Office of Detention and Removal Operations U.S. Department of Homeland Security 425 I Street, NW Washington, DC 20536



U.S. Immigration and Customs Enforcement

SEP 1 2004

MEMORANDUM FOR:

Gloria S. Kee Field Office Director Los Angeles Field Office

FROM:

SUBJECT:

 Victor X. Cerda Acting Director

San Bernardino Central Detention Center Annual Detention Review

The Annual Detention Review of the San Bernardino Central Detention Center conducted on June 5, 2004, in San Bernardino, California, has been received. A final rating of <u>Acceptable</u> has been assigned.

The rating was based on the Reviewer in Charge (RIC) Summary Memorandum and supporting documentation. The Field Office Director must remedy the deficiencies in the RIC Memorandum, and initiate the following actions in accordance with the Detention Management Control Program (DCMP):

- The Field Office Director, Detention and Removal Operations, shall notify the facility <u>within</u> five business days of receipt of this memorandum. Notification shall include copies of the Form G-324A, *Detention Facility Review Form*, the G-324A worksheet, RIC Summary Memorandum, and a copy of this memorandum.
- 2) The Field Office Director is responsible for ensuring that the facility responds to all findings and a Plan of Action (POA) is submitted to the Review Authority (RA) within 30 days.
- 3) The RA will advise the Field Office Director once the Plan of Action is approved.
- 4) Once a Plan of Action is accepted, the Field Office Director shall schedule and follow-up on the above noted deficiencies within 90 days.

The RIC is responsible for assisting the Intergovernmental Service Agreement (IGSA) facility to respond to the Immigration and Customs Enforcement findings when assistance is requested. Notification to the facility shall include information that this assistance is available.

Subject: San Bernardino Central Detention Center Annual Detention Review Page 2

A copy of the "Response to Review Report," Attachment E in the DMCP, should be provided for reference to the IGSA. They may elect to utilize the format provided, or may respond using a different method providing all relevant issues are addressed.

Should you or your staff have any questions regarding this matter, please contact b6, b7c , Acting Deputy Assistant Director, Detention Management Division at (202) 305 b2 high

cc: Deputy Assistant Director, Field Operations Division

fice of Detention and Removal Operations

U.S. Department of Homeland Security 300 N. Los Angeles Street Los Angeles, CA 90012



U.S. Immigration and Customs Enforcement

August 10, 2004

MEMORANDUM FOR:

Victor X. Cerda Acting Director Headquarters Detention and Removal Operations

FROM:

Reviewer In Charge Los Angeles Detention and Removal Operations

SUBJECT:

Review Summary Report, San Bernardino Central Detention Center

The Los Angeles Office of Detention and Removal Operations performed a review of the San Bernardino Central Detention Center on August 4, 2004. This review was performed under the supervision of the Los Angeles Office of Detention and Removal Operations.

The review measured compliance with the ICE Detention Standards. No other special assessments were performed or requested at this time. Attached to this memorandum is a copy of the original Form G-324B Detention Review Forms. All worksheets and working papers are maintained in the appropriate file system and are available for review by the Review Authority.

Type of Review:

This review was a routine scheduled assessment and was conducted for the sole purpose of determining overall compliance with the ICE Detention Standards. Not including the Reviewer in Charge, the team members were **b6.b7c** Supervisory Detention and Deportation Officer, Los Angeles District Office, **b6.b7c**, Detention Operations Supervisor, Los Angeles District Office, **b6.b7c**, Deportation Officer, Mira Loma Processing Center.

Review Summary:

The following review summarizes only those standards <u>not</u> in full compliance. Each Standard is identified and a short summary is provided regarding standards or procedures not currently in compliance. In some instances, it appears that the facility meets the standard but is required to



change its operating procedures to comply with language contained in the ICE Detention Standards. These are considered to be administrative changes that do not affect the daily operation or will have an insignificant affect on how the facility is operated. There were 23 acceptable standards and 0 deficient standard.

The facility meets the standard but is being requested to change its operating procedures to comply with the language contained in the INS Detention Standard in two areas. The two recommendations are to physically secure all knives to a workstation that are not in a secure cutting room and to post MSDS sheets in all areas where chemicals are stored and used.

Overall, the Review indicated substantial compliance with the ICE Detention Standards. The staff we encountered was courteous, knowledgeable, and professional. They were acceptable and open to recommendations for changes to their facility.

Constraints of difficulties experienced during the review:

During the review, no constraints or abnormal difficulties were encountered. Staff and detainees were cooperative and available to assist reviewers or to answer questions posed by the team.

At Risk or Repeat Findings:

None of the ICE detention standards were found to be at risk during the inspection of this facility.

Recommended Rating and Justification:

The result of a careful evaluation and review of the procedures and operation of the facility reflects their ability to provide for the proper and humane care of ICE detainees within the guidelines of the ICE Detention Standards. The detention functions are being adequately performed. The deficiencies that exist do not detract from the acceptable accomplishment of the vital functions. Internal controls are such that there are no performance breakdowns that would keep the program from continuing to accomplish its mission. As a whole, the documentation viewed supports the notion that the facility should be rated as **acceptable**.

<u>RIC Assurance Statement:</u>

It is the opinion of the Reviewer In Charge that the findings of compliance and non-compliance are documented on the G-324B Inspection Form and that it is supported by documentation in the review file.





