Office of Detention and Removal Operations
U.S. Department of Homeland Security
425 I Street, NW
Washington, DC 20536



MAR 1 6 2005

MEMORANDUM FOR:

Ronald Smith

Field Office Director

San Diego Field Office

FROM:

b6, b7

Acting Director

SUBJECT:

Rlan of Action-El Centro Service Processing Center

This office is in receipt of the Plan of Action (POA) for the El Centro Service Processing Center in response to the detention review conducted on July 27-29, 2004. The POA is accepted and this review is considered closed.

The Field Office Director must initiate the following action in accordance with Detention Management Control Program (DMCP):

The Field Office Director, Detention and Removal Operations, shall notify the facility <u>within</u> five business days of receipt of this memorandum, that the POA has been accepted and the review closed. Notification shall include a copy of this memorandum.

Should you or your staff have any questions regarding this matter, please contact Deputy Assistant Director, Detention Management Division at (202) 305 to 2 high

b6, b7C

Detention & Removal Operations U.S. Department of Homeland Security 880 Front Street Ste. 2242 San Diego, CA 92101



MEMORANDUM FOR:

Acting Deputy Assistant Director Detention Management Division

FROM:

Field Office Director

SUBJECT:

Follow-up Action Plan/Headquarters Review National

Detention Standards.

Hold Rooms - Repeat Deficiency:

Detainees are held in Hold Rooms for more than 12 hours.

The facility has been able to dedicate a dormitory to function as a pre-housing staging area for new arrivals. This initiative has allowed the facility to drastically reduce the number of instances wherein a detainee would be held in hold rooms in excess of 12 hours. In the event the 12 hour rule is exceeded, a memorandum must be prepared and forwarded through channels by the on duty Supervisory Immigration Enforcement Agent (SIEA) to the OIC citing reasons for infraction.

Food Service - Deficient:

- Poor sanitation conditions
- Staff and detainees consume food in preparation areas
- Detainees' shoes are stored throughout food service area
- Broken refrigeration unit in use

The sanitation conditions pointed out by the review team were immediately corrected.

The consumption of food in the Dining Facility's food preparation area is strictly prohibited. Employees as well as detainee workers are aware (through continuous training provided) that it is a health code violation to deviate from this policy. Food service and operations staff will continuously monitor this situation to ensure adherence. Additionally, signs will be posted throughout the food preparation area as a constant reminder. It has also been emphasized that any deviation from this policy will be dealt with immediately- no exceptions.

The facility has provided the food service department with a shoe rack located in the utility area. The shoe rack provides detainees an appropriate location to store their shoes, eliminating the need of leaving footwear in the dried food storage area.

The broken refrigeration unit identified has been removed from the facility. The food service department has installed Dixon digital thermometers and recorders in every refrigerator and SUBJECT: Follow-up Action Plan/Headquarters Review - National Detention Standards Page 2

freezer. The thermometer and recorder continually records temperatures, providing record of temperature fluctuations. The thermometers and recorders are continually checked through out the day. A log sheet is maintained in an effort to record dates/times employees conduct refrigerator and freezer inspections.

Collapsible Steel Batons:

Collapsible steel batons are no longer permitted inside the facility. All staff members have been advised by memorandum, and are presently in compliance with this mandate.

Office of Detention and Removal Operations U.S. Department of Homeland Security 425 I Street, NW Washington, DC 20536



Oct 15, 2004

MEMORANDUM FOR:

Ron Smith

Field Office Direct

San/Diego Field Office

FROM:

b6, b7C

Acting Director

SUBJECT:

Review Summary Report for El Centro Service Processing Center

The Headquarters Office of Detention and Removal Operations (HQDRO) performed a detention operations review of the El Centro Service Processing Center on July 27 – 29, 2004, at El Centro, California. A rating of <u>Acceptable</u> has been assigned.

This rating was based on the Reviewer-In-Charge (RIC) Summary Memorandum and supporting documentation. The San Diego Field Office must correct the deficiencies noted in the RIC memorandum and initiate the following actions in accordance with the Detention Management Control Program:

- 1) The Field Office Director, Detention and Removal Operations, shall notify the facility within five business days of receipt of this memorandum. Notification shall include copies of the Form G-324A, *Detention Facility Review Form*, the G-324A worksheet, RIC Summary Memorandum, and a copy of this memorandum.
- 2) The Field Office Director is responsible for ensuring that the facility responds to all findings and a plan of action is submitted to the Review Authority (RA) within 30 days.
- 3) Once a plan of action is approved, the Field Office Director shall schedule and follow up on the above noted deficiencies within 90 days of receipt of the facility's plan of action.

Should you or your staff have any questions regarding this matter, please contact

Acting Deputy Assistant Director, Detention Management Division at (202) 305 b2 high

cc: Deputy Assistant Director, Field Operations Division

fice of Detention and Removal Operations
S. Department of Homeland Security
425 I Street, NW
Washington, DC 20536



MEMORANDUM FOR:

Acting Director

Acting Director

FROM:

Detention and Deportation Officer

Detention Compliance Branch

SUBJECT:

Headquarters Detention Review - El Centro Service Processing Center

The Detention Compliance Unit performed a review of the El Centro Service Processing Center (SPC) on July 27-29, 2004. This review was performed under the supervision of

Type of Review:

This review is a scheduled Headquarters Review and was conducted to determine overall compliance with the Immigration and Customs Enforcement (ICE) National Detention standards.

Review Summary:

The American Correctional Association (ACA) does not currently accredit the El Centro SPC. The facility is accredited by the National Commission on Correctional Health Care and the Joint Accreditation Commission for Healthcare.

The following information summarizes those standards *not* in compliance. Each standard is identified and a short summary provided regarding standards or procedures not currently in compliance.

Subject: El Centro Service Processing Center Review Summary Report

Page 2

January 2004 Re	<u>view</u>	July 2004 Review				
Acceptable -	33	Acceptable - 35				
Deficient -	2	Deficient - 1				
Repeat Deficienc	y - 2	Repeat Deficiency - 1				
At-Risk -	0	At-Risk - 0				

Hold Rooms - Repeat Deficiency:

Detainees are held in Hold Rooms for more than 12 hours.

Hold Rooms have been a repeat deficiency at the facility for the past few years. The processing area Hold Room logs document that in some cases detainees are being held past the permitted 12 hours. The auditors were told the reason for the delay was due to current staffing levels. A review of the current vacancies does indicate the facility is not currently up to its authorized staffing level. The Officer in Charge (OIC) was aware of the problem and requires the Detention Management staff to write a memorandum of explanation every time detainees are in the processing Hold Rooms for more then 12 hours. The OIC aggressively pursues filling facility vacancies through the San Diego Field Office.

Food Service - Deficient:

- Poor sanitation conditions
- Staff and detainees consume food in preparation areas
- Detainees' shoes stored throughout food service area
- Broken refrigeration unit in use

The Food Service Department is extremely busy, on average preparing and serving approximately 1500 well balanced meals a day. The Food Service staff is to be commended for their success. However, the review team felt the sanitation levels in the kitchen were not up to standards. Poor sanitation conditions were observed on food service equipment, kitchen floors, and in floor drains. A review of the freezer temperature logs revealed that on one occasion the temperature of a freezer had risen to 64 degrees. When questioned, the Food Service Department was unable to determine how long the freezer had been above the acceptable temperature of 32 degrees. The review team was advised the food had been relocated to another working freezer rather than throwing it away.

Subject: El Centro Service Processing Center Review Summary Report

Page 3

Staff and detainees were observed consuming food in the food preparation areas and during the review numerous detainees' shoes were found stored throughout the food storage areas. The facility took immediate action to correct all deficiencies found by the reviewers.

Other Issues:

• Collapsible Steel Batons:

Collapsible steel batons are still carried by officers inside the facility as authorized by the OIC. OIC stated that these batons were needed for the safety of his officers and that he has never seen nor received any written directive preventing the practice. The OIC advised that consistent with policy, only fully qualified officers are authorized to carry the collapsible steal batons.

• American Correctional Association (ACA) Accreditation:

The facility currently has a three-man team, working full time preparing the facility for accreditation. The team, headed by Supervisory Immigration Enforcement Agent has completed 122 files and of those 66 have been reviewed, approved and signed into policy by the OIC. The team advised that they report monthly to the HQDRO ACA liaison, and are confident with her assistance the facility will attain accreditation.

• Construction:

The administration area of the facility is currently under construction. The estimated completion date is scheduled for September. Four of the facility pods (Limo, Kilo, Nancy and Mike) were recently painted to improve the quality of life for detainees. There are no major renovation projects scheduled for the El Centro SPC.

RIC Observations:

• Overall Cleanliness of the Facility:

The overall sanitation of the facility (outside Food Service) was very good. Detainees were continuously observed cleaning throughout the review.

• Staff Cooperation and Professionalism:

The OIC and staff were very professional and all information requested was immediately provided. Staff was knowledgeable about their assigned posts and presented very professional demeanor. Mr. 66,670 and Mr. 66,670 were extremely helpful and assisted the team members throughout the review. Their knowledge of the National Detention Standards is an asset to the facility.

Subject: El Centro Service Processing Center Review Summary Report

Page 4

Recommended Rating and Justification:

It is the RIC recommendation that the facility receive a rating of "Acceptable." The El Centro SPC has made significant improvements since the last HQ review. These improvements have greatly improved the quality of life for detainees. The facility now fully complies with 35 of 37 standards.

RIC Assurance Statement:

It is the opinion of this RIC that the findings of compliance and non-compliance are documented on the G-324a inspection form and that it is supported by documentation in the review file.

U.S. Department Of Homeland Security

U.S. Immigration and Customs Enforcement
ICE Service Processing Center
ICE Contract Detention Facility
ICE Intergovernmental Service Agreement
TCE intergover inhental Service Agreement
A. Current Inspection
Type of Review
Field Office HQ Review
Date[s] of Review
July 27-29, 2004
Previous/Most Recent Review
Date[s] of Last Review
January 27 - 29 th , 2004
Previous Rating
Superior Good Acceptable Deficient At-Risk
B. Name and Location of Facility
Name
El Centro Service Processing Center
Address (Street and Name)
1115 N. Imperial Ave. City, State and Zip Code
El Centro CA. 92243
County
Imperial Name and Title of Chief Executive Officer (Warden/OIC/Superintendent)
b6, b7C , Officer-In-Charge
Telephone # (Include Area Code)
(760) 336 _{b6, b7C}
istrict
an Diego Distance from District Office
120 miles
C. ICE Information
Name of Reviewer (Last Name, Title and Duty Station)
b6, b7C / DDO / HQDRO
Last Name / Title of Team Members (Reviewers)
(b)(6), (b)(7)c / DO; Ramos / DO; Vachon / PHS
Controlling Field Office SND
Nearest Field or Sub-Office
120 miles
120 mics
D. CDF/IGSA Information Only
Contract Number Date of Contract or IGSA

Basic Rates per Man-Day

Estimated Man-days Per Year

Other Charges: (If None, Indicate N/A)

Detention Facility Review Forn
Facilities Used Over 72 hours

E. Accred	itation (Certi	ficate	s				
Accredited By:			7					
ACA:				CAHO: 🔯				
Date:	Date:	1/200	13	Date: 3/20	03			
F. Probler	ns / Con	nplai	nts (Copies mus	st be attached)			
The Facility is un	ider Cou							
Court Order				Action Ord	ler			
The Facility has								
Major Litigat	ion	<u>. Ц</u>	Life/S	safety Issue	8			
Checked Box abo	ove requ	ires a	detai	led written	memorandum.			
G. Facility Hist	orv							
Date Built	OI y	-						
1975								
Date Last Remov	leled or	Upgı	aded					
Ongoing								
Date New Const	ruction /	Bed	space	Added				
None			_					
Future Construct	ion Plan	ned						
Current Bedspac			Futur	e Bedspace				
Operational Leve	1 500		544					
TT 00 / 1 TS 414								
H. Total Facili								
Total Intake for p	previous	12 m	ionins					
8,637 Total Mandays fo	- Deoreio	nzo 1	7 man	tha				
12.20	or Fredic	ius i.	2 111011	1112				
12.20								
Classification	n Level	ПC	E SP	Cs and CD	Fs Only)			
		L-		L-2	L-3			
Adult Male		21	9	173	26			
Adult Female		0		0	0			
I. Facility Cap								
	Rate		Ope	erational	Emergency			
Adult Male	544			450	560			
Adult Female								
Average Da	ily Popu			T703.60	T 00 1			
A della Mala	ICE USMS Other							
Adult Male Adult Female		430						
Addit remaie		<u>U</u>						
Staffing Level								
Security:	Security: Support:							
b2 high b2 high								

Significant Incident Summary Worksheet

For ICE to complete its Review of your facility, the following information must be completed prior to the scheduled review dates. The information on this form should contain data for the past twelve months in the boxes provided. The information on this form is used in conjunction with the ICE Detention Standards in assessing your Detention Operations against the needs of the ICE and its detained population. This form should be filled out by the facility prior to the start of any inspection.

Incidents	Description	Jan Mar	Apr – Jun	Jul – Sept	Oct – Dec
Assault:	Types (Sexual ² , Physical, etc.)	2	2	2	3
Offenders on		0	0	0	0
Offenders ¹	With Weapon	2	2	0	0
	Without Weapon				
Assault:	Types (Sexual Physical, etc.)	1	Ó	0	1
Detainee on Staff	With Weapon	0	0	0	0
	Without Weapon	1	0	0	0
Number of Forced Moves, incl. Forced Cell moves ³		0	0	0	0
Disturbances ⁴		0	0	0	0
Number of Times Chemical Agents Used		0	0	0	0
Number of Times Special Reaction Team Deployed/Used		0	0	0	0
# Times Four/Five Point	Number/Reason (M=Medical, V=Violent Behavior, O=Other)	0	0	0	0
straints applied/used	Type (C=Chair, B=Bed, BB=Board, O=Other)	0	0	0	0
Offender / Detainee Medical Referrals as a result of injuries sustained.		l ·	2	1	2
Escapes	Attempted	0	0	0	0
,	Actual	0	0	0	0
Grievances:	# Received	I	7	21	9
	# Resolved in favor of Offender/Detainee	1	3	18	8
Deaths	Reason (V=Violent, I=Illness, S=Suicide, A=Attempted Suicide, O=Other)	0	1-1	0	0
	Number	0	1	0	0
Psychiatric / Medical Referrals	# Medical Cases referred for Outside Care	5	7	27	43
	# Psychiatric Cases referred for Outside Care	1	0	3	1

Any attempted physical contact or physical contact that involves two or more offenders

Oral, anal or vaginal penetration or attempted penetration involving at least 2 parties, whether it is consenting or non-consenting

Routine transportation of detainees/offenders is not considered "forced"

Any incident that involves four or more detainees/offenders, includes gang fights, organized multiple hunger strikes, work stoppages, hostage situations, major fires, or other large scale incidents.

ה RSע	/ICE Detention Standards Review Summary Report					
	cceptable 2. Deficient Society					
Lega	l Access Standards	1.	2.	. 3	. 4	. 3
1.	Access to Legal Materials					
2.	Group Presentations on Legal Rights	X				
3.	Visitation					
4.	Telephone Access	\boxtimes				
Deta	inee Services					
5.	Admission and Release	X			1:	
6.	Classification System					П
7.	Correspondence and Other Mail		Ī			
8.	Detainee Handbook	\boxtimes				
9.	Food Service		X	1		
10.	Funds and Personal Property					
11.	Detainee Grievance Procedures	X				
12.	Issuance and Exchange of Clothing, Bedding, and Towels	×		5 1		
13.	Marriage Requests	X				
14.	Non-Medical Emergency Escorted Trip					
15.	Recreation	\boxtimes				
16.	Religious Practices	\boxtimes				
17.	Voluntary Work Program					
Heal	th Services					
18.	Hunger Strikes	Ø				
19.	Medical Care					
	Suicide Prevention and Intervention			П		
N_ 4.	Terminal Illness, Advanced Directives and Death	X				
Secu	rity and Control					
22.	Contraband	X			l l'	
23.	Detention Files					
24.	Disciplinary Policy					
25.	Emergency Plans					
26.	Environmental Health and Safety	X				
27.	Hold Rooms in Detention Facilities					
28.	Key and Lock Control	\boxtimes] [
29.	Population Counts			\prod		
30.	Post Orders	\boxtimes				
31.	Security Inspections] [П
32.	Special Management Units (Administrative Segregation)	X		\prod		
33.	Special Management Units (Disciplinary Segregation)] [
34.	Tool Control] [
35 .	Transportation (Land management)]		
36.	Use of Force	\boxtimes]		
37.	Staff / Detainee Communication	\boxtimes				
38.	Detainee Transfer]		
39.	Detainee Search					

All findings (At-Risk, Repeat Deficiency and Deficient) require written comment describing the finding and what is necessary to meet compliance.

RIC Review Assurance Statement								
By signing below, the Reviewer-In-Charge (RIC) certicontained in the Review Report are supported by evide accomplishments are supported by sufficient and reliable accordance with applicable law and policy, and proper deficiencies noted in the report.	ence that is sufficient and reliable evidence. Within the scope	ble. Furthermore, findings of noteworthy e of the review, the facility is operating in						
Reviewer-In-Charge: (Print Name) b6, b7C	Signature	b6, b7C						
Title & Duty Location	Date							
Detention & Deportation Officer- HQDRO	08/03/04							
Team Members								
Print Name & Duty Location	Print Name & Duty Loc	ation						
b6, b7C DO- Sioux Falls, Mn	b6, b7C n, P	HS- Miami,Fl.						
Print Name & Duty Location	Print Name & Duty Loc							
b6, b7C DO- Chicago, Il								
RIC Rating Recommendation:	Prior							

RIC Comments: It is the RIC recommendation that the facility recieve a rating of "Acceptable." The El Centro Service Processing Center has made significant advances in critical areas bringing the facility into compliance. All but one previousely noted deficiency has been corrected. New deficiencies noted in Food Service during the review were immediately corrected.

Good Acceptable Deficient At-Risk

'ADQUARTERS EXECUTIVE REVIEW Review Authority The signature below constitutes review of this report and acceptance by the Review Authority. FD/OIC/CEO will have 30 days from receipt of this report to respond to all findings and recommendation HQDRO EXECUTIVE REVIEW: (Please Print Name) Signatur b6, b7C Date **Acting Director Superior** Final Rating: Good Acceptable **Deficient** At-Risk Comments: It is the RIC recommendation that the facility receive a rating of "Acceptable." The El Centro SPC has made significant improvements since the last HQ review. These improvements have greatly improved the quality of life for

detainees. The facility now fully complies with 35 of 37 standards.

Condition of Confinement Review Worksheet

(This document must be attached to each G-324a Inspection Form)

This Form to be used for Detention Reviews of SPCs

Headquarters Detention and Removal Operations



Headquarters and Field Operational Review Worksheets

Immigration and Customs Enfrocement				
Name				
El Centro Service Processing Center				
Address (Street and Name)				
1115 North Imperial Ave.				
City, State and Zip Code				
Elcentro, Ca. 92243				
County				
<i>Imperial</i>				
Name and Title of Chief Executive Officer (Warden/OIC/Superintendent) b6, b7C , OIC				
Name and title of Reviewer-In-Charge				
Date[s] of Review July 27-29, 2004				
Type of Review [X]Headquarters				

Condition of Confinement Review Worksheet

(This document must be attached to each G-324a Inspection Form)

This Form to be used for Detention Reviews of SPCs

Headquarters Detention and Removal Operations



Detainee Services Section I

ACCESS TO LEGAL MATERIALS Policy: Facilities holding ICE detainees shall permit detainees' access to a law library, and provide legal materials, facilities, equipment and document copying privileges, and the opportunity to prepare legal documents. Components U NA Α Remarks The facility provides a designated law library for 冈 detainee use. The library contains a sufficient number of chairs, is well \boxtimes lit and is reasonably isolated from noisy areas. The law library is adequately equipped with typewriter, \boxtimes computers or both and has sufficient supplies for daily use by the detainees. There is a designated ICE employee responsible for Recreation Specialist b6, b7C \boxtimes ensuring the equipment is in good working order and supplies are adequately stocked. Outside persons and organizations are permitted to submit published legal material for inclusion in the legal \boxtimes library. Outside published material is forwarded and reviewed by the ICE prior to inclusion. The law library contains all materials listed in the "Access to Legal Materials" Standard, Attachment A. \boxtimes The listing of materials is posted in the law library. The ICE office subscribes to updating Services where applicable and legal materials requiring updates are \boxtimes current. There is a designated ICE employee who inspects. updates, and maintain/replace legal material on a \boxtimes routine basis. The designee properly disposes outdated supplements and replaces damaged or missing material promptly. If material submitted by outside organizations need to \boxtimes be replaced, does the facility contact ICE? Detainees are offered a minimum 5 hours per week in Detainees may also request the law library. Detainees are not required to forego extra time. X П recreation time in lieu of library usage. Detainees facing a court deadline are given priority use of the law library. Detainees may request material not currently in the law The Recreation Specialist library. Each request is reviewed and where appropriate retrieves any additional X П \Box an acquisition request is initiate and timely pursued. information requested. Request for copies of court decisions are accommodate within 3 - 5 business days. The facility permits detainees to assist other detainees. voluntarily and free of charge, in researching and \boxtimes preparing legal documents, consistent with security. The ICE ensures that illiterate or non-English-speaking detainees without legal representation receive more X than access to English-language law books after indicating their need for help. Detainees may retain a reasonable amount of personal legal material in the general population and in the \boxtimes

special management unit. Stored legal materials are accessible within 24 hours of a written request.

