Office of Detention and Removal Operations

U.S. Department of Homeland Security 425 1 Street, NW Washington, DC 20536



U.S. Immigration and Customs Enforcement

MEMORANDUM FOR:	Norma Bonales Acting Field Office Director Los Angeles Field Office
FROM:	b6, b7c Chief Detention Standards Compliance Unit
SUBJECT:	San Bernardino Central Detention Center Annual Detention Review

The annual review of the San Bernardino Central Detention Center conducted on May 26, 2006 in San Bernardino, California has been received. A final rating of <u>Acceptable</u> has been assigned. No further action is required and this review is closed.

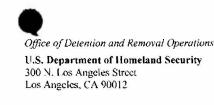
The rating was based on the Reviewer-In-Charge (RIC) Summary Memorandum and supporting documentation. The Field Office Director must now initiate the following actions in accordance with the Detention Management Control Program (DMCP):

- The Field Office Director, Detention and Removal Operations, shall notify the facility within five business days of receipt of this memorandum. Notification shall include copies of the Form G-324B, *Detention Facility Review Form*, the G-324B Worksheet, RIC Summary Memorandum, and a copy of this memorandum.
- 2) The Field Office Director shall schedule the next annual review on or before May 26, 2007.

Should you or your staff have any questions regarding this matter, please contact b6, b7c b6, b7c , Deputy Assistant Director, Detention Management Division at (202) 732 b2 high

cc: Official File

b2 high, (b)(6), (b)(7)(C)





U.S. Immigration and Customs Enforcement

June 1, 2006

MEMORANDUM FOR:	John Torres
	Acting Director
	Headquarters Detention and Removal Operations
FROM:	b6, b7c
	Reviewer In Charge
	Los Angeles Detention and Removal Operations
SUBJECT:	Review Summary Report, San Bernardino Central Detention Center

The Los Angeles Office of Detention and Removal Operations performed a review of the San Bernardino Central Detention Center on May 26, 2006. This review was performed under the supervision of ________, Reviewer-In-Charge. Team members consisted of officers assigned from the Los Angeles Office of Detention and Removal Operations.

The review measured compliance with the ICE Detention Standards. No other special assessments were performed or requested at this time. Attached to this memorandum is a copy of the original Form G-324B Detention Review Forms. All worksheets and working papers are maintained in the appropriate file system and are available for review by the Review Authority.

Type of Review:

This review was a routine scheduled assessment and was conducted for the sole purpose of determining overall compliance with the ICE Detention Standards. Not including the Reviewer in Charge, the team members were b6.b7c Deportation Officer.

Review Summary:

The following review summarizes only those standards <u>not</u> in full compliance. Each Standard is identified and a short summary is provided regarding standards or procedures not currently in compliance. In some instances, it appears that the facility meets the standard but is required to change its operating procedures to comply with language contained in the ICE Detention Standards. These are considered to be administrative changes that do not affect the daily operation or will have



an insignificant affect on how the facility is operated. There were 23 acceptable standards and 0 deficient standard.

The facility meets the standard but is being requested to change its operating procedures to comply with the language contained in the ICE Detention Standard in one area. The recommendation is to physically secure all knives to a workstation that are not in a secure cutting room. This is considered to be an administrative change that does not affect the daily operation or will have an insignificant affect on how the facility is operated.

Overall, the Review indicated substantial compliance with the ICE Detention Standards. The staff we encountered was courteous, knowledgeable, and professional. They were acceptable and open to recommendations for changes to their facility.

Constraints of difficulties experienced during the review:

During the review, no constraints or abnormal difficulties were encountered. Staff and detainees were cooperative and available to assist reviewers or to answer questions posed by the team.

At Risk or Repeat Findings:

None of the ICE detention standards were found to be at risk during the inspection of this facility.

Recommended Rating and Justification:

The result of a careful evaluation and review of the procedures and operation of the facility reflects their ability to provide for the proper and humane care of ICE detainees within the guidelines of the ICE Detention Standards. The detention functions are being adequately performed. The deficiencies that exist do not detract from the acceptable accomplishment of the vital functions. Internal controls are such that there are no performance breakdowns that would keep the program from continuing to accomplish its mission. As a whole, the documentation viewed supports the notion that the facility should be rated as **acceptable**.

<u>RIC Assurance Statement:</u>

It is the opinion of the Reviewer In Charge that the findings of compliance and non-compliance are documented on the G-324B Inspection Form and that it is supported by documentation in the review file.









A. Type of Facility Reviewed

X

ICE Intergovernmental Service Agreement ICE Staging Facility (12 to 72 hours)

B. Current Facility Review

Type of Facility Review	
Field Office HQ Review	
Date[s] of Facility	
May 26, 2006	

C. Previous/Most Recent Facility Review

Date[s] of Last Facility Review	
June 15, 2005	
Previous Rating	
Acceptable Deficient At-Risk	

D. Name and Location of Facility

Name
San Bernardino Central Detention Center
Address (Street and Name)
630 E. Rialto Ave
City, State and Zip Code
San Bernardino, CA. 92415
County
San Bernardino
Name and Title of Chief Executive Officer (Warden/OIC/Superintendent)
Captain b6, b7c
Telephone # (Include Area Code)
19-386 b6, b7c
vield Office / Sub-Office (List Office with oversight responsibilities)
Los Angeles
Distance from Field Office
65 miles from Field Office, 2 miles from San Bernardino sub/office

E. ICE Information

Name of Re	viewer In Charge (Last, Title and Duty Station)
b6, b7c	/ Detention Operations Supervisor / Los
Angeles, CA	4
Name of Te	am Member / Title / Duty Location
b6, b7c	/ Deportation Officer / Los Angeles, CA
Name of Te	am Member / Title / Duty Location
1	1
Name of Te	am Member / Title / Duty Location
1	/

F. CDF/IGSA Information Only

Contract Number	Date of Contract or IGSA
12-99-0035 modification #6	Dec 1, 2002
Basic Rates per Man-Day \$66.00	20
Other Charges: (If None, Indi ; ; ; ;	cate N/A)
Estimated Man-days Per Year 576	

