

# IHSC

**Accountability**

**Commitment**

**Excellence**

**Integrity**

**Service**



## OVERVIEW



U.S. Immigration  
and Customs  
Enforcement



***ICE Health Service Corps (IHSC)  
is a component of ICE  
Enforcement and Removal Operations (ERO).***



***IHSC's workforce supports ICE's mission to protect national security and public safety.***



***IHSC supports ICE's mission to uphold health care standards across ICE-owned and contracted facilities.***



## Accountability

We are responsible for our personal and organizational decisions, actions and results. We are good stewards of government funds and resources.

# CORE VALUES

## Service

We strive to satisfy and meet the needs of the organization and stakeholders in support of immigration law enforcement.

## Integrity

We consistently conduct business openly, honestly, and to the best of our ability.

## Commitment

We are committed to providing quality, cost-effective health care in collaboration and partnership with both federal and non-federal partners.

## Excellence

We provide the necessary medical interventions using highly qualified health professionals to work toward achieving optimal outcomes.

# Who We Are

***Staff include federal civil servants, U.S. Public Health Service Commissioned Corps officers, and contract health professionals.***

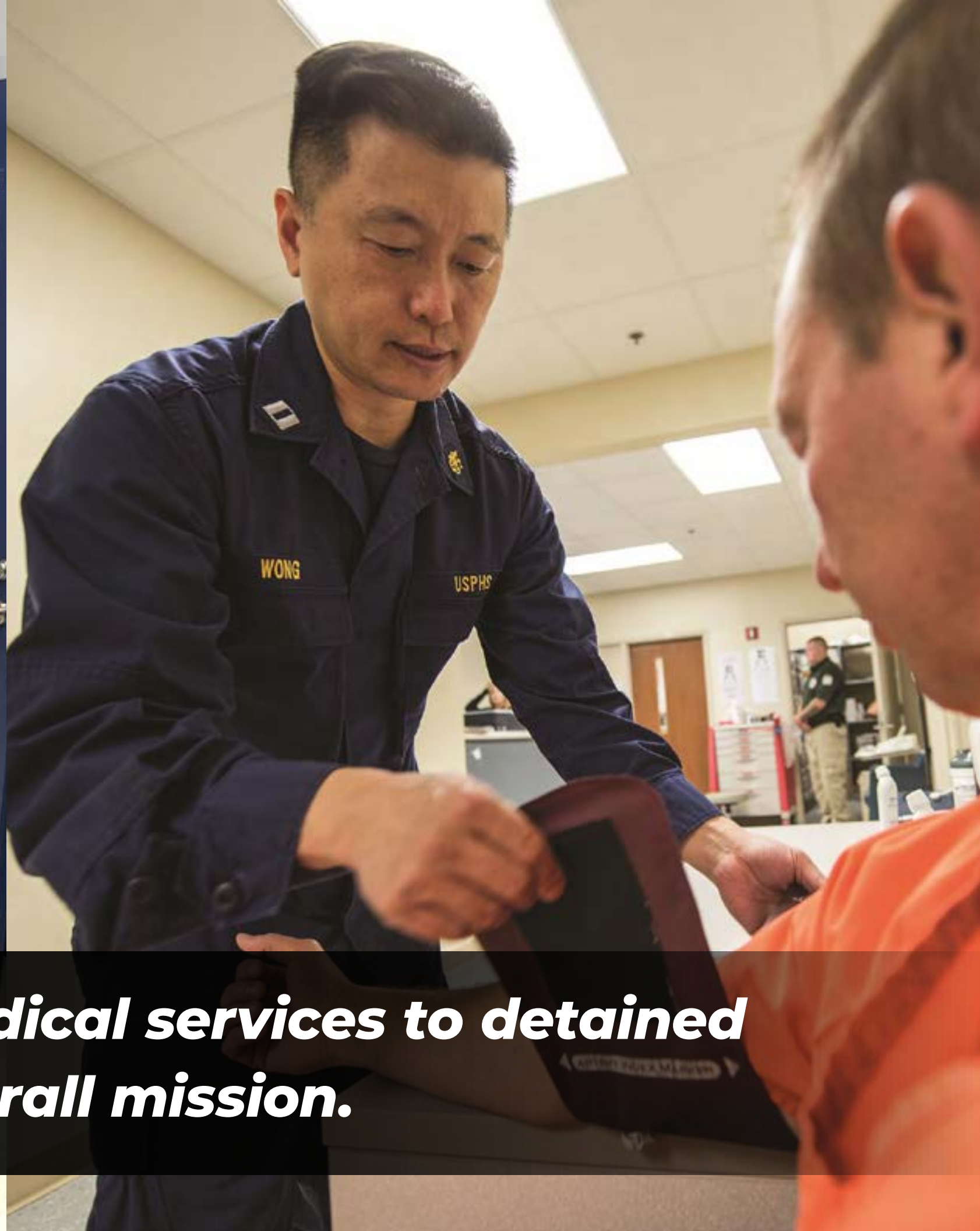


# IHSC Serves Alongside Partners

- In detention facilities to process and care for aliens in ICE custody.
- To provide medical support during ICE air operations and U.S. Coast Guard maritime interdiction missions.
- To support and advise field office leadership on medical issues.