ACCESS TO LEGAL MATERIALS Policy: Facilities holding ICE detainees shall permit detainees' access to a law library, and provide legal materials, facilities, equipment and document copying privileges, and the opportunity to prepare legal documents.							
Components	Α	U	NA	Remarks			
Detainees housed in Administrative Segregation and Disciplinary Segregation units have the same law library access as the general population, barring security concerns. Detainees denied access to legal materials are documented and reviewed routinely for lifting of sanctions.				One hour daily during the afternoon.			
All denials of access to the law library fully documented.	\boxtimes			No denials noted, log empty.			
ICE Management is aware of each instance where detainees are denied access to the law library or law materials.	×						
Indigent detainees are provided with free envelopes and stamps for mail related to legal matters. Indigent detainees may mail up to 3 first class letters at no charge while in ICE custody.	\boxtimes						
Detainees who seek judicial relief on any matter are not subjected to reprisals, retaliation, or penalties.	\boxtimes			·			
Standard Rating: ☑ Acceptable ☐ Deficient ☐ At-Risk ☐ Repeat Deficiency							
Remarks: (Record significant facts, observations, alternate source used for verification, etc.)							

Two security guards are posted whenever detainees are in the law library. Most detainees request materials on how to appeal their criminal convictions. The Recreation Specialist provides any additional information needed by the detainees as requested.

7/29/04

b6, b7C //29/C Auditor's Signature / Date

ADMISSION AND RELEASE

Policy: All detainees will be admitted and released in a manner that ensures their health, safety, and welfare. The admissions procedure will, among other things include: medical screening; a file-based assessment and classification process; a body search; and a search of personal belongings, which will be inventoried, documented, and safeguarded as necessary.

Components	Yes	No	NA	Remarks
In processing includes an orientation session. At a minimum, orientation addresses: Unacceptable activities and behavior, and corresponding sanctions. How to contact his/her deportation officer. The availability of <i>pro bono</i> legal services, and how to pursue such services. Schedule of programs, services, daily activities, including visitation, telephone usage, mail service, religious programs, count procedures, access to and use of the law library and the general library; sick-call procedures, etc and the detainee handbook.				Detainees are issued a handbook and attend an orientation video session.
Medical screenings are performed by a medical staff or persons who have received specialized training for the purpose of conducting an initial health screening.	×			Done by Public Health staff.
The accompanying documentation is used to identify and classify each new arrival?	⊠			Detainee Classification Form.
All new arrivals strip-searched in accordance with the "Detainee Search" standard. An officer of the same sex as the detainee conducts the search and the search is conducted in an area that affords as much privacy as possible.				Detainees are observed changing into SPC uniforms, but, not stripsearched. Strip-searches are conducted if there is probable cause.
The "Contraband" standard governs all personal property searches. IGSAs use or have a similar contraband standard. Staff prepares a complete inventory of each detainee's possessions. The detainee receives a copy.				
Excess funds and valuables accounted for and safeguarded in accordance with the "Funds and Personal Property" standard or a similar policy for IGSAs and the detainee receives a receipt?	\boxtimes			
During detainee in-processing staff inventories every item of personal property and baggage (except funds/valuables) using personal property inventory forms. Each detainee receives a receipt.	×			
Staff completes Form I-387 or similar form for CDFs and IGSAs for every lost or missing property claim. IGSA facilities forward all I-387 claims to ICE.	×			
Detainees are issued appropriate and sufficient clothing and bedding for the climatic conditions.	\boxtimes			
For SPCs and CDFs clothes and wristbands are color-coded.	\boxtimes			
The facility provides and replenishes personal hygiene items as needed. Gender-specific items are available. ICE Detainees are not charged for these items.				No females' detainees in this SPC.
The admissions process includes the following components: Classification. Medical screening.	×			

ADMISSION AND RELEASE							
Policy: All detainees will be admitted and released in a manner that ensures their health, safety, and welfare. The admissions procedure will, among other things include: medical screening; a file-based assessment and classification process; a body search; and a search of personal belongings, which will be inventoried, documented, and safeguarded as necessary.							
Components Yes No NA Remarks							
All releases are coordinated with the ICE office of jurisdiction.	\boxtimes						
Staff completes paperwork/forms for release as required.	Staff completes paperwork/forms for release as required.						
ICE Staff enter all information on detainees admitted, released, or transferred into the Deportable Alien Control System (DACS).							
Standard Rating: Acceptable Deficient At-Risk Repeat Deficiency							

b6, b7C 7/29/04 Auditors Signature / Date

^{*}Remarks: (Record significant facts, observations, other sources used, etc.)

CLASSIFICATION SYSTEM

Policy: All facilities will develop and implement a system according to which ICE detainees are classified. The classification system will ensure that each detainee is placed in the appropriate category, physically separated from detainees in other categories

Components	Yes	No	NA	Remarks
-	1.63	140	117	Itemarks
The facility has a system for classifying ICE detainees. In SPCs the system is the Objective Classification System specified in the ICE Standard. In CDFs the system is the ICE Objective Classification System or similar system. In IGSAs, an Objective Classification System or similar is used.				
The facility classification system includes:				
 Classifying detainees upon arrival. Separating individuals who cannot be classified upon arrival from the general population. The first-line supervisor or designated classification specialist reviewing every classification decision. 				
The intake/processing officer reviews work-folders, A-files, etc., to identify and classify each new arrival.	Ø			After classification, the files are forwarded to Deportations.
In SPCs and CDFs, staff assigns each detainee a color-coded uniform and wristband based on his/her classification level.				
In SPCs every A-file includes original paperwork supporting the classification and the detention file contains a copy.		×		Copies not placed in detention files to support classification.
Staff uses only information that is factual, and reliable to determine classification assignments. Opinions and unsubstantiated/ unconfirmed reports may be filed but are not used to score detainees classifications.	×			
Housing assignments are based on classification- level. Detainees are assigned to the least restrictive housing unit based and are not assigned more than one level higher or lower than their classification designation.	×			•
Detainees' meals are not based on classification designation.	×			
A detainee's classification-level does not affect his/her recreation opportunities. Detainees recreate with persons of similar classification designations.	×			
Detainee work assignments are based upon	\boxtimes			
classification designations. The classification process includes				Coming of malessifiers
reassessment/reclassification. Reassessments are conducted between 45 and 60 days after arrival and subsequent reassessments are completed every 60 to 90 days?				Copies of reclassifying documents are placed in detention files.
The classification system includes standard procedures for processing new arrivals' appeals. Only a designated supervisor or classification specialist has the authority to reduce a classification-level on appeal.	X			
Classification appeals are resolved within five business days and detainees are notified of the outcome within 10 business days.	\boxtimes			

ON SY	STEM				
			detainees are classified. The stegory, physically separated		
Yes	No	NA	Remarks		
\boxtimes			Handbook amendment placed in all housing areas as of 7/23/04.		
\boxtimes					
Standard Rating: Acceptable Deficient At-Risk Repeat Deficiency					
	according the ced in t	Yes No Yes No	according to which ICE coded in the appropriate call Yes No NA		

Detainees that cannot be classified are placed in Administrative Segregation until documents are received for proper classification. An Interoffice Memorandum is submitted to Deportations daily to retrieve the required information. If the files cannot be obtained, the detainees are reprocessed for removal by Deportations .

7/29/04

he, htc 7/29/04 Auditor's Signature / Date

CORRESPONDENCE AND OTHER MAIL

Policy: All facilities will ensure that detainees send and receive correspondence in a timely manner, subject to limitations required for the safety, security, and orderly operation of the facility. Other mail will be permitted, subject to the same limitations. Each facility will widely distribute its guidelines concerning correspondence and other mail.

Components	Yes	No	NA	Remarks
The admission process includes informing detainees of the facility's correspondence and other mail policy.	×			
Notification of the policy is made in the detainee handbook and for SPCs and CDFs in the detail required to comply with the ICE standard.	\boxtimes			
Each detainee receives a detainee handbook upon admittance.	\boxtimes			
The rules for correspondence and other mail are posted in each housing or common area.	\boxtimes			
The facility provides key information in languages other than English; In the language(s) spoken by significant numbers of detainees. List any exceptions.	⊠			Spanish versions posted.
Incoming mail distributed to detainees on the day it is received by the facility and in no case more than 24 hours after it is received.				Logbook used.
Outgoing mail routinely delivered to the postal service within one day of its entering the internal mail system (excluding weekends and holidays).	\boxtimes			Logbook used.
Staff records all priority, overnight, and certified mail delivered by the U.S.P.S. and all deliveries from commercial alternatives to the U.S.P.S.				Logbook entries verified.
Staff do not open and inspect incoming general correspondence and other mail (including packages and publications) without the detainee present unless documented and authorized by the Officer-In-Charge or equivalent for prevailing security reasons.	×			All incoming mail and packages are x-rayed.
Staff does not ever read incoming general correspondence without the OIC's prior approval.	\boxtimes			
Staff does not inspect incoming special Correspondence for physical contraband or to verify the "special" status of enclosures without the detainee present.	\boxtimes			
Staff is prohibited from reading or copying incoming special correspondence.	\boxtimes			
Staff are only authorized to inspect outgoing correspondence or other mail without the detainee present when there is reason to believe the item might present a threat to the facility's secure or orderly operation, endanger the recipient or the public, or might facilitate criminal activity. Inspection of outgoing special correspondence is done in the presence of the detainee and for contraband only.				
Correspondence to a politician or to the media is processed as special correspondence and is not read or copied.	\boxtimes			
The official authorizing the rejection of incoming mail sends written notice to the sender and the addressee.	\boxtimes			Entered in logbook.

CORRESPONDENCE AND OTHER MAIL							
Policy: All facilities will ensure that detainees send and receive correspondence in a timely manner, subject to limitations required for the safety, security, and orderly operation of the facility. Other mail will be permitted, subject to the same limitations. Each facility will widely distribute its guidelines concerning correspondence and other mail.							
The official authorizing censorship or rejection of outgoing mail provides the detainee with signed written notice.			×	All outgoing mail is being sent-out.			
Staff maintains a written record of every item removed from detainee mail. In SPCs and CDFs documentation is in accordance with the Standard.	×						
The OIC monitors staff handling of discovered contraband and its disposition. Records are accurate and up to date.	\boxtimes			Logbook verified.			
The procedure for safeguarding cash removed from a detainee is effective. The amount of cash credited to detainee accounts is accurate. Discrepancies are documented and investigated. Standard procedure includes issuing a receipt to the detainee.				Detainees are given the maximum amount of \$40, any remaining balances are sent to properly for a receipt.			
Detainee identity documents (e.g., passports, birth certificates) are maintained A-files. Only copies of detainee identity documents are maintained in other non-official files.							
Staff provides the detainee an ICE-certified copy of his/her identity document(s) upon request.	\boxtimes						
Staff disposes of prohibited items found in detainee mail in accordance with the "Control and Disposition of Contraband" Standard or the similar prevailing policy in IGSAs.	×						
Every indigent detainee has the opportunity to mail, at government expense: Correspondence about a legal matter: At least three other letters per week: Packages deemed necessary by ICE.	Ø						
The facility has a system for detainees to purchase stamps and for mailing all special correspondence and a minimum of 5 pieces of general correspondence per week.				Detainee mails are sent free of charge by SPC.			
The facility provides writing paper, envelopes, and pencils at no cost to ICE detainees.	\boxtimes						
Standard Rating: Acceptable Deficient At-Risk Repeat Deficiency							

The mail-officer, IEA b6, b7C a appears to be very organized, this assignment on a rotational 30-day detail. All transactions in the mailroom is being document documented and mail is being delivered and sent out-timely

b6, b70

b6, b7C

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Auditor's Signature / Date

^{*}Remarks: (Record significant facts, observations, other sources used, etc.)

DETAINEE HANDBOOK

Policy: Every OIC will develop a site-specific detainee handbook to serve as an overview of, and guide to, the detention policies, rules, and procedures in effect at the facility. The handbook will also describe the services, programs, and opportunities available through various sources, including the facility, ICE, private organizations, etc. Every detainee will receive a copy of this handbook upon admission to the facility.

l	etc. Every detaillee will receive a copy of this franchook uport admission to the facility.						
	Components	Yes	No	NA	Remarks		
	Each SPC/CDF have a detainee handbook. Each IGSA has a detainee handbook or equivalent.	\boxtimes					
	The detainee handbook is written in English and translated into Spanish or into the next most-prevalent Language(s).						
	In SPCs and CDFs detainees are required to sign for them to ensure accountability.	\boxtimes					
	The handbook supplements the facility orientation video where one is provided.	×					
	All staff members receive a handbook and training regarding the handbook contents.	×					
	The handbook is revised as necessary and there are procedures in place for immediately communicating any revisions to staff and detainees.				Information and changes distributed by daily information sheets and staff meetings.		
	There an annual review of the handbook by a designated committee or staff member.	\boxtimes					
	The detainee handbook address the following issues: Personal Items permitted to be retained by the detainee. Initial issue of clothes. Personal hygiene items issued.	×					
	The detainee handbook states in clear language basic detainee responsibilities.	\boxtimes					
	The handbook identifies: Initial issue of clothing and bedding and initial issue of personal hygiene items.	\boxtimes					
	The handbook states when a medical examination will be conducted.	\boxtimes			Within 14 days.		
	The handbook describes the facility, housing units, dayrooms, In-dorm activities and special management units.	×					
	The handbook describes; Official count times and count procedures Meal times, feeding procedures, procedures for medical or religious diets, additional information, Smoking policy, Clothing exchange schedules and if authorized, clothes washing and drying procedures and expected personal hygiene practices.						
	The handbook describe times and procedures for obtaining disposable razors and allows that detainees attending court will be afforded the opportunity to shave first.						
	The handbook describes barber hours and hair cutting restrictions.	\boxtimes			Done during recreation periods. Barber is a detainee. Haircuts are free.		
	The handbook describes; the telephone policy, debit card procedures, direct and frees calls; Locations of telephones; Policy when telephone demand is high; Policy and procedures for emergency phone calls, and the Detainee Message System	\boxtimes					

DETAINEE HANDBOOK Policy: Every OIC will develop a site-specific detainee handbook to serve as an overview of, and guide to, the detention policies, rules, and procedures in effect at the facility. The handbook will also describe the services, programs, and opportunities available through various sources, including the facility, ICE, private organizations, etc. Every detainee will receive a copy of this handbook upon admission to the facility. Components Yes No Remarks The handbook addresses religious programming. The handbook states times and procedures for No commissary, vending X П commissary or vending machine usage. (where machine available. available) The handbook describes the detainee voluntary work П X program procedures and pay procedures. The handbook describes the library location and hours X of operation and law library procedures and schedules. The handbook describes; attorney visitation hours: Location of the list of pro bono legal organizations; 冈 П Group legal rights presentations schedule and sign up procedures. The handbook describes the facility search procedures \boxtimes \Box and contraband policy. The handbook describes the facility visiting hours and \boxtimes П schedule and visiting rules and regulations. The handbook describes the correspondence policy Ø and procedures. The handbook describes the detainee disciplinary policy and procedures: Including: Prohibited acts and severity scale sanctions. X П Time limits in the Disciplinary Process.

X

M

X

 \boxtimes

 \boxtimes

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П

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Summary of Disciplinary Process.

The handbook describes the detainee grievance

procedures for general population and segregation.

The handbook describes the facility recreation policy

The handbook describes the detainee dress code for daily living; Work assignments and in SPCs and CDFs

The handbook specifies the rights and responsibilities

The detainee handbook describes the sick call

Outdoor recreation hours.

Indoor recreation hours.
In dorm leisure activities.
Rules for television viewing.

the meaning of color-coded uniforms.

procedures including appeals.

including:

of all detainees.

The detainee handbook is very informative and covers the majority of all the required topics listed in the standard. The staff is very receptive in adding needed information and current revisions are placed in all affected areas.

Standard Rating:

Acceptable Deficient At-Risk Repeat Deficiency

b6, b7C 5 7/29/04
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FOOD SERVICE Policy: Every facility will provide detainees in its care with nutritious and appetizing meals, prepared in accordance with the highest sanitary standards. Components Yes No NA Remarks The food service program is under the direct The CS is in charge of all supervision of a professionally trained and certified M П operations. service administrator. In larger facilities the Cook Supervisor (CS) assists the FSA in day-to-day management of food service \boxtimes operations. Responsibilities of cooks and cook foremen are in The position descriptions writing. The FSA determines the responsibilities of the X П П are kept in the CS office. Food Service Staff. The CS is on duty on days when the FSA is off duty The CS and FS Supervisor \boxtimes П and vice versa. alternate. The FSA provides food service employees with training that specifically addresses detainee-related issues. \boxtimes П In ICE Facilities this includes a review of the ICE "Food Service" standard Knife cabinets close with an approved locking device \boxtimes \Box and the on-duty cook foreman maintains control of the key that locks the device. All knives not in a secure cutting room are physically secured to the workstation and staff directly supervises X П П detainees using knives at these workstations. The FSA/CS monitor the condition of knives and dining X utensils. Special procedures govern the handling of food items X \Box П that pose a security threat. Standard operating procedures include daily searches 冈 \Box (shakedowns) of detainee work areas. Food service personnel conduct shakedowns along 冈 with detention staff. The FSA monitor staff's implementation of the facilities counting procedures. These procedures in written form \boxtimes and staff are trained in counting procedures. The detainees assigned to the food service department look neat and clean. Their clothing and grooming \boxtimes П comply with the "Food Service" standard. The FSA annually reviews detainee-volunteer job Level 1 only. \boxtimes descriptions to ensure they are accurate and up-to-The CS instructs newly assigned detainee workers in the rules and procedures of the food service \boxtimes department. Training includes workplace-hazard recognition and deterrence. \boxtimes Training covers the safe handling of every hazardous material the detainee are likely to

encounter in their work.

FOOD	SERVICE			
inees in its	care with nutritious	s and appetizing	meals,	prepared in

accordance with the highest sanitary standards.						
Components	Yes	No	NA	Remarks		
During orientation and training session(s), the CS explains and demonstrates: Safe work practices and methods. Safety features of individual products/ pieces of equipment.	×					
The CS documents all training in individual detainee detention files?	×					
Detainees are paid in accordance with the "Voluntary Work Program" standard or prevailing IGSA standards.				\$1 a day.		
Detainees are served at least two hot meals every day. No more than 14 hours elapse between the last meal served and the first meal of the following day.				Served 3 hot meals daily.		
IN SPCs only: The ICE supervisor on duty ensure that ICE officers participate in dining room supervision.	X			2-security guards- 1 IEA and 1 contract guard (AKAL Security).		
A transparent "sneeze guard" protects both the serving line and salad bar line.	\boxtimes			A stainless steel wall enclosure is used.		
The facility has a standard 35-day menu cycle. IGSAs use a 35-day or similar system for rotating meals.						
The FSA or facility considers the ethnic diversity of the facility's detainee population when developing menu cycles. (Provide examples)	\boxtimes					
A registered dietitian conducts a complete nutritional analysis of every master-cycle menu planned.	\boxtimes			Dietitian's License seen and verified.		
Are menus sometimes adopted without the dietitian's certification? • If yes, under what circumstances	\boxtimes			If the food supply is interrupted and the needed items are not available.		
The CS has established procedures to ensure that items on the master-cycle menu are prepared and presented according to approved recipes.	\boxtimes					
Does the CS have the authority to change menu items if necessary? If yes, documenting each substitution, along with its justification With copy to FSA	\boxtimes					
All staff and volunteers know and adhere to written "food preparation" procedures.	\boxtimes					
Detainees whose religious beliefs require the adherence to particular religious dietary laws are referred to the Chaplain or FSA.				The detainees are issued a special meal card that is approved by the Chaplain.		

