November 17, 2021

TO:  
Acting Assistant Director Custody Management

FROM:  
Lead Compliance Inspector  
The Nakamoto Group, Inc.

SUBJECT:  Annual Inspection of the Jackson Parish Correctional Center

The Nakamoto Group, Inc. performed an annual inspection for compliance with the ICE Performance-Based National Detention Standards (PBNDS 2011) of the Jackson Parish Correctional Center in Jonesboro, Louisiana during the period of November 15-17, 2021. This is an IGSA facility.

The inspection was performed under the guidance of Lead Compliance Inspector. Team Members were:

<table>
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<tr>
<th>Subject Matter Field</th>
<th>Team Member</th>
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<tr>
<td>Detainee Rights</td>
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<tr>
<td>Security</td>
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<tr>
<td>Medical Care</td>
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<td>Medical Care</td>
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<td>Safety</td>
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Type of Inspection

This is an annual inspection which was performed to determine overall compliance with the ICE PBNDS 2011 for Over 72-hour facilities. The facility received a previous rating of Meets Standards during the November 2020 inspection.

Inspection Summary

The Jackson Parrish Correctional Center is currently accredited by:
- The American Correctional Association (ACA) – No
- The National Commission on Correctional Health Care (NCCHC) – No
- The Joint Commission (TJC) – No
- Prison Rape Elimination Act (PREA) – Yes

Standards Compliance

The following information is a summary of the standards that were reviewed and overall compliance that was determined as a result of the 2020 and 2021 annual inspections:
The inspection team identified nine (9) deficient components in the following three (3) standards:

Environmental Health and Safety – 3
Food Service – 4
Personal Hygiene – 2

Facility Snapshot/Description

The Jackson Parish Correctional Center is located in Jonesboro, Louisiana, and is owned and operated by Lasalle Corrections via a contract with the Jackson Parish Sheriff’s Office. The Jackson Parish Sheriff’s Office has an IGSA with ICE. The [-bed facility currently houses female ICE detainees. Prior to May 6, 2021, the facility also housed male Louisiana Department of Corrections inmates and male ICE detainees.

The facility consists of two large buildings connected by covered walkways. Building Two was constructed in [- and Building One was constructed in [-. The forty-acre fenced perimeter consists of two twelve-foot high chain link fences enhanced with razor ribbon at the top and bottom of the fences. The facility has [- open bay type housing units with capacities ranging from [- beds. Indirect supervision is provided by roving officers and an officer in the housing unit control center. There are [- cells designated for special management.

The housing units provide adequate open dayroom areas allowing detainees to spend their waking hours socializing in the dayroom areas or moving freely between the dayroom and their sleeping area. The dayroom areas are equipped with tables and seats, televisions, telephones, board games, and microwave ovens. Detainees are allowed to participate in the voluntary work program. Detainees have available both indoor and outdoor recreation. The facility has six large outdoor recreation yards inside the perimeter.

The facility staff was professional in appearance and demeanor, and those interviewed possessed a working knowledge of the standards as they applied to their duties. The atmosphere of the facility was calm and relaxed. Detainees and staff were observed interacting in a cordial and professional manner.

During the inspection, fifteen private and confidential interviews of detainees were conducted including five LEP detainees using the language line. All detainees stated that they felt safe at the facility. One LEP detainee was concerned that she had not seen or spoken to her spouse (who was also in ICE custody) since arrival. She was directed to the ICE officials. Another detainee complained that the television in the housing unit had been broken for three weeks. This was brought to the attention of the facility OIC who indicated that the company providing the service had been contacted but they were having a con-
tract issue. He felt that the issue would be resolved soon. All detainees were asked if they had called the OIG hotline concerning their complaints but all stated that they had not.

The facility is climate controlled and appeared to be in good repair. The sanitation level of the facility was average.

Detainee telephone service is provided by Correct Solutions Group. All other services including medical care is provided by Lasalle Corrections. Detainees are not charged a co-pay for any health services.

**Areas of Concern/Significant Observations**

This was a hybrid inspection with one inspector working remotely. Four inspectors were on-site. The remote inspector (Medical QMC SME) was unable to personally observe practices and procedures within the facility but was able to review files and documentation.

The facility achieves optimal compliance regarding recreation in the SMU by allowing disciplinary segregation detainees recreation one hour per day, seven days a week. Also, partial optimal compliance is achieved in the medical area (Medical Care and Significant Self-Harm and Suicide Prevention and Intervention) by having dedicated space and equipment for tele-health, specifically tele-psychiatry and tele-mental health.

**Recommended Rating and Justification**

The Lead Compliance Inspector recommends that the facility receive a rating of Meets Standards. The facility complies with the ICE Performance-Based National Detention Standards (PBNDS 2011). No (0) standards were found Does Not Meet Standard and two (2) standards were Not Applicable (N/A). All remaining forty (40) standards were found to Meet Standards.

**LCI Assurance Statement**

The findings are accurately and completely documented on the G324 Inspection Form and are supported by documentation in the inspection file. A telephonic out brief was conducted at the facility. In addition to the Nakamoto Group Inspection Team, the following were present:

- ICE Officials: 
- Facility Staff:

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<th>Lead Compliance Inspector</th>
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<tr>
<td>Printed Name of LCI</td>
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