contracts with the FPS if the employee is not maintaining satisfactory performance in accordance with the BPA or the SGIM. Additionally, the employee may be removed if he/she has been disqualified for employment suitability, performance suitability, or security reasons, or who is found to be unfit for performing security duties during his/her tour of duty. The CO will make all determinations regarding the removal of any employee from any or all locations where the vendor has contracts with the Federal Protective Service. In the event of a dispute, the CO will make the final determination. Specific reasons for removal of an employee will be provided to the Vendor in writing.

Notification of Arrest: Guards working under this BPA shall notify the vendor within 12 hours of their arrest. The vendor will notify the COTR within 12 hours of the guard's notification. Failure of the guard to make notification may result in a request of removal from this BPA.

# 14 <u>Vendor Employee Reinstatements</u>

When the Government takes action that may impact upon the suitability or work fitness status of a vendor employee, the vendor may appeal the decision to the CO.

If the CO made the initial decision, a senior manager within the FPS Regional Office or headquarters Security and Law Enforcement Division will review the appeal. The appeal decision will be provided to the Vendor in writing with a brief explanation of the decision to uphold or reverse the CO's decision.

While the appeal is being considered, the employee shall not work under this BPA.

## 15 Government and Vendor Furnished Property

### 15.1 **General Information**

The vendor shall be provided and shall use or operate in a responsible manner Government furnished property deemed necessary by the Government to aid the Vendor in the performance of work. The Vendor is solely responsible for the care and accountability of all Government provided equipment in accordance with the terms and conditions of this BPA.

The Vendor shall provide an inventory of Government furnished property (GFP) on a monthly basis. The inventory shall include all Government furnished equipment, uniforms, and non-expendable supplementary equipment.

# 15.1-1 Use of Government Property

Government property shall be used for official Government business only in the performance of this BPA. The vendor or the vendor's employees shall not use government property in any manner for any personal advantage, business gain, or other personal endeavor. The vendor shall reimburse the Government for expenses associated with misuse or abuse of Government furnished property or equipment by the Vendor's employees.

The vendor will certify in writing all licenses and permits issued to the vendor or vendor employees required by law for the use and operation of Government furnished property or equipment.

### 15.1-2 Accountability of Government Property

All property furnished by the Government under this BPA shall remain the property of the Government. Upon termination or conclusion of the BPA, the vendor shall render an accounting of all such property that has come into their possession during the course of the BPA. A Government property receipt form will be used for the vendor to acknowledge the receipt of all Government-issued property.

Any property furnished by the Government to fulfill BPA requirements, which is lost or damaged resulting from improper use or negligence by the vendor's employees, shall be repaired or replaced by the Government. The cost of such repairs or replacement shall be deducted from the vendor's payment. Additionally, the vendor shall remunerate the Government for expenses associated with the misuse of telephones or other Government furnished office equipment by the vendor's employees. Vendor employees who misuse, willfully damage, or willfully destroy Government property may be removed from the BPA and may face further penalties as deemed necessary by the Government.

Unless otherwise specified, the Government is responsible for the repair and maintenance of Government furnished property. The vendor is responsible for the timely reporting, as identified herein, to the COTR of any property deficiencies or losses. The vendor shall identify loss or damage to Government-furnished property to the COTR as soon as possible, but not later than 24 hours after discovery by the vendor. To ensure timely discovery and reporting, the vendor shall perform monthly inventories of all Government-furnished property. Inventory reports shall be in writing using a Government form or format approved by the COTR.

### 15.1-3 Safeguarding Government Property

The vendor shall take all reasonable precautions, as directed by the Government or, in the absence of such direction, in accordance with sound industrial practices, to safeguard and protect Government property.

If the work under this BPA requires that the vendor's employees have access to classified, confidential, proprietary, sensitive, personal, business, technical, or financial information (property) belonging to the Government or to other private parties performing or seeking to perform work for the Government, no employee of the vendor shall be authorized to read, photocopy, remove, or otherwise appropriate such information for his/her own use or disclose such information to third parties unless specifically authorized in writing by the CO. Violations of this policy may result in Contractual actions being taken, up to and including termination for default. Additionally, the Government may pursue any legal remedies at its disposal if the unauthorized use of the information/property is prosecutable under law.

# 15.2 <u>Vendor Furnished Property</u>

### 15.2-1 General Information

The vendor shall furnish and maintain in acceptable condition, at no cost to vendor's employees, all items of uniform and equipment necessary to perform work required by the BPA (including each call issued under this BPA). The vendor is solely responsible for the quality and performance of all Vendor-provided equipment used in performance of this BPA.

The vendor shall provide an inventory of Vendor Furnished Property (CFP) on a quarterly basis. The inventory shall include all vendor furnished equipment, uniforms, and non-expendable supplementary equipment.

### 15.2-2 Equipment Plan

The vendor will be required to furnish some or all of the types of equipment described herein.

<u>Communications equipment</u>. The vendor shall obtain all applicable permits in accordance with Federal Regulations for the operation of such radio equipment. A copy of all such permits shall be delivered to the COTR upon request prior to the utilization of designated frequencies. The Government may identify the radio frequencies to be used by the vendor. The vendor must ensure useful availability of all vendor furnished communications equipment on a continuous basis. The vendor shall immediately provide fully operational substitute communications equipment in the event any equipment is temporarily inoperable.

All facilities with one (1) guard post require a mobile communication device that has the ability to communicate directly with a 911 operator, local inspector and the FPS Mega center. In addition, facilities with multiple posts / guards are required to have the ability to communicate guard to guard.

<u>Vehicles</u>. The vendor shall obtain all applicable permits, titles, inspections, and registrations in accordance with applicable Federal, state and local laws for the operation of vehicles. All costs for the operation and maintenance of vehicle(s), including all license and insurance fees, shall be borne by the Vendor.

<u>Firearms, ammunition, and less-than-lethal weapons:</u> Modifications to firearm mechanisms must comply with manufacturers' specifications and requirements. Ammunition must be acquired from a commercial source.

Firearms shall be furnished by the vendor to equip each armed guard and supervisor with their own individually assigned firearm. Firearms shall be issued to each individual and not to the post(s) to which they are assigned. All weapons must be new (not used or refurbished) and the property of the vendor

The vendor shall obtain all applicable permits, licenses, and registrations in accordance with applicable Federal, state and local laws for the acquisition, carriage, and use of

firearms and ammunition. All costs associated for the acquisition and maintenance of firearms, including all license and insurance fees, shall be borne by the vendor.

The vendor shall provide all training for primary and any additional or intermediate weapons used under the BPA.

Unless stipulated otherwise in a call, no firearms or ammunition shall be stored on the premises. All firearms shall be stored off site. The vendor and their employees will take all necessary precaution to secure company weapons, per state and local requirements

The amount and type of ammunition, including additional rounds for contingency: The additional ammunition shall be provided, stored, and secured by the vendor. Old duty ammunition will be periodically rotated with new ammunition.

The vendor employee shall inspect his/her issued firearm at the commencement of each tour of duty. Each firearm shall be cleaned and oiled in accordance with manufacturer specifications regularly to ensure optimum operating condition. All firearms will be loaded with approved ammunition, including one round in the chamber prior to the security guard's tour of duty.

The vendor shall provide a list of serial numbers of firearms issued to the guards to the COTR prior to the BPA performance date. The list shall be kept current; any changes shall be documented and forwarded to the COTR within one (1) week of the change.

### 15.2-3 <u>Uniforms</u>

As specified in Exhibit 2C, the vendor will be required to furnish some or all of the types of uniform items. The cost of uniform items shall be factored into the BPA price.

The vendor's security guard force uniforms shall be a color and style in general use by large security guard or security organizations and shall be <u>readily distinguishable</u> from those of state, local, and FPS law enforcement personnel. All security guards performing under this BPA shall wear the same color and style of uniform and maintain a professional and neat appearance at all times during their tour of duty.

Security guards are expected to comply with standards for wear and care of uniform items in accordance with the SGIM (Security Guard Information Manual).

# 15.2-4 <u>Supplementary Equipment</u>

The vendor will be required to furnish some or all of the types of supplementary equipment. Security guards shall not possess any unauthorized supplemental or personal equipment (e.g., equipment not issued by the vendor or required by the BPA). Security guards who are found to possess any unauthorized equipment while on post shall be removed from the BPA.

### 16 Regulations, Handbooks, and Other Applicable Documents

FPS regulations contain the basic procedures for the operation, maintenance, and protection of property. The primary regulations and related procedures to be followed by the vendor are listed below. Supplementary regulations, which are provided to the vendor by the CO or his/her authorized representative shall also be in effect and will be incorporated by BPA modification.

An Officer's Duty Book shall be furnished by the COTR and maintained by the vendor at the central control point and shall contain complete duty instructions for emergency procedures.

A separate loose-leaf binder shall be furnished by the COTR and maintained by the vendor at each additional fixed post and will contain only those items of duty instructions pertinent to that specific post.

Officer's Duty Book, Post Orders, and any supplemental memoranda, directives, or other information is considered Sensitive but Unclassified/Law Enforcement Sensitive information. The vendor and its employees are restricted from disclosing this or any other operational information to individuals outside of the FPS/Vendor community. The Officer's Duty Book shall not be removed from Government property, or reproduced or copied in any manner unless properly authorized, in writing, by the COTR.

Conduct on Federal Property (FMR 41 CFR 102-74) placards are posted in buildings under the charge and control of the General Services Administration and are applicable to all persons entering in or on such property.

Security Guard Information Manual (SGIM) handbook contains the information all security guards and supervisors must read and be familiar with prior to assuming duties under this BPA. The COTR shall give the Vendor one (1) electronic copy of this manual at the pre-performance meeting held shortly after BPA award. The vendor shall provide to each uniformed Contract employee a legible, securely bound copy of the SGIM upon beginning the basic training course at no cost to the employee.

# 17 Security Guard Certification / Security Requirements

### 17.1 General

All personnel performing on this BPA must pass a suitability determination conducted by the Government. Vendor personnel will not be able to perform under this BPA until appropriate suitability determinations have been made. The Government will provide all necessary forms at the time of BPA award. The DHS Office of Security will accept only complete and legible security packages. Therefore, all personnel must provide the required information and documents to the COTR within 10 calendar days after BPA award.

The vendor should follow the procedures listed below to obtain an FPS certification card, ICE form 78-3527 for each vendor's employee:

Conduct an initial employment screening to determine whether the prospective employee meets the vendor's specific hiring requirements and the BPA eligibility requirements, including medical and drug testing (see Section 15 above);

Submit the suitability package to the COTR and await the results of the adjudication. This process may take approximately one to three months if all forms are legible and complete. However, preliminary suitability is usually determined within a week of the submission of the paperwork. The vendor will be notified whenever there is an instance where there is a preliminary unfavorable adjudication decision so that the vendor can determine how to proceed with the employee's training, testing, etc.

Schedule required Government-provided training and testing/qualifying with FPS and schedule/conduct all other vendor-provided training requirements; <sup>2</sup> this does not include the FPS written exam.

After the Vendor employee receives favorable suitability adjudication results and the employee successfully completes the training and passes the required examination(s), the vendor shall submit the following information to the COTR for an FPS certification card, ICE form 78-3527:

<u>Certification</u>. A certification, signed by the Contract Manager, that the employee has met all the requirements set forth in Section C and that all pertinent documents are on file at the vendor's facility. (See Exhibit 6)

<u>Photographs</u>. Two color photographs, 1" x 1," no more than one year old, of the guard's head and upper shoulders; and

<u>Contract Guard Qualification Certificate</u>. The guard's name, and the name of the vendor's company must be typed on the front of the card, and the guard must sign the signature block in blue or black ink.

Lautenberg Amendment Statement. Armed guards must submit a signed and dated "Domestic Violence" certification that satisfies the legal requirements of the Lautenberg Amendment, 18 U.S.C. § 922(g)(8) and (9). Each guard's certification is valid for one (1) year. The vendor shall maintain a file of its guards' certifications and provide the COTR a signed statement certifying compliance with this requirement. If at any time a guard has a disqualifying event under Lautenberg, the Vendor shall notify the COTR and immediately remove the guard from work under the BPA that may require use of a firearm. The vendor shall submit a new certification to the COTR stating that all its guards are in compliance with the Lautenberg Amendment annually.

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<sup>&</sup>lt;sup>2</sup> The Vendor may proceed with Vendor-provided training while awaiting results of the suitability adjudication process.

FPS will type on the certification form the date of issuance, qualifications, and expiration date or "TOC" to designate expiration upon completion of the term of the BPA. FPS will then laminate the completed form and issue it to the vendor.

No guard or supervisor shall be permitted to work under this BPA without a valid certification card, ICE form 78-3527.

The certification card, ICE form 78-3527, shall be worn on the outermost garment of the guard's uniform.

The Vendor is responsible for the employees having all required certification credentials in their possession at all times while on the protected premises. This includes not only the FPS certification card, ICE form 78-3527, but also a valid CPR/First Aid card, state certification (if required) and a valid firearms permit.

The vendor must return employees' certification card, ICE form 78-3527 to FPS within five (5) workdays upon the termination of the guard's employment or the guard's removal from the BPA. At the end of the BPA period, the vendor must return to FPS all blank cards and all completed cards for guards who will not continue to work under FPS contracts. Possession of an FPS certification card, ICE form 78-3527 does not waive any other contract requirement.

- H. Because the Certification card, ICE form 78-3527 does not expire when individual certification elements expire, the vendor is responsible for continually maintaining validity of each element of the vendor employee's certification status (i.e., suitability determination, medical examination, firearms re-qualification, CPR/First Aid certification). See Exhibit 11.
- I. The CO shall have the express authority to demand return of the FPS Certification card, ICE form 78-3527 for any vendor employee who does not maintain compliance with the BPA qualification and certification standards, and the CO shall have the express authority to prohibit that employee from performing under the PA until such time as s/he comes into full compliance with all qualification/certification criteria.

### 17.2 Security Management

- A. The vendor shall appoint a senior official to act as the Corporate Security Officer. The individual will interface with the DHS Security Office through the COTR on all security matters, to include physical, personnel, and protection of all Government information and data accessed by the Vendor.
- B. The COTR and the Security Office shall have the right to inspect the procedures, methods, and facilities utilized by the vendor in complying with the security requirements under this BPA. Should the COTR determine that the vendor is not

complying with the security requirements of this BPA, the vendor will be informed in writing by the Contracting Officer of the proper action to be taken in order to effect compliance with such requirements.

### 17.3 Suitability Determination / Entry on Duty Decision

DHS shall have and exercise full control over granting, denying, withholding or terminating unescorted access to a Government facility and or sensitive Government information access for vendor employees, based upon the results of a background investigation. DHS may, as it deems appropriate, authorize and make favorable entry on duty (EOD) decision based on preliminary security checks. The favorable EOD decision would allow the employees to commence work temporarily prior to the completion of the full investigation. The granting of a favorable EOD decision shall not be considered as assurance that a full employment suitability authorization will follow as a result thereof. The granting of a favorable EOD decision or a full employment suitability determination shall in no way prevent, preclude, or bar the withdrawal or termination of any such access by DHS, at any time during the term of the BPA. No employee of the vendor shall be allowed unescorted access to a Government facility without a favorable EOD decision or suitability determination by the DHS Security Office. Vendor employees assigned to the BPA not needing access to sensitive DHS information or recurring access to DHS' facilities will not be subject to security suitability screening.

Vendor employees awaiting an EOD decision may begin work on the BPA provided they do not access sensitive Government information. Limited access to Government buildings is allowable prior to the EOD decision if a Government employee escorts the vendor's employee. This limited access is to allow vendors to attend briefings, non-recurring meetings and begin transition work. The EOD determination does not substitute for the required background investigation.

### 17.4 **Suitability Adjudication**

After award of the BPA and prior to any vendor employees being permitted to work under the BPA, the vendor is responsible for ensuring that the vendor employees receive formal suitability adjudication by FPS. All vendor employees shall receive formal suitability adjudication by FPS, including the CM, Supervisors, Quality Assurance personnel and all other company officers that visit the work sites. Vendor suitability determinations are to be made in accordance with the criteria outlined in 5 CFR 731.202.

Once a prospective vendor employee has applied for a position and has been favorably evaluated by the vendor (i.e., meets the minimum qualification requirements cited in this Statement of Work and otherwise meets the vendor's hiring criteria), the vendor shall submit to the COTR the following Government furnished forms for <u>each</u> vendor employee:

Two (2) completed original Forms FD-258, "Fingerprint Chart;"

Standard Form 85P, "Questionnaire for Public Trust Positions" (plus one copy);

Standard Form 85P-S, "Supplemental Questionnaire for Selected Positions" (plus one copy);

DHS Form 11000-9, "Disclosure and Authorization Pertaining to Consumer Reports pursuant to the Fair Credit Reporting Act" (plus one copy);

Foreign National Relatives or Associates Statement (plus one copy);

Lautenberg Amendment Statement (plus one copy);

Drug Questionnaire (plus one copy);

Alcohol Questionnaire (plus one copy).