FOOD SERVICE

Policy: Every facility will provide detainees in its care with nutritious and appetizing meals, prepared in accordance with the highest sanitary standards.

accordance with the highest sanitary standards.				
Components	Yes	No	NA	Remarks
A common-fare menu available to detainees whose dietary requirements cannot be met on the main. Changes to the planned common-fare menu can be made at the facility level. Hot entrees are offered three times a week. The common-fare menus satisfy nutritional recommended daily allowances (RDAs). Staff routinely provides hot water for instant beverages and foods. Common-fare meals are served with: Disposable plates and utensils? Reusable plates and utensils? Staff use separate cutting boards, knives, spoons, scoops, etc., to prepare the commonfare diet items.				
A Supervisor at the command level must approve a detainee's removal from the Common-Fare Program. • Under what circumstances?	\boxtimes			If recommended by the appropriate parties i.e., Medical, Chaplain.
The OIC, in conjunction with the Chaplain and/or local religious leaders, provide the FSA a schedule of the ceremonial meals for the following calendar year.				
 The common-fare program accommodates detainees abstaining from particular foods or fasting for religious purposes at prescribed times of the year. Muslims fasting during Ramadan receive their meals after sundown? Jews who observe Passover but do not participate in the Common-Fare Program receive the same Kosher-for- Passover meals as those who do participate. Main-line offerings include one meatless meal (lunch or dinner) on Ash Wednesday and Fridays during Lent. 				
 IN SPCs the FSA prepares quarterly cost estimates for the Common Fare Program. This quarterly estimate is factored into the quarterly budget. 	\boxtimes			CS, b6, b7C prepares this report.
The food service program addresses medical diets.	X			Special meal cards are issued by medical.
Satellite-feeding programs follow guidelines for proper sanitation.	\boxtimes			Boxed meals served for infirmary patients & processing area detainees.
Hot and cold foods are maintained at the prescribed, "safe" temperature(s) after two hours.	×			
All meals provided in nutritionally adequate portions.	\boxtimes			
Food is not used to punish or reward detainees based upon behavior.	\boxtimes			
ICE SPCs and CDFs, a member of the food service staff prepares the sack lunches for detainee transportation.	X			

FOOD SERVICE							
Policy: Every facility will provide detainees in its care with nutritious and appetizing meals, prepared in accordance with the highest sanitary standards.							
Components	Yes	No	NA	Remarks			
 The food service staff instructs detainee volunteers on: Personal cleanliness and hygiene; Sanitary techniques for preparing, storing, and serving food, and; The sanitary operation, care, and maintenance of equipment. 							
Everyone working in the food service department complies with food safety and sanitation requirements. If not, explain non-compliance.				Equipment not being cleaned properly and trash found underneath sink-tables & freezers.			
Standard operating procedures include weekly inspections of all food service areas, including dining and food-preparation areas and equipment. • who conducts the inspections?	×			The FS Supervisor, b6.b7C or staff/cooks.			
Either the FSA or the CS inspects all food service areas once every week.	\boxtimes						
Equipment is inspected for compliance with health and safety codes and regulations. How often? When was the most recent inspection? Which agency conducted the inspection?			· 🗆	Inspected by food service staff.			
Reports of discrepancies are forwarded to the OIC or AOIC and corrective action is scheduled and completed.	\boxtimes						
Standard procedure includes checking and documenting temperatures of all dishwashing machines during each meal.	\boxtimes						
Staff documents the results of every refrigerator/ freezer temperature check.	\boxtimes			Temperature spike noted on freezer.			
The cleaning schedule for each food service area is conspicuously posted.	\boxtimes						
Do procedures include inspecting all incoming food shipments for damage, contamination, and pest infestation?	\boxtimes						
ICE SPCs and CDFs Staff complies with the ICE requirements for "food receipt and storage.				Shoes being stored near the food storage and kitchen areas.			
ICE SPCs and CDFs Are stock inventory levels periodically monitored and adjusted to correct overage and shortage problems?	×						
Storage areas are locked.	\boxtimes						
ICE SPCs and CDFs staff complies with all ICE "Housekeeping, Storeroom/Refrigerator" requirements Identify and explain shortcomings.		×		See Comments.			
	Standard Rating: Acceptable Deficient At-Risk Repeat Deficiency						

*Remarks: (Record significant facts, observations, other sources used, etc.)

HOUSEKEEPING: Shoes were being stored in the kitchen area. On the third day of inspection, several food preparation equipment still had little pieces of meat, carrot, lettuce and grease left on the machines

after being cleaned. Trash was found stuffed underneath the freezer and sink-table in the food-serving area. The catch area under the range contained remnants of prepared food. These discrepancies were immediately corrected. However, these problems were occurred on a daily basis during the inspection on different sets of equipment. Better supervision by the kitchen staff and attention to detail is needed to remedy this deficiency.

STOREROOM: Shoe storage remained to be problem in this area, as detainees need to switch from their uniform shoes to safety boots as a precaution. A proposed shoe/boot storage rack has been submitted for either purchase or furnished by the Maintenance department.

FREEZER: There was an instance when the freezer was recorded to have a temperature of sixty-four degrees. The time differential was unknown per the equipment check logs. As a result, the stored food was transferred to another freezer. However, since it is unknown how long the freezer was out of range. The food should have been thrown away as a safety precaution. There was a detainee grievance that possibly related to a food borne illness. New thermometers have been ordered to closely monitor these temperature changes. These thermometers will be able to record the temperatures on a continuous basis.

BROKEN REFRIGERATOR: The refrigerator in the serving area has a broken thermostat; however, milk, fruit and drinks is being stored and the temperature is being check with a hand held thermometer. Since the refrigerator is supposed to be inoperable, the temperature checks are not being recorded as well since it's suppose to be out of commission.

MAINTENANCE CONCERNS: Several ceiling tiles were missing and the thermostat for the air conditioning was malfunctioning. Electric fans and extension cords were being used in the dishwashing room for the comfort of the workers. However, since this area generally wet, the extension cords and fans posed as an electrocution hazard. The maintenance department immediate replaced the missing ceiling tiles, repaired the thermostat, and removed the electric fans and extension cords.

b6, b70

b6, b7C 5 7/29/04

Auditors Signature / Date

FUNDS AND PERSONAL PROPERTY

Policy: All facilities will implement procedures to control and safeguard detainees' personal property. Procedures will provide for the secure storage of funds, valuables, baggage and other personal property; the documentation and receipting of surrendered property; and the initial and regularly scheduled inventorying of all funds, valuables, and other property.

Turius, valuables, and other property.				
Components	Yes	No	NA	Remarks
Detainee funds and valuables are properly separated				
and stored away. Detainee funds and valuables are				•
accessible to designated supervisor(s) only.				·
Detainees' large valuables are secured in a location				
accessible to designated supervisor(s) or processing				
staff only.				
Staff itemizes the baggage and personal property of				
arriving detainees, including funds and valuables). For	5 3		١ ـــا	
IGSAs and CDFs, using a personal property inventory			凵	
form that meets the ICE standard?				·
IN SPCs and CDFs staff gives the detainee the original				
inventory form, filing copies in the detainee's detention	\boxtimes			
file and the personal property container.		-		
Staff forwards an arriving detainee's medicine to the	57			
medical staff.				
Staff searches arriving detainees and their personal	N			
property for contraband.				
ICE SPCs and CDFs staff obtains a forwarding address				Information listed in
from each detainee. IN IGSAs, district staff obtains a				detention file.
forwarding address from each detainee.			-	
There is a written policy for returning forgotten property	F-3			Forwarded to detainees
to detainees and staff follows procedures?				designated address.
In SPCs and CDFs it is standard procedure for two				
officers to be present when removing/documenting the				
removal of funds from a detainee's possession.		—		
ICE SPCs and CDFs staff issues and maintains				
property receipts (G-589s) in numerical order. (CDFs			П	
may use a similar form if not specified in the contract)	_		_	
In SPCs and CDFs staff completes and distributes the	F 7			
G-589 in accordance with the ICE standard.				
In ICE SPCs and CDFs the processing officer records				
each G-589 issuance in a G-589 logbook. The record	K2			
includes the initials and star numbers of receipting	\boxtimes			
officers.				
In ICE SPCs and CDFs staff tags large valuables with				
both a G-589 and an I-77?				
In ICE SPCs and CDFs the supervisor verifies the			-	Verified every morning
accuracy of every G-589.			_	when valuables are removed
			Ш	from the safe to the property
				room.
In ICE SPCs and CDFs the supervisor ensures that:				
Detainee funds are, without exception,				
deposited into the cash box;				
Every property envelope is sealed.	5			
 All sealed property envelopes are placed in the 			Ш	
safe.				
Large, valuable property is kept in the secured				
locked area.				
In ICE SPCs and CDFs staff tags every baggage/facility				
container with an I-77, completed in accordance with the	\boxtimes			
ICE standard.				

FUNDS AND PERSON	AL PRO	PERTY	<u> </u>			
Policy: All facilities will implement procedures to control and safeguard detainees' personal property. Procedures will provide for the secure storage of funds, valuables, baggage and other personal property; the documentation and receipting of surrendered property; and the initial and regularly scheduled inventorying of all funds, valuables, and other property.						
In ICE SPCs and CDFs staff secures every container used to store property with a tamper-proof numbered strap.	\boxtimes			Straps are numbered and entered in detention file.		
In SPCs and CDFs a logbook records detainee name, A- number/detainee-number, baggage-check/ I-77 number, security tie-strap number, property description, date issued and date returned.						
Property discrepancies are immediately reported to the CDEO or Chief of Security.	\boxtimes					
In SPCs and CDFs the DOS (or equivalent) accompanied by a detention staff member conduct a comprehensive weekly audit.	×			Accompanied by Administrative DOS.		
In SPCs and CDFs the OIC has established quarterly audits of baggage and non-valuable property as facility policy, the audits occur each quarter and audits are entered in the daily log.				Entered by Admin DOS.		
The facility positively identifies every detainee being released or transferred. In SPCs and CDFs in accordance with the ICE standard.						
Staff follows written procedures when returning property to detainees.	\boxtimes					
Staff routinely informs supervisors of lost/damaged property claims. Claims are properly investigated and missing or damaged property claim reports are filed.	\boxtimes					
In SPCs and CDFs every lost/damaged property report completed in accordance with the ICE standard on an I-387 (or equivalent). The OIC receives a copy and staff places the original in the detainee's A-file, retaining a copy in facility files.						
The SPC uses the Form SF-95 for all detainee missing/damaged property claims against the government. The claimant signs every SF-95.	×					
CDF/IGSA facility procedures for handling detainee property claims are similar with the ICE standard.	×			·		
 The facility attempts to notify an out-processed detainee that he/she left property in the facility. By sending written notice to the detainee's last known address; Via certified mail; The notice state that the detainee has 30 days in which to claim the property, after which it will be considered abandoned. 	×					
The facility disposes of abandoned property in accordance with written procedures. If an SPC, in accordance with the ICE standard (based on ICE' "Personal Property Operations Handbook") If a CDF/IGSA facility, written procedure requires the prompt forwarding of abandoned property to ICE.						
Standard Ratii ☑ Acceptable ☐ Deficient cy ☐ At		Renes	t Defici	ient		
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Remarks: (Record significant facts, observations, other sources used, etc.)

b6, b7C 7/29/04 Auditor's Signature / Date

GROUP LEGAL RIGHTS PRESENTATIONS						
Policy: Facilities housing ICE detainees shall permit authorized persons to make presentations to groups of detainees for the purpose of informing them of U.S. immigration law and procedures, consistent with the security and orderly operation of each facility. ICE encourages such presentations, which instruct detainees about the immigration system and their rights and options within it						
Components	Yes	No	NA	Remarks		
The ICE/OIC is responsive to requests by attorneys and						
accredited representatives for group presentations.						
Upon receipt of concurrence by the District Director, the OIC ensures proper notification to attorneys or accredited representatives in a timely manner.	\boxtimes					
The facility follows policy and procedure when rejecting or requesting modifications to objectionable material provided or presented by the attorney or accredited representative.				Notified in writing.		
Posters announcing presentations appear in common areas at least 48 hours in advance and sign-up sheets are available and accessible.	×.					
Documentation is submitted and maintained when any detainee is denied permission to attend a presentation and the reason(s) for the denial.			×	All detainees attend.		
When the number of detainees allowed to attend a presentation is limited, the facility allows a sufficient number of presentations so that all detainees signed up may attend.	\boxtimes			Maximum of 70 detainees in general purpose room AKA dining room.		
Detainees in segregation and unable to attend for security reasons may request separate sessions with presenters. Such requests are documented.	\boxtimes					
Interpreters are admitted when necessary to assist		ПП				
attorneys and other legal representatives.			Ш			
Presenters are afforded a minimum of one hour to make the presentation and to conduct a question-and-answer session.	×					
Staff permits presenters to distribute ICE-approved	\boxtimes			,		
materials.						
The facility permits presenters to meet with small groups of detainees to discuss their cases after the group presentation. ICE Staff is present but do not monitor conversations with legal providers.				Guards present for security purposes.		
Group presenters who have had their privileges suspended are notified in writing by the OIC and the reasons for suspension are documented. The District Director is notified when a group or individual is suspended from making presentations.				None to date.		
The facility plays ICE-approved videotaped presentations on legal rights, at regular opportunities at the request of outside organizations.	×			None submitted by outside organizations.		
A copy of the Group Legal Rights Presentation policy, including attachments, is available upon request						
Standard Ratin ☑ Acceptable ☐ Deficient ☐ At-R		Repeat I)eficien	· ev		
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Remarks: (Record significant facts, observations, alternate source used for verification, etc.)

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Auditor's Signature/ Date

DETAINEE GRIEVANCE PROCEDURES

Policy: Every facility will develop and implement standard operating procedures (SOPs) for addressing detainee grievances in timely fashion. Each step in the process will occur within the prescribed time frame. Among other things, a grievance will be processed, investigated, and decided (subject to appeal) in accordance with the SOPs; a grievance committee will convene as provided in the SOPs. Standard procedure will include providing the detainee with a written response to any formal grievance, which will include the basis for the decision. The facility will also establish standard procedures for handling emergency grievances. All grievances will receive supervisory review. Reprisal against the filer of a grievance will not be tolerated.

grievances will receive supervisory review. Teprisal against are filed of a grievance will not be tolerated.				
Components	Yes	No	NA	Remarks
Written procedures provide for the informal resolution of				
oral grievances.				
 If yes, the detainee has up to five days within 	\boxtimes			
which to make his/her concern known to a				:
member of the staff.				
Detainees have access to the grievance committee (or				
equivalent in IGSA), using formal procedures.				
 Detainees may seek help from other detainees 		l	_	·
or facility staff when preparing a grievance.	\boxtimes	ļШ		
 Illiterate, disabled, or non-English-speaking 				l '
detainees receive special assistance when		-		
necessary.				
In SPCs/CDFs, the detainee has five days after the	671		_	
incident or informal-grievance outcome to file a formal	\boxtimes	LJ	Ш	
grievance.			-	
Every member of the staff knows how to identify			П	Detainee is escorted by to
emergency grievances, including the procedures for		Ш	ш	the SIEA immediately.
expediting them. In SPCs and CDFs, when a Detainee does not accept				
the grievance committee's decision, he/she files an appeal with the ICE OIC.				
In all facilities written procedures cover detainee	\boxtimes			·
appeals and are included in the detainee				
handbook				
There are no documented substantiated cases of staff				
harassing, disciplining, penalizing, or otherwise	_	_		•
retaliating against a detainee who lodges a complaint.	\boxtimes	∐		
If yes, explain.				
Procedures include maintaining a Detainee Grievance	-			
Log.				
If not, an alternative acceptable record keeping				
system is maintained.	K7			
"Nuisance complains" are identified in the	\boxtimes	╽╽		
records.				
 For quality control purposes, staff documents 				
nuisance complaints received but not filed.	-			
Staff is required to forward any grievance that includes				
officer misconduct to a higher official or, in a CDF/IGSA	\boxtimes			
facility, to ICE.		_		
The admissions process includes providing each new				
arrival with a copy of the detainee handbook (or	\boxtimes			
equivalent).				

DETAINEE GRIEVANCE PROCEDURES	DET	AINE	EE G	RIEV	ANCE	PRO	CEDU	RES
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Policy: Every facility will develop and implement standard operating procedures (SOPs) for addressing detainee grievances in timely fashion. Each step in the process will occur within the prescribed time frame. Among other things, a grievance will be processed, investigated, and decided (subject to appeal) in accordance with the SOPs; a grievance committee will convene as provided in the SOPs. Standard procedure will include providing the detainee with a written response to any formal grievance, which will include the basis for the decision. The facility will also establish standard procedures for handling emergency grievances. All grievances will receive supervisory review. Reprisal against the filer of a grievance will not be tolerated.

Components ,	Yes	No	NA	Remarks	
The grievance section of the handbook explains all steps in the grievance process – Including: Informal and formal grievance procedures; The appeals process and step-by-step procedures; In CDFs/IGSA facilities: procedures for filing an appeal with ICE. Staff/detainee availability to help during the grievance process Guarantee against staff retaliation for filing/pursuing a grievance. How to file a complaint about officer misconduct with the Department of Justice.	×				
Standard Rating: Acceptable Deficient At-Risk Repeat Deficiency					

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^{*}Remarks: (Record significant facts, observations, other sources used, etc.)

ISSUANCE AND EXCHANGE OF CLOTHING, BEDDING, AND TOWELS

Policy: ICE requires that all facilities housing ICE detainees provide clean clothing, bedding, linens and towels to every ICE detainee upon arrival. Further, facilities shall provide ICE detainees with regular exchanges of clothing, linens, and towels for as long as they remain in detention.

ciotning, linens, and towels for as long as they remain in detention.					
Components	Yes	No	NA	Remarks	
The facility has a policy and procedure for the regular issuance and exchange of clothing, bedding, linens and towels. • The supply of these items exceeds the minimum required for the number of detainees.	\boxtimes			3 to 1 ratio of supplies to detainees.	
All new detainees are issued clean, temperature- appropriate, presentable clothing during in processing. Detainees receive • One uniform shirt and one pair of uniform pants or one jumpsuit. • One pair of socks. • One pair of underwear (Daily change). • One pair of facility-issued footwear.	×			Detainees also issued hygiene-kits.	
In SPCs and CDFs the uniform/jumpsuit is color-coded to reflect the detainee's classification level.	\boxtimes			Level 1-Blue, Level 2- Orange, Level 3-Red.	
Additional clothing is available for changing weather conditions or is seasonally appropriate.	\boxtimes				
New detainees are issued clean bedding, linens and towel. They receive One mattress One blanket One pillow Two sheets One pillowcase One towel Additional blankets are issued based on local weather conditions.	⊠				
Detainees assigned to special work areas are clothed in accordance with the requirements of the job.	\boxtimes				
Detainees are provided clean clothing, linen and towels. Socks and undergarments exchanged daily. Outer garments at least twice weekly. Sheets at least weekly. Towels at least weekly. Pillowcases at least weekly.	×				
Food service detainee volunteer workers permitted to exchange outer garments daily.	×				
Volunteer detainee workers are permitted to exchanges of outer garments more frequently.	×				
Standard Ratin ⊠ Acceptable □ Deficient □ At-R		tepeat I	Deficien	су	

Remarks: (Record significant facts, observations, other sources used, etc.)

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MARRIAGE REQUESTS						
Policy: All detainee marriage requests will receive case-by-case consideration from ICE management.						
Components	Yes	No	NA	Remarks		
The OIC/ICE considers detainee marriage requests on a case-by-case basis.	\boxtimes					
In SPCs and CDFs the OIC or highest-ranking ICE official on-site is the only officer authorized to approve a request to marry.	\boxtimes					
The ADD reviews every marriage request rejected by an OIC or IGSA. Rejections are documented.	\boxtimes					
It is standard practice to require a written request for permission to marry.	\boxtimes					
The written request includes a signed statement or comparable documentation from the intended spouse, confirming marital intent.	\boxtimes					
The OIC provides a written copy of his/her decision to the detainee and his/her legal representative.	\boxtimes					
When permission is denied, the OIC states the basis for his/her decision.	X					
The OIC provides the detainee with a place and time to make wedding arrangements.	\boxtimes					
The detainee handbook (or equivalent) explains the marriage request process.						
Standard Ratin Acceptable Deficient At-	_	Repeat	Deficie	ent		

*Remarks: (Record significant facts, observations, other sources used, etc.)