G. Accreditation Certificates

List all State or National Accreditation[s] received:

Check box if facility has no accreditation[s]

H. Problems / Complaints (Copies must be attached)

The Facility is under C	ourt Order or Class Action Finding
Court Order	Class Action Order
The Facility has Signif	icant Litigation Pending
Major Litigation	Life/Safety Issues
Check if None.	· · · · · · · · · · · · · · · · · · ·

I. Facility History

Date Built	
1971	
Date Last Remodeled	or Upgraded
March 1996	
Date New Constructio	n / Bedspace Added
N/A	-
Future Construction P	lanned
Yes 🛛 No Date:	
Current Bedspace	Future Bedspace (# New Beds only)
1036	Number: 1036 Date:

J. Total Facility Population

Total Facility Intake for previous 12 months	
20,484	
Total ICE Mandays for Previous 12 months	
293,000	

K. Classification Level (ICE SPCs and CDFs Only)

	L-1	L-2	L-3
Adult Male			
Adult Female			

L. Facility Capacity

Rated	Operational	Emergency
866	866	0
170	170	0
	866	866 866

M. Average Daily Population

	ICE	USMS	Other
Adult Male	.50	483	320
Adult Female	.10	40	81

N. Facility Staffing Level

Security:	Support:
b2 high	b2 high

Significant Incident Summary Worksheet

For ICE to complete its Review of your facility, the following information must be completed prior to the scheduled review dates. The information on this form should contain data for the past twelve months in the boxes provided. The information on this form is used in conjunction with the ICE detention standards in assessing your detention operations. This form should be filled out by the facility prior to the start of any inspection. Failure to complete this section will result in a delay in processing this report.

Incidents	Description	Jan – Mar	Apr Jun	Jul - Sept	Oct - Dec
Assault:	Types (Sexual ² , Physical, etc.)	Physical	Physical	Physical	Physical
Offenders on Offenders ¹	With Weapon	5	2	2	2
	Without Weapon	15	22	27	23
Assault:	Types (Sexual Physical, etc.)	Physical	Physical	Physical	Physical
Detainee on Staff	With Weapon	0	0	0	0
	Without Weapon	1	2	1	0
Number of Forced Moves, incl. Forced Cell moves ³		1	0	1	0
Disturbances ⁴		0	0	1	0
Number of Times Chemical Agents Used		1	7	2	5
Number of Times Special Reaction Team Deployed/Used		0	0	0	0
# Times Four/Five Point	Number/Reason (M=Medical, V=Violent Behavior, O=Other)	0	0	0	0
Restraints applied/used	Type (C=Chair, B=Bed, BB=Board, O=Other)	0	1/V	0	1/V
Offender / Detainee Medical Referrals as a result of injuries sustained.		12	15	18	15
Escapes	Attempted	0	0	0	0
	Actual	0	0	0	0
Grievances:	# Received	130	110	112	179
	# Resolved in favor of Offender/Detainee	106	90	92	147
Deaths	Reason (V=Violent, I=Illness, S=Suicide, A=Attempted Suicide, O=Other)	0	0	0	0
	Number	0	0	0	0
Psychiatric / Medical Referrals	# Medical Cases referred for Outside Care	68	91	83	74
	# Psychiatric Cases referred for Outside Care	11	8 .	10	13

Any attempted physical contact or physical contact that involves two or more offenders

Oral, anal or vaginal penetration or attempted penetration involving at least 2 parties, whether it is consenting or non-consenting

Routine transportation of detainees/offenders is not considered "forced"

Any incident that involves four or more detainees/offenders, includes gang fights, organized multiple hunger strikes, work stoppages, hostage situations, major fires, or other large scale incidents.

Form G-324B (Rev. 3/17/05) No Prior Version May Be Used After 12/1/04

HS/ICE Detention Standards Review Summary Report Acceptable 2. Deficient 3. At - Risk 4. Repeat Finding 5.Not Applicable	
egal Access Standards	1. 2. 3. 4. 5
Visitation	
Telephone Access	
etainee Services	
Admission and Release	
Classification System	
Detainee Handbook	
Food Service	
Funds and Personal Property	
Detainee Grievance Procedures	
Issuance and Exchange of Clothing, Bedding, and Towels	
Religious Practices	
ealth Services	
Medical Care	
Suicide Prevention and Intervention	
ecurity and Control	
Contraband	
Contraband	
Contraband Detention Files Disciplinary Policy Emergency Plans	
Contraband Detention Files Disciplinary Policy	
Contraband Detention Files Disciplinary Policy Emergency Plans	
Contraband Detention Files Disciplinary Policy Emergency Plans Environmental Health and Safety Hold Rooms in Detention Facilities Key and Lock Control	
Contraband Detention Files Disciplinary Policy Emergency Plans Environmental Health and Safety Hold Rooms in Detention Facilities Key and Lock Control Population Counts	
Contraband Detention Files Disciplinary Policy Emergency Plans Environmental Health and Safety Hold Rooms in Detention Facilities Key and Lock Control Population Counts Security Inspections	
Contraband Detention Files Disciplinary Policy Emergency Plans Environmental Health and Safety Hold Rooms in Detention Facilities Key and Lock Control Population Counts Security Inspections Special Management Units (Administrative Segregation)	
Contraband Detention Files Disciplinary Policy Emergency Plans Environmental Health and Safety Hold Rooms in Detention Facilities Key and Lock Control Population Counts Security Inspections Special Management Units (Administrative Segregation) Special Management Units (Disciplinary Segregation)	
Contraband Detention Files Disciplinary Policy Emergency Plans Environmental Health and Safety Hold Rooms in Detention Facilities Key and Lock Control Population Counts Security Inspections Special Management Units (Administrative Segregation) Special Management Units (Disciplinary Segregation) Tool Control	
Contraband Detention Files Disciplinary Policy Emergency Plans Environmental Health and Safety Hold Rooms in Detention Facilities Key and Lock Control Population Counts Security Inspections Special Management Units (Administrative Segregation) Special Management Units (Disciplinary Segregation) Tool Control Transportation (Land management)	
Contraband Detention Files Disciplinary Policy Emergency Plans Environmental Health and Safety Hold Rooms in Detention Facilities Key and Lock Control Population Counts Security Inspections Special Management Units (Administrative Segregation) Special Management Units (Disciplinary Segregation) Tool Control Transportation (Land management) Use of Force	
Contraband Detention Files Disciplinary Policy Emergency Plans Environmental Health and Safety Hold Rooms in Detention Facilities Key and Lock Control Population Counts Security Inspections Special Management Units (Administrative Segregation) Special Management Units (Disciplinary Segregation) Tool Control Transportation (Land management)	

