



The Nakamoto Group, Inc.

August 25, 2022

TO: [REDACTED]  
Acting Assistant Director Custody Management

FROM: [REDACTED]  
Lead Compliance Inspector  
The Nakamoto Group, Inc.

SUBJECT: **Annual Inspection of the CCA Florence Correctional Center**

The Nakamoto Group, Inc. performed an annual inspection for compliance with the ICE Performance Based National Detention Standards (PBNDS 2008) of the CCA Florence Correctional Center in Florence, Arizona during the period of August 23 - 25, 2022. This is an IGSA.

The inspection was performed under the guidance of [REDACTED] Lead Compliance Inspector. Team members were:

| Subject Matter Field | Team Member |
|----------------------|-------------|
| Detainee Rights      | [REDACTED]  |
| Security             | [REDACTED]  |
| Medical Care         | [REDACTED]  |
| Medical Care         | [REDACTED]  |
| Safety               | [REDACTED]  |

### **Type of Inspection**

This is a scheduled annual inspection that is performed to determine overall compliance with the ICE PBNDS 2008 for Over 72-hour facilities. The facility received a rating of Meets Standards during the August 2021 inspection.

### **Inspection Summary**

The CCA Florence Correctional Center is currently accredited by:

- The American Correctional Association (ACA) – Yes
- The National Commission on Correctional Health Care (NCCHC) – Yes
- The Joint Commission (TJC) - No
- Prison Rape Elimination Act (PREA) – Yes

### **Standards Compliance**

The following information is a summary of the standards that were reviewed and overall compliance that was determined as a result of the 2021 and 2022 compliance annual inspections:



| <i>2021 Annual Inspection</i> |    |
|-------------------------------|----|
| Meets Standards               | 38 |
| Does Not Meet Standards       | 0  |
| Repeat Finding                | 0  |
| Not Applicable                | 3  |

| <i>2022 Annual Inspection</i> |    |
|-------------------------------|----|
| Meets Standards               | 39 |
| Does Not Meet Standards       | 0  |
| Repeat Finding                | 0  |
| Not Applicable                | 2  |

The inspection team identified five (5) deficient components in the following two (2) standards:

- Funds and Personal Property - 2
- Food Service - 3

### Facility Snapshot/Description

The CCA Florence Correctional Center (also known as the Central Arizona Florence Correctional Complex), owned and operated by CoreCivic, is located in Florence, Arizona approximately sixty miles south-east of Phoenix, Arizona. The facility is located in the City of Florence in an area occupied by several correctional facilities including county, state, and federal facilities. Originally constructed in [REDACTED] and operated as two separate facilities, the Central Arizona Detention Center (west compound) and the Florence Correctional Center (east compound) were merged in [REDACTED] as the Central Arizona Florence Correctional Complex. The facility has a rated capacity of [REDACTED] beds. The facility is currently housing detainees for the U.S. Marshals Service, the U.S. Bureau of Prisons, and several surrounding municipalities and ICE. The total facility count on the first day of the inspection was [REDACTED] of which [REDACTED] were male ICE detainees. The facility does house both male and female ICE detainees of all classification levels; however, there were [REDACTED] female ICE detainees on-site during this inspection. The [REDACTED]

The facility consists of two major compounds identified as east compound and west compound. Each compound is surrounded by a double security fence enhanced with razor ribbon. The inner fence is an electrified stun fence. The entire perimeter is under camera surveillance and is continuously monitored by central control officers. There is a paved perimeter road that encircles the entire compound that is patrolled 24 hours a day by an armed officer.

ICE detainees are housed on the east compound which has [REDACTED] major general population housing units; one of which is dedicated for ICE detainees. The general population housing unit contains [REDACTED] pods; each with a capacity of [REDACTED] beds ([REDACTED] man cells). There is a restricted housing unit (RHU) with a capacity of [REDACTED] beds. There were [REDACTED] male ICE detainees housed in the RHU during the inspection. The detainees in the RHU were interviewed by an inspector and stated that they had no issues or concerns and that they were visited by medical, mental health, and ICE staff on a regular basis and were permitted to go out to recreation daily.