U.S. Department Of Homeland Security

U.S. Immigration and Customs Enforcement

ICE Intergovernmental Service Agreement Facility used Under 72 Hours or Less

A. Current Inspection

Type of Review Field Office HQ Review Date[s] of Review

August 4, 2004

 \boxtimes

Previous/Most Recent Review

Date[s] of Last Review		 	
September 22, 2003			
Previous Rating	 		
Acceptable Deficient At-Risk			

B. Name and Location of Facility

	Name
l	San Bernardino Central Detention Center
ſ	Address (Street and Name)
1	630 East Rialto Ave.
Ī	City, State and Zip Code
1	San Bernardino, CA 92415
I	County
Į	San Bernardino
ł	Name and Title of Chief Executive Officer (Warden/OIC/Superintendent)
ł	Captain b6, b7c
I	Telephon <u>e # (Inc</u> lude Area Code)
Į	909-386-(b6, b7c
1	District
	os Angeles

Distance from District Office

65 miles from District Office, 2 miles from San Bernardino Sub-Office

C. ICE Information

Name of Revie	wer (Last Name	, Title an	d Duty Station)			
b6, b7c Deportation Officer / Los Angeles District						
Office	-		_			
Last Name / Ti	tle of Team Me	mbers (Re	eviewers)			
b6, b7c	/ Supervisory	Deportat	ion Officer; b6, b7c			
b6, b7c / Depor	tation Officer;	b6, b7c	/ Detention			
Operations Sup	pervisor					
Controlling Fie	eld Office					
Los Angeles						
Nearest Field of	or Sub-Office					
Field-Los Ang	eles, Sub-Office	-San Ber	nardino			

D. CDF/IGSA Information Only

Contract Number	Date of Contract or IGSA
12-99-0035 modification #6	Dec 1, 2002 modification
Basic Rates per Man-Day	
66.00	

Detention Facility Review Form Facilities Used Under 72 hours

Other Charges:	(If None, Indical	te N/A)	
N/A; ;	;		
Estimated Man-	days Per Year		
902			
E. Accred	itation Certifica	ates	
Accredited By:			
ACA:	NCCHC : 🔲	JCAHO: 🔲	
Date: NA	Date: NA	Date: NA	

F. Problems / Complaints (Copies must be attached)

The Facility is under Cou	art Order or Cl	ass Action Finding
Court Order	Class Ac	tion Order
The Facility has Significa	ant Litigation	Pending
Major Litigation	Life/Safe	ety Issues
Checked Box above requ	ires a detailed	written memorandum.

G. Facility History

Date Built				
1971				
Date Last Remodeled or U	Date Last Remodeled or Upgraded			
March 1996				
Date New Construction / Bedspace Added				
N/A	-			
Future Construction Plann	ned			
Yes X No Date:				
Current Bedspace Future Bedspace				
1036	1036			

H. Total Facility Population

Total Intake for previous 12 months
19,347
Total Mandays for Previous 12 months
292,000

I. Facility Capacity

	Rated	Operational	Emergency
Adult Male	866	866	
Adult Female	170	170	

Average Daily Population

	ICE	USMS	Other
Adult Male	2	567	248
Adult Female	1	48	74

Staffing Level

Security:	Support:	
b2 high	b2 high	l

Significant Incident Summary Worksheet

For ICE to complete its Review of your facility, the following information must be completed prior to the scheduled review dates. The information on this form should contain data for the past twelve months in the boxes provided. The information on this form is used in conjunction with the ICE Detention Standards in assessing your Detention Operations against the needs of the ICE and its detained population. This form should be filled out by the facility prior to the start of any inspection.

Incidents	Description	Jan – Mar	Apr – Jun	Jul - Sept	Oct - Dec
Assault:	Types (Sexual ² , Physical, etc.)	Physical	Physical	Physical	1-Sexual 27 Physical
Offenders on Offenders ¹	With Weapon	0	0	1	2
	Without Weapon	14	15	15	26
Assault:	Types (Sexual Physical, etc.)	NA	NA	NA	Physical
Detainee on Staff	With Weapon	0	0	0	1
	Without Weapon	0	0	0	1
Number of Forced Moves, incl. Forced Cell moves ³		3	0	4	2
Disturbances ⁴		0	0	0	0
Number of Times Chemical Agents Used		9	7	3	9
Number of Times Special Reaction Team Deployed/Used		0	0	0	0
# Times Four/Five Point	Number/Reason (M=Medical, V=Violent Behavior, O=Other)	0	0	0	1/V
Pestraints applied/used	Type (C=Chair, B=Bed, BB=Board, O=Other)	NA	NA	NA	C
Offender / Detainee Medical Referrals as a result of injuries sustained.		8	6	7	16
Escapes	Attempted	0	0	0	0
	Actual	0	0	0	0
Grievances:	# Received	172	101	165	120
	# Resolved in favor of Offender/Detainee	91	53	86	62
Deaths	Reason (V=Violent, I=Illness, S=Suicide, A=Attempted Suicide, O=Other)	NA	NA	NA	S
	Number	0	0	0	1
Psychiatric / Medical Referrals	# Medical Cases referred for Outside Care	63	85	73	89
	# Psychiatric Cases referred for Outside Care	8	4	6	9

4

major fires, or other large scale incidents.

¹

Any attempted physical contact or physical contact that involves two or more offenders

Oral, anal or vaginal penetration or attempted penetration involving at least 2 parties, whether it is consenting or non-consenting Routine transportation of detainees/offenders is not considered "forced"

Any incident that involves four or more detainees/offenders, includes gang fights, organized multiple hunger strikes, work stoppages, hostage situations,