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RIC Review Assurance Statement

By signing below, the Reviewer-In-Charge (RIC) certifies that all findings of noncompliance with policy or inadequate controls contained in the Inspection Report are supported by evidence that is sufficient and reliable. Furthermore, findings of noteworthy accomplishments are supported by sufficient and reliable evidence. Within the scope of the review, the facility is operating in accordance with applicable law and policy, and property and resources are efficiently used and adequately safeguarded, except for the deficiencies noted in the report.

b6,	b7c
Reviewer-In-Charge: (Print Name)	Signatur
b6, b7c	b6, b7c b6, b7c
Title & Duty Location	Date
Los Angeles, CA	06/05/2006
Feam Members	
Print Name, Title, & Duty Location	Print Nature, Title, & Duty Lockston)
b6, b7c / Los Angeles Field Office	b6, b7c
Print Name, Title, & Duty Location	Print Name, Title, & Duty Location
Los Angeles CA	06/05/2006
	ceptable
	ficient
	Rick

Comments: b6, b7c, Reviewer in Charge of the San Bernardino Centeral Detention Center summarize the inspection with the following information. The facility is staffed with adequate personnel, well organized, and clean. The staff we spoke with were professional, curtious, and knowledgeable. Twenty-four detention standards were reviewed in this under 72 hours facility. Of the twenty-four standards reviewed, all were rated acceptable.

Form G-324B (Rev. 3/17/05) No Prior Version May Be Used After 12/1/04

EADQUARTERS EXECUTIVE REVIEW

Review Authority

The signature below constitutes review of this report and acceptance by the Review Authority. OIC/CEO will have 30 days from receipt of this report to respond to all findings and recommendations.

HQDRO EXECUTIVE REVIEW: (Please Print Name)	Signatur, b6, b7c b6, b7c
Title Chief	Daty Norto6
Final Rating: Superior Good	

☐ Good ☐ Acceptable ☐ Deficient ☐ At-Risk ☐ No Rating

Comments:

The Review Authority concurs with the Acceptable rating.

Form G-324A (Rev. 8/1/01) No Prior Version May Be Used After 12/31/01

Department of Homeland Security Immigration and Customs Enforcement Office of Detention and Removal

Condition of Confinement Review Worksheet

(This document must be attached to each G-324a Inspection Form) This Form to be used for Inspections of all IGSA Facilities Used <u>Under</u> 72 Hours



Field Office Detention Review Worksheet

🖂 🛛 Local Jail – IGSA
State Facility - IGSA
Name
San Bernardino Central Detention Jail
Address (Street and Name)
630 East Rialto Ave
City, State and Zip Code
San Bernardino, CA. 92415
County
San Bernardino
Name and Title of Chief Executive Officer (Warden/OIC/Superintendent)
Captain b6, b7c
Name and title of Reviewer-In-Charge
b6, b7c Detenetion Operations Supervisor
Date[s] of Review
May 26, 2006
Type of Review
Headquarters 🛛 Operational Special Assessment Other
Y .



ADMISSION AND RELEASE

Policy: All detainees will be admitted and released in a manner that ensures their health, safety, and welfare. The admissions procedure will, among other things include: medical screening; a file-based assessment and classification process; a body search; and a search of personal belongings, which will be inventoried, documented, and safeguarded as necessary.

Components	Yes	No	NA	Remarks
In processing includes orientation information.	\boxtimes			Handbook and video
Medical screenings are performed by a medical staff <u>or</u> persons who have received specialized training for the purpose of conducting an initial health screening.				
All new arrivals are searched in accordance with the "Detainee Search" standard. An officer of the same sex as the detainee conducts the search and the search is conducted in an area that affords as much privacy as possible.				
The "Contraband" standard governs all personal property searches. IGSAs use or have a similar contraband standard. Staff prepare a complete inventory of each detainee's possessions. The detainee receives a copy.				
Staff completes Form I-387 or similar form for CDFs and IGSAs for every lost or missing property claim. IGSA facilities forward all I-387 claims to ICE.				
Detainees are issued appropriate and sufficient clothing and bedding for the climatic conditions.	\boxtimes			
All releases are coordinated with the ICE office of jurisdiction.				All releases are coordinated with the San Bernardino Sub/Office
ICE Staff enter all information on detainees admitted, released, or transferred into the Deportable Alien Control System (DACS).				ICE not on site. DACS performed by DRO at SBD Sub/office.
🛛 Acceptable 🗌 Deficient] At-Ri	sk] Repeat Finding

CLASSIFICATION SYSTEM

Policy: All facilities will develop and implement a system according to which ICE detainees are classified. The classification system will ensure that each detainee is placed in the appropriate category, physically separated from detainees in other categories

	Components		Yes	No	NA	Remarks
The facility has a system for separating criminal and non-criminal ICE detainees. Violent offenders are separated from non-violent offenders.						Classify on point system and prior criminal record. Prior state imates are separated.
Housing assignme	ents are based on threat	level.	\boxtimes			
🛛 Acceptable	Deficient	eficient At-Risk			🗌 Rep	eat Finding

66. b7c Reviewer Signatu	b6, b7c	•	Date:	6/1/06
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Policy: Every OIC will develop a site-specific detainee handbook to serve as an overview of, and guide to, the detention policies, rules, and procedures in effect at the facility. The handbook will also describe the services, programs, and opportunities available through various sources, including the facility, ICE, private organizations, etc. Every detainee will receive a copy of this handbook upon admission to the facility.