Vendors are required to use local police& state police offices to obtain readable fingerprints on the fingerprint cards. Upon receipt of the completed, legible forms, FPS will submit the fingerprints for review by the FBI. FPS will use the information provided by the vendor and the FBI to make a determination regarding the security guard's suitability to work under an FPS BPA. If the forms are complete and legible, the entire evaluation process will take from one (1) week to several months, depending on current processing times. For planning purposes, the vendor should always assume that the standard processing time is one (1) month and should plan paperwork submissions accordingly. Standard Form 85P, "Questionnaire for Public Trust Positions" Form will be submitted via OPM "e-QIP" (electronic Questionnaires for Investigation Processing)".

Illegible or incomplete forms submitted by the vendor will be returned and will result in delays in the adjudication process. Therefore, the Vendor must ensure that all forms submitted to FPS are complete, legible, and accurate. FPS shall not be responsible for any delays that occur due to the vendor's failure to submit complete, accurate, and legible forms to FPS.

All federal agencies are required to implement Homeland Security Presidential Directive 12 (HSPD-12) and must follow the minimum background investigation requirements of National Agency Check with Written Inquiries (NACI) or other suitability or national security investigation prior to credential issuance.

A contractor on whom unfavorable or derogatory information has been uncovered must be presented with the information and offered an opportunity to refute, explain, clarify, or mitigate the information in question. If a determination of ineligibility is made, the individual will be formally notified and informed of the reason(s) If FPS finds a vendor employee to be unsuitable to work as a result of the suitability investigation under the BPA, the vendor shall be advised immediately that such employee cannot work or be assigned to work under the BPA, and the vendor shall in turn immediately remove the affected employee from the BPA. The security guard or the vendor may appeal the suitability determination to the CO. However, in such cases the vendor shall proceed with the hiring process at their own risk until the final determination of the security guard's suitability has been accomplished. Under no circumstances shall a vendor employee who has received a notice of unfavorable (unsuitable) adjudication work under this or any FPS security guard service contract/BPA. This requirement also applies to vendor employees whose unfavorable adjudication is pending appeal. Disqualifying information includes but is not limited to the following:

Conviction of a felony, a crime of violence, or a serious misdemeanor;

Possessing a record of arrests for continuing offenses;

Falsification of information entered on suitability background investigation forms.

Once a favorable adjudication has been made by FPS, the security guard is suitable to work under the BPA for five (5) years (if nothing occurs within the 5-year period that would render the security guard unsuitable for continuing performance under the BPA). The vendor shall immediately notify the COTR and the CO in writing of any circumstances that arise which could possibly affect any Contract employee's suitability status (e.g., arrests, convictions, and/or termination of employment by the vendor for cause, such as misconduct or neglect of duty). The vendor is responsible for renewing the security guard's suitability clearance prior to its expiration. Any security guard who continues to work under the BPA after his/her suitability clearance has expired shall be removed from the BPA until a new favorable suitability determination is made. The vendor should make every effort to submit a new suitability package to FPS at least 30 days prior to the current suitability expiration date.

Any investigation conducted by or for another federal agency on a vendor that is of the same or higher type and scope as the one required for the position is sufficient to meet the investigation requirements provided it was conducted within the past five years.

Any investigation conducted by or for another federal agency on a vendor whose scope is less than that required for the position can be upgraded as provided for by OPM to meet the investigation requirements of the position if it was conducted within the past five years.

For employees cleared through this process while employed under a predecessor contract or BPA (providing the same services), the suitability determination made under the previous contract or BPA will carry over to the new contract. However, the vendor will be required to submit new suitability applications once the security guards' current suitability clearances expire.

Vendors who have been investigated and approved by Components prior to the issuance of DHS-MD 11055, "Suitability Screening Requirements for Vendors" to work

on unclassified contracts are eligible to remain on the BPA even though they may not have the investigation commensurate with the risk level indicated in Appendix 1. Such vendors cannot perform work under a different contract or at a different risk level until the investigative requirements in Appendix 1 are met.

Lawful Permanent Residents are not eligible (1) to transfer between contracts; (2) for an upgrade to another position; or (3) to remain on a contract after a re-compete and award.

FPS shall have and exercise full and complete control over granting, denying, withholding, or terminating suitability clearances for employees. FPS may, as it deems appropriate, authorize and grant temporary clearances to employees of the vendor. However, issuance of a temporary clearance to any such employee shall not be considered as assurance that full clearance will be granted as a result or condition thereof, and the granting of either temporary or full clearance shall in no way prevent, preclude, or bar the later withdrawal or termination of any such clearance by the Government.

### 18 Security Clearance Requirements

### 18.1 Background Investigations

In addition to meeting the FPS background suitability check described in Section C, additional security clearances may be required by the BPA and call(s). These clearances will be provided by the Department of Defense Security Service (DSS), the Department of Energy (DOE), the Nuclear Regulatory Commission (NRC), or other agency, as appropriate refer to Exhibit 6C for further information as to whether this Contract will require such clearances). Where such clearances are required, employees shall be subject to a security investigation by the Government prior to being allowed to work at the site. This requirement may also pertain to officers of the firm, who for any reason may visit the work site(s) during the term of the BPA. Employees may not work at the site until the Vendor receives a DD Form 560 (Letter of Consent), for the individual employee from DSS, or receives a final clearance from DOE, NRC, or other agency.

The Government shall notify the vendor of the required security classification of this BPA and the elements thereof, and of any subsequent revisions in such security classifications, by use of Security Requirements Checklist (DD Form 254), or other written notification.

In all areas requiring a DOD, DOE, NRC, or other agency security clearance, the vendor shall comply with the provisions of the most currently available National Industrial Security Program Operating Manual (NISPOM). This publication may be obtained online at <a href="https://www.dss.mil">www.dss.mil</a> or from the Superintendent of Documents, U.S. Government Printing Office, Mail Stop SSOP, Washington, DC 20402-9238 (ISBN: 0-16-045560-X). Application forms required for DOD personnel security clearances shall be obtained

from Defense Security Service (DSS) at <a href="www.dss.mil">www.dss.mil</a>; for DOE clearances at <a href="www.doe.gov">www.doe.gov</a>; and for NRC at <a href="www.nrc.gov">www.nrc.gov</a>. Each designated employee must complete all applicable forms. The Vendor shall notify the COTR in writing within five calendar days of receipt of authorization for employees to be assigned to classified areas. <a href="Exhibit 6C">Exhibit 6C</a>, Security Clearance Requirements. The Government will provide the vendor with the appropriate personnel security questionnaire and fingerprint forms that are to be completed for each vendor security guard employee performing under this BPA, as well as the firm employees, who may, in the performance of this BPA, visit the work site.

A security clearance determination of whether an individual should be eligible for access to classified information is a process separate and distinct from the suitability determination and is conducted in accordance with DHS MD 11035, Industrial Security Program. For contractors processed in accordance with DHS MD 11035, the investigative standard for access to Secret classified information will be a MBI. The minimum investigative standard for access to Top Secret classified information will be a SSBI. Each designated employee must complete all applicable forms." Vendor employees (to include applicants, temporaries, part-time and replacement employees) under the BPA needing access to sensitive information shall undergo a position sensitivity analysis based on the duties each individual will perform on the BPA. The results of the position sensitivity analysis shall identify the appropriate background investigation to be conducted. All background investigations will be processed through the Security Office. Prospective vendor employees with adequate security clearances issued by the Defense Industrial Security Clearance Office (DISCO) may not be required to submit complete security packages, as the clearance issued by DISCO may be accepted. Prospective vendor employees shall submit the following completed forms to the Security Office, through the COTR, no less than 30 days before the starting date of the BPA or 30 days prior to entry on duty of any employees, whether a replacement, addition, sub-vendor employee, or vendor.

Standard Form 85P, "Questionnaire for National Security Positions"

Lautenberg Amendment Statement (plus one copy)

FD Form 258, "Fingerprint Card" (2 copies)

Foreign National Relative or Associates Statements

DHS 11000-9, "Disclosure and Authorization Pertaining to Consumer Reports Pursuant to the Fair Credit Reporting Act"

**Drug Questionnaire** 

Alcohol Questionnaire

DHS/ FPS will provide required forms at the time of award of the BPA. Only complete packages will be accepted by the DHS/ FPS Contract Suitability Adjudication Program

Office. Specific instructions on submission of packages will be provided upon award of the BPA. Standard Form 85P, "Questionnaire for National Security Positions" Form will be submitted via e-QIP (electronic Questionnaires for Investigation Processing)

- F. The vendor is responsible for <u>all</u> costs associated with obtaining and renewing the applicable security clearances for each affected vendor employee. The costs should be factored into the offering prices, as they will not be itemized or paid for separately by the Government.
- G. The vendor is advised to only submit security packages on suitable prospective employees whose integrity, credit, and character will meet the security suitability requirements of DHS. DHS will likely consider as being unsuitable prospective employees who fail to truthfully represent their credit history; who make no attempt to pay debts; and whose character could be questionable because of serious arrests, illegal drug use, or abuse of alcohol.
- H. Unless an applicant/employee has resided in the U.S. for three of the past five years, the Government may not be able to complete a satisfactory background investigation. In such cases, DHS retains the right to deem an applicant/employee as ineligible due to insufficient background information.

## 18.2 Access To Classified Information (Vendor)

The DHS has determined that the performance of this BPA requires that the vendor, sub-vendor(s), etc., (herein known as vendor) require(s) access to sensitive DHS information or classified National Security Information (herein known as classified information). Classified information is Government information that requires protection in accordance with Executive Order 12958, Classified National Security Information, and supplementing directives.

See, Exhibit 6C, Security Suitability Requirements, for a determination of which, if any, Vendor facilities and Vendor personnel, including Contract Manager or Supervisor, assigned to this BPA are required to possess up to a TOP SECRET security clearance.

If access to classified information is required as identified in Section J, Exhibit 6C, the vendor will abide by the requirements set forth in the DD Form 254, Contract Security Classification Specification, DHS MD 11035, Industrial Security Program and the National Industrial Security Program Operating Manual (NISPOM) for the protection of classified information at its cleared facility, if applicable, as directed by the Defense Security Service. If the Vendor has access to classified information at a DHS or other Government facility, it will abide by the requirements set by that agency. If these procedures are not properly followed by the vendor, it will result in deductions from monthly invoices.

The vendor and all applicable personnel shall be cleared pursuant to the Defense Industrial Security Regulations, or other applicable regulations. The Vendor shall hold

as a minimum, interim facility clearance requirements subsequent to the official award date, and/or at least thirty- (30) days prior to the BPA start-up date.

If access to classified information is required as identified in Exhibit 6C, the vendor must possess a TOP SECRET facility clearance consistent with DHS MD Industrial Security Program prior to BPA award. If an unclear firm is selected, DHS will sponsor the firm for the facility clearance. If the facility clearance is not issued within 180 days, DHS may terminate the BPA for the convenience of the Government.

### 18.3 Continued Eligibility

A contractor on whom unfavorable or derogatory information has been uncovered must be presented with the information and offered an opportunity to refute, explain, clarify, or mitigate the information in question. If a determination of ineligibility is made, the individual will be formally notified and informed of the reasons(s) If a prospective employee is found to be ineligible for access to Government facilities or information, the COTR will advise the vendor that the employee shall not continue to work or to be assigned to work under the BPA.

The Security Office may require drug screening for probable cause at any time and/or when the vendor independently identifies circumstances where probable cause exists.

DHS reserves the right and prerogative to deny and/or restrict the facility and information access of any vendor employee whose actions are in conflict with the standards of conduct, 5 CFR 2635 and 5 CFR 3801, or whom DHS determines to present a risk of compromising sensitive Government information to which he or she would have access under this BPA.

The vendor will immediately report any adverse information coming to their attention concerning vendor employees under the BPA to the COTR. Reports based on rumor or innuendo should not be made. The subsequent termination of employment of an employee does not obviate the requirement to submit this report. The report shall include the employees' name and social security number, along with the adverse information being reported.

E. The vendor must notify the Security Office of all terminations/resignations within five (5) days of occurrence. The vendor will return any expired DHS/FPS issued identification cards and building passes, or those of terminated employees to the COTR. When a controlled personnel identification system is used by a tenant agency at a site at which the vendor employee is assigned for duty, and the tenant agency provided the vendor employee with the necessary Government identification, the vendor shall ensure that all Government identifications are returned to the issuing agency when employees are terminated or resign, or upon expiration of the BPA, whichever comes first. If an identification card or building pass is not available to be returned, a report must be submitted to the COTR, referencing the pass or card number, name of individual to whom issued, the last known location and disposition of the pass card.

### 19 Vendor's Personnel Filing System

To minimize duplication of effort by the FPS and the vendor, the vendor shall maintain personnel files on-site for all employees who work under this BPA. Files shall be maintained at the Contract Manager's office. Each guard's file must contain the following information:

Application for employment, including SF 85P &, FD 258,

Results of all criminal history checks obtained by the Vendor;

U.S. Citizenship and Immigration Services Form I-9 *Employment Eligibility Verification* (OMB No. 1115-0136); with supporting documentation

A copy of DHS 11000-6 Non-Disclosure Agreement,

A copy of high school diploma, GED certificate, college transcripts, military records, or POST training completion;

Records of all basic and refresher training attendance and, where required, test scores;

Records of current firearms training and qualification scores, where required by the BPA;

Records of all successfully completed Government-provided training;

A copy of most recent CPR, First Aid, and AED certification card:

A copy of most recent Medical Evaluation (SF 78):

Results of all drug screenings administered (both pre- and post- employment);

A copy of DHS the certification card, ICE form 78-3527;

A copy of all firearm licenses and certifications required by state and local regulations;

Records of guard's suitability information (including date current suitability expires);

Copies of all complaints, investigations, and disciplinary actions taken by the vendor against the employee for all infractions committed under the BPA;

A copy of all commendations, awards, letters, and other documents given to the employee as a result of work performed under this BPA; and

A copy of any National Security Information clearance issued, where required by this BPA (i.e., Secret/Top Secret).

The CO or COTR shall have the express authority to review any vendor employee's file at any time during the course of the BPA.

The CO or COTR can request, at any time during the course of the BPA, a spreadsheet or other tracking system (either in paper form or in electronic form) that clearly details the status of all vendor employees pertaining to BPA requirements.

The vendor will maintain a hard-copy (paper) file using the CERTS tracking system containing all the information required above. However, if the vendor uses a computerized filing system, all forms must be scanned into the computer and must be legible.

WEB Contract Guard Employment Requirements Tracking System (CERT)

The National CERT Log is used by FPS personnel to input security officer information into a national database. It is imperative that the information is correct and current.

The FPS CERT log computer program (Microsoft Excel format) will be provided to the Vendor after award and shall be used by the Vendor to document the fact that their personnel are certified as outlined in the BPA. The dates listed on the CERT log must match the paperwork in the vendor employee's folder.

The CERT log shall be updated monthly by the vendor and forwarded to the local FPS representative via e-mail. Monthly updates and new employee information will be outlined in a different color.

The CERT log will be used as part of the FPS inspection program and will be reviewed on a monthly basis with the vendor.

In conjunction with the CERT log, the vendor shall organize the employees' information folders in accordance with the format outlined in Exhibit 4A - Employee Folder Certification Layout.

False statements, certification, or falsification of any documents required in this BPA by the Vendor, Contract Manager, or any Contract employee shall be punishable under US Code Title 18, Chapter 47, Section 1001, Fraud and False Statements. Additionally, the Government may initiate investigations by its Office of Inspector General or the regional FPS Criminal Investigations Branch, may initiate debarment proceedings, and/or may take Contractual remedies, up to and including termination for default. Under no circumstances whatsoever will the Government tolerate falsification of required documents.

### 20 Performance Evaluations

The CO and/or COTR shall meet with the vendor (either in person or via teleconference) on a monthly basis.

The Government shall formally evaluate, in writing, the vendor's performance *at least* once per year. Whenever possible, the Government shall give the vendor the opportunity to correct any identified problems/deficiencies prior to a written performance evaluation being given. The vendor shall be permitted to respond, in writing, to the findings of the performance evaluation. Both the performance evaluation and the vendor's response shall be filed in the BPA file. Where the vendor fails to respond in writing to a performance evaluation, the CO shall assume the vendor's complete concurrence with the findings of the performance evaluation. The CO and/or COTR shall meet with the vendor prior to all performance evaluations to discuss the results of the Government's quality control findings and the overall performance of the BPA by the vendor.

The Government shall use the performance evaluations as a factor to determine whether to exercise any available additional ordering period and/or as a factor to determine whether to award any future BPA(s) to the vendor.

# **21 Personal Appearance and Grooming Standards**

Security Officers shall be in uniform and maintain a neat, clean, and business-like appearance and comply with dress standards while on duty. Failure to meet the requirements of appearance and wearing of the uniform as noted herein is considered as being "out of uniform". Security guards who are out of uniform are not meeting the requirements of this BPA and are not qualified to meet post requirements. The COTR may consider a post as being unfilled if occupied by a security guard who is out of uniform.

The personal appearance and grooming standards required by this BPA are listed below:

All security guards shall wear clean, properly fitted uniforms when on duty. The uniforms are to be free from defects and worn or frayed fabric.