# What We Do



***IHSC provides essential medical services to detained aliens, supporting ICE's overall mission.***

# Occupations

**Advanced Practice  
Providers**

**Certified Dental  
Assistants**

**Clinical Registered  
Nurses**

**Dentists**

**Dental Hygienists**

**Licensed Clinical  
Social Workers**



**Licensed Practical  
Nurses**

**Pharmacists**

**Physicians**

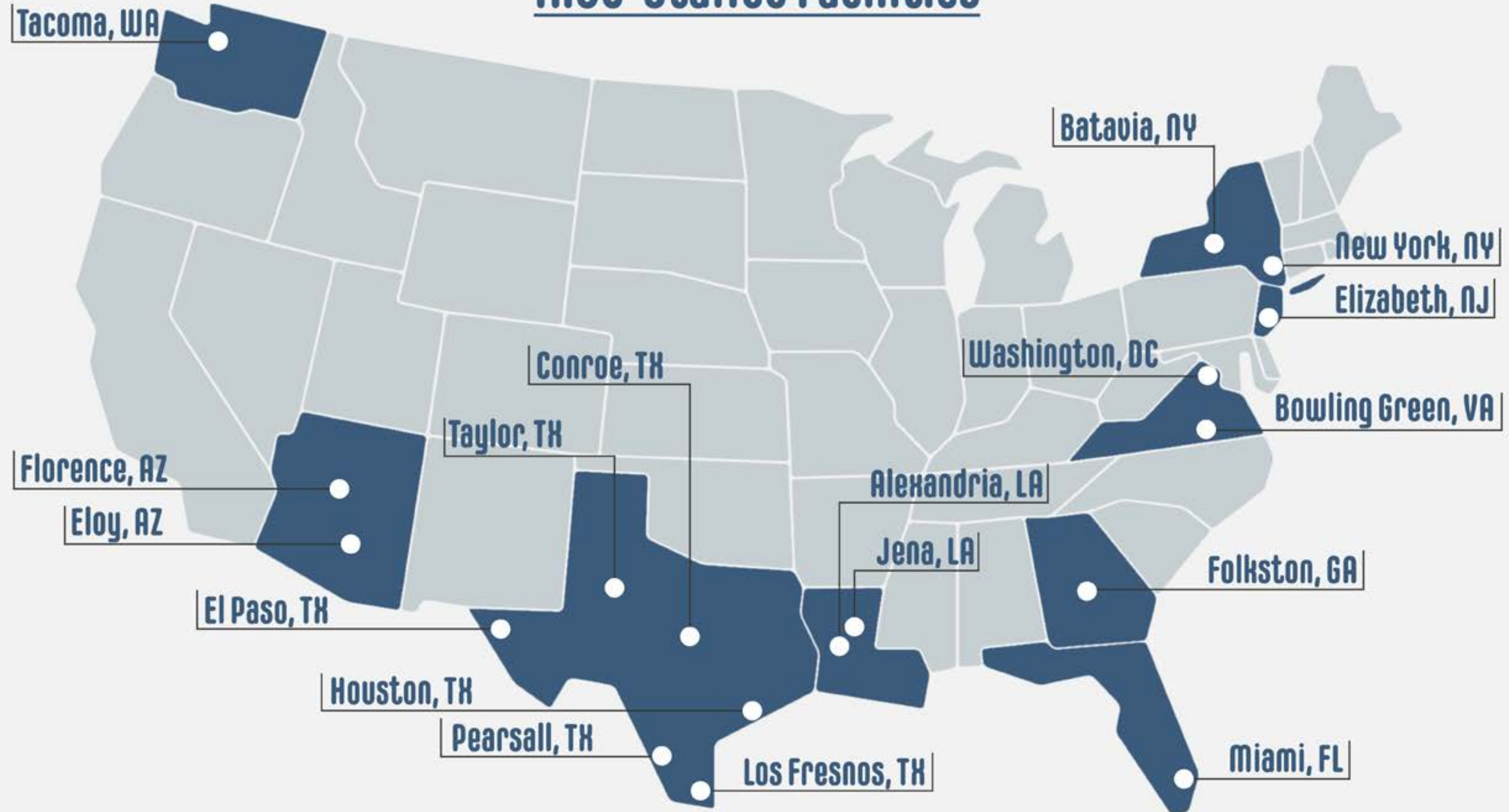
**Psychiatrists**

**Psychologists**

**Program Managers**



# IHSC-Staffed Facilities



# Medical Services

**INFIRMARY 6**

**CUARTO DE  
ENFERMERIA 6**

***IHSC is the only entity in ICE  
responsible for providing  
direct medical care.***



# Global Public Health

## Patient Services

Provided at IHSC-staffed facilities and contracted facilities throughout the nation.

## Disease Prevention

IHSC staff serve on the front lines to stop the spread of infectious disease in our communities.



