



The Nakamoto Group, Inc.

July 22, 2021

TO: [REDACTED]  
Assistant Director for Detention Management

FROM: Lead Compliance [REDACTED]  
The Nakamoto Group, Inc.

SUBJECT: **Annual Detention Inspection of the Henderson Detention Center**

The Nakamoto Group, Inc. performed an annual inspection for compliance with the ICE National Detention Standards (NDS) of the Henderson Detention Center in Henderson, Nevada during the period of July 20-22, 2021. This is an IGSA facility. This inspection was conducted in a hybrid fashion with four inspectors onsite and one inspector working remotely.

The inspection was performed under the guidance of Lead Compliance [REDACTED] Team members were:

Subject Matter Field	Team Member
Detainee Rights	[REDACTED]
Security	[REDACTED]
Medical Care	[REDACTED]
Safety	[REDACTED]
Medical Care	[REDACTED]

### **Type of Inspection**

This is a scheduled annual inspection which is performed to determine overall compliance with the ICE NDS for Over 72 hour facilities. The facility received a rating of Meets Standards during the November 2020 inspection.

### **Inspection Summary**

The Henderson Detention Center is currently accredited by:

- The American Correctional Association (ACA) - No
- The National Commission on Correctional Health Care (NCCHC) - No
- The Joint Commission (TJC) - No
- Prison Rape Elimination Act (PREA) -No

### **Standards Compliance**

The following information is a summary of the standards that were reviewed and overall compliance that was determined as a result of the 2020 and 2021 annual inspections:



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<b>2020 Annual Inspection</b>		<b>2021 Annual Inspection</b>	
Meets Standards	36	Meets Standards	36
Does Not Meet Standards	0	Does Not Meet Standards	0
Repeat Finding	0	Repeat Finding	0
Not Applicable	3	Not Applicable	3

The inspection team identified thirteen (13) deficient component in the following eleven (11) standards:

- Classification- 1
- Correspondence and Other Mail- 1
- Food Service- 1
- Detainee Grievance Procedures- 1, which is a repeat deficiency
- Access to Telephones- 1
- Suicide Prevention and Intervention- 1
- Environmental Health and Safety- 1
- Hold Rooms- 1
- Security Inspections- 1
- Staff Detainee Communications- 2
- Sexual Abuse and Assault Prevention and Intervention- 2

### **Facility Snapshot/Description**

The Henderson Detention Center is owned by the city of Henderson, Nevada, and operated by the Henderson Police Department. The facility is located in the downtown business district of the city and is neighbored by commercial, government, and residential buildings. The facility houses adult male and female detainees of all security levels for the local county and cities, the neighboring Indian Reservation, the U.S. Marshals Service, and ICE [REDACTED]

The two-story facility houses detainees in twelve housing units in one, two, or three-person cells in both direct and indirect supervision settings. Security posts are established inside the newer housing units accounting for approximately one-half of the housing areas. The original housing units are supervised through control center vision panels and with video cameras. Housing unit and control center posts are staffed 24 hours per day providing observation of detainees at all times. Housing areas provide adequate open space and each has a television viewing area, commissary kiosks, telephone banks, and video visitation terminals. The newer units have adjacent outdoor recreation areas which allow detainees to traverse freely between the dayrooms and the outdoor recreation areas. These recreation areas remain open during waking hours. The original structure, which houses the older housing units, does not have outdoor recreation areas attached to the housing units. The various detainee populations are commingled according to security level. Detainees seemed relaxed and the environment was absent of tension.

Facility staff were professional in appearance and demeanor, but not particularly knowledgeable of the standards. Some supervisory and management staff seemed to possess a basic understanding of the standards; however, the line staff did not seem to be versed on them. The facility workforce is diverse and many employees are bilingual. The food service area was of average sanitation; the remaining areas were below average with soap scum on every shower wall and built-up dirt on baseboards throughout the housing areas.



The inspection team conducted sixteen formal detainee interviews and seven informal interviews. Fourteen of the interviews were with male detainees and nine were with female detainees. All of the detainees indicated that they felt safe at the facility. One LEP detainee reported that sometimes she does not understand the announcements and instructions provided by the officers and is missing out on some services as a result. Another LEP detainee stated that his initial medical screening was provided to him in English and he did not understand all of it. The SDDO and DSCO were informed and will address these issues. Seven detainees reported that they did not think the meal servings were adequate. The safety SME determined that meal portions were observed to be within standards and serving sizes are approved by a dietitian. Four detainees complained that they do not consistently receive the third hour of their scheduled three hours of out-of-cell time in the evenings. The safety SME confirmed that recreation opportunities exceeded the standards even without the third hour in the evening. Two detainees complained that the laundry exchange was not consistent. The safety SME confirmed the laundry schedule was adequate to meet the standards; however, there is no documentation that individual detainees receive the service every time it is offered. One detainee stated that she had vision issues. The medical staff reported, and the medical record reflects, that the detainee has been seen by an ophthalmologist and glasses have been ordered. Two detainees stated that the outdoor recreation schedule was not consistent; however, they confirmed during the interviews that they were getting the promised amount of time of outdoor recreation. One detainee complained because the facility does not hold congregate religious services. The standard requires religious services be offered to detainees which the facility does; however, the standard does not require the facility to offer congregate services. There were no complaints regarding the OIT hotline.

ICE detainees are not charged medical co-payments. Medical services are contracted to NaphCare, Inc. and there are no medical co-payments. All other services are provided by Henderson City employees.

#### **Areas of Concern/Significant Observations**

There were no areas of concern or significant observations noted during the inspection.

#### **Recommended Rating and Justification**

The Lead Compliance Inspector recommends that the facility receive a rating of Meets Standards. The facility complies with the ICE National Detention Standards (NDS). No (0) standards were found Does Not Meet Standards and three (3) standards were Not Applicable (N/A). All remaining thirty-six (36) standards were found to Meet Standards.

#### **LCI Assurance Statement**

The findings of compliance and noncompliance are accurately and completely documented on the G-324 Inspection Form and are supported by documentation in the inspection file. An out brief was conducted remotely and in addition to the entire Nakamoto Group, Inc. Inspection Team, the following participated via telephone:

- ICE Officials – [REDACTED]
- Facility Staff – [REDACTED]

[REDACTED] July 22, 2021  
Printed Name of LCI Date