The general population housing units are under 24-hour indirect supervision by two officers in a control room elevated to view over the unit and two officers in the housing unit hallway. Unit management staff also make frequent visits to the housing units. There are two outdoor recreation yards available for ICE detainees housed in general population. Detainees have daily access to the area for at least one hour per day. Each housing unit has dayroom space, tables, four telephones, two televisions, two microwave ovens, and kiosks for ordering commissary and communicating via email with facility staff. There are eleven electronic tablets in each housing unit providing detainees access to LexisNexis and numerous educational programs. Detainees may have non-contact visitation for one hour each week and may have video



visits utilizing the tablets for a fee. Detainees also have a book cart with a variety of reading materials and numerous board games and puzzles to occupy their time.

During the inspection, several housing units were under cohort status for COVID-19. A total of twenty formal interviews of male ICE detainees were conducted in a confidential setting. Eight detainees were interviewed in Spanish by a bilingual inspector. There were also fifteen informal interviews conducted. None of the detainees voiced any concerns regarding their treatment by facility staff and all said that they felt safe in the facility. Detainees were familiar with the law library and being able to access LexisNexis on the tablet in the housing unit. All detainees said that they had frequent contact with ICE/ERO staff. They said the detainee telephones generally worked and if they were out of service they were repaired quickly. One detainee complained that his phone calls to his home country were always interrupted because of "bad" connections. The inspector could not confirm the accuracy of his complaint but he did find that the detainee had recently made two thirty-minute phone calls to his home country. One detainee claimed he had flu like symptoms and was not seen by a "provider". The inspector followed-up on the complaint and found that the detainee had been seen twice by a nurse practitioner, had tested negative for COVID-19 each time, and had been given medication to help ease his symptoms. Another detainee complained that there were not enough tablets in their housing unit stating that there were only six and that there were almost forty detainees in his unit. The inspector confirmed that there were eleven tablets in the unit but that the facility was pursuing adding another nine as soon as possible. All detainees interviewed said they were familiar with the grievance process and the Office of the Inspector General's (OIG) Hotline. None had filed a grievance; one had called the OIG hotline on two different occasions. He said that on one call the OIG was very helpful and on the other call they were not very helpful.

The inspection team rated the overall sanitation of the facility as above average.

Food Service is provided by Trinity Services Group and detainee telephone services are provided by GTL. All other services are provided by CoreCivic. ICE detainees are not charged co-pay fees for medical, dental, or mental health services.

### **Areas of Concern/Significant Observations**

The inspection was conducted as a hybrid with some inspectors onsite and another working remotely. The remote inspector was unable to personally observe practices and procedures within the facility. The remote inspector relied upon photographs and/or videos to validate the observation of many standards.

In the past twelve months, ten detainees have died at the facility. On July 7, 2022, an ICE detainee was transferred to the facility from the Florence ICE Processing Center. On July 8, 2022, 95 minutes after the intake screening was completed, the detainee collapsed and resuscitation by facility staff and EMS was unsuccessful. A mortality review attended by medical, ICE, and administrative staff was completed on July 9, 2022. An autopsy report revealed that the detainee died of preexisting medical causes and the death was classified as due to natural causes. Additionally, there have been nine non-ICE detainee deaths; five from natural causes and four suicides by hanging.

### **Recommended Rating and Justification**

The Lead Compliance Inspector recommends that the facility receive a rating of Meets Standards. The facility complies with the ICE Performance Based National Detention Standards (PBNDS 2008) unless unobserved practices and conditions are contrary to what was reported to the inspection team. No (0) standards were found Does Not Meet Standards and two (2) standards were Not Applicable (N/A). All remaining thirty-nine (39) standards were found to Meet Standards.



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**LCI Assurance Statement**

The findings of compliance and non-compliance are accurately and completely documented on the G-324 Inspection form and are supported by documentation in the inspection file. An out brief was conducted with the facility. In addition to the onsite Nakamoto Group Inspection Team and the inspector working remotely, the following participated:

- ICE Officials – [Redacted]
- Facility Staff – [Redacted]

|                                       |                 |
|---------------------------------------|-----------------|
| [Redacted], Lead Compliance Inspector | August 25, 2022 |
| Printed Name of LCI                   | Date            |