The second second second	ICE Detention Standards Review Summary Report ceptable 2. Deficient 3. At - Risk 4. Repeat Finding 5. Not Applicable					
.ega	l Access Standards	1.	2		3.	4.
	Visitation	\boxtimes	T] [
	Telephone Access	\boxtimes	IE] [
)etai	inee Services					
	Admission and Release	X	IC	T		
	Classification System		TC			
	Detainee Handbook	\boxtimes	T			
	Food Service	\boxtimes		11		
	Funds and Personal Property	\boxtimes	TC	11		
	Detainee Grievance Procedures			T		
	Issuance and Exchange of Clothing, Bedding, and Towels	\boxtimes				
	Religious Practices	\boxtimes	TC			
Ieal	th Services					
	Medical Care		П	11		
	Suicide Prevention and Intervention					
Secu	rity and Control					
	Contraband	\boxtimes	TE		Г	
	Detention Files		TE][
	Disciplinary Policy	\boxtimes	ŤĒ	1		
	Emergency Plans	\boxtimes	TE	T		
	Environmental Health and Safety	\square	TC	J		
	Hold Rooms in Detention Facilities		Ī			
	Key and Lock Control	\boxtimes	T			
	Population Counts	\boxtimes	E			
	Security Inspections	\boxtimes		JT		
	Special Management Units (Administrative Segregation)	\square				
	Special Management Units (Disciplinary Segregation)	\boxtimes	IC			
	Tool Control	\boxtimes				
	Transportation (Land management)					
	Use of Force	\boxtimes				
	Staff / Detainee Communication					
	Detainee Search					

All findings (At-Risk, Repeat Deficiency and Deficient) require written comment describing the finding and what is necessary to meet compliance.

Form G-324B (11/6/03)

RIC Review Assurance Sta

By signing below, the Reviewer-In-Charge (RIC) certifies that all findings of noncompliance with policy or inadequate controls contained in the Review Report are supported by evidence that is sufficient and reliable. Furthermore, findings of noteworthy accomplishments are supported by sufficient and reliable evidence. Within the scope of the review, the facility is operating in accordance with applicable law and policy, and property and resources are efficiently used and adequately safeguarded, except for the deficiencies noted in the report.

Reviewer-In-Charge: (Print Name)	Signature
b6, b7c	
Dile & Duty Location	Date
Deportation Officer	

Print Name & Duty Location	Print Name & Duty Location
b6, b7c Los Angeles	b6, b7c Mira Loma Detention Center
Print Name & Duty Location	Print Name & Duty Location
b6, b7c Los Angeles	

RIC Rating Recommendation:

Team Members

\times	Acceptable
	Deficient
	At-Risk

RIC Comments: I, **b6**, **b7**c Reviewer in Charge of the San Bernardino Central Detention Center summarize the inspection with the following information. The facility is staffed with adequate personnel, well organized, and clean. The staff we spoke with were professional, curtious, and knowledgeable. Twenty-three detention standards were reviewed in this under 72 hour facility. Of the twenty-three standards reviewed, all were rated acceptable. Two recommendations are being advised. One is to post MSDS sheets in all areas where chemicals are stored and used. The second is to secure knives to a workstation that are being used by detainees in the kitchen.

MEADQUARTERS EXECUTIVE REVIEW

Review Authority

The signature below constitutes review of this report and acceptance by the Review Authority. FD/OIC/CEO will have an from receipt of this report to respond to all findings and recommendations.

HQDRO EXECUTIVE REVIEW: (Please Print Name)	Signature
Title	Date

Final Rating:

Acceptable Deficient At-Risk

Comments:

Form G-324B (11/6/03)

JEADQUARTERS EXECUTIVE REVIEW

Review Authority

The signature below constitutes review of this report and acceptance by the Review Authority. OIC/CEO will have 30 days from receipt of this report to respond to all findings and recommendations.

HQDRO EXECUTIVE REVIEW: (Please Print Name) Victor Cerda	Signature	(b)(6), (b)(7)(C)	
Title Acting Director	Date	35/04	
Final Rating: Superior Good Acceptable Deficient At-Risk	1		

Comments: The Review Authority concurs with the Reviewer-In-Charge's recommended rating of "Acceptable" based on the information on the Review Summary Memorandum and in the G-324a worksheets. Oversight is required to ensure that all Immigration and Customs Enforcement detainees are managed according to the National Detention Standards.

Form G-324A (Rev. 8/1/01) No Prior Version May Be Used After 12/31/01

Department of Homeland Security **Immigration and Customs Enforcement** Office of Detention and Removal

Condition of Confinement Review Worksheet

(This document must be attached to each G-324a Inspection Form) This Form to be used for Inspections of all IGSA Facilities Used Under 72 Hours



Field Office Detention Review Worksheet

Local Jail - IGSA

State Facilitiy - IGSA

Name

 \boxtimes

San Bernardino Central Detention Center

City, State and Zip Code

630 East Rialto Ave., San Bernardino, CA 92415

County

San Bernardino

Name and Title of Chief Executive Officer (Warden/OIC/Superintendent) Captain L b6, b7c

Name and title of Reviewer-In-Charge

Deportation Officer

Date[s] of Review

August 4, 2004

Type of Review

Headquarters 🛛 🖾 Operational

Special Assessment Other

G-324B Detention Review Worksheet for IGSAs (Under 72 Hours)

ADMISSION AND	RELE	ASE		
Policy: All detainees will be admitted and released in a m The admissions procedure will, among other things includ classification process; a body search, and a search of documented, and safeguarded as necessary.	le: medi	cal scre	ening; a	file-based assessment and which will be inventoried,
Components	Yes	No	NA	Remarks
In-processing includes orientation information.	\boxtimes			Handbook and video
Medical screenings are performed by a medical staff <u>or</u> persons who have received specialized training for the purpose of conducting an initial health screening.				
All new arrivals are searched in accordance with the "Detainee Search" standard. An officer of the same sex as the detainee conducts the search and the search is conducted in an area that affords as much privacy as possible.				
The "Contraband" standard governs all personal property searches. IGSAs use or have a similar contraband standard. Staff prepare a complete inventory of each detainee's possessions. The detainee receives a copy.	⊠			
Staff completes Form I-387 or similar form for CDFs and IGSAs for every lost or missing property claim. IGSA facilities forward all I-387 claims to ICE.				
Detainees are issued appropriate and sufficient clothing and bedding for the climatic conditions.	\boxtimes			
All releases are coordinated with the ICE office of jurisdiction.				All releases are coordinated with the San Bernardino Sub-Office
ICE Staff enter all information on detainees admitted, released, or transferred into the Deportable Alien Control System (DACS).				ICE not on site. DACS performed by DRO at SBD Sub-Office.
Standard Rating:	isk	an dere an der and der and	Rep	eat Finding
			1, ees 3, 111	an a
CLASSIFICATIO	N SYS	TEM	and extension and extension	
Policy : All facilities will develop and implement a system classification system will ensure that each detainee is pla from detainees in other categories				
Components	Yes	No	NA	Remarks
The facility has a system for separating criminal and	- Final A	1		Classify on point system