Only conservative prescription eyeglasses may be worn with the uniform. Sunglasses or eyeglasses that are faddish in style or color (e.g. bright, iridescent or fluorescent orange, yellow, red, etc.) or have lenses or frames with initials or other adornments shall not be worn. Mirrored or opaque sunglasses may not be worn. Frame holders which are navy blue or black in color and otherwise unadorned may be worn. Sunglasses or darkly tinted glasses shall not be worn inside the building unless determined as medically necessary by a licensed medical physician.

2. Security guards shall not wear jewelry such as earrings, bracelets, chains, religious insignia, buttons, or pendants. Security guards may wear one ring or ring set on the third finger of each hand, a modest necklace that is completely concealed beneath the uniform shirt, and a watch on either wrist.

Only authorized logos and accessories shall be worn on or with the security guard uniform. At no time shall a vendor employee display, or cause to be displayed, any vendor insignia or logo while on duty without written approval of the COTR.

Shirts shall be worn with the cuffs fully extended and buttoned. Short sleeve shirts shall be worn with one button open at the collar and sleeves fully extended.

Hosiery shall be navy blue or black. Bare ankles and patterned stockings or socks shall not be permitted.

Undershirts shall be white or neutral and worn in such a manner so as to be concealed from view. No lettering or design shall be visible through the uniform shirt.

If a mustache is worn, it shall be kept neat and trimmed evenly so that no portion extends more than one-half (1/2) inch below or beyond the line of the individual's upper lip.

The face shall be kept clean-shaven. The temporary wearing of beards may be authorized by the COTR if prescribed by a board-certified dermatologist for pseudofolliculitis barbae. In such cases, the beard shall be neatly trimmed to a length not to exceed one-quarter (1/4) inch. Medical certification for shaving waivers shall be resubmitted every 60 days.

Hair and/or wigs, for females, must be a natural hair color and kept clean, neat and styled to present a managed appearance. Hair shall be arranged so that it does not extend more than 2 and 1/2 inches below the bottom of the collar. Bouffant and modified bush styles are acceptable if they allow for proper wearing of headgear. Plaited or braided hair shall be permitted only if worn under headgear. No decorations shall be worn in the hair and items used to hold the hair in place shall be concealed as much as possible and shall be of a color and style that blend with the hair.

Hairpieces for males must be a natural hair color, neatly groomed and shall not fall over the eyes or exceed the top of the collar. It shall be kept clean and the length and/or bulk of the hair shall not be excessive or present a ragged, unkempt or extreme appearance. Also, the bulk or length of the hair shall not interfere with the wearing of headgear and no decorations shall be worn in the hair.

For males, hair length must not exceed the top of a shirt collar. Females may wear their hair in an "up" style so as not to interfere with the wearing of the uniform or use of

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equipment. The Vendor is responsible for ensuring that security guards maintain a neat appearance in accordance with generally accepted standards of the community.

Sideburns shall not be conspicuous and shall be neatly trimmed at all times. Sideburns shall not extend below the bottom of the ear, and must be constant in width (not flared), and with a horizontal clean-shaven end.

Fingernails shall be free of dirt and trimmed to not extend further than 1/8 of one inch beyond the tip of the finger. Fingernail polish may be used if the color is neutral.

### **DELIVERABLES**

In addition to other deliverables called for herein, the following specifies certain recurring deliverables:

These requirements exist at the time of the RFQ; the COTR and/or CO shall notify the Vendor during the term of the BPA of any changes in these requirements.

Note: Deliverables are Not Separately Priced (NSP) - all costs associated with providing these items shall be included in the total price offered in response to the solicitation.

Document	Submitter	Receiver	Due Date	Marking	Format
Key Personnel Resumes	Vendor	COTR	Within 15 calendar days after Award and then as necessary if/when key personnel is replaced	Сору	Exhibit 6B
Transition Plan	Vendor	COTR	Within 5 working days after Award	Сору	Vendor Format
Training Plan w/ proposed Training Schedule (should include location, schedules, trainers, weapons, etc.)	Vendor	COTR	Within 10 calendar days after Award	Сору	Vendor Format
Training Certificates	Vendor	COTR	When requested by the COTR/ Inspector	Сору	Vendor Format
Guard Work Schedule	Vendor	COTR	When requested by COTR	Сору	Vendor Format
Meeting Minutes	Vendor	СО	Within 10 calendar days after meeting	Сору	Vendor Format

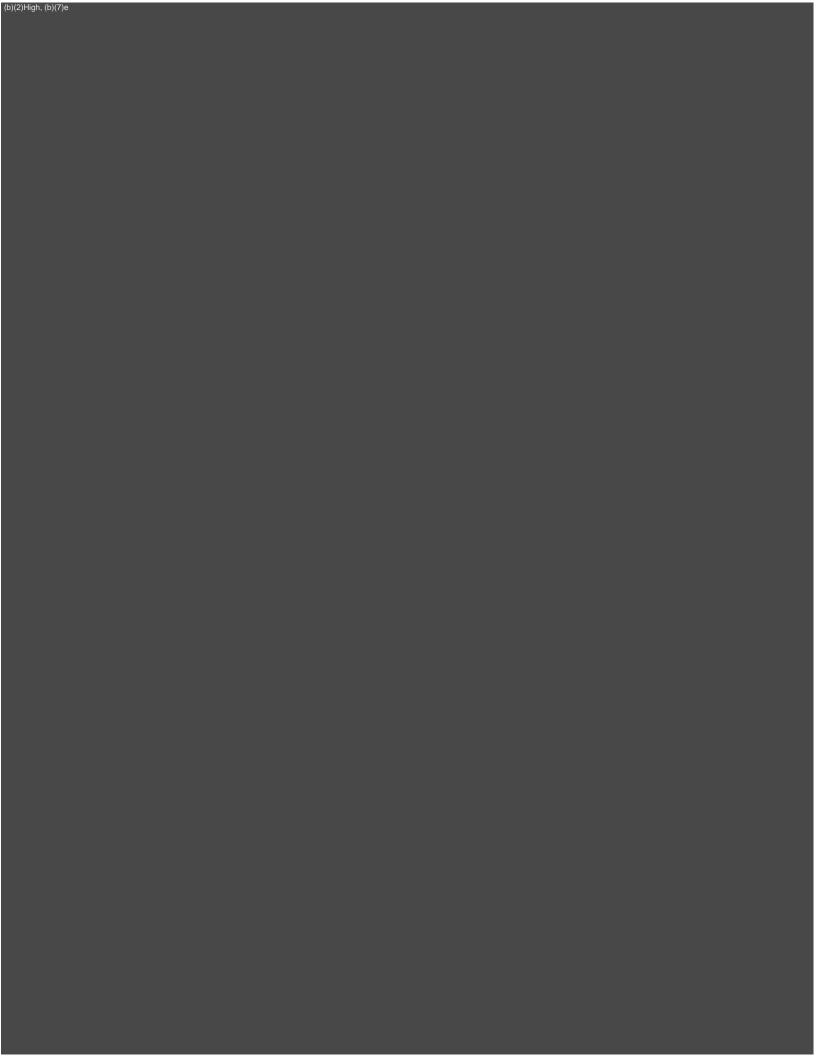
Document	Submitter	Receiver	Due Date	Marking	Format
DHS Form 139 Record of Time of Arrival and Departure	Vendor	COTR and/or CO	As required by the BPA and directed by COTR	Сору	DHS Form 139
GSA Form 3430 Building Service Contract Work Report	Vendor	COTR	When required by the COTR	Original to COTR	GSA Form 3430
GSA Form 3155 Preliminary Investigation Report	COTR	Vendor	As required and within72 hours	Original to COTR, copy to CO and Vendor	GSA Form 3155
Quality Control Plan	Vendor	COTR	Within 15 calendar days after Award	Сору	Vendor Format
GFP Inventory List	Vendor	COTR	Monthly or as directed by the COTR	Сору	Vendor Format
Vendor Furnished Equipment/Property Inventory List Firearms and Communication devices	Vendor	COTR	Monthly or as directed by the COTR	Сору	Vendor Format
Lautenberg Amendment Statement	Vendor	COTR	Prior to start of performan ce and annually thereafter	Сору	Contract Format
Licenses and Permits	Vendor	СО	Prior to start of performan ce and upon renewal thereafter	Сору	Contract Format
Inspection Report	Vendor	COTR	I/A/W vendor QC plan and	Сору	Contract Format

Document	Submitter	Receiver	Due Date	Marking	Format
			upon COTR request		
Accounts Receivable Report	Vendor	CO	Monthly	Сору	Contract Format
GSA Form 1103 Security Officer Operations Log	Vendor	COTR	As required by the BPA	Сору	DHS Format
Deduction Notice pursuant to BFC Invoice Consolidation Initiative Guidelines	СО	Vendor	As required and within 48 hours	Original	E-mail
CERTS Spreadsheet	Vendor	COTR	Monthly	Сору	FPS Format via E-mail
GSA Form 1051 Weapon Control record	Vendor	COTR	As required by the BPA and upon COTR request	Сору	BPA Format

EXHIBIT	REF.	TITLE
1		Productive Requirements Including Post Hours and Location
		List of required administrative forms to be used by the Vendor
1A		including time and attendance, property accountability,
		Lautenberg Amendment form, duty log, etc.
2A	10.2-1	Vendor Furnished Communication Equipment Requirements
2B	10.2-1	Vendor Furnished Vehicle Requirements
2C	10.2-1	Vendor Furnished Uniform Requirements
2D	10.2-1	Vendor Furnished Supplementary Equipment Requirements
2E		Vendor Furnished Weapons and Ammunition
3A	10.1-1	Government Furnished Communication Equipment
SA		Requirements
3B	10.1-1	Government Furnished Vehicle Requirements
3C	10.1-1	Government Furnished Uniform Requirements
3D	10.1-1	Government Furnished Supplementary Equipment
30		Requirements
3E		Government Furnished Weapons and Ammunition
4		Vendor's Training Schedule and Plan
4A		Basic Training Subjects to be Presented by the Vendor
4B		Supervisory Training Subjects to be Presented by the Vendor
4C		Training Subjects to be Presented by the Government
4D		Vendor Provided Refresher Training
4E		Vendor Provided Basic Weapons Training and Qualifications
4F		Vendor Provided Annual Refresher Weapons Training and
		Qualifications
5A		Vendor's Certification of Basic Training
5B		Vendor's Certification of Supervisory Training
5C		Vendor's Certification of Government Provided Training
5D		Vendor's Certification of Refresher Training
5E		Vendor's Certification of Basic Weapons Training
5F		Vendor's Certification of Annual Weapons Refresher Training
6		Vendor's Certification of Contract Employee Eligibility
0		Requirements
6A		Standard Form (SF) 78, Certificate of Medical Examination
6B		Key Personnel Resume
6C		Security Suitability Requirements
7		Federal Management Regulations Subpart C, Conduct on
′		Federal Property (41 CFR 102-74)

# **EXHIBIT 1**

# PRODUCTIVE REQUIREMENTS (GUARD II) INCLUDING POST HOURS AND LOCATION (NEXT PAGE)



# **EXHIBIT 1A**

# REQUIRED ADMINISTRATIVE FORMS

Form Number	Form Title
DHS 11000-6	Non-Disclosure Agreement
I-9	Employment Eligibility Verification
SF-85P	Questionnaire for Public Trust Positions
SF-85PS	Supplemental Questionnaire for Selected Positions
FD-258	Fingerprint Application Card
GSA 3155	Offence/Incident Report
SF-78	Certificate of Medical Examination
DHS form 139	Security Guard Sign in and out
139	Record of Time of Arrival and Departure from Building
Form 1103	24-hour Duty Log
	Equipment Performance Test Report
2580	Security Post Assignment Record

# EXHIBIT 2A VENDOR FURNISHED COMMUNICATION EQUIPMENT REQUIREMENTS

- 1. Facilities: See exhibit 1.
- 2. Equipment: The Contractor shall provide as a minimum each site with one (1) communication device. This device must be capable of communicating with the COTR, local rescue and law enforcement as well as the contractor's supervisory officials. Sites with two or more officers require communication devices with the ability to communicate among all the contract officers at that site. The contractor will advise the government of the equipment to be used and issuances in the start up transition paperwork.

Note: Government telephones (hard line) <u>should not</u> be considered as part of the contractor communications plan.

The Vendor shall provide, maintain, and supplement, as may be necessary at the site identified above, the following number(s) of radios and described associated equipment.

Type of Equipment	QTY
Vendor provided information	
Per each facility	

- **3. Licenses and Frequencies:** The Vendor shall apply for an FCC license and authorization to operate in frequencies specified by the Government. Where necessary, the Contracting Officer or COTR will issue a letter of authorization, identifying the vendor as having a need to communicate over a frequency or frequencies assigned to an agency of the Federal Government.
- 4. Normal, Emergency and Continuous Communications: All two-way portable radio units must have the capability of transmitting and receiving clear and concise vocal transmissions between the security guard, FPS law enforcement personnel, vendor supervisory personnel and the vendor's base station. The vendor's base station must be a local licensed place of business within the State of Delaware for the purpose of having the capability for two-way communications between the vendor and the vendor's supervisory and security guard personnel who are assigned to this BPA.
- **5.** The Vendor will provide a listing of radio(s) and associated equipment to be used on this BPA to the COTR.

#### **EXHIBIT 2B**

### VENDOR FURNISHED VEHICLE REQUIREMENTS

1. Facility: N/A

2. Equipment: The vendor shall furnish a vehicle or vehicles, as indicated below, which shall be used for patrol at the facility and to transport supervisors in the course of supervision duties and emergency response, as may be necessary. The vehicle(s) shall carry distinctive markings of the company, and shall be equipped with a rotation emergency roof light in compliance with applicable state and local laws. The vehicle(s) shall be available at all times during the life of the BPA, and must be replaced immediately by a replacement vehicle if removed from operation for any reason(s). It is the vendor's responsibility to register, insure, and provide proper maintenance for the vehicle(s). The vehicle(s) shall be equipped with a 10 – 15 lb. portable dry chemical, ABC extinguisher, installed and maintained in accordance with NFPA 10, Portable Fire Extinguishers. The vehicles shall be equipped with a conventional, universal first aid kit with Airway pack, Cling bandages, and a minimum of two bite sticks.

# 3. Vehicle Requirements:

Vehicle Type	Estimated Daily Hours	Days Per Week	Estimated Miles Per Day
No Vehicles Required			

### **EXHIBIT 2C**

### **VENDOR FURNISHED UNIFORM ITEMS**

1. Facility: Exhibit 1

**2. Uniforms:** The vendor shall furnish uniform clothing items, as indicated below, to all productive and supervisor security guards performing on the BPA. Badges, patches and other approved devices worn on the uniforms shall carry distinctive markings of the company in compliance with applicable state and local laws.

# 3. Uniform Requirements:

Uniform Components	Description / Color	QTY
Shirt, long sleeve	Insignia, shoulder patch	5
Shirt, short sleeve	Insignia, shoulder patch	5
Trouser, all season weight		3
Necktie (clip on / break away)	*	2
Jacket, winter, patrol type (Reefer style)	*	1
Сар	Frame style cap	1
Gloves, winter (pair)	*	1
Pistol belt without shoulder strap		1
Level II firearm retention holster - armed	Slide on belt type with	1
security guards/supervisors only (may	hammer safety strap, left/right,	
change based on weapons spec selected)	as required.	
Ammunition clip		3
Ammunition clip belt holder		2
(Armed security guards only) (may change		
based on weapons spec selected)		
Duty Belt "Keepers"		4
Expandable or straight Police Baton with		1
holder		
Handcuffs (pair) and keys		1
Handcuff case		1
Key strap with flap (if needed)		1
Whistle, with chain attachment	Metal	1
Metal frame cap ornament	White (non-supervisory)	
·	Gold (supervisory)	
Nameplate	2-1/2" x 5/8", with 1/4" lettering	2
	Gold metal with rounded	
	edges. Black or blue lettering	
	(First initial and last name)	
Shoes	Pair, Low Quarter Black	1
Micro shield – CPR with belt holder		1

### **EXHIBIT 2D**

# VENDOR FURNISHED SUPPLEMENTARY EQUIPMENT REQUIREMENTS

1. Facility: Exhibit 1

- 2. Supplementary Equipment: The vendor shall furnish the following supplemental equipment items for each guard, post, or location as indicated to all productive and supervisor security guards performing on the BPA. The vendor shall maintain all equipment in a ready and usable condition.
- 3. Supplementary Equipment Requirements:

Equipment Item	Description / Color	QTY
Flashlight / with Holder		1 per guard

### **EXHIBIT 2E**

### **VENDOR FURNISHED FIREARMS AND AMMUNITION**

## **Contract Guard Firearm Specifications Caliber 9mm**

The overall size shall not exceed 7.5" long, 5.5" high, and 1.5" wide and weigh no more then 30 oz. excluding the magazine. The caliber authorized is 9MM and not any larger. The magazine shall hold a minimum of 10 rounds and not more then 17. The pistol must be able to be fired without a magazine inserted into the weapon. The magazine must fall free (unloaded) when the magazine catch is activated. The double action only trigger pull must not weigh more than 12 pounds and not less than 5 pounds. The pistol may be either a traditional double action only or a striker fired design.