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NON-MEDICAL EMERGENCY ESCORTED TRIPS

Policy: The Immigration and Naturalization Service (ICE) may provide detainees with staff-escorted trips into the community for the purpose of visiting critically ill members of the detainee's immediate family, or for attending funerals.

Components	Yes	No	NA	Remarks
The OIC considers and approves, on a case-by-case basis, trips to immediate family member's: • Funeral • Deathbed	×			Delegated to the Deportation Officer.
The facility recognizes mother, father, brother, sister, spouse, child, stepparent, and foster parent as "immediate family".	×			
The IGSA facility notifies ICE of all detainee requests for non-medical escorts.			\boxtimes	SPC facility.
The District Director is the approving official for non-medical escorted trips.	×			OIC.
The detainee's Deportation Officer reviews the file before forwarding a detainee's request, with recommendation, to the approving official. Each recommendation addresses the individual's suitability for travel, e.g., the kind of supervision required?	⊠			
Detainees who require overnight housing placed in approved IGSA facilities.	\boxtimes			
At SPCs and CDFs, facility procedures comply with the following ICE Standards: Non-Medical Emergency Escorted Trips Transportation (Land Transportation) Restraints applied strictly in accordance with the Use of Force standard.	×			
Each escort includes at least two officers. The detainee under constant, direct visual supervision of escorting staff.	\boxtimes			
The Chief Detention Enforcement Officer responsible for training escort officers to follow written procedures.	\boxtimes			
Escorting officers report unexpected situations to the originating facility as a matter of procedure and the ranking supervisor on duty has the authority to issue instructions for completion of the trip.				
Escorting officers have the discretion to: a. Increase or decrease minimum restraints in accordance with written instruction, procedures and classification level of the detainee.	\boxtimes			
Escort officer training includes ICE Firearms Policy, Section 20.012?	\boxtimes			
Escort officers do not accept gifts/gratuities from a detainee, detainee's relative or friend for any reason.	\boxtimes			

NON-MEDICAL EMERGENCY ESCORTED TRIPS					
Policy: The Immigration and Naturalization Service (ICE) may provide detainees with staff-escorted trips into the community for the purpose of visiting critically ill members of the detainee's immediate family, or for attending funerals.					
Components	Yes	No	NA	Remarks	
 Escort officers ensure that detainees: Conduct themselves in a manner that does not bring discredit to the ICE. Do not violate federal, state, or local laws. Do not purchase, possess, use, consume, or administer narcotics, other drugs, or intoxicants. Do not arrange to visit family or friends unless approved before the trip. Make no unauthorized phone calls. Know they are subject to search, urinalysis, breathalyzer, or comparable test upon return to the facility. 	×				
Standard procedure requires the immediate return to the facility of any detainee who violates trip rules.	\boxtimes				
Standard Ratin ⊠ Acceptable ☐ Deficient ☐ Repea		ency [At-Ri	sk	

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^{*}Remarks: (Record significant facts, observations, other sources used, etc.)

RECREATION

Policy: It is ICE policy to provide access to recreational programs and activities to all ICE detainees, to the extent possible, under conditions of security and supervision that protect their safety and welfare.

Components	Yes	No	NA	Remarks
The facility provide:				
An indoor recreation program				
An outdoor recreation program	_		_	
In each SPC and CDF the facility has a full-time:				Recreation Specialist-
Recreational Specialist and recreational assistant where				b6, b7C
required by the standard.			-	,
The recreational specialist tailors the program activities				Suggestions gathered
and offerings to the particular detainee population.				from detainee surveys.
Regular maintenance keeps recreational facilities and			П	
equipment in good condition.				
In SPCs and CDFs the recreational specialist	\boxtimes	П		
supervises approved recreation activities.				
The recreational specialist supervises detainee	\boxtimes			Two level 2 detainees
recreation workers.	E-31			work in recreation.
The recreational specialist oversees recreation			 	·
programs for Special Management Unit and special-			🗀	
needs detainees.				
Dayrooms offer sedentary activities, e.g., board games,	\boxtimes		П	
cards, television.				
Outside activities are restricted to limited-contact sports.				
Each detainee has the opportunity to participate in daily	\boxtimes			
recreation.				
Detainees have access to recreation activities outside				
the housing units for at least one hour daily, 5 days a	\boxtimes		Ш	
week.				
Staff checks all items for damage and condition when				•
equipment is returned.	•			
Staff conducts searches of recreation areas before and	\boxtimes			
All repression expectant exert		177		
All recreation areas under constant staff supervision.	MM	-#-	 	
Supervising staff is equipped with radios.			انا	
The facility provides detainees in the SMU at least one hour of recreation time daily.	\boxtimes			
Detainees in disciplinary segregation receive a written				When detainee poses a
explanation when a panel revokes his/her recreation	\boxtimes			hazard to himself or
privileges.	لحكا		ш	others.
Does the OIC review the panel's decision before it				
becomes effective.		П		
If yes, in every case?		_	_	
Detainees in administrative segregation receive a				
written explanation for denied recreational privileges.			ш	
Volunteer groups present special programs or religious	1521			Usually HIV and religious
activities.			لــا	classes.
Volunteers are required to sign a waiver of liability				
before entering a secure portion of the facility where	\boxtimes			
detainees are present.				
Visitors, relatives or friends are not allowed to serve as	\boxtimes			
volunteers.				
If the facility has no outside recreation, are detainees				Outside recreation
considered for transfer after six months?			\boxtimes	available.
If yes, written procedures ensure timely review			تحا	
of all eligible detainees.				*

RECREATION						
Policy: It is ICE policy to provide access to recreational programs and activities to all ICE detainees, to the extent possible, under conditions of security and supervision that protect their safety and welfare.						
Case officers make written transfer recommendations about every six-month detainee to the OIC.			\boxtimes			
The OIC documents all detainee-transfer decisions, whether yes or no.			X			
The detainee's written decision for or against an offered transfer documented in his/her A-file.			M			
Staff notifies the detainee's legal representative of his/her decision to accept/decline a transfer.			X			
If no recreation is available, the ICE District routinely review transfer eligibility for all detainees after 60 days.			\boxtimes			
Does the A-file of every detainee is held more than 60 days without access to recreation contains either a transfer-waiver signed by the detainee or the OIC's written determination of the detainee's ineligibility for transfer.						
The detainee's legal representative is notified of the detainee's/OIC's decision.			X			
Standard Ratii ⊠ Acceptable □ Deficient □ At-R		Repeat I	D eficien	су		

Remarks:

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RELIGIOUS PRACTICES						
Policy: Facilities will provide ICE detainees of all faiths with reasonable and equitable opportunities to participate in the practices of their faith, limited only by the constraints of safety, security, the orderly operations of the facility and budgetary considerations.						
Components	Yes	No	NA	Remarks		
Detainees are allowed to engage in religious services.	\boxtimes					
Space is available for detainees to conduct religious services.	\boxtimes			Cafeteria eating area used as a general purpose room.		
The facility allows detainees to observe the major "holy days" of their religious faith. a. List any exceptions.	\boxtimes					
The facility accommodates recognized holy-day observances by: Providing special meals, consistent with dietary restrictions. Honoring fasting requirements. Facilitating religious services. Allowing activity restrictions.		. 🔲				
Each detainee is allowed religious items in his/her immediate possession.						
Volunteer's credentials are checked and verified before letting him/her participate in detainee programs.	×					
Members of faiths not represented by clergy conduct may request to present their own services within security allowances.	\boxtimes					
Detainees in the Special Management Unit to participate in religious practices unless otherwise documented for the safety and security of the facility.	\boxtimes					
Standard Ratir ⊠ Acceptable □ Deficient □ At-R	_	Repeat I	Deficien	ıcy		

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^{*}Remarks: (Record significant facts, observations, other sources used, etc.)

DETAINEE TELEPHONE ACCESS Policy: All facilities housing ICE detainees will permit detainees' reasonable and equitable access to telephones. Yes No NA Components Remarks Detainees allowed access to telephones during \boxtimes established facility waking hours. Upon admittance, detainees are made aware of the \boxtimes П facility's telephone access policy. Notification of this policy is in the detainee handbook. X The telephone access rules are posted in each housing XП The facility makes a reasonable effort to provide key Spanish versions available. information to detainees in languages spoken by any \boxtimes significant portion of the facility's population. Telephones are provided at a minimum ratio of one 11 to 1 ratio. \boxtimes telephone per 25 detainees in the facility population. Telephones are inspected regularly (daily in SPCs/CDFs), by designated facility staff, to ensure that X they are in good working order. The facility administration promptly reports out-of-order \boxtimes telephones to the facility's telephone service provider. The facility administration monitors repair progress and take appropriate measures to ensure that the required \boxtimes repairs are begun and completed timely. Detainees are afforded a reasonable degree of privacy X for legal phone calls. A procedure exists to assist a detainee who is having X П trouble placing a confidential call. The facility provides the detainees with the ability to Calls made from staff make non-collect (special access) calls. \boxtimes П telephone on case-by-case basis. 図 Special Access calls are at no charge to the detainees. In facilities unable to fully meet this requirement initially because of limitations of its telephone service, the ICE П 冈 makes alternate arrangements to provide required access within 24 hours of a request by a detainee. No restrictions are placed on detainees attempting to \boxtimes contact attorneys and legal service providers who are П on the approved "Free Legal Services List". Special arrangements are made to allow detainees to speak by telephone with an immediate family member \boxtimes detained in another SPC or CDF? Use of general access phones is ordinarily not \times Any restrictions are documented and fall within one of \boxtimes the categories in paragraph VIII section G? The facility has a system for taking and delivering Detainee Message Center. 冈 detainee telephone messages. Emergency phone call messages are immediately \boxtimes given to detainees.

 \times

Detainees are allowed to return emergency phone calls

as soon as possible.

DETAINEE TELEPHONE ACCESS						
Policy: All facilities housing ICE detainees will permit detainees' reasonable and equitable access to telephones.						
Components Yes No NA Remarks						
Detainees in disciplinary segregation are allowed phone calls relating to the detainee's immigration case or other legal matters, including consultation calls.	- 🛛					
Detainees in disciplinary segregation are allowed phone calls to consular/embassy officials.	\boxtimes					
Detainees in disciplinary segregation allowed phone calls for family emergencies.	\boxtimes					
Detainees in administrative segregation and protective custody afforded the same telephoning privileges as						
When detainee phone calls are monitored, notification is posted by detainee telephones that phone calls made by the detainees may be monitored. Special Access calls are not monitored.	×					
Standard Rati ⊠ Acceptable □ Deficient □ At-l	ing: Risk 🔲	Repeat	Deficien	сy		

Remarks: (Record significant facts, observations, alternate source used for verification, etc.)

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VISITATION

Policy: ICE shall permit detainees to visit	with family, friends, legal representatives	, special interest groups and
the news media.		

the news media.				
Components	Yes	No	NA	Remarks
There is a written visitation schedule and hours for general visitation.	×			
The visitation hours tailored to the detainee population and the demand for visitation.	\boxtimes			
Upon admittance detainees are made aware of the facility's visitation policy and the hours of visitation for the following categories: general visitation (including visitation by minors), legal visitation, consultation visitation for expedited removal, consular visitation, and special family visits, in the detainee handbook.	×			
The visitation schedule and rules are available to the public.	×			
The hours for all categories of visitation are posted in the visitation waiting area.	☒			
A written copy of the rules regulating visitation and the hours of visitation is available to visitors.	×			
A general visitation log is maintained.	\boxtimes			
The detainees are permitted to retain personal property item specified in the standard.	\boxtimes			Paperwork only.
A visitor dress code is available to the public.	\boxtimes			
Visitors are searched and identified according to standard requirements.	×			
The requirement on visitation by minors is complied with.				
At facilities where there is no provision for visits by minors, the ICE arranges for visits by children and stepchildren, on request, within the first 30 days.			×	
After that time, on request, ICE considers a transfer, when possible, to a facility that will allow minor visitation. At a minimum, monthly visits are allowed.				
Detainees in special housing afforded visitation.	\boxtimes			
Legal visitation is available seven (7) days a week, including holidays?				
On regular business days legal visitation hours provide for a minimum of eight (8) hours per day and a minimum of four hours per day on weekends and holidays.				
On regular business days, detainees are given the option of continuing a meeting with a legal representative through a scheduled meal.	\boxtimes			
In SPCs and CDFs, the facility has a written procedure allowing legal service providers and assistants to telephone the facility in advance of a visit to determine whether a particular detainee is detained in that facility. After consultation with a detainee, the attorney files the appropriate Form EOIR-28 with the court and a copy is maintained in the detainees file.	×			

VISITATION							
Policy: ICE shall permit detainees to visit with family, friends, legal representatives, special interest groups and the news media.							
The call ahead inquiry policy is available to legal service providers.	×						
Private consultation rooms are available for attorney meetings. There is a mechanism for the detainee and his/her representative to exchange documents.		×		Non-contact visits only in the main visitation area.			
There are written procedures governing detainee searches. The procedure is also listed in the detainee handbook or equivalent.	×						
When strip searches are required after every contact visits with a legal representative, the facility provides an option for non-contact visits with legal representatives.			\boxtimes	Non-contact visits only			
Prior to each visit, legal service providers and assistants are identified per the standard.	×			,			
The current list of <i>pro bono</i> legal organizations is posted in the detainee housing areas and other appropriate areas.	×			·			
The decision to permit or deny a tour is not delegated below the level of District Director?		×		Delegated to the OIC.			
Provisions for NGO visitation as stated in the Detention Standards are complied with.	×						
Law enforcement officials, requesting to visit with a detainee, are referred to the OIC for approval.	\boxtimes						
Former detainees or aliens in proceedings, requesting to visit with a detainee, are referred to the OIC.			×	Not allowed to visit.			
Procedures are in place, consistent with the detention standard, for examinations by independent medical service providers and experts.	×						
Standard Rati ⊠ Acceptable □ Deficient □ At-l		Repeat	Deficien	cy			

*Remarks: (Record significant facts, observations, other sources used, etc.)

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VOLUNTARY WORK PROGRAM

Policy: In every facility offering a voluntary work program, ICE detainees will have the opportunity to work and earn money by participating. While not legally required, ICE affords detainee workers basic Occupational Safety and Health Administration (OSHA) protections.

Administration (OSHA) protections.				<u> </u>		
Components	Yes	No	NA	Remarks		
Does the facility have a voluntary work program? If yes, do detainees participate?	\boxtimes					
In SPCs and CDFs staff maintains a written chart with work assignments and the corresponding classification levels.	×			Level 3 only allowed to clean their areas.		
Detainee housekeeping meets neatness and cleanliness standards.	\boxtimes					
In SPCs and CDFs, low level-three detainees have the opportunity to participate in special details, however, are never allowed to work outside the secure perimeter.	×					
Written procedures govern selection of detainees for the Voluntary Work Program. The same procedures apply for replacement workers as for "new" workers. Staff follows written procedures.						
Where possible, physically and mentally challenged detainees participate in the program.	×					
The facility complies with work-hour requirements for detainees, not exceeding: Eight hours a day. Forty hours a week.	×					
Detainee volunteers generally work according to fixed schedule.	×					
In SPCs and CDFs volunteers receive the \$1/day stipend.						
In SPCs and CDFs every participating detainee signed the Voluntary Work Program agreement?	\boxtimes					
If a detainee is removed from a work detail, staff places the written justification for the action in the detainee's detention file.	\boxtimes					
Staff, in accordance with written procedure, ensures that detainee volunteers understand their responsibilities as workers before they join the work program.		\boxtimes		Training officer not involved in this program.		
The voluntary work program meets: OSHA standards NFPA standards ACA standards EOSH standards						
Medical staff screens and formally certifies detainee food service volunteers. Before the assignment begins As a matter of written procedure	×					
Detainees receive safety equipment/ training sufficient for the assignment						
Does the OIC have the latest OSHA standards? NFPA? ACA? EOSH?	\boxtimes					
Proper procedure is followed when an alien is injured on the job.	\boxtimes					
Standard Rating: Acceptable Deficient v At-Risk Repeat Deficiency						

*Remarks: (Record significant facts, observations, other sources used, etc.)

The department heads are in charge of creating the training regimen for its voluntary workers. Management and the Training Officer are not involved in the review and approval process of this program. The standards state that the Training Officer and Management need to approve the training.

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Condition of Confinement Review Worksheet

(This document must be attached to each G-324a Inspection Form)

This Form to be used for Detention Reviews of SPCs

Headquarters Detention and Removal Operations



Health Services

<u>Section II</u>

HUNGER STRIKES Policy: All facilities will follow standard quidelines for the medical and administrative management of INS detainees engaging in hunger strikes. By monitoring of the health and welfare of the individual detainees. tacilities will strive to sustain their lives. Components Yes No NA Hemarks When a detainee has refused food for 72 hours, it is standard practice for staff to refer him/her to the medical \Box Χ department. The OIC immediately reports a hunger strike to the DD. Notification made to FOD CDFs and IGSAs immediately report a hunger strike to Х П the INS. The facility has established procedures to ensure staff П X respond immediately to a hunger strike. Policy and procedure require that staff isolate a hungerstriking detainee from other detainees. X If yes, in an observation room? Medical personnel are authorized to place a detainee in Х the Special Management Unit or a locked hospital room. Medical staff records the weight and vital signs of a X hunger-striking detainee at least once every 24 hours. The OIC of the facility obtains a hunger striker's consent Consent obtained by П X before medical treatment. medical staff A signed Refusal of Treatment form is required of every Х detainee who rejects medical evaluation or treatment. During a hunger strike, staff documents and provides X the hunger-striking detainee three meals a day. Staff maintains the hunger striker's supply of drinking Х water/other beverages. During a hunger strike, staff removes all food items from Х the hunger striker's living area. Staff is directed to record the hunger striker's fluid intake Monitoring form not found and food consumption, does staff always use Hunger to be routinely in use, Strike Monitoring Form I-839. however, the content Х П contained on the I-839 was found to be consistently recorded in the progress notes The medical staff has written procedures for treating Χ \Box hunger strikers. Staff documents all treatment attempts, including Х attempts to persuade hunger striker of medical risks. Staff has received training in identification of hunger strikes. Medical staff receives early training in hunger-П Х strike evaluation and treatment. Staff remains current in evaluation and treatment techniques.

	Verilleari	on Seure	
SOURCE CONTRACT	FINE	DATE	
Facility's written policy and procedures	15:30	27 July	Medical clinic
on detainee hunger strikes			
Detainee and staff interviews*	15:30	27 July	Medical clinic
V			

*	Observational Posting	
	Standard Rating:	
Ī.		
	V Assentable T Deficient T Penset Deficiency T At Dick	
	X Acceptable Deficient Repeat Deficiency At-Risk	

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^{*}Remarks: (Record significant facts, observations, other sources used, etc.)

ACCESS TO MEDICAL CARE							
Policy: Every facility will establish and maintain an accredited/accreditation-worthy health program for the							
general well being of INS detainees.							
Components	Yes	No	ŊA	Penalks			
For INS SPCs and CDFs a Health Services			j				
Administrator (HSA) position exists and this]				
administrator directs both the health care program and	X			•			
medical facilities. IGSA facilities operate a health care		l —		•			
facility in compliance with State and Local laws and guidelines.							
For INS SPCs and CDFs, the health program in	 	<u> </u>	<u> </u>	June 2003			
compliance with NCCHC standards and the facility is	X	П		54119 2003			
currently accredited by NCCHC.	^	-	-				
The medical facility currently has JCAHO accreditation.	X		П	2003-2006			
The facility's in-processing procedures of arriving				2000 2000			
detainees include medical screening.	X						
All detainees have access to and receive medical care.	X			·			
In INS SPCs and CDFs, the health program cost-				Dental and mental health			
effective.	X			services on site			
In INS SPCs and CDFs the facility has access to				2 local hospitals			
prearranged specialized health care and hospitalization				contracted for emergency			
arrangements in the local community. For IGSAs, the	X			care. List of specialized			
district has access to a Managed Health Care]			service providers update			
Coordinator.				May 2004			
The medical staff large enough to provide examine and	X						
treat the facility's detainee population.							
The facility has sufficient space and equipment to afford each detainee privacy when receiving health care.	X						
The medical facility has its own restricted-access area.							
The restricted access area is located within the confines							
of the secure perimeter and no detainees have gained	X						
access in the past twelve months.							
The medical facility entrance includes a holding/waiting							
room.	X						
The medical facility's holding/waiting room under the	X						
direct supervision of custodial staff.	^		L.J				
Detainees in the holding/waiting room	x						
have access to a toilet and a drinking fountain.		Ü					
Medical records are kept apart from other files. They							
are:	·			·			
Secured in a locked area within the medical							
unit.	X						
 With physical access restricted to authorized medical staff. 	ļ						
Procedurally, no copies made and placed in	1	}					
detainee files.							
Pharmaceuticals are stored in a secure area. In INS				All narcotics secured with			
SPCs and CDFs they are stored in a manner consistent	x			double locks			
with all requirements of the INS standard.							

