

May 20, 2021

TO: [REDACTED]
 Director of Custody Management

FROM: [REDACTED]
 Lead Compliance Inspector
 The Nakamoto Group, Inc.

SUBJECT: **Annual Inspection of the Baker County Detention Center**

The Nakamoto Group, Inc. performed an annual inspection for compliance with the ICE National Detention Standards (NDS 2019) of the Baker County Detention Center in Macclenny, Florida during the period of May 18-20, 2021. This is an IGSA.

The inspection was performed under the guidance of [REDACTED] Lead Compliance Inspector. Team Members were:

Subject Matter Field	Team Member
Detainee Rights	[REDACTED]
Security	[REDACTED]
Medical Care	[REDACTED]
Medical Care	[REDACTED]
Safety	[REDACTED]

Type of Inspection

This is a scheduled annual inspection, which is performed to determine overall compliance with the ICE NDS 2019 for Over 72 hour facilities. The facility received a rating of Meets Standards during the November 2020 inspection.

Inspection Summary

The Baker County Detention Center is currently accredited by:

- The American Correctional Association (ACA) – No
- The National Commission on Correctional Health Care (NCCHC) – No
- The Joint Commission (TJC) - No
- Prison Rape Elimination Act (PREA) - Yes

Standards Compliance

The following information is a summary of the standards that were reviewed and overall compliance that was determined as a result of the 2020 and 2021 compliance annual inspections:



<i>2020 Annual Inspection</i>	
Meets Standards	33
Does Not Meet Standards	0
Repeat Finding	0
Not Applicable	0

<i>2021 Annual Inspection</i>	
Meets Standards	32
Does Not Meet Standards	0
Repeat Finding	0
Not Applicable	1

The inspection team identified thirteen (13) deficient components in the following eight (8) standards:

- Environmental Health and Safety – 3
- Admission and Release – 1
- Hold Rooms in Detention Facilities – 1
- Staff – Detainee Communication – 2
- Sexual Abuse and Assault Prevention – 1
- Personal Hygiene – 1
- Suicide Prevention and Intervention – 2
- Grievance System – 2

Facility Snapshot/Description

The Baker County Detention Center is owned by Baker County and is operated under the jurisdiction of the Baker County Sheriff's Office. The facility is located in Macclenny, Florida, which is thirty miles west of Jacksonville on Interstate 10 [REDACTED]

[REDACTED] The facility also houses detainees for the U.S. Marshal Service, Federal Bureau of Prisons, Baker County and surrounding county detainees. The facility does not house juvenile detainees. ICE detainees are not housed with non-ICE detainees. [REDACTED]

The detention center compound was opened in 2009 and consists of two buildings connected by a covered corridor. One building houses administrative and support services and the other is comprised of the living areas. The compound is surrounded by one twelve-foot chain-link fence supplemented with rows of razor ribbon. There is no perimeter road, but the grounds are patrolled daily by an unarmed officer on an irregular basis. Surveillance cameras offer visibility around the entire perimeter as well as sight lines down interior movement corridors, into the housing units, common areas, and recreation areas. All exterior and interior doors are under constant camera surveillance and controlled by main control officers. All movement is escorted.

Each of the two individual general population housing units is divided into four sections having either eight four-bed cells or sixteen two-bed cells or a combination thereof. The cells do not have an outside window. There is one special management unit (SMU) designed with sixteen two-bed cells; it houses detainees in disciplinary and administrative segregation status.

Each housing unit has a common dayroom which is designed with skylights and furnished with a television, fixed table/chair units for detainees to eat their meals, play games, and socialize. There are two kiosks for detainees to use to order commissary, check account balances, participate in video visits, send/receive emails, and access the facility handbook, program schedules, and announcements. The ki-



osks may also be used to make telephone calls. There are also telephones available for detainee use. Detainees are provided indoor and outdoor recreation.

Inspectors interviewed fifteen detainees; nine females and six males. A telephonic translation service was used to interview those that did not speak English. None of the detainees expressed any concerns about their safety or sanitation of the facility. Some of the detainees had filed grievances and had received an answer. None of the detainees had contacted the OIG but they were aware of how to make contact if they wished to. Detainees stated that the telephones work well and that ICE officers visit the housing units often. All fifteen detainees voiced concerns regarding the quantity and quality of the food and repetitiveness of the menus and bag breakfasts. A review of the menus confirmed that the meals are varied and offer a variety of vegetables, starch and protein options. The facility serves bag breakfasts, hot lunches and hot dinners. Portion sizes were in accordance with the approved menus. The menus have been certified to be nutritionally adequate by a registered dietitian offering an average of 2,500 calories per day.

All staff interviewed were well versed in facility policy and the requirements of the standards and were responsive to all requests made by the inspection team. During this hybrid inspection on-site inspectors visited all areas of the facility and found it to be well-maintained with acceptable sanitation levels in all areas.

Medical services are provided by Armor Correctional Health Services. Food service is operated by the Trinity Services Group. Maintenance services are managed by Baker County employees. Detainee telephone services, housing unit kiosks and onsite video visitation kiosks operations are provided by Securus Technologies. ICE detainees are not charged medical copays.

Areas of Concern/Significant Observations

There were no areas of concern or significant observations noted during the inspection. The inspection was conducted as a hybrid and two inspectors were working off-site. These inspectors were unable to personally observe practices and procedures within the facility but were able to view photographs, interview staff and detainees, and review documents and files.

Recommended Rating and Justification

The Lead Compliance Inspector recommends that the facility receive a rating of Meets Standards. The facility complies with the ICE National Detention Standards (NDS 2019) unless unobserved practices and conditions are contrary to what was reported to the inspection team. No (0) standards were found Does Not Meet Standards, one (1) standard was Not Applicable (N/A). All remaining thirty-two (32) standards were found to meet standards.

LCI Assurance Statement

The findings of compliance and non-compliance are accurately and completely documented on the G-324 Inspection Form and are supported by documentation in the inspection file. An out brief was conducted with the facility. In addition to the entire Nakamoto Group Inspection Team, the following participated in the out-brief either onsite or telephonically:

- ICE Officials – [REDACTED]



The Nakamoto Group, Inc.

- Facility staff – [REDACTED]

[REDACTED] Lead Compliance Inspector May 20, 2021
Date