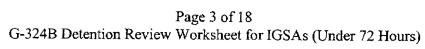
non-criminal ICE detainees. Violent offenders are and prior criminal record. \boxtimes separated from non-violent offenders. Prior state inmates are separated. Housing assignments are based on threat level-level. Standard Rating: Deficient At-Risk Acceptable Repeat Finding

Page 2 of 18

G-324B Detention Review Worksheet for IGSAs (Under 72 Hours)

Reviewer Signature:

b7c



Reviewer Signature:





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Policy: Every OIC will develop a site-specific detainee handbook to serve as an overview of, and guide to, the detention policies, rules, and procedures in effect at the facility. The handbook will also describe the services, programs, and opportunities available through various sources, including the facility, ICE, private organizations, etc. Every detainee will receive a copy of this handbook upon admission to the facility.

Components	Yes	No	NA	Remarks		
The detainee handbook is written in English and translated into Spanish or into the next most-prevalent Language(s).				English and Spansih		
The detainee handbook states in clear language basic detainee responsibilities.	\boxtimes					
 The handbook identifies: Initial issue of clothing and bedding and personal hygiene items. when a medical examination will be conducted. the telephone policy, debit card procedures, direct and frees calls; Locations of telephones; Policy when telephone demand is high; Policy and procedures for emergency phone calls, and the Detainee Message System. facility search procedures and contraband policy. facility visiting hours and schedule and visiting rules and regulations 						
 The handbook describes the detainee disciplinary policy and procedures: Including: Prohibited acts and severity scale sanctions. Time limits in the Disciplinary Process. Summary of Disciplinary Process. The detainee handbook describes the sick call procedures for general population and segregation. The handbook specifies the rights and responsibilities of all detainees. 				Disciplinary sanctions are not in detainee handbook but it is in the Public Information Plan which detainee can request.		
Standard Rating:						
🖾 Acceptable 🗌 Deficient 🗍 At-Risk 🔄 Repeat Finding						

FOOD SER	VICE							
Policy: Every facility will provide detainees in its care with nutritious and appetizing meals, prepared in accordance with the highest sanitary standards.								
Components	Yes	No	NA	Remarks				
The food service program is supervised by trained staff.								
Knife cabinets close with an approved locking device and the on-duty cook foreman maintains control of the key that locks the device.								

Page 4 of 18

G-324B Detention Review Worksheet for IGSAs (Under 72 Hours)

Reviewer Signature: _

Date: 8/10/04

FOOD SER	VICE			
Policy: Every facility will provide detainees in its care accordance with the highest sanilary standards.	ne tradic	ltritious	and app	etizing meals, prepared in
Components	Yes	No	NA	Remarks
All knives not in a secure cutting room are physically secured to the workstation and staff directly supervise detainees using knives at these workstations. Staff monitor the condition of knives and dining utensils				Knives are not secured. Inmate working with knifes has a knife sleeve and wears an orange vest to be identified.
Detainees are served at least three meals daily. No more than 14 hours elapse between the last meal served and the first meal of the following day.	\boxtimes			Meals are served at 0430, 1030, and 1630.
A registered dietitian conducts a complete nutritional analysis of every master-cycle menu planned.				4 week cycle menu.
The food service program addresses medical diets.				
Satellite-feeding programs follow guidelines for proper sanitation.				
Hot and cold foods are maintained at the prescribed, "safe" temperature(s) after two hours. (140 degrees for hot – 40 degrees for cold)	⊠			
All meals provided in nutritionally adequate portions.	\boxtimes			
Food is not used to punish or reward detainees based upon behavior.				
Standard operating procedures include weekly inspections of all food service areas, including dining and food-preparation areas and equipment.				
Equipment is inspected daily.	\boxtimes			
Procedures include inspecting all incoming food shipments for damage, contamination, and pest infestation.				
Storage areas are locked.	\boxtimes			
Standard Rating:		OPERT		eat Deficiency
			et and only a	ina India Maria India Maria India
Policy: All facilities will implement procedures to co Procedures will provide for the secure storage of funds, documentation and receipting of surrendered property; all funds, valuables, and other property.	valuable	s, bagg	age and regularly	other personal property; the
Standard NA: Check this box if all ICE detainee Fu the ICE Field Office or Sub-Office I		" the second second second second		
Standard NA: Check this box if all ICE detainee Fu the ICE Field Office or Sub-Office I Components		ol of th	e detain	
Standard NA: Check this box if all ICE detainee Fu the ICE Field Office or Sub-Office I	in contr	ol of th	e detain	ee case.
Standard NA: Check this box if all ICE detainee Futhe ICE Field Office or Sub-Office ICE Field Office ICE F	In contr Yes X 18	ol of th No	e detain NA	ee case. Remarks