ACCESS TO MED	ICAL C	VRE		
Policy: Every facility will establish and maintain an accr general well being of INS detainees.	edited/a	ccredite	ution-wo	iffly health program for the
 Medical screening includes a Tuberculosis (TB) test. Every arriving detainee receives a TB test. During the admission process. Detainee's TB-screening does not occur more than one business day after his/her arrival at the facility. Detainees not screened are housed separate from the general population. 	x			
All detainees receive a mental-health screening upon arrival. It is conducted: By a health care provider or specially trained officer; Before a detainee's assignment to a housing unit.	x	. 🗖		
In INS SPCs and CDFs the screener records all findings on the in-processing health screening form (I-794). In IGSAs the screening is recorded on an approved mental health screening form in an industry accepted format.	x			
The facility health care provider promptly reviews all I- 794s (or equivalent) to identify detainees needing medical attention.	×			
The health care provider physically examines/assesses arriving detainees within 14 days of admission.	х			25 charts reviewed; 1 found without 14 day PE. LOP states PE's to be recorded on I-795
Detainees in the Special Management Unit have access to health care services.	Х			Segregation rounds conducted daily
Staff provides detainees with health- services request slips daily, upon request. Request slips are available in the languages other than English, including every language spoken by a sizeable number of the facility's detainee population. Service-request slips are delivered in a timely fashion to the health care provider.	×			Sick call slips provided in English and Spanish
In SPCs and CDFs sick call is scheduled in accordance with the guideline in paragraph VIII section E.	x			Sick call conducted 7 days weekly, exceeds standard
The facility has a written plan for the delivery of 24-hour emergency health care when no medical personnel are on duty at the facility, or when immediate outside medical attention is required.	х			
The plan includes an on-call provider.	X			
The plan includes a list of telephone numbers for local ambulances and hospital services.	Х			
The plan includes procedures for facility staff to utilize this emergency health care consistent with security and safety.	x			•
In SPCs and CDFs the health authority approved the contents, number, location, and procedures for monthly inspection of the first-aid kit(s).	x			
In SPCs and CDFs the health authority has developed written procedure for use of the first-aid kits by non-medical staff.	×			

ACCESS TO MEDICAL CARE (1997)					
Policy: Every facility will establish and maintain an accregeneral well being of INS detainees.	edited/a	oredita	tion-we	othy health program for the	
Detention staff is trained to respond to health-related emergencies within a 4-minute response time.	x				
In SPCs and CDFs the training contains at least the five mandated elements in paragraph VIII section G?	х				
In INS SPCs and CDFs detention officers do not distribute medication to detainees.		x		Pill lines conducted in Clinic for general population. SMU meds delivered to SMU by clinic staff. Housing unit staff authorized to issue Tylenol within specified guidelines. Training provided on guidelines, CD concurs with training curriculum.	
In IGSAs, if staff is used to distribute medication, a health care provider properly trains these officers.			x		
The medical unit keeps written records of medication that is distributed.	х				
The I-819 (or IGSA equivalent) is used to notify the OIC/Facility of a detainee that has special medical needs.	×			Noted via chart reviews	
A signed and dated consent form is obtained from a detainee before medical treatment is administered.	X				
Detainees use the I-813 (or IGSA equivalent) to authorize the release of confidential medical records to outside sources.	×				
In INS SPCs and CDFs the written request from the detainee contains the six elements in paragraph VIII section K.	×				
A copy of this request is maintained in the detainee's A- file or facility detention file for IGSAs.	х				
The INS/CDF/IGSA assists the detainee in filling out this request and forwarding it to the health care provider.	х				
In INS SPCs and CDFs the OIC notified, in writing, by the medical staff when a detainee needs medical clearance prior to being transferred or released.	×				
In SPCs and CDFs this notification will is forwarded from the HSA or Clinical Director of the medical facility on a Medical/Psychiatric Alert form (I-834).	х				
In SPCs and CDFs when an alert has been received on a detainee, the detainee's Booking Record (I-385) is appropriately flagged to ensure appropriate consultation with medical staff before release or transfer.	x				
The facility health care/IGSA provider is given advance notice prior to the release, transfer, or removal of a detainee.	x			·	
Detainee's medical records or a copy thereof, are available and transferred with the detainee.	X				
Medical records are placed in a sealed envelope or other container labeled with the detainee's name and Anumber and marked "MEDICAL CONFIDENTIAL".	х				
In SPCs and CDFs formal documented meetings are held at least quarterly between the OIC of the facility and the HSA of the medical facility.	Х			Meetings conducted weekly	

		Sources	
	ijime	DATE	
Detainee handbook	10:20	28 July	Admin
Forms			
Sick-call logbook			
Facility's written policy and procedures	10:50	27 July	Medical Clinic
Inspecting medical area(s)	11:30	27 July	Medical Clinic
MOU(s) provisions			
Observing the detainee-intake process			
Quarterly-meeting minutes	11:15	27 July	Medical Clinic
Detainee and staff Interviews *	Multiple	27-29	SMU, Recreation yard, Barbershop

Standard Rating:	
X Acceptable Deficient Repeat Deficiency A	\t-Risk

Remarks: (Record significant facts, observations, other sources used, etc.)
Pharmacy SIPS system has capability to print prescription labels in English as well as Spanish. Pharmacist is currently developing resources for providing medication instructions, in written form for detainees in every spoken language.

/29 July 04

Auditor's Signature / Date

SUICIDE PREVENTION AND INTERVENTION Policy: All detention staff working with INS detainees will be trained to recognize suicide-risk indicators. Staff will handle potentially suicidal individuals with sensitivity, supervision, and referrals. A clinically suicidal detainee will receive preventive supervision and treatment. Çemponenis . Yes No NA Remarks Every new staff member receives suicide-prevention Х П П Suicide-prevention training occurs during the employee Annual re-training Х conducted orientation program. Training prepares staff to: Recognize potentially suicidal behavior; Refer potentially suicidal detainees, following Х facility procedures; Understand and apply suicide-prevention techniques. A health-care provider or specially trained officer screens all detainees for suicide potential as part of the admission process? Х \Box Screening does not occur later than one working day after the detainee's arrival. Written procedures cover when and how to refer at-risk Х П П detainees to medical staff and procedures are followed. The facility has a designated isolation room for "rubber" room located Χ evaluation and treatment. within SMU The designated isolation room does not contain any structures or smaller items that could be used in a X suicide attempt. Medical staff has approved the room for this purpose. X Staff observes a suicide-watch detainee at least once 15 min obs conducted in every 15 minute. SSU, detainees requiring Χ П 1:1 obs are transferred to "rubber" room, placed in suicide gown. Verification Sources: TME SOURCE DATE LOCATION Special Management Unit logbook 27 July SMU Inspection of Special Management Unit 27 July SMU Observation of detainee intake process. Facility's written policy and procedures 10:30 28 July Admin Detainee and staff interviews * 14:10 28 July Medical clinic Standard Rating: X Acceptable Deficient Repeat Deficiency At-Risk Remarks: (Record significant facts, observations, other sources used, etc.) b6, b7C /29 July 04

Auditor's Signature / Date

TERMINAL ILLNESS, ADVANCED DIRECTIVES VAND DEATH Policy All facilities housing INS detainees shall have policies and procedures addressing the issues of terminal Illness or injury, medical advanced directives, and detainee death, to include the procedures to ensure proper notification is provided to INS officials, family members and other interested parties in the event of a detained becoming terminally ill or injured or death of a detainee occurs. In addition, the policy will cover procedures to be taken in the death of a detainee occurs while in transit. Components Yes No i cinarks Detainees, who are chronically or terminally ill, are transferred to an appropriate offsite medical facility. The facility or appropriate INS office promptly notifies the next of kin of the detainee's: medical condition. Х П П The detainee's location. The limitations placed on visiting. For SPCs and CDFs There are guidelines addressing LOP's reviewed State Advanced Directive Form for Implementing Living DNR noted to be Wills and Advanced Directives. completed and The guidelines include instructions for detainees appropriately signed in who wish to have a living will other than the detainee's native Х generic form the DIHS provides or who wish to language. appoint another to make advance decisions for Multidisciplinary him or her. involvement including Medical, Mental Health and ICE noted. The guidelines provide the detainee the opportunity to х have a private attorney prepare the documents. There is a policy addressing "Do Not Resuscitate х Orders." Detainees with a "Do Not Resuscitate" order in the Noted via chart П medical record receive maximal therapeutic efforts short Х review of resuscitation? The facility notifies the DIHS Medical Director and Headquarters' Legal Counsel of the name and basic circumstances of any detainee with a "Do Not П П Resuscitate" order in the medical record. In the case of IGSAs, this notification is made through the local INS representative. The facility has written procedures to address the issues of organ donation by detainees. Х INS SPCS and CDFs the procedures adhere to the detention standard requirements, if not, state the difference(s) The facility has written procedures to notify INS officials. deceased family members and consulates, when a Х \Box detainee dies while in Service. The facility has a policy and procedure to address the death of a detainee while in transport.

Х

In SPCs and CDFs the procedures adhere to the requirements in the detention standard. П

TERMINAL IL NESS ADVANCED DIRECTIVES, AND DEATH

Policy All facilities housing INS detainees shall have policies and procedures addressing the issues of terminal illness or injury, medical advanced directives, and detainee death, to include the procedures to ensure proper notification is provided to INS officials, family members and other interested parties in the event of a detainee becoming terminally ill or injured or death of a detainee occurs. In addition, the policy will cover procedures to be taken if the death of a detainee occurs while in transit.

Components	Yes	No	NA	: Romarica
 At all INS locations the detainee's remains disposed of in accordance with the provisions detailed in this standard. The family has seven calendar days of the date of notification (in writing or in person) to claim the remains. If the family chooses to claim the body, they are told that they will assume responsibility for making the necessary arrangements and paying all associated costs (transportation of body, burial, etc.). If the family wants to claim the remains, but cannot afford the transportation costs, they are aware that INS may assist the family by transporting the remains to a location in the United States. The consulate is notified. When family members cannot be located or decline, orally or in writing, to claim the remains, the consulate is notified in writing. The consulate is given seven calendar days to claim the remains. 	X			OfC verbalized proper procedures
In the event that neither family nor consulate claims the remains, the DD schedules an indigent's burial, consistent with local procedures. • If the detainee's is a U.S. military veteran is the Department of Veterans Affairs notified.	Х			
An original or certified copy of a detainee's death certificate is placed in the subject's a-file.	x			
The facility follows established policy and procedures describing when to contact the local coroner regarding such issues as Performance of an autopsy. Who will perform the autopsy. Obtaining State approved death certificates. Local transportation of the body.	X			
INS staff follows established procedures to properly close the case of a deceased detainee.	х			

	eston	Sources	LOCATION
PART OF THE SOURCE PROPERTY OF THE		DAIL	FEET BOOK TO GO TO SEE THE FEET BOOK TO SEE THE FEE
Reviewing facilities medical policy	15:25	27 July	Medical clinic
Interviews with OIC, medical staff and district staff	10:20	28 July	OIC's office
Facility's written policy and procedures	14:00	27 July	Admin
Review of relevant post orders			

*Remarks: (Record significant facts, observations, other sources used, etc.)

Standard Datings	
Standard Rating:	
Manageria Deficient Depart Deficiency Date District	-
🖾 Acceptable 🗌 Deficient 🔲 Repeat Deficiency 🔲 At-Risk	
	

b6, b7C /29 July 04 Auditors Signature / Date

Condition of Confinement Review Worksheet

(This document must be attached to each G-324a Inspection Form)

This Form to be used for Detention Reviews of SPCs

Headquarters Detention and Removal Operations



Security and Control

<u>Section III</u>

CONTRAB	AND			
Policy: All detention facilities will ensure the proper handlin contraband destruction is required.	ng and di	sposal	of all co	ntraband. Documentation of
Components	Yes	No	NA	Remarks
The facility follows a written procedure for handling illegal contraband. Staff inventories, holds, and reports it when necessary to the proper authority for action/possible seizure.	×			·
Contraband that is government property is retained as evidence for potential disciplinary action or criminal prosecution.	×			
Staff returns property not needed as evidence to the proper authority. Written procedures cover the return of such property.				
Altered property is destroyed following documentation and using established procedures.	Ø			
Before confiscating religious items, the OIC or designated investigator contacts a religious authority.	\boxtimes			
Staff follows written procedures when destroying hard contraband that is illegal.	×			
Hard contraband that is illegal (under criminal statutes) may be retained and used for official use, e.g. training purposes. If yes, under specific circumstances and using specified written procedures. Hard contraband is secured when not in use.	×			
All identity documents (birth certificates, passports, etc.) are held in A-files. Detainees receive copies upon request. In SPCs and CDFs the detainee handbook (or equivalent) tells detainees that a copy of each identity document is available upon request.	×			
Upon admittance, detainees receive notice of items they can and cannot possess.	×			
New arrivals receive copies of the rules regarding	\boxtimes			

 \boxtimes

contraband.

Detainees receive notification of contraband rules and procedures in the detainee handbook (or equivalent).

Verification Sources:							
SOURCE	TIME	DATE	LOCATION				
Detainee Handbook	11:30	07/28	ECC Admin Trailer				
Contraband Logbook	08:45	07/28	SIEA Offices				
A-File/Detention file	09:00	07/28	ECC Intake Area (Detention Folders)				
Review of facility policy and procedure for control and disposition of contraband	15:45	07/27					
Observation of contraband confiscation	08:45	07/28	From Logbooks only				
Detainee and staff interviews	09:00	07/28	ECC Intake Area				

Standard Rating:
- Cultural - Mailing
🖂 Acceptable 🔲 Deficient 🔲 Repeat Deficiency 🔲 At-Risk
My worthing Palicial Filtshar palicially William

Two entries were taken from the Contraband Logbook in the SIEA offices, where the book is kept, and the detention files were later pulled for these two cases to verify appropriate forms and proceedures. The detention files did, in fact, contain documentation that contraband was taken from the detainee at time of admission to ECC.

b6, b7C

7-29-04

Auditor's Signature / Date

^{*}Remarks: (Record significant facts, observations, other sources used, etc.)

DETENTION FILES

Policy: Every facility will create a detention file for every INS detainee booked into the facility, excluding only detainees scheduled to depart within 24 hours. The detention file will contain copies and, in some cases, the original of specified documents concerning the detainee's stay in the facility: classification sheet, medical questionnaire, property inventory sheet, disciplinary documents, etc.

Components	Yes	No	NA	Remarks
A detention file is created for every new arrival whose stay will exceed 24 hours. In SPCs and CDFs written procedures for in processing cover creation of the detention file.	×			
The OIC or staff designate ensures that necessary equipment and supplies, including copier(s) and copier paper, are available; that all equipment is maintained in good working order, and that equipment has the capacity to handle the volume of work generated.	×			
The detainee detention file contains either originals or copies of documentation and forms generated during the admissions process. In SPCs and CDFs, if necessary, copies of documents and forms contained are in the detainee's A-File.	×			
The detainee's detention file also contains documents generated during the detainee's custody. • Special requests • Any G-589s and/or I-77s closed-out during the detainee's stay • Disciplinary forms/Segregation forms • Grievances, complaints, and the disposition(s) of same	×			
The Chief Detention Enforcement Officer (CDEO) or equivalent directs certain documents be added to an alien's detention file.	\boxtimes			
The detention files are located and maintained in a secured area. If not the cabinets are lockable and distribution of the keys is limited to supervisors.	\boxtimes			* See Remarks
The detention file remains active during the detainee's stay. When the detainee is released from the facility, staff adds copies of completed release documents, the original closed-out receipts for property and valuables, the original I-385 or equivalent and other documentation.	⊠			
The officer closing the detention file makes a notation that the file is complete and ready to be archived.	\boxtimes			
Staff makes copies and sends documents from the file when appropriately requested by supervisory personnel at the receiving facility or office.	\boxtimes			
In SPCs and CDFs archived files are purged after three (3) years by shredding or burning.	\boxtimes			
Appropriate staff has access to the detention files and other departmental requests are accommodated by making a request for the file. Each file is properly logged out and in by a representative of the responsible department.				

•					·
DE	TENTION	FILES			
Policy: Every facility will create a detention file detainees scheduled to depart within 24 hours original of specified documents concerning to questionnaire, property inventory sheet, discip	. The deter ne detainee	ntion file v 's stay in	vill cont the fac	tain cop	pies and, in some cases, the
Components		Yes	No	NA	Remarks
Field offices controlling detention in IGSA facilities and maintain detention files on all detail admitted to IGSA facilities. These files contain forms and documents set forth for SPC/CDF of files to the extent that the field office creates the IGSA forwards them.	nees of the detention			×	Not an IGSA Facility.
Veri	ication S	Sources	 ::		
SOURCE	TIME	DATE	Т		LOCATION

SOURCE	TIME	DATE	LOCATION
Review of facility policy and procedures.	08:00	07/28	ECC Admin Trailer
Observation of in processing procedures	15:15	07/28	ECC Intake Area
Review of detention files	09:00	07/28	ECC Intake Area (Detention Files)

Standard	Rating:		
🛮 Acceptable 🗌 Deficient 🔲 F	Repeat Deficiency	At-Risk	

The detention files are not located in a secure area. They are kept in lockable steele file cabinets near the SDEO office in the processing area. These cabinets were unlocked when this reviewer arrived as one of the officers was actively working with the files. Upon completion of his task this reviewer witnessed the officer locking the file cabinets. He was asked how many officers in intake have keys to these file cabinets. The officer stated he was the only one.

b6, b7C

Auditor's Signature / Date

^{*}Remarks: (Record significant facts, observations, other sources used, etc.)

DISCIPLINARY POLICY Policy: All facilities housing INS detainees are authorized to impose discipline on detainees whose behavior is not in compliance with facility rules and regulations. No NA Components Yes Remarks The facility has a written disciplinary system using Ø \Box progressive levels of reviews and appeals. The facility rules state that disciplinary action shall not \boxtimes be capricious or retaliatory. Written rules prohibit staff from imposing or permitting the following sanctions: corporal punishment deviations from normal food service clothing deprivation X bedding deprivation denial of personal hygiene items loss of correspondence privileges deprivation of physical exercise The rules of conduct, sanctions, and procedures for violations are defined in writing and communicated to all \boxtimes П detainees verbally and in writing. The following conspicuously posted in Spanish and English or other dominate languages used in the facility: Rights and Responsibilities \boxtimes **Prohibited Acts** Disciplinary Severity Scale Sanctions If so, where posted When minor rule violations or prohibited acts occur. \boxtimes informal resolutions are encouraged. If informal resolutions are not appropriate, incident reports and Notice of Charges are promptly forwarded to \boxtimes the INS/CDF supervisor. Incident reports are investigated within 24 hours of the incident report. The Unit Disciplinary Committee (UDC) X П П or equivalent does not convene before investigations have ended. An intermediate disciplinary process is used to M П adjudicate minor infractions. A disciplinary panel (or equivalent in IGSAs) adjudicates infractions. The panel: · Conducts hearings on all charges and allegations referred by the UDC Considers written reports, statements, physical evidence, and oral testimony X П Hears pleadings by detainee and staff representative Bases its findings on the preponderance of evidence Imposes only authorized sanctions A staff representative is available, if requested for a M detainee facing a disciplinary hearing The facility permits hearing postponements or continuances when conditions warrant such a 冈 П continuance. Reasons for are documented.