Components	Yes	No	NA	Remarks
The detainee handbook is written in English and translated into Spanish or into the next most-prevalent Language(s).	\boxtimes			English and Spansh
The detainee handbook states in clear language basic detainee responsibilities.	\boxtimes			
 The handbook identifies: Initial issue of clothing and bedding and personal hygiene items. when a medical examination will be conducted. the telephone policy, debit card procedures, direct and frees calls; Locations of telephones; Policy when telephone demand is high; Policy and procedures for emergency phone calls, and the Detainee Message System. facility search procedures and contraband policy. facility visiting hours and schedule and visiting rules and regulations 				
 The handbook describes the detainee disciplinary policy and procedures: Including: Prohibited acts and severity scale sanctions. Time limits in the Disciplinary Process. Summary of Disciplinary Process. The detainee handbook describes the sick call procedures for general population and segregation. The handbook specifies the rights and responsibilities of all detainees. 				Disciplinary sanctions are not in detainee handbook but it is in the Public information Plan which detainee can request.
🛛 Acceptable 🗌 Deficient] At-Ris	sk	C	Repeat Finding

FOOD SERVICE

Policy: Every facility will provide detainees in its care with nutritious and appetizing meals, prepared in accordance with the highest sanitary standards.

Components	Yes	No	NA	Remarks
Trained staff supervises the food service program.				
Knife cabinets close with an approved locking device and the on-duty cook foreman maintains control of the key that locks the device.				

b6, b7c Reviewer Signatur	b6, b7c	 Date: 6/106
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FOOD SERVICE

Policy: Every facility will provide detainees in its care with nutritious and appetizing meals, prepared in accordance with the highest sanitary standards.

Components	Yes	No	NA	Remarks	
All knives not in a secure cutting room are physically secured to the workstation and staff directly supervises detainees using knives at these workstations. Staff monitor the condition of knives and dining utensils				Knives are not secured Inmates working with knives has a knive sleeve and wear an orange vest to be identified.	
Detainees are served at least three meals daily. No more than 14 hours elapse between the last meal served and the first meal of the following day.					
A registered dietitian conducts a complete nutritional analysis of every master-cycle menu planned.	\boxtimes			4 weeks cycle menu.	
The food service program addresses medical diets.	\boxtimes				
Satellite-feeding programs follow guidelines for proper sanitation.	\boxtimes				
Hot and cold foods are maintained at the prescribed, "safe" temperature(s) after two hours. (140 degrees for hot – 40 degrees for cold)					
All meals provided in nutritionally adequate portions.					
Food is not used to punish or reward detainees based upon behavior.	\boxtimes				
Standard operating procedures include weekly inspections of all food service areas, including dining and food-preparation areas and equipment.					
Equipment is inspected daily.					
Procedures include inspecting all incoming food shipments for damage, contamination, and pest infestation.					
Storage areas are locked.					
🛛 Acceptable 🗌 Deficient 🗌 At-Risk 🗌 Repeat Deficiency					

FUNDS AND PERSONAL PROPERTY

Policy: All facilities will implement procedures to control and safeguard detainees' personal property. Procedures will provide for the secure storage of funds, valuables, baggage and other personal property; the documentation and receipting of surrendered property; and the initial and regularly scheduled inventorying of all funds, valuables, and other property.

Standard NA: Check this box if all ICE detainee Funds, Valuables and Property are handled only by the ICE Field Office or Sub-Office in control of the detainee case.

Components	Yes	No	NA	Remarks
Detainee funds and valuables are properly separated and stored away. Detainee funds and valuables are accessible to designated supervisor(s) only.				
Detainees' large valuables are secured in a location				
b6, b7c Reviewer Signature b6, b7c			Date:	6/105

FUNDS AND PERSONAL PROPERTY

Policy: All facilities will implement procedures to control and safeguard detainees' personal property. Procedures will provide for the secure storage of funds, valuables, baggage and other personal property; the documentation and receipting of surrendered property; and the initial and regularly scheduled inventorying of all funds, valuables, and other property.

Standard NA: Check this box if all ICE detainee Funds, Valuables and Property are handled only by the ICE Field Office or Sub-Office in control of the detainee case.

accessible to designated supervisor(s) or processing staff only.			
Staff forwards an arriving detainee's medicine to the medical staff.			
Staff searches arriving detainees and their personal property for contraband.	\boxtimes		
There is a written policy for returning forgotten property to detainees and staff follows procedures.	\boxtimes		
Property discrepancies are immediately reported to the CDEO or Chief of Security.	\boxtimes		
CDF/IGSA facility procedures for handling detainee property claims are similar with the ICE standard.			
Acceptable Deficient	At-Risk	Ĺ] Repeat Finding

DETAINEE GRIEVANCE PROCEDURES

Policy: Every facility will develop and implement standard operating procedures (SOPs) for addressing detainee grievances in timely fashion. Each step in the process will occur within the prescribed time frame. Among other things, a grievance will be processed, investigated, and decided (subject to appeal) in accordance with the SOPs; a grievance committee will convene as provided in the SOPs. Standard procedure will include providing the detainee with a written response to any formal grievance, which will include the basis for the decision. The facility will also establish standard procedures for handling emergency grievances. All grievances will receive supervisory review. Reprisal against the filer of a grievance will not be tolerated.

Components	Y	Ν.	NA	Remarks
Every member of the staff knows how to identify emergency grievances, including the procedures for expediting them.				
There are documented or substantiated cases of staff harassing, disciplining, penalizing, or otherwise retaliating against a detainee who lodges a complaint. • If yes, explain.				
 Procedures include maintaining a Detainee Grievance Log. If not, an alternative acceptable record keeping system is maintained. "Nuisance complains" are identified in the records. For quality control purposes, staff documents nuisance complaints received but not filed. 				
Staff is required to forward any grievance that includes officer misconduct to a higher official or, in a CDF/IGSA facility, to ICE.				
b6, b7c Reviewer Stonatube: b6, b7c			Date	· Colilors

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🛛 Acceptable	Deficient	🗌 At-Risk	🗌 Repeat Finding
			e -
	_		,)
b6, b7c Keviewer Signature	b6, b7c		_ Date: 6/106

ISSUANCE AND EXCHANGE OF CLOTHING, BEDDING, AND TOWELS

Policy: ICE requires that all facilities housing ICE detainees provide clean clothing, bedding, linens and towels to every ICE detainee upon arrival. Further, facilities shall provide ICE detainees with regular exchanges of clothing, linens, and towels for as long as they remain in detention.