The pistol shall have a dark corrosive resistant finish and must be must be capable of being fired without the manipulation of an external safety or cocking lever. The normal function of the pistol shall be double action only. The pistol must be operable by a right or left-handed user. The use of a polymer-framed pistol is acceptable. There is not a requirement for an all-metal firearm.

All safeties must be internal and passive. An inertial interlocked firing pin will be the primary safety to positively prevent movement of the firing pin unless the trigger is pulled completely through its entire length of travel.

The sights must be drift adjustable and be luminous night sights, one (1) dot on the front sight, and two (2) dots on the rear sight, which appear as three (3) illuminated dots when the weapon is held at arm's length. The illuminated dots must not be visible when viewed from the muzzle end of the pistol. The color of the illuminated dots must be green. The illumination materials for the night sight must comply with Nuclear Regulatory Commission standards.

### The following pistols are recommended:

Smith & Wesson M&P 9 MM; 5900 Series in DAO 9MM Glock 17 & 19 9MM SIGARMS Sigpro 9MM; P226 and P228 in 9MM Steyr M Series 9MM Springfield Armory XD in 9MM

### Ammunition type is authorized:

124 grain Jacketed Hollow Points.

Recommended Brands Federal Speer Winchester Remington \_\_N/A\_\_\_\_.

described associated equipment.

1. Facilities:

### Exhibit 3A

# GOVERNMENT FURNISHED COMMUNICATIONS EQUIPMENT REQUIREMENTS

2.	<b>Equipment:</b>	The Governmen	t shall provide,	maintain, and	supplement,	as may be
	necessary at	the site identified	above, the fol	lowing number	(s) of radios	and

Type of Equipment	QTY
None issued	

- **3.** The vendor will provide a listing of radio(s) and associated equipment received from the Government for use on this BPA to the COTR.
- **4.** The vendor will report any damage or maintenance issues concerning this equipment immediately to the COTR.

### **EXHIBIT 3B**

# GOVERNMENT FURNISHED VEHICLE EQUIPMENT REQUIREMENTS

1.	Facility:	N/A	

- 2. Equipment: The Government shall furnish a vehicle or vehicles, as indicated below, which shall be used for patrol at the facility and to transport supervisors in the course of supervision duties and emergency response, as may be necessary. The Government shall provide supplemental vehicle equipment and all associated maintenance. It is the vendor's responsibility to report maintenance issues and any damage regarding the vehicles and associated equipment immediately to the COTR.
- 3. Vehicle Requirements:

Vehicle Type	Hours to be Used	Days Per Week	Tour Restrictions
Not required			

### **EXHIBIT 3C**

# GOVERNMENT FURNISHED UNIFORM REQUIREMENTS

1. Facility: _N/A
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- 2. Uniforms: The Government shall furnish uniform clothing items, as indicated below, to all productive and supervisor security guards performing on the BPA. Government furnished uniform items are to be worn/used only while on duty during the performance of this BPA.
- 3. Uniform Items:

Uniform Components	Description / Color	QTY
Not required		

### **EXHIBIT 3D**

# GOVERNMENT FURNISHED SUPPLEMENTARY EQUIPMENT REQUIREMENTS

1. Facility:	N/A
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- 2. Supplementary Equipment: The Government shall furnish the following supplemental equipment items for each guard, post, or location as indicated to all productive and supervisor security guards performing on the BPA. It is the vendor's responsibility to report maintenance issues and any damage regarding the vehicles and associated equipment immediately to the COTR.
- 3. Supplementary Equipment Requirements:

Equipment Item	Description / Color	QTY
Not required		

### **EXHIBIT 3E**

# GOVERNMENT FURNISHED FIREARMS AND AMMUNITION

The Government will not furnish either firearms or ammunition. The vendor is solely responsible for furnishing firearms and ammunition to its security guards.

### **EXHIBIT 4**

### **VENDOR'S TRAINING SCHEDULE AND PLAN**

In addition to listing specific and other related information as shown below, attach a resume for each instructor. This format will be used for all training, initial/basic, firearms, refresher, and on-the-job.

Date(s):	
Time(s):	
Subject:	
Name of Instructor(s):	
Training Facility Address (Street, City and State):	
Remarks:	

#### **EXHIBIT 4A**

### BASIC TRAINING SUBJECTS TO BE PRESENTED BY THE VENDOR

THE INSTRUCTOR MUST USE THE FPS SECURITY GUARD INFORMATION MANUAL (SGIM) AS AN ESSENTIAL COMPONENT OF THIS TRAINING. TOPICS ARE CROSS REFERENCED WHERE APPLICABLE TO THE MANUAL FOR EFFECTIVE PRESENTATION OF THE MATERIAL.

The vendor shall provide a minimum of 64 hours of basic training to all students. The hours listed in the "Hours" column are the recommended times needed for effective coverage of the material, to include questions and answers, interactive tasks, and reviews/quizzes of the material. The Instructor shall use his/her expertise in evaluating the class's progress in comprehending and applying the concepts and materials taught.

The Instructor is required to notify the vendor of instances where students are not adequately mastering the subject matter or are presenting a disruption to the class by repeated lateness, absences, or disrespectful behavior such as sleeping or talking while instruction is being given. Such behavior indicates that the student may not be suitable for holding a position as a security guard at a Federal facility.

There may be some fluctuation in the actual time covered for each subject, but under no circumstances shall the Instructor provide less than 64 hours of training.

THE WRITTEN EXAMINATION QUESTIONS ARE TAKEN 100% FROM THE SGIM. FAILURE BY THE INSTRUCTOR TO USE THE SGIM AS AN ESSENTIAL TRAINING TOOL MAY RESULT IN HIGH RATES OF FAILURE ON THE WRITTEN EXAMINATION. THE VENDOR IS STRONGLY URGED TO ENSURE THAT THE INSTRUCTORS USE THE SGIM AS A CORE COMPONENT OF THE TRAINING.

## **EXHIBIT 4A (CONTINUED)**

Subject	Hours
Overview of the DHS and the FPS (Ch.1, SGIM)	1
Overview of the Roles & Responsibilities of a Contract Security Guard	1
(Ch. 2, SGIM)	•
Ethics and Professionalism Part I: Overview (Ch. 2, SGIM)	1
Ethics and Professionalism Part II: Interactive Training (Ch. 2, SGIM)	1
Principles of Communications Part I: Overview (Ch. 2, SGIM)	1
Principles of Communications Part II: Interactive Training (Ch. 2, SGIM)	1
Professional Public Relations Part I: Overview (Ch. 2, SGIM)	1
Professional Public Relations Part II: Interactive Training	1
Understanding Human Behavior, Part I: Overview (Ch. 2 and 9, SGIM)	1
Understanding Human Behavior, Part II: Interactive Training	1
The Law, Legal Authorities, Jurisdiction and Responsibilities (Ch. 3, SGIM)	2
Crimes and Offenses (Ch. 3, SGIM)	1
Search and Seizure (Ch. 3, SGIM)	1
Authority to Detain (Ch. 3, SGIM)	1
Use of Force (Ch. 3 and Appendix 4, SGIM)	1
Crime Scene Protection (Ch. 3, SGIM)	2
Rules of Evidence (Ch. 3, SGIM)	1
Security Guard Administration (Ch. 4, SGIM)	1
Post Duties (Ch. 4, SGIM)	2
Patrol Methods And Patrol Hazards (Ch. 4, SGIM)	2
General Response Procedures (Ch. 4, SGIM)	2
Access Control (Ch. 5, SGIM)	4
Crime Detection, Assessment And Response (Ch. 6, CGIM)	2
Safety and Fire Prevention (Ch. 7, SGIM)	1
Records, Reports, & Forms (Ch. 8, SGIM)	3
Special Situations (Ch. 9, SGIM)	2
Code Adam (Ch. 4, SGIM)	1
Terrorism, Anti-terrorism, and Weapons of Mass Destruction (Ch. 11 and 14, SGIM)	4
Workplace Violence (Ch. 12, SGIM)	2
Civil Disturbances (Ch. 13, SGIM)	3
Bomb Threats and Incidents	2
(Ch. 14, SGIM)	2
Hostage Situations (Ch. 15, SGIM)	2
Sabotage and Espionage (Ch. 16, SGIM)	2
Defensive Tactics	4
Use of Handcuffs	4
Review & Examination	2

### **EXHIBIT 4B**

### SUPERVISORY TRAINING SUBJECTS TO BE PRESENTED BY THE VENDOR

The vendor shall provide a minimum 9 hours of supervisory training to any security guard prior to performing supervisory functions. The hours listed in the "Hours" column are the recommended times needed for effective coverage of the material, to include questions and answers, interactive tasks, and reviews/quizzes of the material. The Instructor shall use his/her expertise in evaluating the class's progress in comprehending and applying the concepts and materials taught.

There may be some fluctuation in the actual time covered for each subject, but under no circumstances shall the Instructor provide less than 9 hours of training.

Subject	Hours	Scope
Supervisor's Duties and Responsibilities	2	Instructor(s) will discuss the basic duties and responsibilities of a security guard supervisor, including, that all duty posts are to be manned at all times as required by the BPA; that all required forms are to be completed in an accurate, legible and timely manner; and that all subordinate employees have all required equipment and maintain proper inventory records of service weapons and all other required equipment.
FPS BPA Requirements	1	Instructor(s) will review basic FPS BPA requirements and standards of performance for vendors, vendor employees, and the relationship of employees with FPS.
Methods and Theories of Supervision	1	Instructor(s) will discuss various supervision management theories and the basic principles involved so that the student understands the various methods of supervision that are available to accomplish the goals of a first-line supervisor.
How to be an Effective Leader	1	Instructor(s) will discuss the importance of a supervisor being a good leader. Discussion will focus on the necessity of giving constant attention to countless details of personal behavior and personal relations with subordinates.

Subject	Hours	Scope
Purpose of Discipline	1	Instructor(s) will discuss the purpose of discipline and the use of praise and criticism to encourage and motivate employees. Discussion will focus on the use of criticism with the intention of improving job performance.
Effective Written and Oral Communication	1	Instructor(s) will discuss the problems oral communication encountered in both written and oral communication, formal and informal, between supervisors and subordinates and methods to improve both.
Motivating Employees and Problem Solving Methods	1	Instructor(s) will discuss methods used to motivate employees and to improve the performance of those employees who are not performing at acceptable standards. Emphasis will be on early identification of problem employees and methods that may be used to bring poor performance up to acceptable standards. Discussion will include problems related to alcoholism, illegal drug usage, and other related topics.
Scheduling Employees	1	Instructor(s) will discuss scheduling problems and methods to use available personnel effectively to ensure coverage of all posts in a cost-effective manner without using overtime. Included will be several practical "hands on" scheduling exercises.

### **EXHIBIT 4C**

# TRAINING SUBJECTS PRESENTED BY THE GOVERNMENT

The vendor must coordinate with the COTR to provide 16 hours of Government provided basic training to all students who have not had basic training. The hours listed in the "Hours" column are the recommended times needed for effective coverage of the material, to include questions and answers, interactive tasks, and reviews/quizzes of the material.

The Instructor shall notify the vendor of instances where students are not adequately mastering the subject matter or are presenting a disruption to the class by repeated lateness, absences, or disrespectful behavior, such as sleeping or talking while instruction is being given. Such behavior indicates that the student may not be suitable for holding a position as a security guard at a Federal facility and may be excluded from the required training.

There may be some fluctuation in the actual time covered for each subject, but under no circumstances shall the Instructor provide less than 16 hours of training.

Subject	Hours	Scope
Rules and Regulations	1	Discuss FPS's jurisdiction within Federal property and the Rules and Regulations under which they are operated (41 CFR 102-74).
Bomb Threats and Natural Disaster Responses	2	Instructor(s) will present information, as required for each specific facility, regarding the proper procedures for response to the threat of bombs, devices, and natural disasters.
Report Writing, Notes and Required FPS Forms	3	Develop an understanding of the types, and Required FPS Forms requirements, and necessity of field notes and reports that will be expected from the security guard. Discuss the use, value, and purpose of reports and field notes. Special instruction shall be given in the preparation of GSA Form 3155, Preliminary Investigation and GSA Form 3157, Crime Analysis.  Instructor(s) will review and discuss the importance of the following forms:  a. Preliminary Investigation;

Subject	Hours	Scope
		<ul> <li>b. Crime Analysis;</li> <li>c. GSA Form 1039, Record of Property Found;</li> <li>d. GSA Form 252, Found Property Tag;</li> <li>e. GSA Form 1789, Register of Visitors;</li> <li>f. Arrival and Departures;</li> <li>g. Relief Guard Register</li> <li>h. Officer and Inspectors Register;</li> <li>l. Guards Hourly Report;</li> <li>j. Special forms unique to the facility used in the performance of the BPA duties.</li> </ul>
Telephone and Radio Communications	1	Instruction will prepare the security guard for use of telephone and radio communications techniques. Instruction will be presented employing standard procedures used by FPS, the tenant agency, local law enforcement, and the Federal Communications Commission (FCC).
Role of Local, State and Federal Police Agencies	1	The security guards will be instructed in their relationship to other law enforcement agencies. For the purpose of this training, 50 minutes will be considered as one hour of instruction.
X-Ray and Magnetometer Training  1 time training	8	Instruction will include device nomenclature, performance testing, and operations of x-ray machines and walk-through and hand-held magnetometer. Security guards will identify x-ray images of potential hazards. Instructions will include manual screening techniques.

### **EXHIBIT 4D**

# VENDOR PROVIDED REFRESHER TRAINING TO BE PRESENTED TO ALL SECURITY GUARDS EVERY THREE YEARS

THE INSTRUCTOR SHALL USE THE SGIM AS AN ESSENTIAL COMPONENT OF THIS TRAINING. TOPICS ARE CROSS REFERENCED WHERE APPLICABLE TO THE MANUAL FOR EFFECTIVE PRESENTATION OF THE MATERIAL.

The vendor shall provide a minimum of 40 hours of refresher training to all students who have not had basic training or refresher training within three years. The hours listed in the "Hours" column are the recommended times needed for effective coverage of the material, to include questions and answers, interactive tasks, and reviews/quizzes of the material. The Instructor shall use his/her expertise in evaluating the class's progress in comprehending and applying the concepts and materials taught.

The Instructor shall notify the Vendor of instances where students are not adequately mastering the subject matter or are presenting a disruption to the class by repeated lateness, absences, or disrespectful behavior, such as sleeping or talking while instruction is being given. Such behavior indicates that the student may not be suitable for holding a position as a security guard at a Federal facility.

There may be some fluctuation in the actual time covered for each subject, but under no circumstances shall the Instructor provide less than 40 hours of training.