DIS	CIPLINAR	Y POLI	CY			
Policy: All facilities housing INS detainees a not in compliance with facility rules a			se discip	oline on	detainees whose behavior	
Components		Yes	No	NA	Remarks	
The duration of punishment set by the OIC/recommended by the disciplinary panel exceed established sanctions. The maximum disciplinary segregation does not exceed 60 single offense.	m time in	×				
Written procedures govern the handling of coinformant information. Standards include cr recognizing "substantial evidence"		\boxtimes				
All forms relevant to the incident, investigation committee/panel reports, etc., are completed distributed as required.		⊠				
	···					
	rification		S :			
SOURCE	TIME	DATE	LOCATION			
Observing posted notices of rights	10:00	07/27			Barracks	
Observing disciplinary hearings		07/00		Availab		
Review of written disciplinary actions	09:45	07/28			(Detention Files)	
Facility's written policy and procedures	08:00	07/28			n Trailer	
Detainee and staff interviews *	15:00	07/27	ECC	SMU		
⊠ Acceptable ☐ Def	Standard F	Rating: epeat De	ficienc	y 🗆 🗚	At-Risk	
Remarks: (Record significant facts, observa	tions, other s	sources u	sed, etc	p.)		
here was only one individual currently in the Contract guards in the SMU were not able to						

b6, b7C

7-29-04

Auditors Signature / Date

EMERGENCY (CONTINGENCY) PLANS Policy All facilities holding INS detainees will respond to emergencies with a predetermined standardized plan to minimize the harming of human life and the destruction of property. It is recommended that SPCs and CDFs enter into agreement, via Memorandum of Understanding (MOU), with federal, local and state agencies to assist in times of emergency. Components Yes No NA Remarks No Detainee or detainee groups exercise control or authority X П over other detainees. Detainees are protected from: Personal abuse Corporal punishment X Personal injury Disease Property damage Harassment from other detainees Staff are trained to identify signs of detainee unrest. Annual Crisis Training П X What type of training and how often? Does staff effectively disseminates information on facility climate, detainee attitudes, and moods to the Officer In 冈 П П Charge (OIC)? • From the OIC to line staff? There is a designated person or persons responsible for **Detention Operations** emergency plans and their implementation. Sufficient time Supervisor b6, b7C \boxtimes is allotted to the person or group for development and implementation of the plans. The plans address the following issues: Confidentiality Accountability (copies and storage locations) X П П Annual review procedures and schedule Revisions Contingency plans include a comprehensive general section X П with procedures applicable to most emergency situations. The facility has cooperative contingency plans with applicable: See Remarks X П Local law enforcement agencies State agencies Federal agencies All staff receives copies of Hostage Situation Management X П П policy and procedures. Staff is trained to disregard instructions from hostages, regardless of rank. Within 24 hours after release hostages are screened for medical and psychological effects. In X П SPCs and CDFs, the OIC has a plan that includes the use of a victim assistance team for released hostages and hostage families. In SPCs and CDFs a review team visits the facility after every \boxtimes hostage taking. Emergency plans include emergency medical treatment for 冈 П staff and detainees during and after an incident. The food service maintain at least 3-days' worth of \boxtimes emergency meals for staff and detainees. Written plans locate shut-off valves and switches for all X

X

Section C, No. 16 of the

ECC Em.Cont. book

utilities (water, gas, electric).

routes to the facility.

In SPCs and CDFs emergency plans describe alternative

EMERGENCY (CONTINGENCY) PLANS								
Policy All facilities holding INS detainees will respond to emergencies with a predetermined standardized plan to minimize the harming of human life and the destruction of property. It is recommended that SPCs and CDFs enter into agreement, via Memorandum of Understanding (MOU), with federal, local and state agencies to assist in times of emergency.								
Components		Yes	No	NA	Remarks			
In SPCs and CDFs emergency procedures inconotification of neighbors.		\boxtimes			Lists with numbers right under title page.			
In SPCs and CDFs Do plans specify procedures for pemergency debriefings and discussion?		\boxtimes						
In SPCs the OIC periodically schedule emergency "drill test the facility's emergency preparedness (readines implement contingency plan(s)) The plans reviewed annual series are the contingency plan(s).	s to				Emergency drill log was reviewed in the SIEA building			
Written procedures cover: Work/Food Strike Disturbances Escapes Bomb Threats Adverse Weather Internal Searches Facility Evacuation Detainee Transportation System Plan Internal Hostages Civil Disturbances								
Verificatio	n Sou	ırces:						
SOURCE TIM	E I	DATE	T		LOCATION			
Facility's written policy and procedures 15:0		7/28	ECC	Admir	Trailer			
Reviewing facility records 08:4	15 C	7/28	ECC	SIEA	building			
Detainee and staff interviews 14:0	00 0	7/28	ECC	OICC	Office			
Standa ⊠ Acceptable ☐ Deficient [-	iciency	/ 🗆 A	t-Risk			

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ENVIRONMENTAL HEALTH AND SAFETY

Policy: Every facility will control flammable, toxic, and caustic materials through a hazardous materials program. The program will include, among other things, the identification and labeling of hazardous materials in accordance with applicable standards (e.g., National Fire Protection Association [NFPA]); identification of incompatible materials, and safe-handling procedures

Components	Yes	No	NA	Remarks
The facility has a system for storing, issuing, and				
maintaining inventories of hazardous materials.	\boxtimes			
Constant inventories are maintained for all flammable,				
toxic, and caustic substances used/stored in each				
section of the facility.		<u> </u>	<u></u>	
The manufacturer's Material Safety Data Sheet (MSDS)				
file is up-to-date for every hazardous substance used.	ĺ			
The files list all storage areas, and include a				
plant diagram and legend.		ΙШ		·
The MSDSs and other information in the files		ļ	\ 	
are available to personnel managing the				
facility's safety program. All personnel using flammable, toxic, and/or caustic			_	
substances follow the prescribed procedures. They:	}	ĺ		
Wear personal protective				` ` `
Equipment.				
Report hazards and spills to the				
designated official.				•
The MSDSs are readily accessible to staff and				MSDS's were not located
detainees in the work areas.		\boxtimes		at all chemical locatations
Hazardous materials are always issued under proper				
supervision.				
quantities are limited.				
 Staff always supervises detainees using these 		Ì	!	
substances.				<u> </u>
"Flammable" and "combustible" materials (liquid and		_	l :	
aerosol) are stored and used according to label				•
recommendations.				
Lighting fixtures and electrical equipment are installed in				
storage rooms and other hazardous areas meet National Electrical Code requirements.				
In SPCs and CDFs the storage rooms meet the security				
and structural requirements specified in the standard.				•
Storage cabinets meet the physical requirements	\boxtimes		▎┕	
specified in the standard?				
All toxic and caustic materials stored in their original		٠,		Sev cases of dry bleach
containers in a secure area.				was stored unsec in
· · · · · · · · · · · · · · · · · · ·				laund
Excess flammables, combustibles, and toxic liquids are	\boxtimes			Imp Valley Environment
disposed of properly and in accordance with MSDSs.	<u> </u>			PO done as needed.
Staff directly supervises and accounts for products with				No methyl alcohol
methyl alcohol. Staff receives a list of products containing diluted methyl alcohol, e.g., shoe dye. All				products are used in ECC.
such products clearly labeled as such. "Accountability"				200.
includes issuing such products to detainees in the				
smallest workable quantities.				
Every employee and detainee using flammable, toxic, or				
caustic materials receives advance training in their use,	\boxtimes			
storage, and disposal.]			

ENVIRONMENTAL HEALTH AND SAFETY

Policy: Every facility will control flammable, toxic, and caustic materials through a hazardous materials program. The program will include, among other things, the identification and labeling of hazardous materials in accordance with applicable standards (e.g., National Fire Protection Association [NFPA]); identification of incompatible materials, and safe-handling procedures

incompatible materials, and sale-realiding procedures				
Components	Yes	No	NA	Remarks
The facility complies with the most current edition of applicable codes, standards, and regulations of the National Fire Protection Association and the Occupational Safety and Health Administration (OSHA).	×			
A technically qualified officer conducts the fire and safety inspections. In SPCs and CDFs, these inspections are conducted informally on a weekly basis and formally monthly. Every written inspection report forwarded to the OIC.		. 🗆		
The Safety Office (or officer) maintains files of inspection reports? Including corrective actions taken.	Ø			
The facility has an approved fire prevention, control, and evacuation plan.	\boxtimes			
The plan requires: Monthly fire inspections. Fire protection equipment strategically located throughout the facility. Public posting of emergency plan with accessible building/room floor plans. Exit signs and directional arrows. An area-specific exit diagram conspicuously posted in the diagrammed area.				Fire extinguishers are throughout facility but are under padlock. Every key ring has keys to these locks.
Fire drills are conducted and documented monthly.	\boxtimes			1 per shift per quarter
A sanitation program covers barbering operations.	\boxtimes			
The barbershop has the facilities and equipment necessary to meet sanitation requirements.	×			
The sanitation standards are conspicuously posted in the barbershop.	\boxtimes			
Written procedures regulate the handling and disposal of used needles and other sharp objects.	\boxtimes			In medical unit.
All items representing potential safety or security risks are inventoried and a designated individual checks this inventory weekly.	×			
In SPCs and CDFs, the Health Services Administrator (HSA) has implemented a program supporting a high level of environmental sanitation.	⊠			The delegated health & safety to one of her staff officers
In SPCs and CDFs the HSA conducts medical-facility inspections every day. Each inspection includes noting the condition of floors, walls, windows, horizontal surfaces, and equipment.				
Standard cleaning practices include: Using specified equipment; cleansers; disinfectants and detergents. An established schedule of cleaning and follow-up inspections.				The kitchen could use some closer attention but over all the facility is well kept and very clean.
The facility follows standard cleaning procedures. • For SPCs and CDFs list discrepancies between INS standard and facility procedures and isolation-cleaning procedures been implemented as required.				
Spill kits are readily available.	Ø			See remarks

ENVIRONMENTAL HEALTH AND SAFETY

Policy: Every facility will control flammable, toxic, and caustic materials through a hazardous materials program. The program will include, among other things, the identification and labeling of hazardous materials in accordance with applicable standards (e.g., National Fire Protection Association [NFPA]); identification of incompatible materials, and safe-handling procedures

Components	Yes	No	NA	Remarks
A licensed medical waste contractor disposes of infectious/bio-hazardous waste.	\boxtimes			
In SPCs and CDFs staff is trained to prevent contact with blood and other body fluids and written procedures are followed.				See remarks
Do the methods for handling/disposing of refuse meet all regulatory requirements.	\boxtimes			Only 1 lisenced service provider in El Centro.
A licensed/Certified/Trained pest-control professional inspects for rodents, insects, and vermin. At least monthly. The pest-control program includes preventive spraying for indigenous insects.				Completed 07/09/04, 06/26/04, 05/08/04, 03/26/04
Drinking water and wastewater is routinely tested according to a fixed schedule.	\boxtimes			Annually
Emergency power generators are tested at least every two weeks. Other emergency systems and equipment receive testing at least quarterly. Testing is followed-up with timely corrective actions (repairs and replacements).	×			Generator is approximately two years old and is very clean. Very well maintained!

Verification Sources:								
SOURCE	TIME	DATE	LOCATION					
Observe maintenance crews			Limited but thoughout inspection.					
Observe detainee work crews			Limited but thoughout inspection.					
Inspect storage facilities	10:30	07/29/04	ECC Rec & Laundry Buildings					
Facility's written policy and procedures	11:00	07/29/04	ECC Maintenance Building					
Inspect inspection reports	11:00	07/29/04	ECC Maintenance Building					
Inspect medical facilities	11:30	07/29/04	ECC Medical Unit Dumpsters					
Review waste removal contracts	11:35	07/29/04	ECC Admin Trailer					
Review evacuation routes/maps	11:15	07/29/04	ECC Maintenance Building					
Detainee and staff interviews *	10:30	07/29/04	ECC Laundry					

Standard Rating:	

*Remarks: (Record significant facts, observations, other sources used, etc.)

There were not spill kits readily available at many of the posts within ECC. The Facility Manager was in attendance during the review and he was in contact with his staff at each occasion ordering them to provide spill kits to the location/post in question. Spill kits were provided but most officers questioned were unable to explain how to use them. Only 3 of 10 staff member questions could explain how to use a spill kit.

h6 h70

7-29-04

. HOLD ROOMS IN DETENTION FACILITIES

Policy: Hold rooms will be used only for	r temporary detention t	for detainees awa	iting removal, trai	nsfer, EOIR
hearings, medical treatment, intra-facilit	y movement, or other	processing into or	r out of the facility	.

hearings, medical treatment, intra-facility movement, or other processing into or out of the facility.								
Components	Yes	No	NA	Remarks				
The hold room is situated in a location within the secure perimeter.	\boxtimes							
In SPCs and CDFs the single occupant hold rooms contain a minimum of 37 square feet (7 unencumbered square feet for the detainee, 5 square feet for a combination lavatory/toilet fixture, and 25 square feet for a wheelchair turn-around area). • If multiple-occupant hold rooms are used, there is an additional 7 unencumbered square feet for each additional detainee.			×	Although there are three small rooms originally used for detainees, these rooms are no longer used. They have been converted into clothing issue, temporary property storage.				
The hold rooms well ventilated, well-lighted and all activating switches located outside the room.	\boxtimes			:				
The hold rooms contain sufficient seating for the number of detainees held.	\boxtimes							
No bunks/cots/beds or other related make shift sleeping apparatuses are permitted inside holdrooms.	\boxtimes							
In SPCs and CDFs constructed after 1998 the hold rooms are equipped with stainless steel combination lavatory/toilet fixtures with modesty panels. They are: Compliant with the American Disabilities Act. Small hold rooms (1 to 14 detainees) have at least one combi-unit. Large hold rooms (15 to 49 detainees) are provided with at least two combi-units.	×			Very minor observation: Hold Room A has a sign on the door that states capacity of 15 but that room only has 1 toilet.				
In SPCs and CDFs constructed after 1998 the hold room have floor drain(s).		\boxtimes		Two of these rooms do not have drains.				
The walls of the hold rooms escape proof. The hold room ceilings are escape and tamper resistant.	\boxtimes							
In SPCs and CDFs constructed after 1998 the door to the hold room swings outward the door complies with the specifications outlined in the standard.								
Individuals are not held in hold rooms for more than 12 hours.		\boxtimes		See Remarks				
In SPCs, CDFs are family units, persons of advanced age (over 70), females with children, and unaccompanied juvenile detainees (under the age of 18) placed in hold rooms?			×	Neither females nor juveniles are housed at ECC.				
Male and females are segregated from each other at all times.			X	No females are housed at ECC.				
Every effort is made to ensure that detained detainees under the age of 18 are not held with adult detainees.			X	No juveniles are housed at ECC.				
Detainees are provided with basic personal hygiene items such as water, soap, toilet paper, cups for water, feminine hygiene items, diapers and wipes.								
In older facilities officers are within visual or audible range to allow detainees access to toilet facilities on a regular basis.	\boxtimes							
In SPCs and CDFs Officers inspect all property, including parcels, suitcases, bags, bundles, boxes, before accepting the property.		×		Property is not inventoried until later in processing, after detainee is accepted				

HOLD ROOMS IN DETENTION FACILITIES

Policy: Hold rooms will be used only for	temporary detention for	r detainees awaiting remo	val, transfer, EOIR
hearings, medical treatment, intra-facilit	y movement, or other pr	ocessing into or out of the	e facility.

Components	Yes	No	NA	Remarks
All detainees are given a putdown search for weapons or				
contraband before being placed in the room.				
For SPCs and CDFs, each detention facility maintains	<u> </u>			
a detention log (manually or by computer) for each				
detainee placed in a hold cell.			l 🗆 :	•
The log includes the required information				
specified in the standard.				
In SPCs and CDFs officers provide a meal to any		1		Meals are provided to the
detainee detained more than six hours.				hold rooms during meal
 Juveniles, babies and pregnant women have 				times, otherwise a bag
access to snacks, milk or juice?	-] —		lunch is available upon
Meal are served to juveniles regardless of time in				request during after hours.
custody		<u> </u>		All four hold rooms are in
Officers closely supervise the detention hold rooms using direct supervision (Irregular visual monitoring.).				direct visual contact of
 Hold rooms are irregularly monitored every 15 	\boxtimes	<u> </u>		processing staff.
minutes.				processing stair.
 Unusual behavior or complaints are noted. 				
In SPCs and CDFs policy prevents an officer to enter	+			
an occupied detention hold room unless another officer				
is stationed outside the door.	-	-	_	
When the last detainee has been removed from the				Staff states that the areas
hold room, it is given a thorough inspection.				are cleaned by workers
Cleaning.				once emptied but failed to
 Evidence of tampering with doors, locks, 				specifically mention a
windows, grills, plumbing or electrical fixtures is	Í			security inspection after
reported to the shift supervisor for corrective	1			cleaning.
action or repair.				
There is a written evacuation plan?				
 There is a designated officer to remove 				
detainees from the holdrooms in case of fire	_	. —		
and/or building evacuation. An appropriate emergency service is called				
immediately upon a determination that a medical				
emergency may exist.	2	'	"	

Verification Sources:							
SOURCE	TIME	DATE	LOCATION				
Hold room logbook review	14:30	07/27	ECC Admin Trailer				
Observation of hold rooms	14:00	07/27	ECC Intake - Hold Rooms				
Review of facility policy and procedure for control and disposition of contraband	15:45	07/27	ECC Admin Trailer				
Detainee and staff interviews	14:00	07/27	ECC Intake				

Standard Rating:
☐ Acceptable ☐ Deficient ☒ Repeat Deficiency ☐ At-Risk

^{*}Remarks: (Record significant facts, observations, other sources used, etc.)

Staff in the processing area state they do not have any memory of anybody spending more than 12 hours in the hold rooms in the past two years; however, Hold Room logs show some detainees spending up to 17 hours in the holding area. Hold Room logs document that this is not typical but it is happening on small but regular occassions. It should be noted that some detainees spent as little as 17 minutes in the processing area.

This reviewer would not otherwise find this standard particularly deficient; however, this was an issue on the past review and should be continued to be improved upon. Log sheets do document that most of the detainees spent less than 12 hours in holding. Although under 12 hours is acceptable, logs show that detainees are frequently kept in holding for 8 to 12 hours before being transferred to Bravo West to await medical clearance to go to the general population barracks.

It appears that progress has been made in this area since last review but logs reflect that the violations continue on a less frequent basis.

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7-28-04

KEY AND LOCK CONTROL (SECURITY, ACCOUNTABILITY AND MAINTENANCE)

Policy It is the policy of the INS Service to maintain an efficient system for the use, accountability and maintenance of all keys and locks.

maintenance of all keys and looks.				
Components	Yes	No	NA	Remarks
 In SPCs and CDFs each facility has the position of Security Officer. If not A staff member appointed the collateral duties of security officer. 	\boxtimes			b6, b7C is the primary Security Officer
In SPCs and CDFs the security officer has a written position description.	\boxtimes			
The security officer[s], or equivalent in IGSAs, has attended an approved locksmith-training program.		\boxtimes		Locksmithing only is through maintenance.
The security officer, or equivalent in IGSAs, has responsibly for all administrative duties and responsibilities relating to keys, locks etc.	\boxtimes			
The security officer, or equivalent in IGSAs, provides training to employees in key control.	×			
The security officer, or equivalent in IGSAs, maintains inventories of all keys, locks and locking devices.	×			
The security officer follows a preventive maintenance program and maintains all preventive maintenance documentation.	×			Twice Annually
Facility policies and procedures address the issue of compromised keys and locks.	\boxtimes			
The security officer, or equivalent in IGSAs, develops policy and procedures to ensure safe combinations integrity.				
Only dead bolt or dead lock functions are used in detainee accessible areas.		\boxtimes		See Remarks.
Non-authorized locks (as specified in the Detention Standard) are not used in detainee accessible areas.	×			
The facility does not use grand master keying systems.	\boxtimes		ПП	
All worn or discarded keys and locks cut up and properly disposed of .	×	·□		
Padlocks and/or chains are not used on cell doors.	\boxtimes			
The entrance/exit door locks to detainee living quarters, or areas with an occupant load of 50 or more people, conform to				
 Occupational Safety and Environmental Health Manual, Chapter 3 National Fire Protection Association Life Safety 				
Code 101.				
The operational keyboard sufficient to accommodate all the facility key rings including keys in use is located in a secure area.	\boxtimes			
In SPCs/CDFs, is the key cabinet constructed so keys will not be visible except during issue.	\boxtimes			A wall was built to hide keys from public view.
Procedures in place to ensure that key rings are: Identifiable Numbers of keys on the ring are cited? Keys cannot be removed from issued key rings	×			All key rings ckecks had chits indicating the number of keys on the ring.
Emergency keys are available for all areas of the facility.	\boxtimes			b2High

KEY AND LOCK CONTROL (SECURITY, ACCOUNTABILITY AND MAINTENANCE) Policy It is the policy of the INS Service to maintain an efficient system for the use, accountability and maintenance of all keys and locks. Yes Components No NA Remarks The facilities use a key accountability system. X Authorization is necessary to issue any restricted key. X Individual gun lockers are provided. They are located in an area that permits constant X officer observation. In an area that does not allow detainee or public access. The facility has a key accountability policy and procedures Counted each shift at X to ensure key accountability. The keys are physically \Box Control Alpha counted daily. In SPCs and CDFs the designated key control officer the and must provide auth. to only employee who is authorized to add or remove a key X locksmith in written form. П from a ring. In SPCs and CDFs the splitting of key rings into separate X rings is authorized in writing and documented. All staff members are trained and held responsible for adhering to proper procedures for the handling of keys. Issued keys are returned immediately in the event an employee inadvertently carries a key ring home. \bowtie \Box When a key or key ring is lost, misplaced, or not accounted for, the shift supervisor is immediately notified. Detainees are not permitted to handle keys assigned to staff. **Verification Sources:** SOURCE TIME DATE LOCATION A. Observing key distribution 13:15 07/29/04 ECC Control Alpha Observing Officer behavior 07/29/04 ECC Control Alpha 13:00 12:00 07/29/04 **ECC Maintenance Building** A. Inspection of Lockshop 13:30 07/29/04 **ECC Admin Trailer** B. Facility's written policy and procedures. 13:00 07/29/04 ECC Control Alpha C. Detainee and staff interviews * Standard Rating: Acceptable Deficient Repeat Deficiency At-Risk *Remarks: (Record significant facts, observations, other sources used, etc.)