		12		
FUNDS AND PERSON	AL PRO	PERTY		
Policy: All facilities will implement procedures to cor Procedures will provide for the secure storage of funds, va documentation and receipting of surrendered property, and funds, valuables, and other property. Standard NA: Check this box if all ICE detainee Fun the ICE Field Office or Sub-Office in	duables, the initia ids, Valu	baggag al and re ables a	ge and i gularly ind Pro	other personal property, the scheduled inventorying of all operty are handled only by
Detainees' large valuables are secured in a location accessible to designated supervisor(s) or processing staff only.				
Staff forwards an arriving detainee's medicine to the medical staff.				
Staff searches arriving detainees and their personal property for contraband.				
There is a written policy for returning forgotten property to detainees and staff follows procedures.				
Property discrepancies are immediately reported to the CDEO or Chief of Security.				
CDF/IGSA facility procedures for handling detainee property claims are similar with the ICE standard.				
Standard Rating:	sk	[] Rep	eat Finding
ISSUANCE AND EXCHANGE OF CLOT	HING, B	EDDIN	G, ANI	DTOWELS
Policy: ICE requires that all facilities housing ICE detained to every ICE detained upon arrival. Further, facilities sha clothing, linens, and towels for as long as they remain in	ul provide	e ICE di		
Components	Yes	No	NA	Remarks
All new detainees are issued clean, temperature- appropriate, presentable clothing during in-processing.				
New detainees are issued clean bedding, linens and towel.				Yes, and changed once a week.
Standard Rating:				

Acceptable

Deficient

At-Risk

Repeat Finding

RELIGIOUS PR	ACTICES	8		
Policy: Facilities will provide ICE detainees of all faith participate in the practices of their faith, limited only by the of the facility and budgetary considerations.				
Components	Yes	No	NA	Remarks
Detainees are allowed to engage in religious services.	\boxtimes			
The facility allows detainees to observe the major "holy days" of their religious faith.	\boxtimes			Can make arrangements with chaplain.
Page 6 of 1	8			
G-324B Detention Review Worksheet	for IGS.	As (Un	der 72	Hours)
Reviewer Signature: b6, b7c			Date:	8/10/04

Standard Rating:	🗌 At-Ris	sk] Rep	eat Finding
Each detainee is allowed religious items in immediate possession.	his/her				For security reasons only.
Policy: Facilities will provide ICE detain participate in the practices of their faith, lim of the facility and budgetary considerations	ited only by the c	s with re onstrain	asonal ts:of sa	ole and fety, se	equitable opportunities to curity, the orderly operations
R	ELIGIOUS PRA	CTICES			

DETAINEE TELEPHONE ACCESS									
Policy: All facilities housing ICE detainees will permit detainees' reasonable and equitable access to telephones.									
Components	Yes	No	NA	Remarks					
Detainees allowed access to telephones during established facility waking hours.	\boxtimes								
Upon admittance, detainees are made aware of the facility's telephone access policy.	\boxtimes			In handbook and posted on wall.					
Detainees are afforded a <i>reasonable degree of privacy</i> for legal phone calls.									
Emergency phone call messages are immediately given to detainees.	\boxtimes								
Detainees are allowed to return emergency phone calls as soon as possible.									
Detainees are allowed phone calls to consular/embassy officials.			\boxtimes	Done at ICE office when brought into custody.					
Detainees in disciplinary segregation allowed phone calls for family emergencies. Detainees in administrative segregation and protective custody afforded the same telephoning privileges as those in general population.	⊠								
When detainee phone calls are monitored, notification is posted by detainee telephones that phone calls made by the detainees may be monitored. Special Access calls are not monitored.									
Standard Rating:									

			VISITAT	ION		
Policy: ICE shat the news media		ainees to visit w	ith family, friei	nds, legal repr	esentatives, spe	cial interest groups and
	and the second second	onents	n an	Yes No	NA	Remarks

Page 7 of 18 G-324B Detention Review Worksheet for IGSAs (Under 72 Hours)

Reviewer Signature: _

___ Date: __<u>8/10/0</u>4

VISITAT	ION								
Policy: ICE shall permit detainees to visit with family, frier the news media.	ıds, lega	l represe	entatives	, special interest groups and					
There is a written visitation schedule and hours for general visitation. Hours for both General and Legal Visitation are noted.									
The visitation schedule and rules are available to the public.									
A general visitation log is maintained.									
Visitors are searched and identified according to standard requirements.									
Standard Rating:				nn farman faran faran faran faran ann ann farm farm farm far ann ann					
🛛 Acceptable 🔹 Deficient 🔹 At-Risk 🔹 Repeat Finding									

ACCESS TO MEDICAL CARE								
Policy: Every facility will establish and maintain an accre general well-being of ICE detainees.	edited/ac	credita	tion-wo	rthy health program for th				
Components	Yes	No	NA	Remarks				
The Facility operates a health care facility in compliance with State and Local laws and guidelines.								
The facility's in-processing procedures of arriving detainees include medical and mental health screening.	\boxtimes							
All detainees have access to and receive medical care.	\boxtimes							
Pharmaceuticals are stored in a secure area.								
Medical screening includes a Tuberculosis (TB) test.			\boxtimes	Done by ICE.				
Detainees in the Special Management Unit have access to health care services.	\boxtimes							
The facility has a written plan for the delivery of 24-hour emergency health care when no medical personnel are on duty at the facility, or when immediate outside medical attention is required.				Medical on-site 24 hours a day.				
Detention staff is trained to respond to health-related emergencies within a 4-minute response time.	\boxtimes							
If staff is used to distribute medication, a health care provider properly trains these officers.				Only medical staff distributes medication.				
The medical unit keeps written records of medication that is distributed.								
Detainees are required to sign a refusal to consent form when medical treatment is refused.								
Standard Rating:				Ce ₂ (1997 μ. 1997 β. 3. 3. 4. μ. 200 μ. μ. τ. μ. μ. 4. β. μ. 4. Δημ. μ. 1 αλβάτι άστα μ. μ. μοματι τ. αυτοπτι τ				
🛛 Acceptable 📄 Deficient 📄 At-Risk 📄 Repeat Finding								