Subject	Hours	Scope
Overview of the Department of Homeland Security and the Federal Protective Service (Ch. 1, SGIM)	1	Instructor(s) will discuss the mission, role, and responsibilities of DHS and FPS as well as the role contract security guards play in facility security. Instructor will also discuss the five types of facilities and security levels.
Customer Oriented Protection	1	Instructor(s) will discuss the concept of customer-oriented protection and the role security guards play in this approach to security. FPS will provide the instructor with information on this program to assist in training.
Overview of the Roles & Responsibilities of a Security Guard (Ch. 2, SGIM)	1	Instructor will discuss the typical duties of a BPA Security Guard and responsibilities associated with being a security guard at a Federal facility.
Ethics and Professionalism	0.5	Describe police professionalism and police

Subject	Hours	Scope
Part I: Overview (Ch. 2, SGIM)		ethics, including the expanding use of security guards and indicate by current trends, where it may be headed in the future.
Ethics and Professionalism Part II: Interactive Training	1	Role playing or other interactive methods between instructor and students using scenarios of ethical and professional behavior by security guards based on the overview of this topic.
Principles of Communications Part I: Overview (Ch. 2, SGIM)	1	Familiarize the security guards with the concept surrounding effective communications and development of communication skills.
Principles of Communications Part II: Interactive Training	1	Conduct role-playing or other interactive methods between instructor and students using scenarios of communication methods based on the overview of this topic.
Professional Public Relations Part I: Overview (Ch. 2, SGIM)	1	Instruction is to be provided to the security guards that will increase their effectiveness in the use of basic social skills, enhance their employer's reputation and contract performance as well as the positive image portrayed by the U.S. Government.
Professional Public Relations Part II: Interactive Training	1	Role-playing or other interactive methods between instructor and students using scenarios of communication methods based on the overview of this topic.
Understanding Human Behavior, Part I: Overview (Ch. 2 and 9, SGIM)	0.5	Instructor(s) will discuss the basic knowledge needed for the security guards to understand their own actions, and those of the people they work with in the performance of their assigned duties. Behavior under stress (both natural and man induced); actions of mentally disturbed; irrational conduct created by the use of drugs or alcohol; job (performance) related problem; will be a part of this discussion. Special attention should be given to the changes in human behavior that might occur in the contract security guard with the introduction of badge and gun.
Understanding Human Behavior, Part II:	0.5	Role-playing or other interactive methods between instructor and students using

Subject	Hours	Scope
Interactive Training		scenarios of human behavior based on the
		overview of this topic.
The Law, Legal Authorities,		Discuss history of laws, applicable laws
Jurisdiction and	1	and regulations, and the concept of legal
Responsibilities (Ch. 3,		jurisdiction as it pertains to the security
SGIM)		guards' duties and authority.
Crimes and Offenses (CH.		Present the security guards with an
3, SGIM)	0.5	understanding of the types of offenses they
	0.5	are most likely to encounter in their duties.
		Instruction should include methods of
Course and Coincine (Ch. 2		successful investigative techniques.
Search and Seizure (Ch. 3,		Provide the security guard with the knowledge of the legal application of
SGIM)		search and seizure law in the performance
		of duties as a security guard with a Federal
	0.5	facility. Instruction should provide a
		comprehensive survey of laws pertaining
		to search and seizure to include "Stop and
		Frisk".
Authority to Detain		Provide the security guard with knowledge
(Ch. 3, SGIM)		of how guards shall exercise their authority
		to detain as defined by local, state, and
	1	Federal regulations. Instruction will define
	'	detention procedures and legal rules
		governing practices and procedures
		involving: confessions, self-incrimination,
(2) 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2		eyewitness identifications and complaints.
Use of Force (Ch. 3, SGIM)		Instruction will be given on the use of
		force, to include the various degrees of
	4	force authorized in the performance of
	1	duties under this contract. Reporting
		procedures related to such use will be discussed as will the consequences of the
		unauthorized, or misuse, of force.
Crime Scene Protection		Illustrate the important facets of the
(Ch. 3, SGIM)		preliminary investigation and the
()	0.5	protection, preservation, and subsequent
		search of the crime scene.
Rules of Evidence (Ch. 3,		Instructor will discuss procedures for
SGIM)		handling and protecting evidence.
		Evidence is defined to include direct,
	0.5	circumstantial, and real. Information will
		be provided on admissibility as it relates to
		competency, relevancy, materiality, and
		hearsay. Instructions will present

Subject	Hours	Scope
		information on the exclusionary rule and
		other related items.
Security Guard Administration (Ch. 4, SGIM)	0.5	Instructor(s) will discuss the relationship between the Vendor and the Government and will discuss protocol for communicating with the MegaCenters when incidents occur. Instructor will also discuss the importance of the Duty Book.
Post Duties (Ch. 4, SGIM)	0.5	Instructor(s) will discuss the purpose of posts and identify the various types of protective services. Discuss the necessity of proper observation and countersurveillance while manning a post.
Patrol Methods And Patrol Hazards (Ch. 4, SGIM)	0.5	Study the various methods and skills employed in protective patrols with an emphasis on foot patrols. Explain the importance of security patrols and explore the values of various patrol methods. Examine the hazards encountered during patrol functions. Techniques and ways to eliminate or reduce patrol hazards.
General Response Procedures (Ch. 4, SGIM)	0.5	Explain the various types of situations guards will respond to. Describe the proper approach to such situations; discuss the guard's role and responsibility; and instruct in the appropriate techniques to be employed in such circumstances. Include discussion of radio communications protocol.
Access Control (Ch. 5, SGIM)	0.5	Acquaint the security guard with the care and caution that must be exercised when coming upon a crime in progress. Special emphasis should be placed on the crimes the security guard may encounter while on duty within a Federal facility, his actions, responses, and the requirements of the agency.
Crime Detection, Assessment And Response (Ch. 6, SGIM)	0.5	Same as above.
Safety and Fire Prevention (Ch. 7, SGIM)	0.5	Define the security guard's responsibility for safety and fire prevention. Provide guidelines for operational safeguards including the use of fire extinguishers, sprinkler systems, fire alarm systems, and

Subject	Hours	Scope
Bubject	110015	other standard fire prevention equipment.
Records, Reports, & Forms (Ch. 8, SGIM)	0.5	Instructor will lecture on importance of properly prepared records, reports, and forms. Students shall be given examples and prepare sample records, reports, and forms as they will use on an FPS contract.
Special Situations (Ch. 9, SGIM)	1	Instructor shall discuss various types of special situations which guards may be required to respond to, such as providing escorts; controlling traffic; and dealing with mentally ill or disturbed persons.
Code Adam (Ch. 9, SGIM)	1	Instruction will include the FPS nationwide policy and the security guard's role in implementing Code Adam Alert procedures.
Terrorism, Anti-terrorism, and Weapons of Mass Destruction (Ch. 11, SGIM)	2	Instructor will provide a lecture regarding weapons of mass destruction; discuss antiterrorism methods used by FPS such as counter-surveillance and proper use of building security equipment.
Workplace Violence (Ch. 12, SGIM)	1	Instructor will discuss workplace violence, guard response to violent incidents, and tactics for being aware of environments or situations that can contribute to violence.
Civil Disturbances (Ch. 13, SGIM)	1	Instructor(s) will discuss and provide field practice in crowd control and will teach the guards how to distinguish between friendly, sightseeing, agitated, and hostile crowds.
Bomb Threats and Incidents (Ch. 14, SGIM)	1	Instructor(s) will discuss the procedures guards will use to respond to bomb threats, discovery of suspicious items, and persons who appear to be suspicious.
Hostage Situations (Ch. 15, SGIM)	1	Lecture and practical applications to instruct guards on identifying and responding to hostage situations.
Sabotage and Espionage (Ch. 16, SGIM)	0.5	Instructor will lecture on defining the terms and give concrete examples of the concepts as they might occur on Federal property.
Defensive Tactics	3	Lecture and practical applications will be used to instruct Security Guards in the use of defensive tactics. Instructor will incorporate defense against armed and unarmed attack, restraining holds, and handling hostile or uncooperative persons.

Subject	Hours	Scope
Use of Handcuffs	2	Lecture and hands-on demonstrations of procedures and techniques for handcuffing persons. All students shall be given the opportunity to affix and remove handcuffs in different "real life" scenarios where handcuffing would be necessary.
Baton Recertification	8	Lecture and hands on training. Re certification based on the vendor certification program or state requirements

#### **EXHIBIT 4E**

#### VENDOR-PROVIDED BASIC WEAPONS TRAINING AND QUALIFICATIONS

The vendor shall provide a minimum of 8 hours of basic baton training and certification, 8 hours of firearms classroom training, and 32 hours of live fire training and familiarization to all security guards. In addition to the weapons training, the vendor shall provide for the weapons qualification course and must coordinate with the Contracting Officer for FPS to monitor the course of fire. The hours listed in the "Hours" column are the recommended times needed for effective coverage of the material, to include questions and answers, interactive tasks, and reviews/quizzes of the material. The instructor shall use his/her expertise in evaluating the class's progress in comprehending and applying the concepts and materials taught.

The instructor shall notify the vendor of instances where students are not adequately mastering the subject matter or are presenting a disruption to the class by repeated lateness, absences, or disrespectful behavior, such as sleeping or talking while instruction is being given. Such behavior indicates that the student may not be suitable for holding a position as a security guard at a Federal facility.

There may be some fluctuation in the actual time covered for each subject, but under no circumstances shall the Instructor provide less than 40 hours of training.

Subject	Hours	Scope
Use of Baton	8	Lecture and hands-on demonstration of procedures for baton carrying and drawing as well as striking techniques.
Firearms Maintenance, Safety, and Handling	8	Provide instruction in the handling and control of the security guard's firearm. Instruction should relate to weapons safety and handling to include: nomenclature, wearing of the weapon, care and cleaning, performing a functions check, storage, and accountability. Special emphasis must be placed on loading, unloading, and the safe lowering of a "cocked" hammer on a live round.
Familiarization Fire	32	Instruction on live fire with no less than 500 rounds of ammunition. Instructions include transition from other weapons.

### **EXHIBIT 4E (CONTINUED)**

Handgun Qualification Course

Firearms: Contract-authorized handgun and ammunition

Ammunition: Fifty (50) rounds

Target: ICE Target – ICE QT

All stages will be fired as a hot range. Once prepared for duty carry, the shooter will be responsible for maintaining full magazines throughout the course of fire, reloading on command and/or when otherwise necessary.

A total of fifty (50) rounds will be fired with a maximum possible score of two hundred-fifty (250) points. Minimum qualification score is two hundred (200) out of two hundred-fifty (250) for eighty (80) percent.

### Marksmanship Ratings:

220-230 = Marksman

231-240 = Sharpshooter

241-249 = Expert

250 = Distinguished Expert

### Course of Fire:

STAGE	DISTANCE	ROUNDS	POSITION	DESCRIPTION
1	1.5 YSD	6	Strong hand only from the holster using the bent elbow position with the support arm/hand placed against the upper centerline of the officer's chest	On command the shooter will: Draw and fire one (1) round in two (2) seconds and re-holster. Draw and fire two (2) rounds in two (2) seconds and re-holster. Draw and fire three (3) rounds in two (2) seconds and re-holster. Officers with a magazine capacity of less than twelve (12) rounds will have to conduct a tactical reload or magazine exchange at the end of this stage of fire to be prepared for stage two.

STAGE	DISTANCE	ROUNDS	POSITION	DESCRIPTION
2	3 YDS	6	Using two hands from the holster point shoulder shooting, referencing sights	On command the shooter will: Draw and fire three (3) rounds in the chest of the target in three (3) seconds, and re-holster. Draw and fire three (3) rounds in three (3) seconds to the chest, perform a reload (emergency, tactical or magazine exchange) and re-holster.
3	7 YDS	6	Body armor and cover drills. Two-handed shooting using the sights	On command the shooter will draw and fire two (2) rounds to the chest of the target and one (1) round to the head of the target in five (5) seconds and assume a high search position. From high search, move to an aimed in position and fire two (2) rounds to the chest of the target and one (1) round to the head of the target in four (4) seconds. At the end of this stage, the two- (2) headshot rounds must be in the five-ring head area for each to count as five (5) points. The head area outside the five ring is worth two (2) points. Officers with a magazine capacity of less than twelve (12) rounds will have to conduct a tactical reload or magazine exchange at the end of this stage of fire to be prepared for stage four.
4	7 YDS	12	One-handed shooting	On command the shooter will draw and fire three (3) rounds, using both hands, then transfer the weapon to the strong hand only and fire three (3) rounds, in ten (10) seconds. Perform a reload (emergency, tactical or magazine exchange), and reholster. Draw and fire three (3) rounds, using both hands, then transfer the weapon to the support hand only and fire three (3) rounds, in ten (10) seconds. Perform a reload (emergency, tactical or magazine exchange),

STAGE	DISTANCE	ROUNDS	POSITION	DESCRIPTION
				and re-holster.
5	15 YDS	12	Two-handed shooting from the standing and kneeling position	On command the shooter will draw and fire six (6) rounds from the standing position in ten (10) seconds. Move to a kneeling position. When the target edges, or command is given that threat has diminished, shooter performs a reload (emergency, tactical or magazine exchange) in five (5) seconds and assumes a ready position. When threat reappears, or command to fire is given, fire six (6) additional rounds from the kneeling position in ten (10) seconds. Officers with a magazine capacity of less than twelve (12) rounds will have to conduct a tactical reload or magazine exchange at the end of this stage of fire to be prepared for stage six (6).
6	25 YDS	4	Barricade	On command the shooter will take one (1) step to the rear and one (1) to the right of the barricade. When the threat appears or command to fire is given, move to cover, draw and fire two (2) rounds from the right side standing barricade position, move to the right side kneeling barricade and fire an additional two (2) rounds, in twenty (20) seconds. While in a position of cover, perform a magazine exchange.
7	25 YDS	4	Barricade	On command the shooter will take one (1) step to the rear and one (1) to the left of the barricade. When the threat appears or command to fire is given, move to cover and fire two (2) rounds from the left side

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STAGE	DISTANCE	ROUNDS	POSITION	DESCRIPTION
				standing barricade position,
				move to the left side kneeling
				barricade and fire an additional
				two (2) rounds, in twenty (20)
				seconds.

### Exhibit 4F

# VENDOR-PROVIDED ANNUAL WEAPONS REFRESHER TRAINING AND QUALIFICATIONS

The vendor shall provide a minimum of eight (8) hours of annual baton and/or OC Spray, as appropriate, refresher training and annual weapons qualification using the course of fire in Exhibit 4E of this BPA. The vendor must coordinate with the COTR to monitor the firearms qualification.

### **EXHIBIT 5A**

### **VENDOR'S CERTIFICATION OF BASIC TRAINING**

Employee's Name:
SSN:
hereby certify that the above named employee has successfully completed all required Basic Training subjects including practical exercises and examinations in accordance with Exhibit 4A as required by the BPA.  The Basic Training was provided from to
The Basic Training Subjects as identified in Exhibit 4A of the BPA were presented by:
Of Of (Name of Instructor) (Name of Company)
(Name of Instructor) (Name of Company)
Employee's Score:
Employee's Signature:
CERTIFIED BY:
Printed Name of Vendor's Authorized Representative) (Signature) (Date)

### **EXHIBIT 5B**

### **VENDOR'S CERTIFICATION OF SUPERVISORY TRAINING**

Employee's Name:	
SSN:	
I hereby certify that the above named superviall required Supervisory Training subjects incexaminations in accordance with Exhibit 4B a	luding practical exercises and
The Supervisory Training was provided from	to
The Supervisory Training Subjects as identified by:	ed in Exhibit 4B of the BPA were presented
of	(Name of Company)
(Name of Instructor)	(Name of Company)
Employee's Score:	
Employee's Signature:	
CERTIFIED BY:	
(Printed Name of Vendor's Authorized Representative)	(Signature) (Date)

### **EXHIBIT 5C**

### **VENDOR'S CERTIFICATION OF GOVERNMENT PROVIDED TRAINING**

Employee's Name:	
SSN:	
I hereby certify that the above named employee Government Provided Training subjects including accordance with Exhibit 4C as required by the	ng practical exercises and examinations
The Government Provided Training was provide	ed from to
The Government Provided Subjects as identifie presented by:	d in Exhibit 4C of the BPA were
of	
(Name of Instructor)	(Name of Agency)
Employee's Score:	_
Employee's Signature:	
CERTIFIED BY:	
(Printed Name of Vendor's Authorized Representative)	(Signature) (Date)

### **EXHIBIT 5D**

### **VENDOR'S CERTIFICATION OF REFRESHER TRAINING**

Employee's Name:		
SSN:		
I hereby certify that the above named employee Refresher Training subjects including practical e accordance with Exhibit 4D as required by the B	exercises and examinations in	l required
The Refresher Training was provided from	DATE) to	
The Refresher Training Subjects as identified in by:	Exhibit 4A of the BPA were pro	esented
of		
Of	(Name of Company)	
Employee's Score:	-	
Employee's Signature:		
CERTIFIED BY:		
(Printed Name of Vendor's Authorized Representative)	(Signature)	(Date)

### **EXHIBIT 5E**

### **VENDOR'S CERTIFICATION OF BASIC WEAPONS TRAINING**

Employee's Name:	
SSN:	
I hereby certify that the above named employ- Firearms Training subjects including practical accordance with Exhibit 4E as required by the	exercises and examinations in
The Firearms Training was provided from	to
The Baton Training was provided from	to
The Weapons Training Subjects as identified by:	in Exhibit 4E of the BPA were presented
of	(Name of Company)
(Name of Instructor)	(Name of Company)
Employee's Score:	
Employee's Signature:	
CERTIFIED BY:	
(Printed Name of Vendor's Authorized Representative)	(Signature) (Date)

### **EXHIBIT 5F**

### **VENDOR'S CERTIFICATION OF ANNUAL WEAPONS REFRESHER TRAINING**

Employee's Name:	
SSN:	
I hereby certify that the above named employed Firearms Training subjects including practical accordance with Exhibit 4E as required by the	exercises and examinations in
The Firearms Training was provided from	to
The Baton Training was provided from	to
The Weapons Training Subjects as identified iby:	in Exhibit 4E of the BPA were presented
of	
(Name of Instructor) Of	(Name of Company)
Employee's Score:	
Employee's Signature:	
CERTIFIED BY:	
(Printed Name of Vendor's Authorized Representative)	(Signature) (Date)

imprisonment.

#### **EXHIBIT 6**

# VENDOR'S CERTIFICATION OF CONTRACT EMPLOYEE ELIGIBILITY REQUIREMENTS

Employee's Name:\_\_\_\_\_

Subject	Date Completed / Filed
Resume / Transcripts / Diploma	
SF 78 – Certificate Of Medical Examination	
Pre-employment Drug Screening	
Domestic Violence Form	
State, Local Firearms License	
Basic Training Completion Certificate	
Passing Score On Written Examination	
Firearms Training Certificate	
Firearms Qualification Certificate	
Government Provided Training Certificate	
Recertification Training Certificate	
Expandable / Straight Baton Training Certificate	
Magnetometer/X-Ray Training Certificate	
Refresher Training	

This certification shall be completed and submitted to the LCOTR with the vendor employee's suitability documentation (FPS 176, FD-258 Fingerprint Cards, and I-9 Employment Eligibility Verification) prior to the employee's initial performance under the BPA and every three (3) years thereafter, concurrent with the employee's suitability adjudication renewal application. A copy of this certification shall also be placed in the vendor employee's personnel file and shall be updated to reflect certification renewals as they occur.