Comp	onents	Yes	No	NA	Remarks
All new detainees are issued clean, temperature- appropriate, presentable clothing during in processing.		. 🛛			
New detainees are issued o towel.	lean bedding, linens and				
Acceptable	Deficient	At-Risk			Repeat Finding

RELIGIOUS PRACTICES

Policy: Facilities will provide ICE detainees of all faiths with reasonable and equitable opportunities to participate in the practices of their faith, limited only by the constraints of safety, security, the orderly operations of the facility and budgetary considerations.

Com	ponents	Yes	No	NA	Remarks
Detainees are allowed to e	engage in religious services.				
The facility allows detained days" of their religious faith	es to observe the major "holy n.				Can make arrangement with Chaplain.
Each detainee is allowed r immediate possession.	eligious items in his/her		\boxtimes		For security reasons only.
🛛 Acceptable	e 🗌 Deficient 🔲 At-Risk		[Repeat Finding	

DETAINEE TELEPHONE ACCESS

Policy: All facilities housing ICE detainees will permit detainees' reasonable and equitable access to telephones.

Components	Yes	No	NA	Remarks
Detainees allowed access to telephones during established facility waking hours.				
Upon admittance, detainees are made aware of the facility's telephone access policy.	\boxtimes			In handbook and posted on wall.
Detainees are afforded a reasonable degree of privacy for legal phone calls.	\boxtimes			
Emergency phone call messages are immediately given to detainees.	\boxtimes			
Detainees are allowed to return emergency phone calls as soon as possible.	\boxtimes			
Detainees are allowed phone calls to consular/embassy officials.				Done at ICE office when brought into custody.
b6, b7c Reviewer Signature			Date	6/105

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DETAINEE TELEPHONE ACCESS

Policy: All facilities housing ICE detainees will permit detainees' reasonable and equitable access to telephones.

Components	Yes	No	NA	Remarks
Detainees in disciplinary segregation allowed phone calls for family emergencies. Detainees in administrative segregation and protective custody afforded the same telephoning privileges as those in general population.				
When detainee phone calls are monitored, notification is posted by detainee telephones that phone calls made by the detainees may be monitored. Special Access calls are not monitored.				
Acceptable Deficient	At-Ris	k		Repeat Finding

VISITATION

Policy: ICE shall permit detainees to visit with family, friends, legal representatives, special interest groups and the news media.

Components	Yes	No	NA	Remarks
There is a written visitation schedule and hours for general visitation. Hours for both General and Legal Visitation are noted.				30 minuets 5 days a week
The visitation schedule and rules are available to the public.	\boxtimes			
A general visitation log is maintained.	\square			
Visitors are searched and identified according to standard requirements.	\boxtimes			
Acceptable Deficient] At-Ris	sk	[] Repeat Finding

ACCESS TO MEDICAL CARE					
Policy: Every facility will establish and maintain an accredited/accreditation-worthy health program for the general well being of ICE detainees.					
Components	Yes	No	NA	Remarks	
The Facility operates a health care facility in compliance with State and Local laws and guidelines.					
The facility's in-processing procedures of arriving detainees include medical and mental health screening.	\boxtimes				
All detainees have access to and receive medical care.	\boxtimes				
Pharmaceuticals are stored in a secure area.	\square				
Medical screening includes a Tuberculosis (TB) test.			\boxtimes	Done by ICE.	
Detainees in the Special Management Unit have access to health care services.					
b6, b7c Reviewer Stanature b6, b7c			Date	6/106	

G-324B Detention Review Worksheet for IGSAs (Under 72 Hours) Rev: 01/04/05

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ACCESS TO MEDICAL CARE

Policy: Every facility will establish and maintain an accredited/accreditation-worthy health program for the general well being of ICE detainees.

	_			
The facility has a written plan for the delivery of 24-hour emergency health care when no medical personnel are on duty at the facility, or when immediate outside medical attention is required.			\boxtimes	Medical on-site 24 hours a day.
Detention staff is trained to respond to health-related emergencies within a 4-minute response time.	\boxtimes			
If staff is used to distribute medication, a health care provider properly trains these officers.				Only medical staff distribtes medication.
The medical unit keeps written records of medication that is distributed.	\boxtimes			
Detainees are required to sign a refusal to consent form when medical treatment is refused.	\boxtimes			
🛛 Acceptable 🗌 Deficient 🗌 At-Risk 🔄 Repeat Finding				

SUICIDE PREVENTION AND INTERVENTION

Policy: All detention staff working with ICE detainees will be trained to recognize suicide-risk indicators. Staff will handle potentially suicidal individuals with sensitivity, supervision, and referrals. A clinically suicidal detainee will receive preventive supervision and treatment.

Components	Yes	No	NA	Remarks
Every new staff member receives suicide-prevention training. Suicide-prevention training occurs during the employee orientation program.				
 Training prepares staff to: Recognize potentially suicidal behavior; Refer potentially suicidal detainees, following facility procedures; Understand and apply suicide-prevention techniques. 				
🛛 Acceptable 🗌 Deficient 🗌	At-Risk	{		Repeat Finding

CONTRABAND						
Policy: All detention facilities will ensure the proper handling and disposal of all contraband. Documentation of contraband destruction is required.						
Components	Yes	No	NA	Remarks		
The facility follows a written procedure for handling illegal contraband. Staff inventories, holds, and reports it when necessary to the proper authority for action/possible seizure.						
Upon admittance, detainees receive notice of items they	\boxtimes					
b6, b7c Reviewer Signatur			Date:	6100		

