



The Nakamoto Group, Inc.

May 26, 2022

TO: [REDACTED]
Acting Assistant Director Custody Management

FROM: [REDACTED]
Lead Compliance Inspector
The Nakamoto Group, Inc.

SUBJECT: **Annual Inspection of the Laredo Processing Center**

The Nakamoto Group, Inc. performed an annual hybrid inspection for compliance with the ICE National Detention Standards (NDS 2019) of the Laredo Processing Center in Laredo, Texas during the period of May 24-26, 2022. This is an IGSA.

The inspection was performed under the guidance of [REDACTED] Team members were:

Subject Matter Field	Team Member
Detainee Rights	[REDACTED]
Security	[REDACTED]
Medical Care	[REDACTED]
Medical Care	[REDACTED]
Safety	[REDACTED]

Type of Inspection

This is a scheduled annual inspection which is performed to determine overall compliance with the ICE NDS 2019 for Over 72-hour facilities. The facility received a previous rating of Meets Standards during the May 2021 annual inspection.

Inspection Summary

The Laredo Processing Center is currently accredited by:

- The American Correctional Association (ACA) - No
- The National Commission on Correctional Health Care (NCCHC) - No
- The Joint Commission (TJC) - No
- Prison Rape Elimination Act (PREA) - Yes

Standards Compliance

The following information is a summary of the standards that were reviewed and overall compliance that was determined as a result of the 2021 and 2022 annual compliance inspections:



2021 Annual Inspection	
Meets Standard	31
Does Not Meet Standard	0
Repeat Finding	0
Not Applicable	2

2022 Annual Inspection	
Meets Standard	31
Does Not Meet Standard	0
Repeat Finding	0
Not Applicable	2

The inspection team identified six (6) deficient components in the following five (5) standards:

- Environmental Health and Safety – 1
- Custody Classification – 1
- Medical Care – 1
- Suicide Prevention and Intervention – 2, both of which are repeat deficiencies
- Correspondence and Other Mail – 1

Facility Snapshot/Description

The Laredo Processing Center is located in Laredo, Texas and is owned and operated by CoreCivic. The facility is situated on the border of Mexico separated by the Rio Grande River. With a capacity of [REDACTED] beds, this IGSA houses all custody levels of adult male and female detainees for ICE, but was housing only low-level offenders at the time of inspection. [REDACTED]

The facility is a single-story structure with [REDACTED] open-dormitory housing units. Each housing unit ranges in size from [REDACTED] to [REDACTED] beds managed under the direct-supervision model. There is one special management unit (SMU) at this facility containing [REDACTED] cells. No detainees were housed in SMU during the inspection. The medical unit has two negative pressure observation rooms; each is single occupancy.

The living units were found to be well lit with both natural and artificial light and adequate open space for detainees. The dayrooms are furnished with tables and chairs for detainees to participate in leisure time activities, socializing, playing board games, and playing cards. Televisions are available to view and detainees have access to computer tablets that are programmed for video visitation, electronic detainee requests and LexisNexis for conducting legal research. Group religious services have been suspended due to health concerns associated with the COVID-19 virus. General visitation has also been temporarily suspended due to health concerns associated with the COVID-19 virus. Remote video visitation is available to detainees through a video call provider as a general visitation option; however, this service is not free. As a COVID-19 precaution, all newly received detainees are quarantined upon admission to the facility for ten days. Detainees complaining of symptoms will be COVID-19 tested immediately. There is one large outdoor recreation yard for detainees to play soccer, basketball and exercise on a walking/jogging path. The recreation yard has drinking water available, but detainees are escorted back to their housing unit if a restroom break is required. Detainees participate in a voluntary work program at this facility.

The facility is climate controlled, and the physical plant was found to be in good repair. All staff interviewed were well-versed in facility guidelines and operating procedures as well as the National Detention Standards. Officers and other staff were professional during interviews and detainees interviewed spoke willingly and respectfully. The facility employs a large number of bilingual staff to assist in communicating with limited English proficient (LEP) detainees. A translation service is also available. A review of sanitation inspection reports, interviews with staff and detainees, and observation by on-site inspectors concluded that the sanitation level of the facility was acceptable.



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The inspection team interviewed forty detainees housed at the facility during the inspection including eleven formal interviews. Limited English proficient detainees were interviewed with the assistance of an interpreter. There were no substantive concerns voiced when asked about personal safety, access to mail, treatment by staff, or access to recreation. Inspectors verified that memoranda, posters, and other types of key information are posted in English and Spanish throughout the facility. While conducting formal interviews, all detainees confirmed receiving a National Detainee Handbook and local supplement upon admission to the facility. Some detainees complained of not seeing ICE representatives as often as they would like; however, a review of housing unit logs, facility liaison checklists and interviews with facility staff found that ICE staff is visiting housing units at least weekly. Two detainees were referred to the ICE deportation officer to be interviewed as each had questions concerning the asylum process. During interpreter assisted LEP interviews, two detainees complained that sometimes the food being served was too spicy. The Safety subject matter expert (SME) interviewed the food service director and confirmed that meals are prepared from written recipes with consideration for the ethnic diversity of the detainee population. He also verified that all menu items are approved by the dietician and any seasoning of food is done only by employee food service staff. Detainees were reminded of the proper procedures for filing grievances and the availability of the OIG hotline for submitting complaints.

Food service is provided by Trinity Foods and medical services are provided by CoreCivic employees supplemented by a contract dentist, physician and psychologist. The facility does not charge co-pays for medical, mental health, or dental care. Talton provides detainee telephone and computer tablet services.

Areas of Concern/Significant Observations

The inspection was conducted as a hybrid. Three inspectors were on site and two inspectors worked remotely. The remote inspectors were unable to personally observe practices and procedures within the facility and relied on on-site inspector's observations, photographs, and/or videos to validate the observation of many standards. There were no areas of concern or significant observations.

Recommended Rating and Justification

The Lead Compliance Inspector recommends that the facility receive a rating of Meets Standards unless unobserved practices and conditions are contrary to what was reported to the inspection team. The facility complies with the ICE National Detention Standards. No (0) standard was rated as Does Not Meet Standard and two (2) standards were Not Applicable (N/A). All remaining thirty-one (31) standards were found to Meet Standards.

LCI Assurance Statement

The findings of compliance and non-compliance are accurately and completely documented on the G-324A Inspection Form and are supported by documentation in the inspection file. An out brief, with some participating telephonically, was conducted and in addition to the entire Nakamoto Group, Inc. Inspection Team, the following participated:

- ICE Officials – [REDACTED]
- Facility Staff – [REDACTED]

[REDACTED] Lead Compliance Inspector

May 26, 2022

Printed Name of LCI

Date