### **EXHIBIT 6A**

### STANDARD FORM 78 - CERTIFICATE OF MEDICAL EXAMINATION

Issued at post-award conference.

### **EXHIBIT 6B**

### **KEY PERSONNEL RESUME**

Employee's Name:	SSN:	-	-
PROPOSED POSITION TITLE:			
SUPERVISOR'S NAME:			
CURRENT POSITION WITH THE VENDOR F	IRM:		
TIME IN CURRENT POSITION: (Yrs. Mos.)			
RESPONSIBLE FOR THE WORK OF:	PERSON	S	
DESCRIPTION OF SCOPE OF CURRENT JO	B: (Use attached	l sheet i	f necessary
WORK EXPERIENCE: (Beginning with the mo	est recent for the p	ast 10 y	ears.)

Dates (From – To)	Position or Title	Company Name and Address	Reference and Phone Number

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Employee's Name:	SSN:	-	-	
EDUCATION SUMMARY:				

	Name and Address of Institution	Dates Attended	Diploma or Certificate
High School			
College			
Technical			
Trade Schools			

PROVIDE A BRIEF STATEMENT OF WHY THIS SUPERVISOR IS BELIEVED TO BE QUALIFIED FOR THIS BPA.

### **EXHIBIT 6C**

### **SECURITY SUITABILITY REQUIREMENTS**

Facility Clearance	Required	Not Req'd
Top Secret		Х
Final Secret		X

Personnel Clearance	Post Requirements (or "None")
Top Secret	None
Final Secret	None
DOE "Q"	None
DOE "L"	None
NRC "Q"	None
NRC "L"	None
DHS Suitability	ALL

FACILITIES/GUARD POSTS MAY VARY IN SUITABILITY AND CLEARANCE REQUIREMENTS; THEREFORE, REFER TO ALL FACILITIES/GUARD POSTS LISTED IN EXHIBIT 1 FOR DEFINED/SPECIFIED CLEARANCE VARIATIONS.

### **EXHIBIT 7**

### **CONDUCT ON FEDERAL PROPERTY**

Posted at entrances of Federal buildings.

#### I. SCHEDULE OF SERVICES

#### 01. DESCRIPTION OF SERVICES

The Contractor shall furnish professional security services, defined by this solicitation as armed guard services and related duties, at Federally owned and leased facilities protected by the Federal Protective Service at various location throughout the state of Delaware In furnishing these services, the Contractor shall provide all necessary management, supervision, personnel, materials, supplies and equipment except as otherwise indicated, and shall plan, schedule, coordinate and ensure effective performance of, and conformance to, all aspects of the work statement contained herein.

#### 02. CONTRACT TYPE

Services shall be furnished via Blanket Purchase Agreement (BPA) with fixed unit prices against GSA FSS Contract Schedule 084.

#### 03. ESTIMATED QUANTITIES

The attached Post Coverage Exhibits provide the basis for the Estimated Quantities of Guard Coverage included on this Pricing Schedule. Those Exhibits reflect the current recurring coverage in the described areas and are provided for estimating purposes only and will be subject to changes reflected in the actual orders issued and modifications thereto. BPA holders will be paid only for services ordered and performed at the established hourly rates. The Government has the unilateral right to add, decrease, cancel, or modify services stated in each task order issued at the established unit prices, as long as the change is within the scope of the BPA and the task order.

#### 04. PRICES

### A. Pricing Required for All Services and Performance Periods

Contractors <u>must</u> quote prices for all services required during the Base Year, as well as for each ordering period, in order to be considered for award. Contractors submitting partial pricing information shall be ineligible for award.

# B. <u>Department of Labor (DOL) Wage Determination (WD) and/ or Collective Bargaining Agreement (CBA)</u>

- The minimum wage rates and fringe benefits applicable to the BPA are outlined in the Department Of Labor (DOL) Wage Determinations and/or Collective Bargaining Agreement (CBA) included within the request for quotation.
- 2. The applicable job classifications under this request for quotes is: Guard II. This classification reflects the minimum wage rates that the Contractor must pay to all employees working under the order. The Contractor shall also be responsible for complying with all other requirements of the wage determination, including all fringe benefits, such as vacations, holidays, uniform allowances, etc.

### C. <u>Unbalanced Pricing</u>

Each contractor is cautioned that its pricing proposal may be rejected as non-responsive to the solicitation requirements if it is materially unbalanced as to prices for the Base Year or any option period. A pricing proposal is considered to be materially unbalanced when it is based on prices that are significantly less than cost for some work and prices that are significantly overstated for other work.

#### **D.** Contingency Pricing

Contractors must <u>not</u> include contingency allowances to cover increased costs for which adjustments are provided under Federal Acquisition Regulation (FAR) Clause 52.222-43 – Fair Labor Standards Act and Service Contract Act – Price Adjustments (Multiple Year and Option Contracts)(May 1989). For cost/price factors that are subject to variation, but are not subject to adjustment under FAR clause 52.222-43, contractors may factor in contingency allowances.

### E. Pricing of Services

- 1. The hourly prices quoted must be inclusive of all direct costs, indirect costs, and profit necessary to provide an hour of post coverage as required. Contractors <u>must</u> include <u>all</u> costs associated with providing the services described herein.
- 2. The Government <u>shall not</u> be responsible for compensating the Contractor for any costs tied to solicitation requirements but not factored into the proposed prices, either by the Contractor's intention or by mistake.

### **G.** Definitions

- 1. <u>Basic Services</u> Basic services are the permanent ongoing services specifically included in the call(s) at time of award or added through modification. For these services, the Contractor shall be compensated using the Basic Services Rates.
- 2. <u>Temporary Additional Services</u> During the term of the BPA, the Government may have requirements for temporary additional services (TAS) beyond the basic requirements. Due to the nature of these services, the Contractor may be required to provide them with little advance notice. In such circumstances, the Contractor shall be compensated using the TAS rate for any temporary additional services requested less than 72 hours prior to the required start of such service. If applicable, the Contractor will be compensated at the TAS rate for a maximum of 72 hours after the start of such services. If the services are still required beyond 72 hours of performance the Basic Service Rate shall apply.
  - a. In the event other agencies contact the Contractor to request Temporary Additional Services under a task order, the Contractor shall notify the FPS COTR and Contracting Officer immediately.
  - b. This temporary Additional Service provision is intended to satisfy the Government's short term, non-recurring needs for service. Should a continuing need for additional service arise, a contract modification will be issued by the government to provide for those services.

Note: Requests for all services listed above must come from the Federal Protective Service Contracting Officer or his authorized representative.

#### II. PACKING AND MARKING

#### 01. PAYMENT OF POSTAGE AND FEES

All postage and fees related to submitting information, including forms, reports, etc., to the Contracting Officer or the Contracting Officer's Technical Representative shall be paid by the Contractor.

### 02. MARKING

All information submitted to the Contracting Officer or the Contracting Officer's Technical Representative shall clearly indicate the contract number of the contract for which the information is being submitted.

#### III. INSPECTION AND ACCEPTANCE

#### 01. CONTRACTOR'S RESPONSIBILITY

The Contractor shall provide for all day-to-day supervision, inspection and monitoring of all work performed to ensure compliance with the task order requirements. The results of inspections conducted shall be documented in an inspection report for submission to the Government. The Contractor shall follow through to assure that all Government and Contractor identified defects or omissions of task order requirements are corrected.

# 02. FAR 52.246-4 INSPECTION OF SERVICES - FIXED PRICE (AUG 1996)

- **A.** Definition "Services", as used in this clause, includes services performed, workmanship, and material furnished or utilized in the performance of services.
- B. The Contractor shall provide and maintain an inspection system acceptable to the Government covering the services under this contract. Complete records of all inspection work performed by the Contractor shall be maintained and made available to the Government during contract performance and for as long afterwards as the contract requires
- C. The Government has the right to inspect and test all services called for by the contract, to the extent practicable at all times and places during the term of the contract. The Government shall perform inspections and tests in a manner that will not unduly delay the work.
- D. If the Government performs inspections or tests on the premises of the Contractor or a subcontractor, the Contractor shall furnish, and shall require subcontractors to furnish, at no increase in contract price, all reasonable facilities and assistance for the safe and convenient performance of these duties.

- E. If any of the services do not conform with contract requirements, the Government may require the Contractor to perform the services again in conformity with contract requirements, at no increase in contract amount. When the defects in services cannot be corrected by re-performance, the Government may:
- 1. Require the Contractor to take necessary action to ensure that future performance conforms to contract requirements and
- 2. Reduce the contract price to reflect the reduced value of the services performed.
- **F.** If the Contractor fails to promptly perform the services again or to take the necessary action to ensure future performance in conformity with contract requirements, the Government may:
- 1. by contract or otherwise, perform the services and charge to the Contractor any cost incurred by the Government that is directly related to the performance of such service or
- 2. terminate the contract for default.

### IV. DELIVERIES OR PERFORMANCE

#### 01. TERM OF CONTRACT

After BPA award the Contractor shall be given notice to proceed on individual task orders and shall provide all contractual services, subject to the availability of appropriations if applicable, (see the Clause FAR52.232-18, Availability of Funds (APR 1984), contained within the Request for Quotes), commencing on the date specified in the notice to proceed. Work under this contract is expected to commence on the first day of the second month following BPA award. Initial date of performance is projected to be no earlier than 01 June 2008 and no later than 01 Dec 2008. Current estimated **Performance periods are as follows:** 

Base Period: 12/1/2008 – 11/30/2009 Year 2: 12/1/2009 – 11/30/2010 Year 3: 12/1/2011 – 11/30/2012 Year 4: 12/1/2012 – 11/30/2013 Year 5: 12/1/2013 – 11/30/2014

#### 02. OPTION TO EXTEND SERVICES

If it is determined by the Government that, for administrative, technical, legal, or other reasons, award of a successor contract cannot be made on a timely basis, the Government shall have the unilateral option of extending the services of this BPA. Such notice of intent to extend service shall be given to the Contractor in writing at the earliest possible time, but not less than 15 days prior to the task order expiration date (see FAR clause 52.217-8, "Option to Extend Services" contained within the BPA). It is understood that exercise of this option will be only for sufficient time to complete award and/or give notice to proceed to the follow-on Contractor and that extension of service shall in no event exceed six months. The prices to be paid during the extension period shall be established solely in accordance with FAR clause 52.222-43, "Fair Labor Standards Act

and Service Contract Act---Price Adjustment (Multiple Year and Option Contracts)", contained within the BPA.

### 03. FAR 52.242-15 STOP-WORK ORDER (AUG 1989)

- (a) The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either--
  - (1) Cancel the stop-work order; or
  - (2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.
- (b) If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if--
  - (1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and
  - (2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.
- (c) If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.
- (d) If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

#### V. CONTRACT ADMINISTRATION DATA

### 01. SUBMISSION OF INVOICES

- 1. invoices shall now be submitted via one of the following three methods:
  - a. By mail

Immigration and Customs Enforcement Burlington Finance Center P.O. Box 1279 Williston, VT 05495-1279

Attn: FPS Region #3

b. By facsimile (fax): (include a cover sheet with point of contact & # of pages)

802-288-7658

c. By e-mail:

Invoice.Consolidation@dhs.gov

Invoices submitted by other than these three methods will be returned. The contractor's Taxpayer Identification Number (TIN) must be registered in the Central Contractor Registration (http://www.ccr.gov) prior to award and **shall** be notated on every invoice submitted to FPS to ensure prompt payment provisions are met. The FPS Region shall also be notated on every invoice. To assist in timely payment, it is also recommended that the contractor provide the Accounting Transaction Number (also known as the "PJ" number) on the submitted invoice.

- 2. In accordance with FAR 52.212-4 (g)(1), Contract Terms and Conditions Commercial Items, or FAR 52.232-25 (a)(3), Prompt Payment, as applicable, the information required with each invoice submission is as follows:
  - "...An invoice must include-
    - (i) Name and address of the Contractor;
    - (ii) Invoice date and number;
    - (iii) Contract number, contract line item number and, if applicable, the order number;
- (iv) Description, quantity, unit of measure, unit price and extended price of the items delivered:
- (v) Shipping number and date of shipment, including the bill of lading number and weight of shipment if shipped on Government bill of lading;
  - (vi) Terms of any discount for prompt payment offered;
  - (vii) Name and address of official to whom payment is to be sent:
  - (viii) Name, title, and phone number of person to notify in event of defective invoice; and
- (ix) Taxpayer Identification Number (TIN). The Contractor shall include its TIN on the invoice only if required elsewhere in this contract. (See paragraph 1 above.)
  - (x) Electronic funds transfer (EFT) banking information.
- (A) The Contractor shall include EFT banking information on the invoice only if required elsewhere in this contract.
- (B) If EFT banking information is not required to be on the invoice, in order for the invoice to be a proper invoice, the Contractor shall have submitted correct EFT banking information in accordance with the applicable solicitation provision, contract clause (e.g., 52.232-33, Payment by Electronic Funds Transfer—Central Contractor Registration, or 52.232-34, Payment by Electronic Funds Transfer—Other Than Central Contractor Registration), or applicable agency procedures.

(C) EFT banking information is not required if the Government waived the requirement to pay by EFT.

Invoices without the above information may be rejected and returned for resubmission.

- 3. All contractors are required to register in the Central Contractor Registration (CCR). This can be performed via the internet at <a href="http://www.ccr.gov">http://www.ccr.gov</a>.
- 4. Invoices shall separately list amounts due for basic and temporary additional services.

#### 02. PAYMENTS

- A. Payment will be made on a calendar month basis in arrears upon submission of an invoice. Payment will be due on the 30<sup>th</sup> calendar day after receipt of a proper invoice or date of receipt of services, whichever is later. In the event the task order begins or ends during the month, payments will be prorated based on the number of calendar days in the respective month.
- B. It is the objective of the Government to obtain complete and satisfactory performance in accordance with the terms of specifications and requirements of this BPA. The criteria for deductions and adjustments below will be used by the Government in determining monetary deductions for nonperformance of work under this task order and for adjustments for deficiencies in the performance of work. In no event shall contractor invoice or FPS be obligated to pay for any hours in excess of the amount identified within a task order (inclusive of all modifications).
- C. The Contractor is responsible for submitting accurate invoices that reflect the actual services provided each month. Where there are variances between the requirements cited in the task order(s) and the work actually performed (e.g., unmanned posts), the Contractor shall attach a separate sheet to the invoice detailing each instance of a variance. The Contractor shall compute the invoice price to reflect the actual amount owed. Submission of false invoices shall be subject to contractual and legal actions.
- D. To verify the monthly payment for productive man-hours, the CO's designated representative may compare the man-hours required in the task order with the DHS Form 139, Record of Time of Arrival and Departure from Buildings, or other approved sign-in/sign-out form. The Government may perform a 100% comparison or sampled comparison to verify the accuracy of the Contractor's invoice. The Government will only pay for services actually rendered by the Contractor and funded on the contract/task order. If variances are noted between the invoice and the DHS Form 139, the Government will propose a contract deduction. For example, If the task order required that a post be manned for 12 hours, and the Contractor billed for 12 hours, but the DHS Form 139 shows that post was manned for 10 hours, the 10 hours will prevail and the Government will deduct the difference.

Any inquiries regarding payment shall be directed to the COTR and/or CO.

### 03. ADJUSTING PAYMENTS FOR CONTRACTOR PERFORMANCE

### A. Deductions for Failure to Provide Man-hours

- To compute man-hour deductions the Contracting Officer's Representative will compare the man-hours reported by the Contractor with the DHS Form 139, Record of Time of Arrival and Departure from Buildings, or other approved Sign-in/Sign-out forms.
- 2. Reduction at Post In the event that posted guards were released or were not required to report due to weather closure,
  Presidential declared holiday, or similar unforeseen occurrence, payments will be made only for the hours actually worked.
- 3. In the event the Contractor reports more hours than are reflected on the DHS Form 139, or any other approved Sign-in/Sign-out form, the approved form will prevail. For example: If the weekly report submitted by the Contractor indicates that an employee worked 8 hours and the sign-in/sign-out form shows that employee as having been in the building 5 hours, the 5 hours will prevail and a deduction will be taken for the 3 hours not furnished. In the event the Contractor, for any reason whatsoever, fails to provide the manpower specified for labor, deductions will be made at the current base hourly rate.

### B. Contractor Use of DHS Form 139, or Approved Alternate

The Contractor shall maintain, on a daily basis, all applicable DHS Form 139's, or approved alternate, to document personnel attendance. The original copy must be maintained at a location accessible to the COTR or designee. The Contractor shall incorporate and certify that the data contained on the approved sign-in form is accurate, complete and in agreement with the hours presented on their invoice. (Facsimile copies of completed DHS Form 139's may not be used for this purpose.)