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C. C. Sald Markan Karl, N. H. Hoffman, C. Sald M. M. P. P. R. Lands T. B. Kalk, "PPP "Computer Sciences of the second s	cc	NTRABAND			
Policy: All detention facili contraband destruction is		er handling and dis	sposal	of all contra	aband. Documentation of
Components Yes No NA Remarks					
can and cannot possess.					
Acceptable	ceptable 🗌 Deficient 🔲 At-Risk 🗌 Repeat Finding				

DISCIPLINARY POLICY						
Policy: All facilities housing ICE detainees are authorized to impose discipline on detainees whose behavior is not in compliance with facility rules and regulations.						
Components	Yes	No	NA	Remarks		
The facility has a written disciplinary system using progressive levels of reviews and appeals.						
The facility rules state that disciplinary action shall not be capricious or retaliatory.	\boxtimes					
 Written rules prohibit staff from imposing or permitting the following sanctions: corporal punishment deviations from normal food service clothing deprivation bedding deprivation denial of personal hygiene items loss of correspondence privileges deprivation of physical exercise 						
The rules of conduct, sanctions, and procedures for violations are defined in writing and communicated to all detainees verbally and in writing.						
 The following conspicuously posted in Spanish and English or other dominate languages used in the facility: Rights and Responsibilities Prohibited Acts Disciplinary Severity Scale Sanctions If so, where posted 						
When minor rule violations or prohibited acts occur, informal resolutions are encouraged.						
Acceptable Deficient At-Risk Repeat Finding						

EMERGENCY (CONTINGENCY) PLANS

Policy All facilities holding ICE detainees will respond to emergencies with a predetermined standardized plan to minimize the harming of human life and the destruction of property. It is recommended that SPCs and CDFs enter into agreement, via Memorandum of Understanding (MOU), with federal, local and state agencies to assist in times of emergency.

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Components	Yes	No	NA	Remarks
No Detainee or detainee groups exercise control or authority over other detainees.	′⊠			
Detainees are protected from: Personal abuse / Corporal punishment Personal injury Disease Property damage Harassment from other detainees				
The facility has written emergency plans that cover: Work/Food Strike Disturbances Escapes Bomb Threats Adverse Weather Facility Evacuation Internal Hostages				
Acceptable Deficient	At-Risi	k		Repeat Finding

ENVIRONMENTAL HEALTH AND SAFETY

Policy: Every facility will control flammable, toxic, and caustic materials through a hazardous materials program. The program will include, among other things, the identification and labeling of hazardous materials in accordance with applicable standards (e.g., National Fire Protection Association [NFPA]); identification of incompatible materials, and safe-handling procedures

Components	Yes	No	NA	Remarks
The facility has a system for storing, issuing, and maintaining inventories of hazardous materials.				
Constant inventories are maintained for all flammable, toxic, and caustic substances used/stored in each section of the facility.				
The manufacturer's Material Safety Data Sheet (MSDS) file is up-to-date for every hazardous substance used.				
 All personnel using flammable, toxic, and/or caustic substances follow the prescribed procedures. They: Wear personal protective Equipment. Report hazards and spills to the designated official. 				
The MSDS are readily accessible to staff and detainees in the work areas.				
 Hazardous materials are always issued under proper supervision. quantities are limited. Staff always supervises detainees using these substances. 				
Staff directly supervises and accounts for products with methyl alcohol. Staff receives a list of products containing diluted methyl alcohol, e.g., shoe dye. All			\boxtimes	Not used.
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ENVIRONMENTAL HEALTH AND SAFETY

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Components	Yes	No	NA	Remarks	
such products clearly labeled as such. "Accountability" includes issuing such products to detainees in the smallest workable quantities.					
The facility conducts the fire and safety inspections.	\boxtimes				
The facility has an approved fire prevention, control, and evacuation plan.	\boxtimes				
 The plan requires: Monthly fire inspections. Fire protection equipment strategically located throughout the facility. Public posting of emergency plan with accessible building/room floor plans. Exit signs and directional arrows. An area-specific exit diagram conspicuously posted in the diagrammed area. 					
Written procedures regulate the handling and disposal of used needles and other sharp objects.					
 Standard cleaning practices include: Using specified equipment; cleansers; disinfectants and detergents. An established schedule of cleaning and follow- up inspections. 					
 A licensed/Certified/Trained pest-control professional inspects for rodents, insects, and vermin. At least monthly. The pest-control program includes preventive spraying for indigenous insects. 	⊠			Performed weekly.	
🛛 Acceptable 🗌 Deficient 🔲 At-Risk 🗌 Repeat Finding					

HOLD ROOMS IN DETENTION FACILITIES

Policy: Hold rooms will be used only for temporary detention for detainees awaiting removal, transfer, EOIR hearings, medical treatment, intra-facility movement, or other processing into or out of the facility.

Components	Yes	No	NA .	Remarks
The hold room is situated in a location within the secure perimeter.	\boxtimes			
The hold rooms well ventilated, well lighted and all activating switches located outside the room.	\boxtimes			
The hold rooms contain sufficient seating for the number of detainees held.				
 The walls of the hold rooms escape proof. The hold room ceilings are escape and tamper resistant. 				
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Policy: Hold rooms will be used only for temporary detention for detainees awaiting removal, transfer, EOIR hearings, medical treatment, intra-facility movement, or other processing into or out of the facility.

Components	Yes	No	NA	Remarks	
Individuals are not held in hold rooms for more than 12 hours.	\boxtimes				
Male and females are segregated from each other at all times.	\boxtimes				
Detainees under the age of 18 are not held with adult detainees.	\boxtimes				
In older facilities officers are within visual or audible range to allow detainees access to toilet facilities on a regular basis.				All detainees have access to toilets.	
All detainees are given a patdown search for weapons or contraband before being placed in the room.	\boxtimes				
Officers closely supervise the detention hold rooms using direct supervision (Irregular visual monitoring.).	\boxtimes				
🛛 Acceptable 🗌 Deficient 🗌 At-Risk 🔤 Repeat Finding					

KEY AND LOCK CONTROL (SECURITY, ACCOUNTABILITY AND MAINTENANCE)

Policy It is the policy of the ICE Service to maintain an efficient system for the use, accountability and maintenance of all keys and locks.