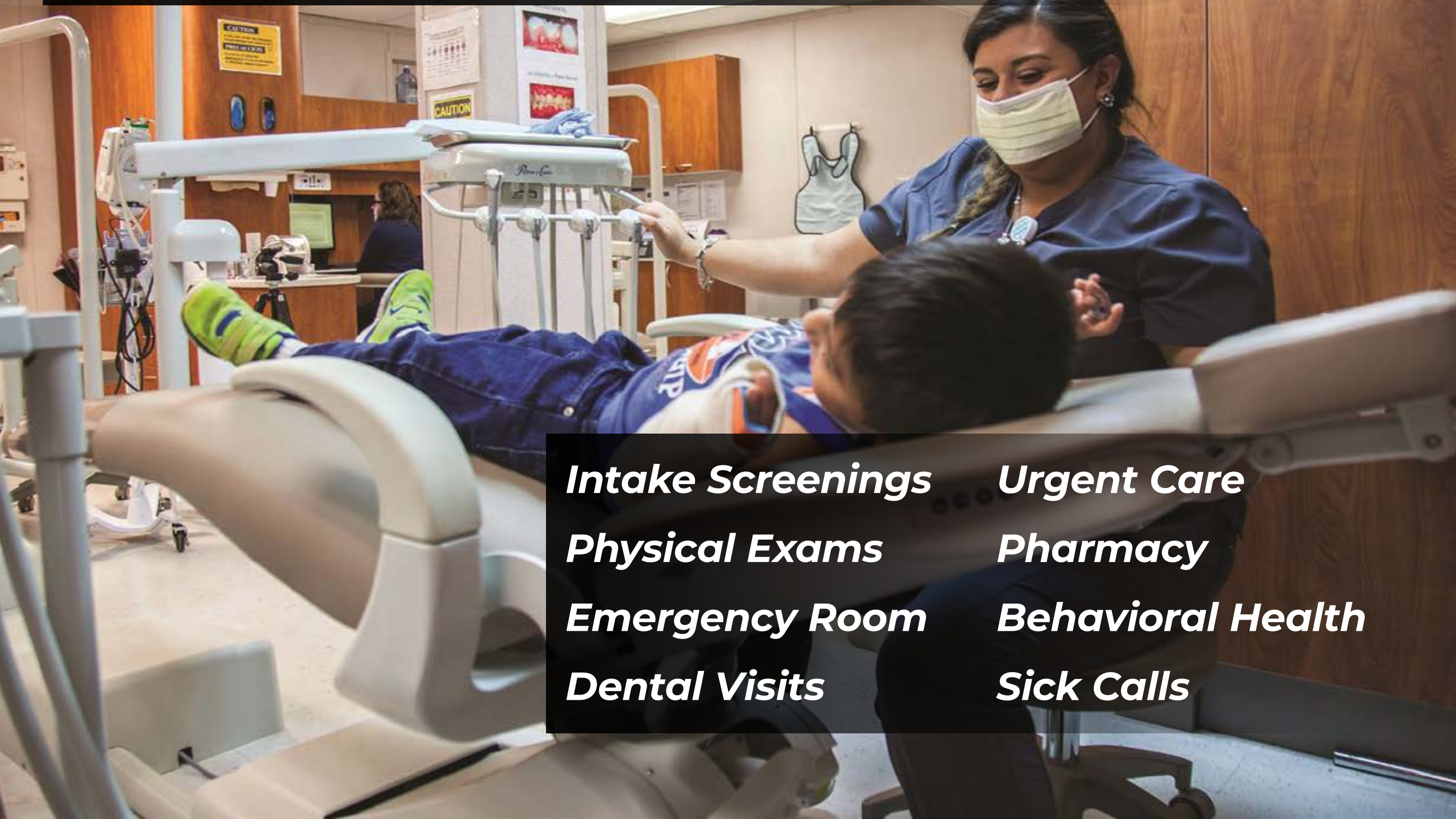
## Guidelines

IHSC continues to use evidence-based clinical guidelines to improve clinical care across all ICE Health Service Corps facilities.

## Peer-Review

Diagnoses, treats, and maintains quality medical care for aliens, following peer-reviewed guidelines.

# Required Medical Interventions



***Intake Screenings***

***Physical Exams***

***Emergency Room***

***Dental Visits***

***Urgent Care***

***Pharmacy***

***Behavioral Health***

***Sick Calls***



# Behavioral Health Care

## 6 Step Process

1. Initial screening and referral
2. Integration into the system
3. Case management and treatment
4. Prevention measures
5. Release planning
6. Continuity of care



## Benefits

- Improves aliens' well-being
- Decreases hospitalizations and overall length of stay
- Increases participation in legal processes and court hearings
- Ensures safety of the detained population

# ICE Health Care System

A man in a blue uniform is shown in profile, focused on a task. He is interacting with a piece of medical equipment that has a blue component. He is holding a small yellow object, possibly a pill or a sample, near the device. The background is a blurred clinical or laboratory setting with blue and white tones.

**Directly staffs facilities nationwide,  
providing essential medical services**

**Provides medical care to reduce global disease  
and support safe immigration processes**

**Headquarters offers guidance to its facilities  
and ensures compliance with health standards**

**Telehealth extends the delivery of safe, high-quality  
care to aliens in ICE custody, regardless of location**