SUICIDE PREVENTION AND INTERVENTION

Page 8 of 18 G-324B Detention Review Worksheet for IGSAs (Under 72 Hours)

Reviewer Signature:

____ Date: ____/10/04

Components	Yes	No	NA	Remarks
Every new staff member receives suicide-prevention training. Suicide-prevention training occurs during the employee orientation program.				
 Training prepares staff to: Recognize potentially suicidal behavior; Refer potentially suicidal detainees, following facility procedures; Understand and apply suicide-prevention techniques. 	Ø			

CONTRAB	AND						
Policy: All detention facilities will ensure the proper handlin contraband destruction is required.	ig and di	sposal (of all co	ntraband. Documentation of			
Components	Yes	No	NA	Remarks			
The facility follows a written procedure for handling illegal contraband. Staff inventories, holds, and reports it when necessary to the proper authority for action/possible seizure.							
Upon admittance, detainees receive notice of items they can and cannot possess.							
Standard Rating:							
🛛 Acceptable 🗌 Deficient 🗌 At-Ris	sk	Repeat Finding					

Policy: All facilities housing ICE detainees are authorized t		e discip	line on	detainees whose behavior is
not in compliance with facility rules and regulation	S.			
Components	Yes	No	NA	Remarks
The facility has a written disciplinary system using progressive levels of reviews and appeals.	\boxtimes			
The facility rules state that disciplinary action shall not be capricious or retaliatory.	\boxtimes			

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DISCIPLINARY	POLICY	(jm.)))T		
Policy. All facilities housing ICE detainees are authorized	o impos	e discip	line on (detainees whose behavior is
not in compliance with facility rules and regulation Components	s. Yes	No	NA	Remarks
 Written rules prohibit staff from imposing or permitting the following sanctions: corporal punishment deviations from normal food service clothing deprivation bedding deprivation denial of personal hygiene items loss of correspondence privileges deprivation of physical exercise 	⊠			
The rules of conduct, sanctions, and procedures for violations are defined in writing and communicated to all detainees verbally and in writing.				
 The following conspicuously posted in Spanish and English or other dominate languages used in the facility: Rights and Responsibilities Prohibited Acts Disciplinary Severity Scale Sanctions If so, where posted 				
When minor rule violations or prohibited acts occur, informal resolutions are encouraged.				
Standard Rating:	sk		Rep	eat Finding
EMERGENCY (CONTIN	Sency)	PLAN	S	
Policy All facilities holding ICE detainees will respond to eme ninimize the harming of human life and the destruction of pro- nto agreement, via Memorandum of Understanding (MOU) imes of emergency.	pperty. It), with fe	is recor deral, l	nmende ocal and	ed that SPCs and CDFs entr d state agencies to assist
Components	Yes	No	NA	Remarks
to Detainee or detainee groups exercise control or authority over other detainees.				
Detainees are protected from: Personal abuse / Corporal punishment Personal injury Disease				

Property damage
Harassment from other detainees

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EMERGENCY (CONTINC	SENCY)	PLANS		
Olicy All facilities holding ICE detainees will respond to eme ninimize the harming of human life and the destruction of pro nto agreement, via Memorandum of Understanding (MOU) mes of emergency.	perty. It	is recon	mende	d that SPCs and CDFs enter
Components	Yes	No	NA	Remarks
he facility has written emergency plans that cover: • Work/Food Strike • Disturbances • Escapes • Bomb Threats • Adverse Weather • Facility Evacuation • Internal Hostages	⊠			
Standard Rating:				
🛛 Acceptable 🗌 Deficient 🗌 At-Ris	sk	[Rep	eat Finding
ENVIRONMENTAL HEAL	TH AN	D SAFE	ส	
Policy: Every facility will control flammable, toxic, and	caustic	materia	als thro	uch a hazardous materials
program. The program will include, among other things, the accordance with applicable standards (e.g., National Fir incompatible materials, and safe-handling procedures	e identifi	cation a	nd label	ing of hazardous materials ir
Components	Yes	No	NA	Remarks
The facility has a system for storing, issuing, and maintaining inventories of hazardous materials.				
Constant inventories are maintained for all flammable, toxic, and caustic substances used/stored in each section of the facility.				
The manufacturer's Material Safety Data Sheet (MSDS) file is up-to-date for every hazardous substance used.				
 All personnel using flammable, toxic, and/or caustic substances follow the prescribed procedures. They: Wear personal protective Equipment. Report hazards and spills to the 				
designated official. The MSDS are readily accessible to staff and detainees in the work areas.				Only one copy of MSDS sheets for the facility. Recommendation to place MSDS sheets in all work areas where chemicals are stored and used.
 Hazardous materials are always issued under proper supervision. quantities are limited. Staff always supervises detainees using these substances. 				
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Reviewer Signature: b6, b7c			Date	1 (

