

May 6, 2021

TO: [REDACTED]  
Director of Custody Management

FROM: [REDACTED]  
Lead Compliance Inspector  
The Nakamoto Group, Inc.

SUBJECT: **Annual Inspection of the Cibola County Correctional Center**

The Nakamoto Group, Inc. performed an annual inspection for compliance with the ICE Performance Based National Detention Standards (PBNDS 2011) of the Cibola County Correctional Center in Milan, New Mexico during the period of May 4-6, 2021 This is an IGSA.

The inspection was performed under the guidance of [REDACTED] Lead Compliance Inspector. Team Members were:

Subject Matter Field	Team Member
Detainee Rights	[REDACTED]
Security	[REDACTED]
Medical Care	[REDACTED]
Medical Care	[REDACTED]
Safety	[REDACTED]

### **Type of Inspection**

This is a scheduled annual inspection which is performed to determine overall compliance with the ICE PBNDS 2011 for Over 72 hour facilities. The facility received a rating of Meets Standards during the December 2020 inspection.

### **Inspection Summary**

The Cibola County Correctional Center is currently accredited by:

- The American Correctional Association (ACA) – Yes
- The National Commission on Correctional Health Care (NCCHC) – No
- The Joint Commission (TJC) - No
- Prison Rape Elimination Act (PREA) - Yes

### **Standards Compliance**

The following information is a summary of the standards that were reviewed and overall compliance that was determined as a result of the 2020 and 2021 compliance annual inspections:

<i>2020 Annual Inspection</i>	
Meets Standards	41
Does Not Meet Standards	0
Repeat Finding	0
Not Applicable	2

<i>2021 Annual Inspection</i>	
Meets Standards	40
Does Not Meet Standards	0
Repeat Finding	0
Not Applicable	3

The inspection team identified nine (9) deficient components in the following seven (7) standards:

- Environmental Health and Safety – 1
- Facility Security and Control – 1
- Tool Control – 1
- Food Service – 3
- Medical Care – 1
- Disability Identification, Assessment and Accommodation – 1
- Religious Practices – 1

### **Facility Snapshot/Description**

The Cibola County Correctional Center is owned and operated by CoreCivic. The facility is located approximately eighty miles west of Albuquerque, New Mexico on Interstate 40. The facility, which was constructed in 1994, [REDACTED] The facility houses adult male detainees of all classification levels for ICE and male and female detainees for the U.S. Marshals Service and Cibola County. [REDACTED]

[REDACTED] Detainee telephone services and tablets are provided by Talton Communications, Inc. Food service is provided Trinity Services Group. Other services are provided by CoreCivic. Detainees are not charged co-pay fees for medical, dental, or mental health services.

The compound consists of eight structures all interconnected by enclosed or covered walkways. It is surrounded by two twelve-foot chain link fences supplemented with razor ribbon on the top. The inside fence line is supplemented with electric stun circuitry. The entire perimeter is encircled by a paved road that is patrolled by an armed officer on each shift. Surveillance cameras offer visibility around the entire perimeter and into each housing unit, all of the common areas, down the corridors, and into the outdoor recreation yards. All exterior building doors are under constant camera surveillance and controlled by central control staff. The facility surveillance camera network is monitored 24 hours a day.

The facility operates under a unit management structure. Each housing unit has a unit team that is comprised of a supervisor (unit manager), command staff, and counsellors. There are nine individual housing units; each configured into a one-tier or two-tier design. All of the units have sub-sections comprised of either one-bed or two-bed cells and/or a dormitory setting. There is one special management unit that provides one-bed cells for housing disciplinary and administrative segregation status detainees. The health care unit has two rooms used for medical observation placements. ICE detainees are not housed or allowed to come in with non-ICE detainees.



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Each living area, except the SMU, has a common dayroom that is equipped with a television, fixed table/chair units for detainees to eat their meals, play games, and socialize. There are an adequate number of showers, toilets, and wash basins in each unit. Each housing unit has electronic tablets and kiosks on which detainees can: purchase commissary items; send and receive emails; conduct video visits; file grievances; submit requests directly to designated recipients; make telephone calls; read books; access the facility handbook; read bulletins/announcements; access LexisNexis, activity/program schedules and fee-based entertainment services.

There were no ICE detainees housed in the facility during the inspection; therefore, no detainee interviews were conducted. Sanitation throughout the facility was average. None of the non-ICE detainees have tested positive for COVID-19.

### **Areas of Concern/Significant Observations**

There were no areas of concern or significant observations during this inspection. The inspection was conducted as a hybrid. Three inspectors conducted the inspection on-site. The other inspectors were unable to personally observe practices and procedures within the facility but were able to interview staff and review documents and files. The facility achieves optimal compliance in the following standards; more specific detail is included in the G-324.

Special Management Unit - Component 41  
Recreation - Component 12  
Law Libraries and Legal Material - Component 2

### **Recommended Rating and Justification**

The Lead Compliance Inspector recommends that the facility receive a rating of Meets Standards. The facility complies with the ICE Performance Based National Detention Standards (PBNDS 2011) unless unobserved practices and conditions are contrary to what was reported to the inspection team. No standards were found Does Not Meet Standard and three (3) standards were Not Applicable (N/A). All remaining forty (40) standards were found to Meet Standards.

### **LCI Assurance Statement**

The findings of compliance and non-compliance are accurately and completely documented on the G-324 Inspection Form and are supported by documentation in the inspection file. A telephone, call-in out brief was conducted with the facility. In addition to the entire Nakamoto Group Inspection Team, the following participated in the conference call:

- ICE Officials – [REDACTED]
- Facility staff – [REDACTED]

[REDACTED]  
Lead Compliance Inspector  
Printed Name of LCI

May 6, 2021  
Date