## Professional Standards

IHSC follows professional, peer-reviewed guidelines to diagnose, treat, and maintain high-quality health care for aliens.



## Accreditation Standards

- 2016 Performance-Based National Detention Standards
- 2018 National Commission on Correctional Health Care
- 2020 ICE Family Residential Standards

# IHSC Organization



## **Administration Division**

Oversees administrative functions essential to supporting and sustaining the IHSC health care system.



## **Health Systems Support Division**

Manages the daily operations of IHSC-staffed facilities and personnel to ensure ICE provides high-quality required medical services to aliens in its custody.



## **Office of the Chief of Staff**

Oversees key IHSC-wide functions related to external requests for information and taskings, investigations, communications, policy, and emergency preparedness.

## **Clinical Services Division**

Delivers required medical intervention in IHSC-staffed facilities throughout the nation.



## **Health Care Compliance Division**

Oversees compliance with health-related standards for aliens housed in non-IHSC-staffed facilities. Focuses on safety, risk management, and quality improvement. Manages off-site referrals and medical claims.

# IHSC Supports Deportation Efforts

By assessing aliens for their fitness to travel, to monitoring and addressing their medical needs while in transit, the ICE Health Service Corps supports ICE's mission to protect national security and public safety.





# ICE Health Service Corps



***IHSC's workforce supports  
ICE's mission to protect  
national security and  
public safety.***



**For more  
information,  
visit us at:**

[www.ice.gov/  
careers/ihscc](http://www.ice.gov/careers/ihscc)