	1000 10 100 100 100 100 100 100 100 100	ENVIRONMENTAL HEALTH AND SAFETY					
Policy: Every facility will control flammable, toxic, and c program. The program will include, among other things, the accordance with applicable standards (e.g., National Fire incompatible materials, and safe-handling procedures	identific	ation a	nd label	ing of hazardous materials in			
Components	Yes	No	NA	Remarks			
Staff directly supervises and accounts for products with methyl alcohol. Staff receive a list of products containing diluted methyl alcohol, e.g., shoe dye. All such products clearly labeled as such. "Accountability" includes issuing such products to detainees in the smallest workable quantities.				Not used.			
The facility conducts the fire and safety inspections.	\square						
The facility has an approved fire prevention, control, and evacuation plan.	\boxtimes						
 The plan requires: Monthly fire inspections. Fire protection equipment strategically located throughout the facility. Public posting of emergency plan with accessible building/room floor plans. Exit signs and directional arrows. An area-specific exit diagram conspicuously posted in the diagrammed area. 							
Written procedures regulate the handling and disposal of used needles and other sharp objects.	\boxtimes						
 Standard cleaning practices include: Using specified equipment; cleansers; disinfectants and detergents. An established schedule of cleaning and follow- up inspections. 							
 A licensed/Certified/Trained pest-control professional inspects for rodents, insects, and vermin. At least monthly. The pest-control program includes preventive spraying for indigenous insects. 				Performed weekly.			
Standard Rating:	sk		Rep	eat Finding			

Policy: Hold rooms will be used only for temporary deten hearings, medical treatment, intra-facility movement, or o				
Components	Yes	No	NA	Remarks
The hold room is situated in a location within the secure perimeter.				
The hold rooms well ventilated, well lighted and all activating switches located outside the room.	\boxtimes			

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HOLD ROOMS IN DETENTION FACILITIES					
Policy: Hold rooms will be used only for temporary deten hearings, medical treatment, intra-facility movement, or o					
Components	Yes	No	NA	Remarks	
The hold rooms contain sufficient seating for the number of detainees held.					
 The walls of the hold rooms escape proof. The hold room ceilings are escape and tamper resistant. 	\boxtimes				
Individuals are not held in hold rooms for more than 12 hours.	\boxtimes				
Male and females are segregated from each other at all times.					
Detainees under the age of 18 are not held with adult detainees.	\boxtimes				
In older facilities officers are within visual or audible range to allow detainees access to toilet facilities on a regular basis.				All detainees have access to toilets.	
All detainees are given a patdown search for weapons or contraband before being placed in the room.					
Officers closely supervise the detention hold rooms using direct supervision (Irregular visual monitoring.).					
Standard Rating:					
Acceptable Deficient At-R	isk		🗌 Rep	eat Finding	

KEY AND LOCK ((SECURITY, ACCOUNTABILIT	office taid then		ENANC	8)
Policy It is the policy of the ICE Service to maintain an maintenance of all keys and locks	n efficie	nt syste	em for t	the use, accountability and
Components	Yes	No	NA	Remarks
Facility policies and procedures address the issue of compromised keys and locks.				
Padlocks and/or chains are not used on cell doors.	\boxtimes			
 The entrance/exit door locks to detainee living quarters, or areas with an occupant load of 50 or more people, conform to Occupational Safety and Environmental Health Manual, Chapter 3 National Fire Protection Association Life Safety Code 101. 				
Emergency keys are available for all areas of the facility.				
The facilities use a key accountability system.				Electronic lock system requiring individual code to release keys.

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_ Date: _____/10/04

Policy It is the policy of the ICE Service to maintain ar maintenance of all keys and locks.	1 efficie	nt syste	m for th	e use, accountability and
Components	Yes	No	NA	Remarks
 Individual gun lockers are provided. They are located in an area that permits constant officer observation. In an area that does not allow detainee or public access. 				
 All staff members are trained and held responsible for adhering to proper procedures for the handling of keys. Issued keys are returned immediately in the event an employee inadvertently carries a key ring home. Detainees are not permitted to handle keys assigned to staff. 	⊠			
atandard Rating: ☑ Acceptable	sk		🗌 Repea	t Finding

Policy: All detention facilities shall ensure around-the-clock accountability for all detainees. This requires that they conduct at least one formal count of the detainee population per shift, with additional formal and informal counts conducted as necessary.					
Components	Yes	No	NA	Remarks	
Staff conducts a formal count at least once each shift.	\boxtimes				
Activities cease or are strictly controlled while a formal count is being conducted.	\boxtimes				
Formal counts in all units take place simultaneously.	\square				
Officers do not allow detainee participation in the count.	\square				
Officers positively identify each detainee before counting him/her as present.					
Written procedures cover informal and emergency counts.	\boxtimes				
The control officer (or other designated position) maintains an out -count record of all detainees temporarily leaving the facility.					
Standard Dating:			A		

Standard Rating:

🛛 Acceptable

Deficient

At-Risk

Repeat Finding

	ECURITY INSP	ECTION	S		
Policy: Post assignments in the facility's will be restricted to experienced personne					
Components		Yes	No	NA	Remarks
The facility has a comprehensive security procedures / program.	inspection				

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SECURITY INSPECTIONS						
Policy: Post assignments in the facility's high-risk areas, where special security procedures must be followed, will be restricted to experienced personnel with a thorough grounding in facility operations.						
Components	Yes	No	NA	Remarks		
Every officer is required to conduct a security check of his/her assigned area. Results are documented.						
The front-entrance officer checks the ID of everyone entering or exiting the facility.	\boxtimes					
The Control Center is staffed around the clock. Every Control Center officer receives training.						
Policy restricts staff access to the Control Center.	\boxtimes					
Detainees do not have access to the Control Center.	\boxtimes					
Officers monitor all vehicular traffic entering and leaving the facility.	\boxtimes					
The facility maintains a log of all incoming and departing vehicles to sensitive areas of the facility.						
Officers thoroughly search each vehicle entering and leaving the facility.						
Every search of the SMU and other housing units documented.						
Standard Rating:						
🛛 Acceptable 🔹 Deficient 🔅 At-Risk 🔄 Repeat Finding						

SPECIAL MANAGEMENT UNIT (SMU) Administrative Segregation					
Policy: The Special Management Unit required in every population. The Special Management Unit will consist of houses detainees isolated for their own protection; the other the "Special Management Unit [Disciplinary Segregation]"	f two s erforde	ections. tainees l	One, A	Administrative Segregation,	
Components	Yes	No	NA	Remarks	
 The Administrative Segregation unit provides non-punitive protection from the general population and individuals undergoing disciplinary segregation. Detainees are placed in the SMU (administrative) in accordance with written criteria. 	\boxtimes				
 In exigent circumstances, staff may place a detainee in the SMU (administrative) before a written order has been approved. A copy of the order given to the detainee within 24 hours. 					
Administratively segregated detainees enjoy the same general privileges as detainees in the general population.					
 The SMU is well ventilated. Adequately lighted. Appropriately heated. Maintained in a sanitary condition. 					