There are no padlocks or chains on doors or gates that are used for egress or control of detainees but there are numerous padlocks within the perimeter on utility cages and fire extinguishers.

7-29-04

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Policy: All detention facilities shall ensure around-the-clock accountability for all detainees. This requires that they conduct at least one formal count of the detainee population per shift, with additional formal and informal counts conducted as necessary.

Components	Yes	No	NA	Remarks
Staff conducts a formal count at least once each shift.				6am,3pm,9pm,& 2am
Activities cease or are strictly controlled while a formal count is being conducted.	\boxtimes			·
Do certain operations continue during formal counts?	\boxtimes			No transfers/movement
Is a certain amount of movement tolerated during a formal count?	×			No transfers/movement but workers may be out.
Formal counts in all units take place simultaneously.	\boxtimes			
In SPCs and CDFs at least two officers participate in the count in each area/unit.	\boxtimes			
In SPCs and CDFs count procedures include sending a count slip to the control officer after each count.				
in SPCs and CDFs both officers conducting the count prepare and sign the count slip in indelible ink.	\boxtimes			
Officers do not allow detainee participation in the count.	X			
In SPCs and CDFs every area/unit conducts a recount whenever an incorrect count is reported.	\boxtimes			
A face-to-photo count follows each unsuccessful recount.	\boxtimes			Unless missing detainee is already identified.
In SPCs and CDFs the two officers conducting the area/unit count switch positions for the recount.	\boxtimes			
Officers positively identify each detainee before counting him/her as present.	\boxtimes			Only after unsuccessful counts.
Written procedures cover informal and emergency counts. They followed during informal counts. During emergencies.	\boxtimes			
The control officer (or other designated position) maintains an out -count record of all detainees temporarily leaving the facility.	\boxtimes			Located in Processing Unit for detainees outside of ECC.
in SPCs and CDFs the facility train all officers to follow all requirements of INS' "Population Count Detention Standard".				
This training is documented in each officer's training folder.	\boxtimes			

Verification Sources:						
Source	Time	Date	Location			
Observation of facility counts	15:30	07/28	ECC Alpha North			
Observation of escort procedures (whether out counts are maintained)	15:30	07/28	ECC Alpha North			
Facility log books	15:45	07/28	ECC Alpha North			
Written policy and procedures	16:00	07/28	ECC Admin Trailer			
Detainee and staff interviews*	15:45	07/28	ECC Alpha North			

 Standard Rating:

*Remarks: (Record significant facts, observations, other sources used, etc.)

Staff state that there is no transfers to/from barracks during counts until all detainees are accounted for. They state that it is typically 10 minutes from the beginning of count before they are notified to continue regular operations.

An inaccurate count was not witnessed.

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7-29-64

<u> </u>				
POST ORDI	ERS	·		
Policy: INS provides officers all necessary guidance for capost orders established for every post, which are reviewed assignment to that post.				
Components	Yes	No	NA	Remarks
Every Fixed post has a set of post orders.	\boxtimes			
Each set contains the latest inserts (emergency memoranda, etc.) and revisions.	\boxtimes			
One individual or department is responsible for keeping all post-orders current with revisions that take place between reviews.	\boxtimes			
In SPCs and CDFs the CDEO's office or contract equivalent maintains a complete set (central file) of post orders.	\boxtimes			
In SPCs and CDFs the central file accessible to all staff.	\boxtimes			
The OIC or Contract / IGSA equivalent initiate/authorizes all post-order changes.	\boxtimes			
The OIC or Contract / IGSA equivalent has signed and dated the last page of every section.	\boxtimes			Cover memo in each P.O. folder.
In SPCs and CDFs, the post orders contain the required	X	П		Nicely kept and recently

six sections. updated. A review/updating/reissuing of post orders occurs regularly. At a minimum, Annually. \boxtimes In SPCs and CDFs the facility follows written post-order review procedures. In SPCs and CDFs the OIC or Contract equivalent CIEA writes and reviews initiates the annual review by soliciting suggestions from P.O.'s then forwards \boxtimes them to the OIC for affected staff. approval. Staff has sufficient notice to prepare and submit written suggestions by the due date In SPCs and CDFs the OIC or contract equivalent Historical files include HQ retains all written suggestions, whether accepted or memos and suggestions rejected, in a historical file. from staff but are not Ø kept together in one file. The records are retained for two years. Could be in one of two The historical file includes comments, if any, from the reviewing official(s). places. Procedures keep post orders and logbooks secure from X detainees at all times. In SPCs and CDFs emergency changes to post orders Ø are made by memorandum. In SPCs the post orders for armed posts provide instructions for: П \boxtimes Recognizing conditions when use of weapons is authorized. The care and safe handling of firearms. Every armed-post officer qualifies with the post X weapon(s) before assuming post duty. In SPCs armed-post post orders clearly state that if an official is taken hostage, he/she loses all authority \boxtimes normally associated with his/her position, regardless of rank or seniority. Armed-post post orders provide instructions for escape \boxtimes The post orders for housing units track the event \boxtimes schedule.

POST	ORE	ERS				
Policy: INS provides officers all necessary guidance post orders established for every post, which are reassignment to that post.						
Components		Yes	No	NA	Remarks	
Housing-unit post officers record all detainee activity log. The post order includes instructions on maintain the logbook.		⊠				
In SPCs and CDFs the SDEO/contract supervisor veach housing area and reviews the logbooks at least once per shift.		×				
Verification Sources:						
SOURCE TIM	IE	DATE	LO	CATION	<u> </u>	

SOURCE	TIME	DATE	LOCATION
Post orders in use at posts	10:00	07/27	ECC Barracks & SMU
Master copy of post orders	10:30	07/28	ECC Admin Trailer
Documentation of firearms qualifications			Not Available
Housing unit logbooks	10:00	07/27	ECC Barracks
Facility policy & procedures for post orders	10:30	07/28	ECC Admin Trailer
History file for each set of post orders	10:30	07/28	ECC Admin Trailer
Staff Interview(s) *	15:30	07/27	ECC SMU

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1	Standa	nd Datinar		
	Stantua	rd Rating:		
,	7 A	7 B		
	🛚 Acceptable 🔲 Deficient 🛭	Repeat Deficiency	I At-Risk	
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7-29-09

^{*}Remarks: (Record significant facts, observations, other sources used, etc.)

SECURITY INSPECTIONS Policy: Post assignments in the facility's high-risk areas, where special security procedures must be followed. will be restricted to experienced personnel with a thorough grounding in facility operations. Components Yes No Remarks The facility has a comprehensive security inspection policy. The policy specifies: Posts to be inspected Required inspection forms 図 Frequency of inspections П Guidelines for checking security features Procedures for reporting weak spots, inconsistencies, and other areas needing improvement Every officer is required to conduct a security check of Results are not doc'd X П his/her assigned area. The results are documented. unless something wrong. Ø Documentation of security inspections is kept on file. In SPCs and CDFs an officer been assigned responsibility for ensuring the security inspection process covers all X b6, b7C Sec. Officer areas of the facility. Procedures ensure that recurring problems and a failure to take corrective action are reported to the appropriate \boxtimes In SPCs and CDFs the front entrance has a sallyport-type 冈 entrance, with interlocking electronic doors or grilles. The front-entrance officer checks the ID of everyone This was def. last review- \boxtimes entering or exiting the facility. - completely rectified. All visits officially recorded in a visitor logbook or X electronically recorded. In SPCs and CDFs the Control Center maintain employee Control Alpha has for X Personal Data Cards (Form G-74 or contract equivalent). ICE,PHS, & Contractors X X The facility has a secure visitor pass system. Every Control Center officer receives specialized training. The Control Center is staffed around the clock. X Policy restricts staff access to the Control Center. Detainees do not have access to the Control Center. Communications are centralized in the Control Center. In SPCs and CDFs the recall list includes the current On computer-Only home telephone number of each employee. Phone \bowtie П contract supervisors have numbers are updated as needed. access. In SPCs and CDFs staff makes watch calls every half-hour hourly, not every half \boxtimes between 6 PM and 6 AM. hour Officers monitor all vehicular traffic entering and leaving See Remarks \boxtimes the facility. The facility maintains a log of all incoming and departing See Remarks vehicles to sensitive areas of the facility. Each entry contains: The driver's name Company represented Vehicle contents \boxtimes Delivery date and time Date and time out

Vehicle license number

during the facility visit

Name of employee responsible for the vehicle

SECURITY INSPECTIONS							
Policy: Post assignments in the facility's high-risk areas, where special security procedures must be followed, will be restricted to experienced personnel with a thorough grounding in facility operations.							
Components	Yes	No	NA	Remarks			
Officers thoroughly search each vehicle entering and leaving the facility.		×		See Remarks			
The facility has a written policy and procedures to prevent the introduction of contraband into the facility or any of its components.	⊠						
Tools being taken into the secure area of the facility are inventoried before entering and prior to departure.	\boxtimes						
The SMU entrance has a sallyport.							
Written procedures govern searches of detainee housing units and personal areas.	\boxtimes						
Housing area searches occur at irregular times.	\boxtimes						
Every search of the SMU and other housing units documented.	\boxtimes						
Storage and supply rooms; walls, light and plumbing fixtures, accesses, and drains, etc. undergo frequent, irregular searches. These searches are documented.							
Walls, fences, and exits, including exterior windows, are inspected for defects once each shift.	\boxtimes			Each shift by contract supervisors			
Daily procedures include:	X						
In SPCs and CDFs the maintenance supervisor and CDEO/ Chief of Security make monthly fence checks.		\boxtimes					
Visitation areas receive frequent, irregular inspections.	\boxtimes						

Verification Sources:							
SOURCE	TIME	DATE	LOCATION				
Observing inspection procedures			Not Available				
Observing procedures at front entrance	15:30	07/29/04	Front Entrance				
Reviewing logbooks	16:00	07/29/04	ECC Contract Project Manager				
Facility's written policy and procedures	15:15	07/29/04	ECC Admin Trailer				
Detainee and staff interviews	15:30	07/29/04	Throughout ECC Facility				

Standard Rating:
🖾 Acceptable 🔲 Deficient 🔲 Repeat Deficiency 🔲 At-Risk

*Remarks: (Record significant facts, observations, other sources used, etc.)

Facility deliveries are during first shift only. Swing shift and night shift document all vehicle entries into the salleyport area at Control Alpha (logs confirmed). These entries are presumably transport vehicles only and are directly related to transportation of detainees.

Deliveries during first shift are documented at Gate 1 of the salley port by security staff stationed at that gate. Logs for day shift are kept at that location and are appropriate. There are

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SPECIAL MANAGEMENT UNIT (SMU) Administrative Segregation

Policy: The Special Management Unit required in every facility isolates certain detainees from the general population. The Special Management Unit will consist of two sections. One, Administrative Segregation, houses detainees isolated for their own protection; the other for detainees being disciplined for wrongdoing (see the "Special Management Unit [Disciplinary Segregation]" standard).

Components	Yes	No	NA	Remarks
The Administrative Segregation unit provides non-punitive protection from the general population and individuals undergoing disciplinary segregation. • Detainees are placed in the SMU (administrative) in accordance with written criteria.				
In exigent circumstances, staff may place a detainee in the SMU (administrative) before a written order has been approved. • A copy of the order given to the detainee within 24 hours.				
The OIC (or equivalent) regularly reviews the status of detainees in administrative detention? • A supervisory officer conducts a review within 72 hours of the detainee's placement in the SMU (administrative).				
A supervisory officer conducts another review after the detainee has spent seven days in administrative segregation. • Every week thereafter for the first month. • Every 30 days after the first month. • Does each review include an interview with the detainee. • Is a written record made of the decision and the justification.	×			
The detainee is given a copy of the decision and justification for each review. If not, why not? The detainee is given an opportunity to appeal the reviewer's decision to someone else in the facility.	⊠			
The OIC (or equivalent) routinely notifies the Assistant District Director (or staff officer in charge of IGSAs), Detention and Deportation (ADDD), any time a detainee's stay in administrative detention exceeds 30 days. • Upon notification that the detainee's administrative segregation has exceeded 60 days, the ADDD forwards written notice to the Assistant Regional Director for DRO.	×			
The OIC or equivalent) reviews the case of every detainee who objects to administrative segregation after 30 days in the SMU. • A written record is made of the decision and the justification. • The detainee receives a copy of this record.	×			; ;

SPECIAL MANAGEMENT UNIT (SMU) Administrative Segregation

Policy: The Special Management Unit required in every facility isolates certain detainees from the general population. The Special Management Unit will consist of two sections. One, Administrative Segregation, houses detainees isolated for their own protection; the other for detainees being disciplined for wrongdoing (see the "Special Management Unit [Disciplinary Segregation]" standard).

Components	Yes	No	NA	Remarks
The detainee is given the right to appeal to the OIC (or equivalent) the conclusions and recommendations of any review conducted after the detainee has remained in administrative segregation for seven consecutive days.	×			
Administratively segregated detainees enjoy the same general privileges as detainees in the general population.	×			
The SMU well ventilated. Adequately lighted. Appropriately heated. Maintained in a sanitary condition.				
All cells are equipped with beds. Every bed securely fastened to the floor or wall.	×			
The number of detainees in any cell does not exceed the occupancy limit. Does the OIC approve excess occupancy on a case-by-case basis? When occupancy exceeds recommended capacity, do basic living standards decline? Do criteria for objectively assessing living standards exist? If yes, are the criteria included in the written procedures?	×			Staff staes that they have double bunked in the SMU but it is very rare.
The segregated detainees do not have fewer opportunities to exchange/launder clothing, bedding, and linen than detainees in the general population.	\boxtimes			
 Detainees receive three nutritious meals per day. From the general population's menu of the day. Do detainees eat only with disposable utensils. Is food ever used as punishment. 	×			
 Each detainee maintains a normal level of personal hygiene in the SMU. The detainees have the opportunity to shower and shave at least three times a week. If not, explain. 				Staff state that due to heat & humidity they offer detainees a chance to shower daily.
The detainees are provided: Barbering services. Recreation privileges in accordance with the "Detainee Recreation" standard. Non-legal reading material. Religious material. The same correspondence privileges as detainees in the general population. Telephone access similar to that of the general population. Personal legal material	\boxtimes			

SPECIAL MANAGEMENT UNIT (SMU) Administrative Segregation

Policy: The Special Management Unit required in every facility isolates certain detainees from the general population. The Special Management Unit will consist of two sections. One, Administrative Segregation, houses detainees isolated for their own protection; the other for detainees being disciplined for wrongdoing (see the "Special Management Unit [Disciplinary Segregation]" standard).

Components	Yes	No	NA	Remarks
_			1112	
A health care professional visits every detainee at least three times a week. The shift supervisor visits each detainee daily.				Medical staff visits daily. Logs are available in the SMU.
Weekends and holidays. Procedures comply with the "Visitation" standard.				
The detainee retains visiting privileges. The visiting room available during normal visiting hours.	\boxtimes			·
Visits from clergy are allowed.	\boxtimes			
Detainees do not have have less law-library access than the general population. • Are they required to use the law library separately, as a group? If so: • Legal materials brought to them.				
The SMU maintains a permanent log. • Detainee-related activity, e.g., meals served, recreation, visitors etc.				
 SPC procedures include completing the SMU Housing Record (I-888) immediately upon a detainee's placement in the SMU. Staff completes the form at the end of each shift. CDFs and IGSA facilities use Form I-888 (or local equivalent). 				
Does staff record whether the detainee ate, showered, exercised and took any medication during every shift? Does the log record all pertinent information, e.g., a medical condition, suicidal/assaultive behavior, etc.? Does the medical officer/health care professional sign each individual's record during each visit? Does the housing officer initial the record when all detainee services are completed or at the end of the shift?	\boxtimes			
A new record is created for each week the detainee is in Administrative Segregation. These weekly records are retained in the SMU until the detainee's return to the general population.	\boxtimes			

Verification Sources:						
SOURCE	TIME	DATE	LOCATION			
SMU Observation	15:30	07/27	ECC SMU			
SMU logs	15:30	07/27	ECC SMU			
Review of the facility's Administrative Segregation policy and procedures	11:00	07/27	ECC Admin Trailer			
Detainee and staff interviews	15:00	07/27	ECC SMU			
*Other						

Standard Rating:	
Deficient Repeat Deficiency At-Risk	

*Remarks: (Record significant facts, observations, other sources used, etc.)
Contract detention staff were interviewed. They state that they prefer to treat detainees in the SMU (admin or disciplanary) with respect as it begets respect. Three detainees were interviewed enroute to the law library from the SMU and they all stated that the SMU staff are excellent about getting them their programming (law library, rec, etc).

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7-29-04

SPECIAL MANAGEMENT UNIT (Disciplinary Segregation)

Policy: Each facility will establish a Special Management Unit in which to isolate certain detainees from the general population. The Special Management Unit will have two sections, one for detainees in Administrative Segregation; the other for detainees being segregated for disciplinary reasons.

Components	Yes	No	NA	Remarks
Officers placing detainees in disciplinary segregation follow written procedures.	\boxtimes			
The sanctions for violations committed during one incident do not exceed 60 days.	\boxtimes			
 A completed Disciplinary Segregation Order accompanies the detainee into the SMU? The detainee receives a copy of the order within 24 hours of placement in disciplinary segregation. 	×			
Standard procedures include reviewing the cases of individual detainees housed in disciplinary detention at set intervals. • Who conducts the review? • What is reviewed? • How is the review documented? • Does the reviewer interview the detainee? • Can the reviewing officer recommend an early release from the SMU? • If yes, under what circumstances? • After each formal review, does the detainee receive a written copy of the decision and reason(s) for it?	×			What is reviewed? 1) Abides by all rules and regulations and 2) provided showers, meals, rec, and other basic living standards. The SDEO may authorize early release from the SMU if it is no longer necessary to control behavior.
The conditions of confinement in the SMU are proportional to the amount of control necessary to protect detainees and staff.	X			
Detainees in disciplinary segregation have fewer privileges than those housed in administrative segregation.				Per policy.
Living conditions in disciplinary SMUs modified to reinforce acceptable behavior. If yes, does staff prepare written documentation for this action. Does the OIC sign to indicate approval.				Living conditions (heat, a/c, lighting, meals, etc) are not altered/modified in any way.
Every detainee in disciplinary segregation receives the same humane treatment, regardless of offense.	\boxtimes			
The quarters used for segregation are: Well-ventilated. Adequately lighted. Appropriately heated. Maintained in a sanitary condition.	×			
All cells are equipped with beds. • The beds securely fastened to the floor or wall of the cell.	\boxtimes			

SPECIAL MANAGEMENT UNIT (Disciplinary Segregation)

Policy: Each facility will establish a Special Management Unit in which to isolate certain detainees from the general population. The Special Management Unit will have two sections, one for detainees in Administrative Segregation; the other for detainees being segregated for disciplinary reasons.