# 04. THE ROLE OF GOVERNMENT PERSONNEL AND RESPONSIBILITY FOR CONTRACT ADMINISTRATION

#### A. Contracting Officer (CO)

- 1. The CO for this RFQ and resultant award is: Beth Arnold-Messick
- 2. Administrative Contracting Officer will be assigned after award of the order.
- 3. The CO has the overall responsibility for the administration of the order. The CO alone is authorized to take action on behalf of the Government to amend, modify or deviate from the order terms and conditions; make final decisions on unsatisfactory performance; terminate the order for convenience or default; and issue final decisions regarding questions or matters under dispute. The CO may delegate certain other responsibilities to an authorized representative.

#### B. Contracting Officer's Technical Representative (COTR)

1. The COTR for the order is:

(To be determined upon award of order)

- 2. The COTR is designated to assist the CO in the discharge of their responsibilities when they are unable to be directly in touch with the BPA Call Order work. In the event that the COTR is absent or unavailable, another COTR Alternate will be designated. The responsibilities of the COTR and his/her alternate include, but are not limited to: determining the adequacy of performance by the Contractor in accordance with the terms and conditions of the BPA Call Order, acting as the Government's representative in charge of work at the site(s); ensuring compliance with the BPA Call Order requirements insofar as the actual performance is concerned; advising the Contractor of proposed deductions for non-performance or unsatisfactory performance; and advising the CO of any factors which may cause delay in the performance of work.
- 3. After award of the BPA Call Order, the CO will issue a written Delegation of Authority memorandum to the COTR that details the scope of duties the COTR is authorized to perform and manage. The COTR <u>cannot</u> make any decisions regarding the performance of the task order except as outlined in the memorandum. A copy of the memorandum shall be sent to the Contractor.
- 4. The Contractor shall immediately notify the CO in the event the COTR directs the Contractor to perform work that the Contractor believes is not part of the BPA Call Order or part of the COTR's designated duties as outlined in the memorandum. The CO will then make a determination as to the issue and respond to all affected parties in the most appropriate manner deemed necessary.

### VI. CONTRACT CLAUSES

In addition to the contract clauses in the General Services Administration's Schedule 84 (Solicitation: 7FCI-L3-030084-B Refresh 5), the following clauses from the Federal Acquisition Regulation (FAR) and Homeland Security Acquisition Regulation (HSAR) are incorporated into this BPA.

**Clauses Incorporated by Reference**. The following Clauses are incorporated by reference, with the same force and effect as if they were given in full text. Upon request, the Contracting Officer will make their full text available.

<u>NUMBER</u>	<u>TITLE</u>	DATE	
52.203-5	Covenant Against Contingent Fees	APR 1994	
52.203-7	Anti-Kickback Procedures	JUL 1995	
52.203-8	Cancellation, Rescission, and Recovery of Funds		
	for Illegal or Improper Activity	JAN 1997	
52.203-10	Price or Fee Adjustment for Illegal or Improper Activity	JAN1997	
52.203-12	Limitation on Payments to Influence Certain		
	Federal Transactions	SEP 2005	
52.204-2	Security Requirements	AUG 1996	
52.204-6	Data Universal Numbering System (DUNS) Number	OCT 2003	
<u>NUMBER</u>	TITLE	DATE	
52.204-8	Annual Representations and Certifications	JAN 2006	
52.209-5	Certification Regarding Debarment, Suspension Proposed		

### RFQ # HSCEE3-08-Q-0001

# ATTACHMENT 3 TERMS AND CONDITIONS

52.209-6	Debarment, and Other Responsibility Matters Protecting the Government's Interest When	DEC 2001
	Subcontracting with Contractors Debarred, Suspended, or Proposed for Debarment	SEP 2006
52.212-4	Contract Terms and Conditions-Commercial Items	SEP 2005
52.222-4	Contract Work Hours and Safety Standards Act —	
	Overtime Compensation	JUL 2005
52.222-24	PreAward On-Site Equal Opportunity Compliance	
	Evaluation	FEB 1999
52.222-39	Notification of Employee Rights Concerning Payment	
	of Union Dues or Fees	DEC 2004
52.222-43	Fair Labor Standards Act and Service Contract Act	
	Price Adjustment	NOV 2006
52.223-6	Drug-Free Workplace	MAY 2001
52.228-5	Insurance - Work on a Government Installation	JAN 1997
52.232-18	Availability of Funds	APR 1984
52.232-19	Availability of Funds for the Next Fiscal Year	APR 1984
52.232-23	Assignment of Claims	JAN 1986
52.232-25	Prompt Payment	OCT 2003
52.237-3	Continuity of Services	JAN 1991
52.245-1	Government Property	JUN 2007
52.245-1 Alternate I	Government Property	JUN 2007
52.245-9	Use and Charges	AUG 2005
52.249-2	Termination for Convenience of the Government	MAY 2004
52.249-8	Default	APR 1984
3052.204-70	Security Requirements for Unclassified Information	II IN 0000
2050 044 70	Technology Resources	JUN 2006
3052.211-70	Index for Specifications	DEC 2003
3052.215-70	Key Personnel or Facilities	DEC 2003
3052.219-70	Small Business Subcontracting Reporting Program	JUN 2006
3052.222-70	Strikes or Picketing Affecting Timely Completion of the	DEC 2003
2052 222 74	Contract Work	DEC 2003 DEC 2003
3052.222-71	Strikes or Picketing Affecting Access to a DHS Facility	
3052.228-70 3052.242.71	Insurance Dissemination of Contract Information	DEC 2003 DEC 2003
3052.242.71		DEC 2003
3052.245-70	Contracting Officer's Technical Representative	JUN 2006
3032.243-70	Government Property Reports	JUIN 2006

### 02. Clauses Incorporated by Full Text

### FAR 52.204-1 - APPROVAL OF CONTRACT (DEC 1989)

This contract is subject to the written approval of the Contracting Office, and shall not be binding until so approved.

# FAR 52.204-9 - PERSONAL IDENTITY VERIFICATION OF CONTRACTOR PERSONNEL (NOV 2006)

(a) The Contractor shall comply with agency personal identity verification procedures identified in the contract that implement Homeland Security Presidential Directive-12 (HSPD-12), Office of

Management and Budget (OMB) guidance M-05-24, as amended, and Federal Information Processing Standards Publication (FIPS PUB) Number 201, as amended.

(b) The Contractor shall insert this clause in all subcontracts when the subcontractor is required to have routine physical access to a Federally-controlled facility and/or routine access to a Federally-controlled information system.

(End of clause)

#### FAR 52.232-11 Extras (APR 1984)

Except as otherwise provided in this contract, no payment for extras shall be made unless such extras and the price therefore have been authorized in writing by the Contracting Officer.

(End of clause)

#### FAR 52.216-1 TYPE OF CONTRACT (APR 1984)

The Government contemplates award of a Blanket Purchase Agreement (BPA) with fixed unit prices against General Services Administration (GSA) Federal Supply Schedule Contract 084 resulting from this Request For Quotes.

#### FAR 52.217-8 OPTION TO EXTEND SERVICES (NOV 1999)

The Government may require continued performance of any services within the limits and at the rates specified in the BPA. These rates may be adjusted only as a result of revisions to prevailing labor rates provided by the Secretary of Labor. The option provision may be exercised more than once, but the total extension of performance hereunder shall not exceed 6 months. The Contracting Officer may exercise the option by written notice to the Contractor within 15 calendar days before the BPA expires.

(End of clause)

### FAR 52.222-42 STATEMENT OF EQUIVALENT RATES FOR FEDERAL HIRES (MAY 1989)

In compliance with the Service Contract Act of 1965, as amended, and the regulations of the Secretary of Labor (29 CFR Part 4), this clause identifies the classes of service employees expected to be employed under the contract and states the wages and fringe benefits payable to each if they were employed by the contracting agency subject to the provisions of 5 U.S.C. 5341 or 5332.

	HOURLY	% OF BASIC HO	DURLY RATE
EMPLOYEE CLASS	MONETARY WAGE	AS FRINGE E	BENEFITS
Guard 2	\$18.43	Retirement	24%
		<b>Health Ins</b>	3.5%
		Life Ins	0.5%

#### SICK LEAVE REQUIRED BY LAW:

13 days of sick leave per year

#### PAID HOLIDAYS PROVIDED BY LAW:

- 1. New Year's Day
- 2. President's Day
- 3. Martin Luther King's Birthday
- 4. Memorial Day
- 5. Independence Day
- 6. Labor Day
- 7. Columbus Day
- 8. Veterans Day
- 9. Thanksgiving Day
- 10. Christmas

### VACATION OR PAID LEAVE AS REQUIRED BY LAW:

- (1) 2 hours of annual leave each week for an employee with less than three years of service.
- (2) 3 hours of annual leave each week for an employee with three but less than 15 years of service.
- (3) 4 hours of annual leave each week for an employee with 15 or more years of service.

#### WAGE DETERMINATION:

The various classes of service employees who will be employed in the performance of the contract(s) issued as a result of this Request for Quote must be paid the minimum monetary wage and shall be furnished fringe benefits that are in accordance with the applicable Wage Determinations and/or CBA for the particular area where a task order will be performed. Wage determinations are issued under the provisions of the McNamara-O'Hara Service Contract Act (79 Stat. 1034), and in accordance with Part 4-3 of 29 CFR Part 4 and will be provided with the individual task orders issued under the resultant contract(s). Contractors are fully responsible for compliance with the requirements of SCA and other labor laws as applicable. Payment of employees at less than the minimum required wages and/or fringe benefits is a violation of SCA.

(End of clause)

### FAR 52.233-2 SERVICE OF PROTEST (SEP 2006)

(a) Protests, as defined in section 33.101 of the Federal Acquisition Regulation, that are filed directly with an agency, and copies of any protests that are filed with the General Accounting Office (GAO), shall be served on the Contracting Officer (addressed as follows) by obtaining written and dated acknowledgment of receipt from:

Beth Arnold-Messick DHS FPS ICE 701 Market Street Philadelphia, PA 19106

E-mail: (b)(6)

(b) The copy of any protest shall be received in the office designated above within one day of filing a protest with the GAO.

(End of clause)

#### FAR 52.237-1 - SITE VISIT (APR 1984)

Offerors or quoters are urged and expected to inspect the site(s) where services are to be performed and to satisfy themselves regarding all general and local conditions that may affect the cost of contract performance, to the extent that the information is reasonably obtainable. In no event shall failure to inspect the site(s) constitute grounds for a claim after contract award.

(End of clause)

# FAR 52.237-2 Protection of Government Buildings, Equipment, and Vegetation. (APR 1984)

The Contractor shall use reasonable care to avoid damaging existing buildings, equipment, and vegetation on the Government installation. If the Contractor's failure to use reasonable care causes damage to any of this property, the Contractor shall replace or repair the damage at no expense to the Government as the Contracting Officer directs. If the Contractor fails or refuses to make such repair or replacement, the Contractor shall be liable for the cost, which may be deducted from the contract price.

(End of clause)

#### FAR 52.252-1 Solicitation Provisions Incorporated by Reference (FEB 1998)

This solicitation incorporates one or more solicitation provisions by reference, with the same force and effect as if they were given in full text. Upon request, the Contracting Officer will make their full text available. The offeror is cautioned that the listed provisions may include blocks that must be completed by the offeror and submitted with its quotation or offer. In lieu of submitting the full text of those provisions, the offeror may identify the provision by paragraph identifier and provide the appropriate information with its quotation or offer. Also, the full text of a solicitation provision may be accessed electronically at this/these address(es):

http://farsite.hill.af.mil/vffara.htm

(End of provision)

3052.204-71 Contractor employee access (JUN 2006)

- (a) Sensitive Information, as used in this Chapter, means any information, the loss, misuse, disclosure, or unauthorized access to or modification of which could adversely affect the national or homeland security interest, or the conduct of Federal programs, or the privacy to which individuals are entitled under section 552a of title 5, United States Code (the Privacy Act), but which has not been specifically authorized under criteria established by an Executive Order or an Act of Congress to be kept secret in the interest of national defense, homeland security or foreign policy. This definition includes the following categories of information:
  - (1) Protected Critical Infrastructure Information (PCII) as set out in the Critical Infrastructure Information Act of 2002 (Title II, Subtitle B, of the Homeland Security Act, Public Law 107-296, 196 Stat. 2135), as amended, the implementing regulations thereto (Title 6, Code of Federal Regulations, Part 29) as amended, the applicable PCII Procedures Manual, as amended, and any supplementary guidance officially communicated by an authorized official of the Department of Homeland Security (including the PCII Program Manager or his/her designee);
  - (2) Sensitive Security Information (SSI), as defined in Title 49, Code of Federal Regulations, Part 1520, as amended, "Policies and Procedures of Safeguarding and Control of S SI," as amended, and any supplementary guidance officially communicated by an authorized official of the Department of Homeland Security (including the Assistant Secretary for the Transportation Security Administration or his/her designee);
  - (3) Information designated as "For Official Use Only," which is unclassified information of a sensitive nature and the unauthorized disclosure of which could adversely impact a person's privacy or welfare, the conduct of Federal programs, or other programs or operations essential to the national or homeland security interest; and
  - (4) Any information that is designated "sensitive" or subject to other controls, safeguards or protections in accordance with subsequently adopted homeland security information handling procedures.
- (b) "Information Technology Resources" include, but are not limited to, computer equipment, networking equipment, telecommunications equipment, cabling, network drives, computer drives, network software, computer software, software programs, intranet sites, and internet sites.
- (c) Contractor employees working on this contract must complete such forms as may be necessary for security or other reasons, including the conduct of background investigations to determine suitability. Completed forms shall be submitted as directed by the Contracting Officer. Upon the Contracting Officer's request, the Contractor's employees shall be fingerprinted, or subject to other investigations as required. All contractor employees requiring recurring access to Government facilities or access to sensitive information or IT resources are required to have a favorably adjudicated background investigation prior to commencing work on this contract unless this requirement is waived under Departmental procedures.
- (d) The Contracting Officer may require the contractor to prohibit individuals from working on the contract if the government deems their initial or continued employment contrary to the public interest for any reason, including but not limited to, carelessness, insubordination, incompetence, or security concerns.
- (e) Work under this contract may involve access to sensitive information. Therefore, the Contractor shall not disclose, orally or in writing, any sensitive information to any person unless authorized in writing by the Contracting Officer. For those contractor employees authorized

access to sensitive information, the contractor shall ensure that these persons receive training concerning the protection and disclosure of sensitive information both during and after contract performance.

(f) The Contractor shall include the substance of this clause in all subcontracts at any tier where the subcontractor may have access to Government facilities, sensitive information, or resources.

(End of clause)

# HSAR 3052.209-70 PROHIBITION ON CONTRACTS WITH CORPORATE EXPATRIATES (JUN 06)

(a) Prohibitions.

Section 835 of the Homeland Security Act, 6 U.S.C. 395, prohibits the Department of Homeland Security from entering into any contract with a foreign incorporated entity which is treated as an inverted domestic corporation as defined in this clause, or with any subsidiary of such an entity. The Secretary shall waive the prohibition with respect to any specific contract if the Secretary determines that the waiver is required in the interest of national security.

(b) Definitions. As used in this clause:

Expanded Affiliated Group means an affiliated group as defined in section 1504(a) of the Internal Revenue Code of 1986 (without regard to section 1504(b) of such Code), except that section 1504 of such Code shall be applied by substituting `more than 50 percent' for `at least 80 percent' each place it appears.

Foreign Incorporated Entity means any entity which is, or but for subsection (b) of section 835 of the Homeland Security Act, 6 U.S.C. 395, would be, treated as a foreign corporation for purposes of the Internal Revenue Code of 1986.

*Inverted Domestic Corporation.* A foreign incorporated entity shall be treated as an inverted domestic corporation if, pursuant to a plan (or a series of related transactions)—

- (1) The entity completes the direct or indirect acquisition of substantially all of the properties held directly or indirectly by a domestic corporation or substantially all of the properties constituting a trade or business of a domestic partnership:
- (2) After the acquisition at least 80 percent of the stock (by vote or value) of the entity is held—
  - (i) In the case of an acquisition with respect to a domestic corporation, by former shareholders of the domestic corporation by reason of holding stock in the domestic corporation; or
  - (ii) In the case of an acquisition with respect to a domestic partnership, by former partners of the domestic partnership by reason of holding a capital or profits interest in the domestic partnership; and

(3) The expanded affiliated group which after the acquisition includes the entity does not have substantial business activities in the foreign country in which or under the law of which the entity is created or organized when compared to the total business activities of such expanded affiliated group.

Person, domestic, and foreign have the meanings given such terms by paragraphs (1), (4), and (5) of section 7701(a) of the Internal Revenue Code of 1986, respectively.

