



May 5, 2022

TO: [REDACTED]
Acting Assistant Director Custody Management

FROM: [REDACTED]
Lead Compliance Inspector
The Nakamoto Group, Inc.

SUBJECT: **Annual Detention Inspection of the Baker County Detention Center**

The Nakamoto Group, Inc. performed an annual inspection for compliance with the ICE National Detention Standards (NDS 2019) of the Baker County Detention Center in Macclenny, Florida during the period of May 3-5, 2022. This is an IGSA facility.

The inspection was performed under the guidance of [REDACTED], Lead Compliance Inspector. Team members were:

Subject Matter Field	Team Member
Detainee Rights	[REDACTED]
Security	[REDACTED]
Medical Care	[REDACTED]
Safety	[REDACTED]
Medical Care	[REDACTED]

Type of Inspection

This is a scheduled annual inspection which is performed to determine overall compliance with the ICE NDS 2019 for Over 72-hour facilities. The facility received a rating of Meets Standards during the May 2021 NDS 2019 inspection.

Inspection Summary

The Baker County Detention Center is currently accredited by:

- The American Correctional Association (ACA) - No
- The National Commission on Correctional Health Care (NCCCHC) - No
- The Joint Commission (TJC) - No
- Prison Rape Elimination Act (PREA) -Yes

Standards Compliance

The following information is a summary of the standards that were reviewed and overall compliance that was determined as a result of the 2021 and 2022 NDS 2019 annual compliance inspections:



<i>2021 Annual Inspection</i>		<i>2022 Annual Inspection</i>	
Meets Standards	32	Meets Standards	32
Does Not Meet Standards	0	Does Not Meet Standards	0
Repeat Finding	0	Repeat Finding	0
Not Applicable	1	Not Applicable	1

The inspection team identified thirteen (13) deficient components in the following five (5) standards:

- Environmental Health and Safety – 5, 3 of which are repeats
- Food Service – 3
- Medical Care - 2
- Significant Self-Harm and Suicide Prevention and Intervention – 2, both repeats
- Detainee Transfer - 1

Facility Snapshot/Description

The Baker County Detention Center is owned by Baker County and is operated by the Baker County Sheriff’s Office. The facility is located in Macclenny, Florida, which is thirty miles west of Jacksonville on Interstate 10. It has a total rated capacity of [REDACTED] beds. On the first day of the inspection the total population was [REDACTED] of which [REDACTED] were ICE detainees, [REDACTED] male and [REDACTED] females. The facility also houses detainees for the U.S. Marshal Service, Federal Bureau of Prisons, Baker County and surrounding county detainees. The facility does not house juvenile detainees. [REDACTED]

The detention center compound was opened in [REDACTED] and consists of two buildings connected by a covered corridor. One building houses administrative and support services and the other is comprised of the living areas. The compound is surrounded by one twelve-foot chain-link fence supplemented with rows of razor ribbon. There is no perimeter road, but the grounds are patrolled daily by an unarmed officer on an irregular basis. Surveillance cameras offer visibility around the entire perimeter as well as sight lines down interior movement corridors, into the housing units, common areas, and recreation areas. All exterior and interior doors are under constant camera surveillance and controlled by main control officers. All movement is escorted.

Each of the [REDACTED] individual general population housing units is divided into [REDACTED] sections having either [REDACTED] [REDACTED]-bed cells or [REDACTED] [REDACTED]-bed cells or a combination thereof. The cells do not have an outside window. There is one special management unit (SMU) designed with [REDACTED] [REDACTED]-bed cells; it houses detainees in disciplinary and administrative segregation status.

Each housing unit has a common dayroom which is designed with skylights and furnished with a television, fixed table/chair units for detainees to eat their meals, play games, and socialize. There are two kiosks for detainees to use to order commissary, check account balances, participate in video visits, send/receive emails, and access the facility handbook, program schedules, and announcements. The kiosks may also be used to make telephone calls. There are also telephones available for detainee use. Detainees are provided indoor and outdoor recreation. Inspectors conducted 44 detainee interviews. There were twelve formal interviews and 32 informal. Four female detainees were interviewed (all formal) and forty males. A telephonic translation service was used to interview those that did not speak English, two. None of the detainees expressed any concerns about their safety. None of the detainees had contacted the



OIG but they were aware of how to make contact if they wished to and they were all aware of how to file a grievance. Detainees stated that the telephones work well and that ICE officers visit the housing units frequently. All detainees interviewed voiced concerns regarding the quantity and quality of the food and repetitiveness of the menus and bag breakfasts. A review of the menus confirmed that the meals are varied and offer a variety of vegetables, starch and protein options. The facility serves bag breakfasts, hot lunches and hot dinners. Portion sizes were in accordance with the approved menus. The menus have been certified to be nutritionally adequate by a registered dietitian offering an average of 2,500 calories per day. Observation supports approved menus were utilized with established recipes. Temperatures were observed to be within required ranges and the food was transported to the housing units within required timelines. The facility is also inspected quarterly by the county health department. It is also noted that the menu was recently adjusted to include items requested by the population. The detainee concerns over food service was shared with facility command level staff.

All staff interviewed were well versed in facility policy and the requirements of the ICE standards and were responsive to all requests made by the inspection team. During this hybrid inspection on-site inspectors visited all areas of the facility and found it to be well maintained with acceptable sanitation levels in all areas except for one ICE housing unit. The facility command level staff were informed of the poor level of sanitation in that housing unit. Many of the cells had numerous Styrofoam take out plates lying about the rooms and other refuse scattered about the rooms.

Medical services are provided by Armor Correctional Health Services. Food service is operated by the Trinity Services Group. Maintenance services are provided by Baker County employees. Detainee telephone services, housing unit kiosks and on-site video visitation kiosks operations are provided by Securus Technologies. ICE detainees are not charged dental, mental health, or medical copays.

Areas of Concern/Significant Observations

The inspection was conducted as a hybrid. Three inspectors were on-site; two inspectors worked remotely. The remote inspectors were unable to personally observe practices and procedures within the facility but was able to interview staff and review files. There were no areas of concern.

Recommended Rating and Justification

The Lead Compliance Inspector recommends that the facility receive a rating of Meets Standards. The facility complies with the ICE National Detention Standards (NDS 2019) unless unobserved practices and conditions are contrary to what was reported to the inspection team. No (0) standards were found Does Not Meet Standards, one (1) standard was Not Applicable (N/A). All remaining thirty-two (32) standards were found to meet standards.

LCI Assurance Statement

The findings of compliance and noncompliance are accurately and completely documented on the G-324 Inspection Form and are supported by documentation in the inspection file. An out brief was conducted at the facility. In addition to the entire Nakamoto Group, Inc. Inspection Team (two SME's via conference call) the following were present:

- **ICE Officials** – [REDACTED]

- **Facility Staff** – [REDACTED]



The Nakamoto Group, Inc.

[Redacted]

[Redacted] Lead Compliance Inspector

May 5, 2022

Printed Name of LCI

Date

[Redacted]