Segregation, the other for detainees being segregated to	uscipii	ilaly ice	350115.	
Components	Yes	No	NA	Remarks
The number of detainees confined to each cell or room does not exceed the number for which the space was designate. • Does the OIC approve excess occupancy on a temporary basis.				The OIC may authorize if other living conditions may be maintained; however, at time of review the SMU was not full.
Is a dry cell part of the disciplinary SMU?				See remarks
When a detainee is segregated without clothing, mattress, blanket, or pillow, a justification is made and the decision is reviewed each shift. Items are returned as soon as it is safe.	×			
Detainees in the SMU have the same opportunities to exchange clothing, bedding, etc., as other detainees.	\boxtimes			,
Detainees in the SMU receive three nutritious meals/days. • Selected from the Food Service's menu of the day. • Food is not used as punishment.	×			
Detainees are allowed to maintain a normal level of personal hygiene, including the opportunity to shower and shave at least three times/week.				Showers are offered daily.
The detainees receive, unless documented as a threat to security: Barbering services. Recreation privileges. Other-than-legal reading material. Religious material. The same correspondence privileges as other detainees. Personal legal material.	⊠			
 When phone access is limited by number or type of calls, limits do not apply to the following: Calls about the detainee's immigration case or other legal matters. Calls to consular/embassy officials. Calls during family emergencies (as determined by the OIC/Warden). 				
A health care professional visits every detainee in disciplinary segregation every day, Monday through Friday. The shift supervisor visit each segregated detainee daily Weekends and holidays.	×			Logs are available in the SMU and in the medical unit documenting the visits.
SMU detainees are allowed visitors, in accordance with	\boxtimes			
the "Visitation" standard.	_ _ _			·
SMU detainees receive legal visits, as provided in the "Visitation" standard. • Legal service providers notified of security concerns arising before a visit.				

SPECIAL MANAGEMENT UNIT (Disciplinary Segregation)

Policy: Each facility will establish a Special Management Unit in which to isolate certain detainees from the general population. The Special Management Unit will have two sections, one for detainees in Administrative Segregation; the other for detainees being segregated for disciplinary reasons.

Components	Yes	No	NA	Remarks
Visits from clergy are allowed. The clergy member given the option of visiting/not visiting the segregated detainee. Violent/uncooperative detainees denied access to religious services when safety and security	\boxtimes			
would otherwise be affected.				
 SMU detainees have law library access. Violent/uncooperative detainees retain access to the law library unless adjudicated a security threat in writing. Legal material brought to individuals in the SMU on a case-by-case basic. Staff documents every incident of denied access to the law library. 	×			
All detainee-related activities are documented, e.g., meals served, recreation activities, visitors, etc.	\boxtimes			
Is the SPC's, the Special Management Housing Unit Record (I-888) is prepared as soon as the detainee is placed in the SMU. • All I-888s filled out by the end of each shift • The CDF/IGSA facility use Form • I-888 (or equivalent local form).	×			
 SMU staff records whether the detainee ate, showered, exercised, took medication, etc. Details about the detainee logged, e.g., a medical condition, suicidal/violent behavior, etc. The health care official sign individual records after each visit. The housing officer initials the record when all detainee services are completed or at the end of the shift. A new record is created weekly for each detainee in the SMU. The SMU retains these records until the detainee leaves the SMU. 	×			

Verification Sources:							
SOURCE	TIME	DATE	LOCATION				
Detainee Detention Files	09:30	07/28	ECC Intake - Detention Files				
SMU Logs	15:00	07/27	ECC SMU				
Facility Policy and Procedures	11:00	07/27	ECC Admin Trailer				
Detainee and staff interviews	15:00	07/27	ECC SMU				
Observations of SMU	15:30	07/27	ECC SMU				

Standard Datings	
Standard Rating:	
MALLONS DESCRIPTION DESCRIPTION DATE DE LA DIST	
□ Acceptable □ Deficient □ Repeat Deficiency □ At-Risk	

^{*}Remarks: (Record significant facts, observations, other sources used, etc.)

There is a dry cell with rubber walls located within the SMU building but, per policy, it is considered a part of the medical unit. Detainees are not housed in that room without medical authorization. Staff was unaware of the policy stating it was part of the medical unit but they did confirm that anybody that goes into that room comes from the medical unit.

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7-29-04

TOOL CONTROL

Policy: It is the policy of all facilities that all employees shall be responsible for complying with the tool control policy. The Maintenance Supervisor shall maintain a computer generated or typewritten Master Inventory list of tools and equipment and the location in which tools are stored. These inventories shall be current, filed and readily available for tool inventory and accountability during an audit.

readily available for tool inventory and accountability during	g an auc	lit.		·
Components	Yes	No	NA	Remarks
There is an individual who is responsible for developing a tool control procedure and an inspection system to insure accountability.	×			
Department heads are responsible for implementing this standard in their departments.	\boxtimes			
Tool inventories are required for:				
 Maintenance Department Medial Department Food Service Department Electronics Shop Recreation Department Armory 				
The facility has a facility policy for the regular inventory of all tools. The policy sets minimum time lines for physical inventory and all necessary documentation. INS facilities use AMIS bar code labels when required.	×			
In SPCs and CDFs, the tool inventories are conducted as specified in the detention standard.	\boxtimes	. 🗆		
The facility has a tool classification system. In SPCs and CDFs tools classified according to: Restricted (dangerous/hazardous) Non Restricted (non-hazardous).	×			All tools are classified as restricted. None are considered Non-Restricted.
Department heads are responsible for implementing tool-control procedures. In SPCs and CDFs they are required to: Prepare a computer-generated inventory of all class "R" tools. Post a copy of the class "R" tool inventory with the equipment, in a prominent position. Post a copy of the class "R" tool inventory with the equipment, in a prominent position. Submit a second copy of the inventory to the CDEO. Repeat the class "R" tool inventory on a regular schedule (at least weekly, monthly, or quarterly), as follows: Food service department—weekly Maintenance department medical facility—monthly Electronics work area, recreation area(s), and armory—quarterly. Send a copy of inventory report to the OIC. Report missing tools in accordance with procedures in the standard. (see section III.H., below).				

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Components	Yes	No	. NA	Remarks			
The facility has policies and procedures in place to ensure that all tools are marked and readily identifiable.	×						
The facility has an approved tool storage system. The system ensures that all stored tools are accountable. Commonly used tools (tools that can be mounted) are stored in such a way that missing tool are readily notice.				Facility uses a red outlined shape of tool and a chit system to identify tools' locations.			
 Each facility has procedures for the issuance of tools to staff and detainees. In SPCs and CDFs: Restricted tools are issued only to the individual who will be using it. Detainees are not permitted to use non-restricted tools except under supervision. A metal or plastic chit receipt used to sign out tools. The OIC has established site-specific procedures for the control of ladders, extension cords, and ropes. The CDEO or contract equivalent approves the issuance of tools to a specified project for extended periods. 	×						
The facility has policies and procedures to address the issue of lost tools. The policy and procedures include: • Verbal and written notification. • Procedures for detainee access. • Necessary documentation/review for all incidents of lost tools.	×						
Broken or worn out tools are surveyed and disposed of	\boxtimes			Recycled with service			

provider as needed.

 \boxtimes

in an appropriate and secure manner.

All private or contract repairs and maintenance workers under contract to the INS, or other visitors, submit an inventory of all tools prior to admittance into or departure from the facility.

Verification Sources:						
SOURCE	TIME	DATE	LOCATION			
Tool inventories	12:15	07/29	ECC Maintenance Building (Tool Rm)			
Review of facility policy and procedure	11:45	07/29	ECC Admin Trailer			
Housing unit log books	15:00	07/28	ECC Alpha North			
Observation of tool issuance	12:00	07/29	ECC Maintenance Building (Tool Rm)			
Detainee and staff interviews *	11:45	07/29	ECC Admin Trailer			

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Standard Rating:	il .
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*Remarks: (Record significant facts, observations, other sources used, etc.)

7-29-04

TRANSPORTATION (Land Transportation)

Policy The Immigration and Naturalization Service will take all necessary precautions to protect the lives, safety, and welfare of our officers, the general public, and those in INS custody during the transportation of detainees. Standards have been established for professional transportation under the supervision of experienced and trained Detention Enforcement Officers or authorized contract personnel.

Components	Yes	No	NA	Remarks
Transporting officers comply with applicable local, state, and federal motor vehicle laws and regulations. Records support this finding of compliance.	\boxtimes			
Every transporting officer required to drive a commercial size bus has a valid Commercial Driver's License (CDL) issued by the state of employment.	×			
Supervisors maintain records for each vehicle operator.	Ø			In the SIEA Bldg.
Officers use a checklist during every vehicle inspection. Officers report deficiencies affecting operability. Deficiencies are corrected before the vehicle goes back into service.	×			
 Transporting officers: Limit driving time to 10 hours in any 15-hour period. Drive only after eight consecutive off-duty hours. Do not receive transportation assignments after having been on duty, in any capacity, for 15 hours. Drive a 50-hour maximum in a given work week; a 70-hour maximum during eight consecutive days. During emergency conditions (including bad weather), officers may drive as long as necessary and safe to reach a safe area-exceeding the 10-hour limit. 	⊠			All per ECC SOP's
Two officers with valid CDLs required in any bus transporting detainees. When buses travel in tandem with detainees, there two qualified officers per vehicle. An unaccompanied driver transports an empty vehicle.	×			
Before the start of each detail, the vehicle is thoroughly searched.	\boxtimes			
Positive identification of all detainees being transported is confirmed.	\boxtimes			
All detainees are searched immediately prior to boarding the vehicle by staff controlling the bus or vehicle.	\boxtimes			
The facility ensures that the number of detainees transported does not exceed the vehicles manufacturers occupancy level.	☒			Long range busses are always available if they can't fit into van.
Protective vests are provided to all transporting officers.	\boxtimes			
The vehicle crew conducts a visual count once all passengers are on board and seated. • Additional visual counts are made whenever the vehicle makes a scheduled or unscheduled stop.	×			Per IEA staffnot actually witnessed.
Policies and procedures are in place addressing the use of restraining equipment on transportation vehicles.				

TRANSPORTATION (Land Transportation)

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Components	Yes	No	NA	Remarks
Officers ensure that no one contacts the detainees. One officer remains in the vehicle at all times when detainees are present.	×			
 Meals are provided during long distance transfers. The meals meet the minimum dietary standards, as identified by dieticians utilized by the Service. 	\boxtimes			Box lunches & water provided for trips over 4 hours.
The vehicle crew inspects all Food Service pickups before accepting delivery (food wrapping, portions, quality, quantity, thermos-transport containers, etc.). • Before accepting the meals, the vehicle crew raises and resolves questions, concerns, or discrepancies with the Food Service representative. • Basins, latrines, and drinking-water containers/dispensers are cleaned and sanitized on a fixed schedule.	⊠			
 INS Vehicles have: Two-way radios. Cellular telephones. Equipment boxes stocked in accordance with the Use of Force Standard. 				No equipment boxes in vans. Flares were in vans but there were no blankets.
The vehicles are clean and sanitary at all times.	X			
Personal property of a detainee transferring to another facility: Is inventoried. Is inspected. Accompanies the detainee.	×			& recorded on the I-216
The following contingencies are included in the written procedures for vehicle crews: Attack Escape Hostage-taking Detainee sickness Detainee death Vehicle fire Riot Traffic accident Mechanical problems Natural disasters Severe weather Passenger list is not exclusively men or women or minors				per policy women & children to ride in another vehicle if trip is >6 hours & they are to sit in the front of the vehicle.

Verification Sources:					
SOURCE	TIME	DATE	LOCATION		
Observing transportation activities	09:00	07/29	ECC Processing (Detention Vans)		
Traveling with vehicle crew			Not Available		
Observing search procedures	09:15	07/29	ECC Salley Port		
Observing restraining procedures			Not Available		
Facility's written policy and procedures	15:00	07/28	ECC Admin Trailer		
Detainee and staff interviews*	08:30	07/29	ECC Processing		

Standard Rating:	
🛮 Acceptable 🗌 Deficient 🗋 Repeat Deficiency 🔲 At-Risk	

*Remarks: (Record significant facts, observations, other sources used, etc.)

Staff states that detainees could be in leg irons or handcuffed to each other. The transporting officer would decide at what level of security to operate.

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Policy: The U.S. Immigration & Naturalization Service authorizes the use of force only as a last alternative after all other reasonable efforts to resolve a situation have failed. Only that amount of force necessary to gain control of the detainee, to protect and ensure the safety of detainees, staff and others, to prevent serious property damage and to ensure institution security and good order may be used. Physical restraints necessary to gain control of a detainee who appears to be dangerous may be employed when the detainee:

Components	Yes	No	NA	Remarks
Written policy authorizes staff to respond in an immediate-use-of-force situation without a supervisor's presence or direction.	×			
When the detainee is in an area that is or can be isolated (e.g., a locked cell, a range), posing no direct threat to the detainee or others, officers must try to resolve the situation without resorting to force.	×			
Written policy asserts that calculated rather than immediate use of force is feasible in most cases.	\boxtimes			
The facility subscribes to the prescribed Confrontation Avoidance Procedures. Ranking detention official, health professional, and others confer before every calculated use of force.				
When a detainee must be forcibly moved and/or restrained and there is time for a calculated use of force, staff uses the Use-of-Force Team Technique. • Under staff supervision. • In SPCs and CDFs a Physician's Assistant is present prior to and during the Use-of-Force Team Technique to observe and immediately treat any injuries.	×			
Staff members are trained in the performance of the Use-of-Force Team Technique.	\boxtimes			
All use-of-force incidents are documented and reviewed.	\boxtimes			
In SPCs and CDFs the calculated-use-of-force video sequentially presents the following: Team Leader's introduction Face of each team member (without helmet), identified by name and title Team Leader offering detainee a last chance to comply, and explaining the use-of-force results of noncompliance Unedited coverage of the operation, from the use-of-force order to the end Medical staff examining the detainee in restraints, with close-ups recording the presence or absence of injuries on the detainee's body Staff injuries, with oral description(s)	×			Policy is appropriate but staff and the OIC state that no significant incidents have been video'd for several years. Unable to confirm the SOP is being followed as there is no incidents to compare to.
All videotapes of use-of-force incidents catalogued and preserved for at least 2-1/2 years after last documented use. • The videotapes available for incident review.	\boxtimes			OIC states that he had some video from several years ago but sent it out to warehouse storage.

USE OF FORCE

Policy: The U.S. Immigration & Naturalization Service authorizes the use of force only as a last alternative after all other reasonable efforts to resolve a situation have failed. Only that amount of force necessary to gain control of the detainee, to protect and ensure the safety of detainees, staff and others, to prevent serious property damage and to ensure institution security and good order may be used. Physical restraints necessary to gain control of a detainee who appears to be dangerous may be employed when the detainee:

to gain control of a detained who appears to be dangerous		CITIPIO	you wii	cri tric detainee.
Components	Yes	No	NA	Remarks
Does not use force as punishment. Attempts to gain the detainee's voluntary cooperation before resorting to force Uses only as much force as necessary to control the detainee. Uses restraints only when other non-confrontational means, including verbal persuasion, have failed or are impractical.				
Medication may only be used for restraint purposes when authorized by the Medical Authority as medically necessary.	\boxtimes			
SPCs and CDFs use INS-authorized restraint equipment.	\boxtimes			
Use-of-Force Team follow written procedures that attempt to prevent injury and exposure to communicable disease(s).	\boxtimes			
In SPCs and CDFs the OIC contacts higher command before restraining a detainee beyond eight hours.	\boxtimes			See remarks.
Standard procedures associated with using four-point restraints include: Soft restraints (e.g., vinyl) Dressing the detainee appropriately for the temperature. A bed, mattress, and blanket/sheet. Checking the detainee at least every 15 minutes. Logging each check. Turning the bed-restrained detainee often enough to prevent soreness or stiffness. Medical evaluation of the restrained detainee twice per eight-hour shift. When qualified medical staff is not immediately available, staff positions the detainee "face-up".				Policy & SOP exist for the use of soft restraints but staff states that they are not used in ECC anymore. Staff could not identify where such equipment was even located in the facility. Policy was appropriate but apperantly not applicable as ECC no longer used this type of restraint.
The shift supervisor monitors the detainee's position/condition every two hours. • He/she allows the detainee to use the rest room at these times under safeguards.	\boxtimes			
All detainee checks are logged.	X			
In immediate-use-of-force situations, staff contacts	\boxtimes			
medical staff once the detainee is under control.				
 When the OIC authorizes use of non-lethal weapons: Medical staff is consulted before staff use pepper spray/non-lethal weapons. Medical staff reviews the detainee's medical file before use of a non-lethal weapon is authorized. 		×		No spray is used in the facility. IEA's carry colapsable steele batons & do not require medical review prior to use.

USE OF FORCE

Policy: The U.S. Immigration & Naturalization Service authorizes the use of force only as a last alternative after all other reasonable efforts to resolve a situation have failed. Only that amount of force necessary to gain control of the detainee, to protect and ensure the safety of detainees, staff and others, to prevent serious property damage and to ensure institution security and good order may be used. Physical restraints necessary to gain control of a detainee who appears to be dangerous may be employed when the detainee:

Components	Yes	No	NA	Remarks
Special precautions are taken when restraining pregnant detainees. • Medical personnel are consulted			\boxtimes	No females at ECC.
Protective gear is worn when restraining detainees with open cuts or wounds.	\boxtimes			
Staff documents every use of force and/or non-routine application of restraints.	×			
It standard practice to review any use of force and the non-routine application of restraints.	×			
In SPCs and CDFs After-Action Review Teams review the videotape for the following: Professionalism Use of Force Team's protective gear Appropriate/excessive use of force Proper application of restraints Time needed to restrain the detainee Removal of protective gear before entering the cell or area Prompt medical examination of the detainee after the move Proper use of chemical agents or pepper mace Opportunity for detainee to submit voluntarily to the placing of restraints before the team enters the cell Derogatory, demeaning, taunting, or other inappropriate language between team members and the detainee, or between team members and individuals outside the cell or area	×			Policy is appropriate but staff and the OIC state that no significant incidents have been video'd for several years. Unable to confirm the SOP is being followed as there is no incidents to compare to.
In SPCs and CDFs the After-Action Review Report is completed within two working days of the detainee's release from restraints.				
If the reviewers decide the matter requires further investigation, the Office of Internal Affairs, the Office of the Inspector General, and/or the FBI are notified.	×			
All officers receive training in self-defense, confrontation-avoidance techniques and the use of force to control detainees. • Specialized training is given Officers are certified in all devices they use.				
The officers are thoroughly trained in the use of soft and hard restraints.	\boxtimes			
 In SPCs is the Use of Force form is used. In other facilities this form or its equivalent is used. 	\boxtimes			

Verification Sources:					
SOURCE	TIME	DATE	LOCATION		
Facility policy and procedure for Use of Force	11:30	07/28	ECC Admin Trailer		
Use of Force log and forms	11:30	07/28	Unable to locate Use of Force log.		
Observation of Use of Force (actual or simulated)			Not Available		
Detainee and staff interviews	11:30	07/28	ECC Admin Trailer		

Standard Rating:	٦
🛛 Acceptable 🗌 Deficient 🗌 Repeat Deficiency 🔲 At-Risk	

*Remarks: (Record significant facts, observations, other sources used, etc.)

If behavior cannot be controlled after 8 hours of being restrained then the OIC would seek assistance from the medical unit to seek placement in another more appropriate facility.

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7-29-04

STAFF DETAINEE CO	MMUNIC	ATION	S			
Policy: Procedures must be in place to allow for form	al and int	formal	contac			
and ICE staff and ICE detainee and to permit detainees	s to make	writter	n reque	sts to ICE staff and receive		
an answer in an acceptable time frame.						
Components	Yes	No	NA	Remarks		
The ICE Field Office Director ensures that weekly		П	П			
announced and unannounced visits occur at the IGSA.						
Detention and Deportation Staff conduct scheduled		ļ п	ΙП	DO's witnessed speaking		
weekly visits with detainees held in the IGSA.				to detainees on 07/27/04.		
Scheduled visits are posted in ICE detainee areas.						
Visiting staff observe and note current climate and						
conditions of confinement at each IGSA.						
ICE information request Forms are available at the				Not an IGSA facility.		
IGSA for use by ICE detainees.	 					
The IGSA treats detainee correspondence to ICE staff)		
as Special Correspondence.			<u> </u>			
ICE staff respond to a detainee request from an IGSA				Not an IGSA facility.		
within 72 hours.	<u> </u>					
ICE detainees are notified ion writing upon admission to	١ ـــ		<u> </u>	Standard is explained on		
the facility of their right to correspond with ICE staff				orientation video but is		
regarding their case or conditions of confinement.	.}		<u>}</u>	not provided in writing.		
Staff Detainee Commun	ications	- Katın	g			
When rated below Acceptable, facilities must attach a Plar For each element found out of compliance, the plan of acti imetable for compliance.						
Standard Rating:						