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SPECIAL MANAGEMENT UNIT (SMU) Administrative Segregation

Policy: The Special Management Unit required in every facility isolates certain detainees from the general population. The Special Management Unit will consist of two sections. One, Administrative Segregation, houses detainees isolated for their own protection; the other for detainees being disciplined for wrongdoing (see the "Special Management Unit [Disciplinary Segregation]" standard).

Components	Yes	No	NA	Remarks		
All cells are equipped with beds.	\boxtimes					
The number of detainees in any cell does not exceed the occupancy limit.	\boxtimes					
Detainees receive three nutritious meals per day.	\boxtimes					
Each detainee maintains a normal level of personal hygiene in the SMU.	\boxtimes					
A health care professional visits every detainee at least three times a week.	\boxtimes					
 The SMU maintains a permanent log. Detainee-related activity, e.g., meals served, recreation, visitors etc. 	\boxtimes					
At a minimum staff record whether the detainee ate, showered, exercised and took any medication during every shift and records all pertinent information, e.g., a medical condition, suicidal/assaultive behavior, etc.						
Standard Rating:						
Acceptable	isk		Rep	eat Findings		

SPECIAL MANAGEMENT UNIT (Disciplinary Segregation)

Policy: Each facility will establish a Special Management Unit in which to isolate certain detainees from the general population. The Special Management Unit will have two sections, one for detainees in Administrative Segregation; the other for detainees being segregated for disciplinary reasons.

Components	Yes	No	NA	Remarks
Officers placing detainees in disciplinary segregation follow written procedures.				
A completed Disciplinary Segregation Order accompanies the detainee into the SMU.	\boxtimes			
Standard procedures include reviewing the cases of individual detainees housed in disciplinary detention at set intervals.				
The conditions of confinement in the SMU are proportional to the amount of control necessary to protect detainees and staff.				
All cells are equipped with beds.	\square			
When a detainee is segregated without clothing, mattress, blanket, or pillow, a justification is made and the decision is reviewed each shift. Items are returned as soon as it is safe.				Only done if on suicide watch.
Detainees in the SMU receive three nutritious meals/days.	\boxtimes			

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SPECIAL MANAGEMENT UNIT (Discipilnary Segregation) Policy: Each facility will establish a Special Management Unit in which to isolate certain detainees from the general population. The Special Management Unit will have two sections, one for detainees in Administrative Segregation, the other for detainees being segregated for disciplinary reasons						
Detainees are allowed to maintain a normal level of personal hygiene, including the opportunity to shower and shave at least three times/week.						
A health care professional visits every detainee in disciplinary segregation every day, M - F.						
All detainee-related activities are documented, e.g., meals served, recreation activities, visitors, etc.						
At a minimum staff record whether the detainee ate, showered, exercised and took any medication during every shift and records all pertinent information, e.g., a medical condition, suicidal/assaultive behavior, etc.						
Standard Rating:	sk		🗌 Rep	eat Finding		
TOOLCON	RØL					
Policy: It is the policy of all facilities that all employees shall be responsible for complying with the tool control policy. The Maintenance Supervisor shall maintain a computer generated or typewritten Master Inventory list of tools and equipment and the location in which tools are stored. These inventories shall be current, filed and readily available for tool inventory and accountability during an audit.						
Components	Yes	No	NA	Remarks		
 The facility has a tool classification system. Tools are classified according to: Restricted (dangerous/hazardous) Non Restricted (non-hazardous). 						
Each facility has procedures for the issuance of tools to staff and detainees.				Chit system.		
Standard Rating:	<u>.</u>			eat Finding		

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USE OF FORCE						
Policy: The U.S. Department of Homeland Security authorizes the use of force only as a last alternative after all other reasonable efforts to resolve a situation have failed. Only that amount of force necessary to gain control of the detainee, to protect and ensure the safety of detainees, staff and others, to prevent serious property damage and to ensure institution security and good order may be used. Physical restraints necessary to gain control of a detainee who appears to be dangerous may be employed when the detainee.						
Components	Yes	No	NA	Remarks		
There is a use of force policy outling immediate and calculated use of force, and confrontation avoidance.	\boxtimes					
Staff members are trained in the performance of the Use-of-Force Team Technique.	\boxtimes			•		
All use-of-force incidents are documented and reviewed.	\boxtimes					
 Staff: Does not use force as punishment. Attempts to gain the detainee's voluntary cooperation before resorting to force Uses only as much force as necessary to control the detainee. 						
Mecication may only be used for restraint purposes when authorized by the Medical Authority as medically necessary.				Do not use meds to restrain.		
In immediate-use-of-force situations, staff contacts medical staff once the detainee is under control.						
Special precautions are taken when restraining pregnant detainees and medical personnel are consulted			\boxtimes	No pregnant females kept at facility.		
The officers are thoroughly trained in the use of soft and hard restraints.						
For incidients involving calculated use of force, a videotape is made and retained for review.						
Standard Rating: X Acceptable Deficient Repeat Deficiency At-Risk						

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