



## Overview

U.S. Immigrations and Customs Enforcement (ICE) detention standards require that detainees in ICE facilities be allowed confidential contact with legal representatives. At Port Isabel (PIDC), attorneys can meet with their clients in-person and via video-teleconference. For more information on PIDC legal visitation hours and process for scheduling legal visitation, please see:

<https://www.ice.gov/detain/detention-facilities/port-isabel-service-processing-center>

## Detention Facility Appointment Scheduler (DFAS)

Legal Visits (in-person and virtual) at PIDC can be scheduled online with an ERO eFile account using ICE's Detention Facility Appointment Scheduler. To register for an ERO eFile account please go to <https://www.ice.gov/eroefile>. Unscheduled, in-person visits are available on a first come basis.

Please use EROeFile for all virtual or in-person appointments, however if there is an exigent circumstance legal representatives may email [lawvisit.pidc@akimaip.com](mailto:lawvisit.pidc@akimaip.com) with specific questions.

*For more information on DFAS, visit: <https://ice.gov/eroefile/dfas>*

Attorneys without an ERO eFile account that want to visit their clients in-person are required to show appropriate identification, such as a bar card from any state or other available documentation demonstrating bar membership. Only legal representatives, legal assistants, and interpreters are allowed.



Legal representatives and their staff are not permitted to video or audio record during any virtual or in-person visit or any call with non-citizens at the facility. Any violation of these rules may result in suspension or a permanent revocation of VAV user privileges.