Components	Yes	No	NA	Remarks
Facility policies and procedures address the issue of compromised keys and locks.				
Padlocks and/or chains are not used on cell doors.	\boxtimes			
 The entrance/exit door locks to detainee living quarters, or areas with an occupant load of 50 or more people, conform to Occupational Safety and Environmental Health Manual, Chapter 3 National Fire Protection Association Life Safety Code 101. 				
Emergency keys are available for all areas of the facility.	\square			
The facilities use a key accountability system.				Electronic lock system requiring individual code to release keys.
 Individual gun lockers are provided. They are located in an area that permits constant officer observation. In an area that does not allow detainee or public access. 				
 All staff members are trained and held responsible for adhering to proper procedures for the handling of keys. Issued keys are returned immediately in the event an employee inadvertently carries a key ring home. 				Electronic key release system.
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(SECURITY		OCK CONTRABILITY AND		ENANCE	E) ·
Policy it is the policy of the ICE S maintenance of all keys and locks.	ervice to mair	ntain an efficie	nt syst	em for th	ne use, accountability and
Components		Yes	No	NA	Remarks
 Detainees are not permitted assigned to staff. 	to handle keys	3			
🛛 Acceptable 🛛 Det	licient	At-Risk Repeat Finding			Repeat Finding

POPULATION COUNTS – Rating

Policy: All detention facilities shall ensure around-the-clock accountability for all detainees. This requires that they conduct at least one formal count of the detainee population per shift, with additional formal and informal counts conducted as necessary.

Components	Yes	No	NA	Remarks
Staff conducts a formal count at least once each shift.	\square			
Activities cease or are strictly controlled while a formal count is being conducted.	\boxtimes			
Formal counts in all units take place simultaneously.	\boxtimes			
Officers do not allow detainee participation in the count.	\square			
Officers positively identify each detainee before counting him/her as present.				
Written procedures cover informal and emergency counts.	\boxtimes			
The control officer (or other designated position) maintains an out -count record of all detainees temporarily leaving the facility.				
🛛 Acceptable 🗌 Deficient 🗌	At-Ris	k	Ľ	Repeat Finding

SECURITY INSPECTIONS

Policy: Post assignments in the facility's high-risk areas, where special security procedures must be followed, will be restricted to experienced personnel with a thorough grounding in facility operations.

Components	Yes	No	NA	Remarks
The facility has a comprehensive security inspection procedures / program.				
Every officer is required to conduct a security check of his/her assigned area. Results are documented.	\boxtimes			
The front-entrance officer checks the ID of everyone entering or exiting the facility.	\boxtimes			
The Control Center is staffed around the clock. Every Control Center officer receives training.				
Policy restricts staff access to the Control Center.	\boxtimes			
Detainees do not have access to the Control Center.	\square			
Officers monitor all vehicular traffic entering and leaving	\square			

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Components	Yes	No	NA	Remarks
the facility.	1989. 1989.		방송 및 33	
The facility maintains a log of all incoming and departing vehicles to sensitive areas of the facility.				
Officers thoroughly search each vehicle entering and leaving the facility.				· · · · · · · · · · · · · · · · · · ·
Every search of the SMU and other housing units documented.				

SPECIAL MANAGEMENT UNIT (SMU) Administrative Segregation

Policy: The Special Management Unit required in every facility isolates certain detainees from the general population. The Special Management Unit will consist of two sections. One, Administrative Segregation, houses detainees isolated for their own protection; the other for detainees being disciplined for wrongdoing (see the "Special Management Unit [Disciplinary Segregation]" standard).

Components	Yes	No	NA	Remarks
 The Administrative Segregation unit provides non-punitive protection from the general population and individuals undergoing disciplinary segregation. Detainees are placed in the SMU (administrative) in accordance with written criteria. 				
 In exigent circumstances, staff may place a detainee in the SMU (administrative) before a written order has been approved. A copy of the order given to the detainee within 24 hours. 				-
Administratively segregated detainees enjoy the same general privileges as detainees in the general population.				
 The SMU is well ventilated. Adequately lighted. Appropriately heated. Maintained in a sanitary condition. 				
All cells are equipped with beds.				
The number of detainees in any cell does not exceed the occupancy limit.				
Detainees receive three nutritious meals per day.				
Each detainee maintains a normal level of personal hygiene in the SMU.				
A health care professional visits every detainee at least three times a week.				
 The SMU maintains a permanent log. Detainee-related activity, e.g., meals served, 				
				1

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SPECIAL MANAGEMENT UNIT (SMU) Administrative Segregation

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Components			No	NA	Remarks
recreation, visitor	rs etc.				
At a minimum staff record whether the detainee ate, showered, exercised and took any medication during every shift and records all pertinent information, e.g., a medical condition, suicidal/assaultive behavior, etc.					
🛛 Acceptable	Deficient	🗋 At-Risk 🔄 Repeat Findings			Repeat Findings

SPECIAL MANAGEMENT UNIT (Disciplinary Segregation)

Policy: Each facility will establish a Special Management Unit in which to isolate certain detainees from the general population. The Special Management Unit will have two sections, one for detainees in Administrative Segregation; the other for detainees being segregated for disciplinary reasons.