- (c) Special rules. The following definitions and special rules shall apply when determining whether a foreign incorporated entity should be treated as an inverted domestic corporation.
- (1) Certain Stock Disregarded. For the purpose of treating a foreign incorporated entity as an inverted domestic corporation these shall not be taken into account in determining ownership:
  - (i) Stock held by members of the expanded affiliated group which includes the foreign incorporated entity; or
  - (ii) stock of such entity which is sold in a public offering related to the acquisition described in subsection (b)(1) of Section 835 of the Homeland Security Act, 6 U.S.C. 395(b)(1).
- (2) Plan Deemed In Certain Cases. If a foreign incorporated entity acquires directly or indirectly substantially all of the properties of a domestic corporation or partnership during the 4-year period beginning on the date which is 2 years before the ownership requirements of subsection (b)(2) are met, such actions shall be treated as pursuant to a plan.
- (3) Certain Transfers Disregarded. The transfer of properties or liabilities (including by contribution or distribution) shall be disregarded if such transfers are part of a plan a principal purpose of which is to avoid the purposes of this section.
- (d) Special Rule for Related Partnerships. For purposes of applying section 835(b) of the Homeland Security Act, 6 U.S.C. 395(b) to the acquisition of a domestic partnership, except as provided in regulations, all domestic partnerships which are under common control (within the meaning of section 482 of the Internal Revenue Code of 1986) shall be treated as a partnership.
- (e) Treatment of Certain Rights.
- (1) Certain rights shall be treated as stocks to the extent necessary to reflect the present value of all equitable interests incident to the transaction, as follows:
  - (i) warrants;
  - (ii) options;
  - (iii) contracts to acquire stock;
  - (iv) convertible debt instruments: and
  - (v) others similar interests.
- (2) Rights labeled as stocks shall not be treated as stocks whenever it is deemed appropriate to do so to reflect the present value of the transaction or to disregard transactions whose recognition would defeat the purpose of Section 835.
- (f) Disclosure. The offeror under this solicitation represents that [Check one]:
- \_\_ it is not a foreign incorporated entity that should be treated as an inverted domestic corporation pursuant to the criteria of (HSAR) 48 CFR 3009.104-70 through 3009.104-73; \_\_ it is a foreign incorporated entity that should be treated as an inverted domestic corporation pursuant to the criteria of (HSAR) 48 CFR 3009.104-70 through 3009.104-73, but it has submitted a request for waiver pursuant to 3009.104-74, which has not been denied; or

\_\_ it is a foreign incorporated entity that should be treated as an inverted domestic corporation pursuant to the criteria of (HSAR) 48 CFR <u>3009.104-70</u> through <u>3009.104-73</u>, but it plans to submit a request for waiver pursuant to <u>3009.104-74</u>.

(g) A copy of the approved waiver, if a waiver has already been granted, or the waiver request, if a waiver has been applied for, shall be attached to the bid or proposal.

#### **INSURANCE REQUIREMENT**

a. Liability insurance coverage, written on the comprehensive form of policy, is required in the amount of \$500,000 per occurrence for bodily injury and \$50,000 per occurrence for property damage. Automobile liability insurance, written on the comprehensive form of policy, is required in the amount of \$200,000 per person and \$500,000 per occurrence for bodily injury and \$20,000 per occurrence for property damage.

Note: The clause "Insurance" requires that "The United States of America, acting by and through the Federal Protective service" be named as an additional insured for general liability.

b. The coverage's specified below, pursuant to FAR 28.207 reflects the minimum insurance required.

### (1) WORKERS' COMPENSATION AND EMPLOYER'S LIABILITY

Contractors are required to comply with applicable Federal and State workers' compensation and occupational disease statutes. If occupational diseases are not compensable under those statutes, they shall be covered under the employer's liability section of the insurance policy, except when contract operations are so commingled with a contractor's commercial operations that it would not be practical to require this coverage. Employer's liability coverage of at least \$100,000 shall be required, except in States with exclusive or monopolistic funds that do not permit workers' compensation to be written by private carriers.

### (2) GENERAL LIABILITY

The contractor shall provide bodily injury liability insurance coverage written on the comprehensive form of policy of at least \$500,000 per occurrence and \$50,000 per occurrence for property damage.

### (3) AUTOMOBILE LIABILITY

The contractor shall provide automobile liability insurance written on the comprehensive form of policy. The policy shall provide for bodily injury and property damage liability covering the operation of all automobiles used in connection with performing the contract. Policies covering automobiles operated in the United States shall provide coverage of at least \$200,000 per person and \$500,000 per occurrence for bodily injury and \$20,000 per occurrence for property damage. The amount of liability coverage on other policies shall be commensurate with any legal requirements of the locality and sufficient to meet normal and customary claims.

### (4) HAZARDOUS MATERIALS

Hazardous Materials - Catastrophic Insurance - Occurrence Type Insurance. The Contractor shall carry occurrence insurance to cover claims involving the removal, transportation, and disposal of the asbestos and or PCB materials and contaminated removal equipment. The coverage shall be a minimum of \$1,000,000 per occurrence for all projects. This insurance coverage shall survive the period of performance of this contract and beyond until such time as is reasonable that a claim may arise out of the work that was performed, all materials and hardware so contaminated are satisfactorily placed in the ultimate disposal facility or incinerated and compliance with all legal and environmental requirements have been accomplished.

Note: Paragraph (4) above applies only if asbestos and /or PCB materials are removed, transported or disposed of.

c. The Contractor selected for award shall be required to submit satisfactory evidence of insurance prior to being permitted to commence work.

(End of clause)

# HSAR 3052.237-70 QUALIFICATIONS OF CONTRACTOR EMPLOYEES (NOVEMBER 2004) (DEVIATION)

- (a) "Sensitive Information" means information that is:
  - (1) Protected Critical Infrastructure Information (PCII) as described in the Critical Infrastructure Information Act of 2002, 6 USC sections 211-224; its implementing regulations, 6 CFR Part 29; or the applicable PCII Procedures Manual: or
  - (2) Sensitive Security Information (SSI), as described in 49 CFR Part 1520; or
  - (3) Sensitive but Unclassified Information (SBU), which consists of any other unclassified information, which:
    - (i) if lost, misused, modified or accessed without authorization, could adversely affect the national interest, proprietary rights, the conduct of Federal programs, or individual privacy under 5 USC section 552a; and,
    - (ii) if provided by the government to the Contractor, is marked in such a way as to place a reasonable person on notice of its sensitive nature.
- (b) "Information Technology Resources" include, but are not limited to, computer equipment, networking equipment, telecommunications equipment, cabling, network drives, computer drives, network software, computer software, software programs, intranet sites and internet sites.

- (c) Contractor employees working on this contract must complete such forms, as may be necessary for security or other reasons, including the conduct of background investigations to determine suitability. Completed forms shall be submitted as directed by the Contracting Officer. Upon the Contracting Officer's request, the Contractor's employees shall be fingerprinted, or subject to other investigations as required. All Contractor employees requiring recurring access to Government facilities or access to sensitive information or IT resources are required to have a favorably adjudicated background investigation prior to commencing work on this contract unless this required is waived under Departmental procedures.
- (d) The Contracting Officer may require the Contractor to prohibit individuals from working on the contract if the government deems their initial or continued employment contrary to the public interest for any reason, including but not limited to, carelessness, insubordination, incompetence, or security concerns.
- (e) Work under this contract may involve access to sensitive information. Therefore, the Contractor shall not disclose, orally or in writing, any sensitive information to any person unless authorized in writing by the Contracting Officer. For those Contractor employees authorized access to sensitive information, the Contractor shall ensure that these persons receive training concerning the protection and disclosure of sensitive information both during and after contract performance.
- (f) The Contractor shall include the substance of this clause in all subcontracts at any tier where the subcontractor may have access to Government facilities, sensitive information, or resources.

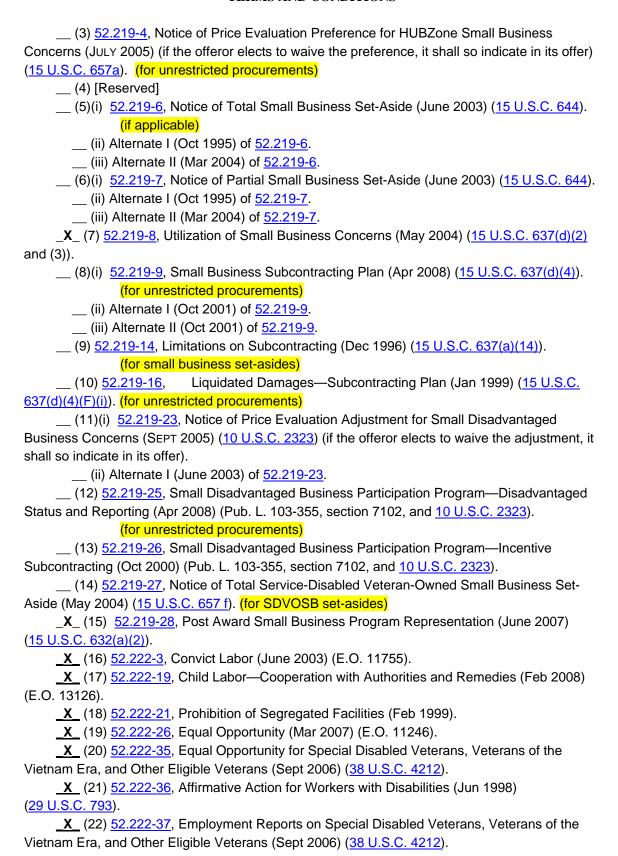
(End of clause)

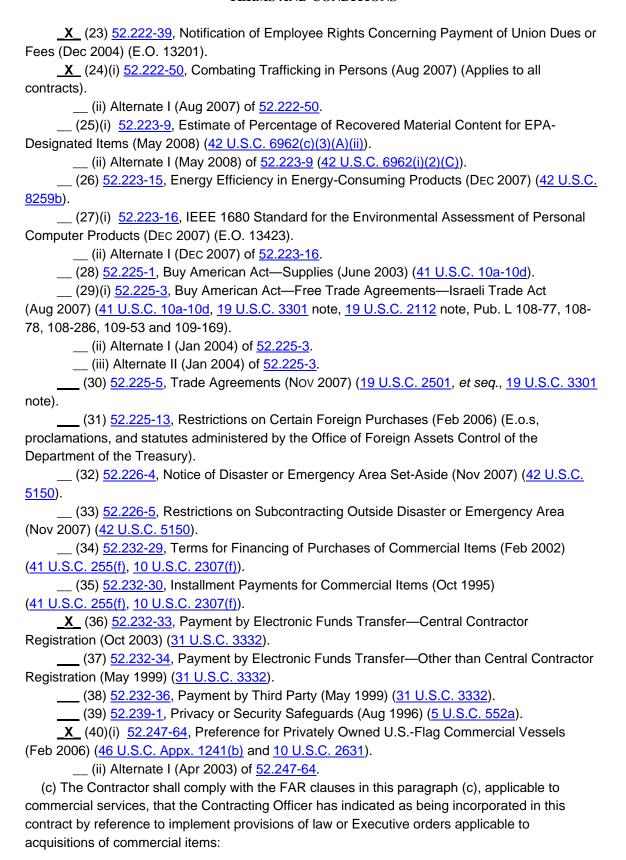
# 52.212-5 CONTRACT TERMS AND CONDITIONS REQUIRED TO IMPLEMENT STATUTES OR EXECUTIVE ORDERS – COMMERCIAL ITEMS (MAY 2008)

- (a) The Contractor shall comply with the following Federal Acquisition Regulation (FAR) clauses, which are incorporated in this contract by reference, to implement provisions of law or Executive orders applicable to acquisitions of commercial items:
  - (1) 52.233-3, Protest After Award (Aug 1996) (31 U.S.C. 3553).
- (2) <u>52.233-4</u>, Applicable Law for Breach of Contract Claim (OcT 2004) (Pub. L. 108-77, 108-78)
- (b) The Contractor shall comply with the FAR clauses in this paragraph (b) that the Contracting Officer has indicated as being incorporated in this contract by reference to implement provisions of law or Executive orders applicable to acquisitions of commercial items:

#### [Contracting Officer check as appropriate.]

- X (1) 52.203-6, Restrictions on Subcontractor Sales to the Government (Sept 2006), with Alternate I (Oct 1995) (41 U.S.C. 253g and 10 U.S.C. 2402).
  - \_\_ (2) <u>52.219-3</u>, Notice of Total HUBZone Set-Aside (Jan 1999) (<u>15 U.S.C. 657a</u>). (if applicable)





[Contracting Officer check as appropriate.]

- \_X\_ (1) 52.222-41, Service Contract Act of 1965 (Nov 2007) (41 U.S.C. 351, et seq.).
- <u>X</u> (2) <u>52.222-42</u>, Statement of Equivalent Rates for Federal Hires (May 1989) (29 U.S.C. 206 and 41 U.S.C. 351, *et seq.*).
- X (3) 52.222-43, Fair Labor Standards Act and Service Contract Act—Price Adjustment (Multiple Year and Option Contracts) (Nov 2006) (29 U.S.C. 206 and 41 U.S.C. 351, et seq.).
- \_\_ (4) <u>52.222-44</u>, Fair Labor Standards Act and Service Contract Act—Price Adjustment (Feb 2002) (<u>29 U.S.C. 206</u> and <u>41 U.S.C. 351</u>, *et seq.*).
- \_\_ (5) <u>52.222-51</u>, Exemption from Application of the Service Contract Act to Contracts for Maintenance, Calibration, or Repair of Certain Equipment—Requirements (Nov 2007) (<u>41 U.S.C.</u> <u>351</u>, *et seq.*).
- \_\_ (6) <u>52.222-53</u>, Exemption from Application of the Service Contract Act to Contracts for Certain Services—Requirements (Nov 2007) (<u>41 U.S.C. 351</u>, *et seq.*).
  - \_\_ (7) 52.237-11, Accepting and Dispensing of \$1 Coin (Aug 2007) (31 U.S.C. 5112(p)(1)).
- (d) Comptroller General Examination of Record. The Contractor shall comply with the provisions of this paragraph (d) if this contract was awarded using other than sealed bid, is in excess of the simplified acquisition threshold, and does not contain the clause at <u>52.215-2</u>, Audit and Records—Negotiation.
- (1) The Comptroller General of the United States, or an authorized representative of the Comptroller General, shall have access to and right to examine any of the Contractor's directly pertinent records involving transactions related to this contract.
- (2) The Contractor shall make available at its offices at all reasonable times the records, materials, and other evidence for examination, audit, or reproduction, until 3 years after final payment under this contract or for any shorter period specified in FAR <u>Subpart 4.7</u>, Contractor Records Retention, of the other clauses of this contract. If this contract is completely or partially terminated, the records relating to the work terminated shall be made available for 3 years after any resulting final termination settlement. Records relating to appeals under the disputes clause or to litigation or the settlement of claims arising under or relating to this contract shall be made available until such appeals, litigation, or claims are finally resolved.
- (3) As used in this clause, records include books, documents, accounting procedures and practices, and other data, regardless of type and regardless of form. This does not require the Contractor to create or maintain any record that the Contractor does not maintain in the ordinary course of business or pursuant to a provision of law.
- (e)(1) Notwithstanding the requirements of the clauses in paragraphs (a), (b), (c), and (d) of this clause, the Contractor is not required to flow down any FAR clause, other than those in paragraphs (i) through (vii) of this paragraph in a subcontract for commercial items. Unless otherwise indicated below, the extent of the flow down shall be as required by the clause—
- (i) <u>52.219-8</u>, Utilization of Small Business Concerns (May 2004) (<u>15 U.S.C. 637(d)(2</u>) and (3)), in all subcontracts that offer further subcontracting opportunities. If the subcontract (except subcontracts to small business concerns) exceeds \$550,000 (\$1,000,000 for construction of any public facility), the subcontractor must include <u>52.219-8</u> in lower tier subcontracts that offer subcontracting opportunities.
  - (ii) <u>52.222-26</u>, Equal Opportunity (Mar 2007) (E.O. 11246).
- (iii) <u>52.222-35</u>, Equal Opportunity for Special Disabled Veterans, Veterans of the Vietnam Era, and Other Eligible Veterans (Sept 2006) (<u>38 U.S.C. 4212</u>).

- (iv) <u>52.222-36</u>, Affirmative Action for Workers with Disabilities (June 1998) (29 U.S.C. 793).
- (v) <u>52.222-39</u>, Notification of Employee Rights Concerning Payment of Union Dues or Fees (Dec 2004) (E.O. 13201).
  - (vi) 52.222-41, Service Contract Act of 1965 (Nov 2007) (41 U.S.C. 351, et seq.).
- (vii) <u>52.222-50</u>, Combating Trafficking in Persons (Aug 2007) (<u>22 U.S.C. 7104(g)</u>). Flow down required in accordance with paragraph (f) of FAR clause <u>52.222-50</u>.
- (viii) <u>52.222-51</u>, Exemption from Application of the Service Contract Act to Contracts for Maintenance, Calibration, or Repair of Certain Equipment-Requirements (Nov 2007) (<u>41 U.S.C.</u> 351, *et seq.*).
- (ix) <u>52.222-53</u>, Exemption from Application of the Service Contract Act to Contracts for Certain Services-Requirements (Nov 2007) (<u>41 U.S.C. 351</u>, *et seq.*).
- (x) <u>52.247-64</u>, Preference for Privately Owned U.S.-Flag Commercial Vessels (Feb 2006) (<u>46 U.S.C. Appx. 1241(b)</u> and <u>10 U.S.C. 2631</u>). Flow down required in accordance with paragraph (d) of FAR clause <u>52.247-64</u>.
- (2) While not required, the contractor may include in its subcontracts for commercial items a minimal number of additional clauses necessary to satisfy its contractual obligations.