Components	Yes	No	NA	Remarks
Officers placing detainees in disciplinary segregation follow written procedures.	\boxtimes			
A completed Disciplinary Segregation Order accompanies the detainee into the SMU.				
Standard procedures include reviewing the cases of individual detainees housed in disciplinary detention at set intervals.				
The conditions of confinement in the SMU are proportional to the amount of control necessary to protect detainees and staff.				
All cells are equipped with beds.	\square			
When a detainee is segregated without clothing, mattress, blanket, or pillow, a justification is made and the decision is reviewed each shift. Items are returned as soon as it is safe.				Only done if on suicide watch.
Detainees in the SMU receive three nutritious meals/days.				
Detainees are allowed to maintain a normal level of personal hygiene, including the opportunity to shower and shave at least three times/week.	⊠			
A health care professional visits every detainee in disciplinary segregation every day, M - F.				
All detainee-related activities are documented, e.g., meals served, recreation activities, visitors, etc.				
At a minimum staff record whether the detainee ate, showered, exercised and took any medication during every shift and records all pertinent information, e.g., a medical condition, suicidal/assaultive behavior, etc.				
				, 1

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🛛 Accepta	ble	Deficient	🔲 At	-Risk	🗌 Repea	Finding

TOOL CONTROL					
Policy: It is the policy of all facilities that all employees shall be responsible for complying with the tool control policy. The Maintenance Supervisor shall maintain a computer generated or typewritten Master Inventory list of tools and equipment and the location in which tools are stored. These inventories shall be current, filed and readily available for tool inventory and accountability during an audit.					
Components	Yes	No	NA	Remarks	
The facility has a tool classification system. Tools are classified according to: • Restricted (dangerous/hazardous)					
Non Restricted (non-hazardous).					
Each facility has procedures for the issuance of tools to staff and detainees.				Chit system.	
🛛 Acceptable 🗌 Deficient 🔲 At-Risk 🔲 Repeat Finding					

USE OF FORCE

Policy: The U.S. Department of Homeland Security authorizes the use of force only as a last alternative after all other reasonable efforts to resolve a situation have failed. Only that amount of force necessary to gain control of the detainee, to protect and ensure the safety of detainees, staff and others, to prevent serious property damage and to ensure institution security and good order may be used. Physical restraints necessary to gain control of a detainee who appears to be dangerous may be employed when the detainee:

Components	Yes	No	NA	Remarks
There is a use of force policy outlining immediate and calculated use of force, and confrontation avoidance.	\boxtimes			
Staff members are trained in the performance of the Use-of-Force Team Technique.	\boxtimes			
All use-of-force incidents are documented and reviewed.	\boxtimes			
 Staff: Does not use force as punishment. Attempts to gain the detainee's voluntary cooperation before resorting to force Uses only as much force as necessary to control the detainee. 	\boxtimes			
Medication may only be used for restraint purposes when authorized by the Medical Authority as medically necessary.				Do not use meds to restain.
In immediate-use-of-force situations, staff contacts medical staff once the detainee is under control.	\boxtimes			
Special precautions are taken when restraining pregnant detainees and medical personnel are consulted			\boxtimes	No Pregnant females kept at facility.
The officers are thoroughly trained in the use of soft and hard restraints.	\boxtimes			
For incidents involving calculated use of force, a	\square			L <u>,-</u>

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USE OF FORCE

Policy: The U.S. Department of Homeland Security authorizes the use of force only as a last alternative after all other reasonable efforts to resolve a situation have failed. Only that amount of force necessary to gain control of the detainee, to protect and ensure the safety of detainees, staff and others, to prevent serious property damage and to ensure institution security and good order may be used. Physical restraints necessary to gain control of a detainee who appears to be dangerous may be employed when the detainee:

Compone	Yes	No	NA	Remarks	
videotape is made and retained	for review.				
🛛 Acceptable	🗌 Deficient	🗌 Repeat D)eficier	ncv 🗖	At-Risk

STAFF DETAINEE COM Policy: Procedures must be in place to allow for formal an ICE staff and ICE detainee and to permit detainees to mak answer in an acceptable time frame.	nd inform	nal con	tact bet	
Components	Y	N	NA	Remarks
ICE information request Forms are available at the IGSA for use by ICE detainees.				
The IGSA treats detainee correspondence to ICE staff as Special Correspondence.				
Acceptable	At-Risk		Ľ] Repeat Finding

DETAINEE TRANSFER STANDARD

Policy: ICE will make all necessary notifications when a detainee is transferred. If a detainee is being transferred via the Justice Prisoner Alien Transportation System (JPATS), ICE will adhere to JPATS protocols. In deciding whether to transfer a detainee, ICE will take into consideration whether the detainee is represented before the immigration court. In such cases, the Field Office Director will consider the detainee's stage within the removal process, whether the detainee's attorney is located within reasonable driving distance of the facility, and where the immigration court proceedings are taking place.

Components	Y	N	NA	Remarks
 When a detainee is represented by legal counsel or a legal representative, and a G-28 has been filed, the representative of record is notified by the detainee's Deportation Officer. The notification is recorded in the detainee's file When the A File is not available, notification is noted within DACS 	Ø			
Notification includes the reason for the transfer and the location of the new facility,	\boxtimes			
The deportation officer is allowed discretion regarding the timing of the notification when extenuating circumstances are involved.				
The attorney and detainee are notified that it is their responsibility to notify family members regarding a transfer				

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Components		N	NA	Remarks
 Facility policy mandates that: Times and transfer plans are never discussed with the detainee prior to transfer. The detainee is not notified of the transfer until immediately prior to departing the facility. The detainee is not permitted to make any phone calls or have contact with any detainee in the general population. 				
The detainee is provided with a completed Detainee Transfer Notification Form.	\boxtimes			
 Form G-391 or equivalent authorizing the removal of a detainee from a facility is used. 				
 For medical transfers: The Detainee Immigration Health Service (or IGSA)(DIHS) Medical Director or designee approves the transfer. Medical transfers are coordinated through the local ICE office. A medical transfer summary is completed and accompanies the detainee. 				
Detainees in ICE facilities having DIHS staff and medical care are transferred with a completed transfer summary sheet in a sealed envelope with the detainee's name and A-number and the envelope is marked Medical Confidential.	⊠			
For medical transfers, transporting officers receive instructions regarding medical issues.				
Detainee's funds and valuables and property are returned and transferred with the detainee to his/her new location.				
Transfer and documentary procedures outlined in Section C and D are followed.	\boxtimes			
Meals are provided when transfers occur during normally schedule meal times.				
An A File or work folder accompanies the detainee when transferred to a different field office or sub-office.				
A Files are forwarded to the receiving office via overnight mail no later than one business day following the transfer.				
🛛 Acceptable 🗌 Deficient 🗌	At-Ris	٢		Repeat Finding

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