



May 27, 2021

TO: [REDACTED]  
Director Of Custody Management

FROM: [REDACTED]  
Lead Compliance Inspector  
The Nakamoto Group, Inc.

SUBJECT: **Annual Detention Inspection of the Laredo Processing Center**

The Nakamoto Group, Inc. performed an annual inspection for compliance with the ICE National Detention Standards (NDS 2019) of the Laredo Processing Center in Laredo, Texas during the period of May 25-27, 2021. This is an IGSA.

The inspection was performed under the guidance of [REDACTED] Lead Compliance Inspector. Team members were:

Subject Matter Field	Team Member
Detainee Rights	[REDACTED]
Security	[REDACTED]
Medical Care	[REDACTED]
Safety	[REDACTED]
Medical Care	[REDACTED]

**Type of Inspection**

This is a scheduled hybrid annual inspection which is performed to determine overall compliance with the ICE NDS 2019 for Over 72 hour facilities. The facility received a rating of Meets Standards during the October 2020 inspection.

**Inspection Summary**

The Laredo Processing Center is currently accredited by:

- The American Correctional Association (ACA) - No
- The National Commission on Correctional Health Care (NCCHC) - No
- The Joint Commission (TJC) - No
- Prison Rape Elimination Act (PREA) -Yes

**Standards Compliance**

The following information is a summary of the standards that were reviewed and overall compliance that was determined as a result of the 2020 and 2021 annual inspections:

<i>2020 Annual Inspection</i>		<i>2021 Annual Inspection</i>	
Meets Standards	37	Meets Standards	31
Does Not Meet Standards	0	Does Not Meet Standards	0
Repeat Finding	0	Repeat Finding	0
Not Applicable	2	Not Applicable	2

The inspection team identified four (4) deficient components in the following three (3) standards:

- Special Management Units – 1
- Suicide Prevention and Intervention – 2
- Visitation – 1

### **Facility Snapshot/Description**

The Laredo Processing Center is located in Laredo, Texas. It is owned and operated by CoreCivic. It only houses adult male and female ICE detainees of all custody levels. [REDACTED]

The detention complex is a single one-story building constructed in 1985. It is surrounded by one sixteen-foot chain linked fence supplemented with a row of razor ribbon on the top. There is no perimeter road but the fence line is patrolled by an unarmed officer once each shift on an irregular schedule. Surveillance cameras offer visibility around the entire perimeter, as well as, sight lines down interior movement corridors, into the housing units, common areas, and outdoor recreation yards. All exterior building doors are under constant camera surveillance and regulated by central control staff. The facility is equipped with a surveillance network of eighty cameras, which are monitored 24 hours a day.

There are seven separate general population dormitory housing units ranging in size from 36 to eighty beds. There is one special management unit (SMU) designed with four one-bed cells. It houses detainees in disciplinary and administrative segregation status. There were no ICE detainees housed in the SMU during the inspection. The medical unit has two negative pressure observation rooms; each with one bed.

Each general population living area has a common dayroom which is equipped with a television, fixed table/chair units for detainees to eat their meals, play games and gather for conversation, and an information kiosk on which detainees can order commissary. Detainees are provided indoor and outdoor recreation.

Recently a bank of electronic tablets was provided for each housing unit. Detainees may use the tablets as a telephone, send and receive messages to/from family and friends, send and receive messages to/from their assigned ICE officer, send messages to any staff member, file grievances, and submit sick call requests. The tablets can also be used for video visiting with family/friends.

Inspectors conducted no less than 33 confidential interviews during the inspection; all females. The detainees included LEP detainees and English-speaking individuals; a language line interpretation service was used in five of the interviews.



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All of the detainees interviewed stated they felt safe in the facility and had not been threatened or mistreated by staff or other detainees since their arrival. When questioned about their living conditions all felt the facility was clean and they had ready access to cleaning supplies for their housekeeping chores. Showers, sinks and toilets were functioning and sanitary. All realized their access to a full schedule of programs and activities has been limited by COVID-19 conditions and they were understanding of the situation. There were some concerns voiced about the food in that the menu did not change much. The safety SME reviewed the menu with the food service director and found that the menu had been approved by a dietician and attention had been given to various cultures housed within the facility.

All detainees had received and signed a receipt for the local detainee handbook and the National Detainee Handbook. Most of the detainees had not accessed the law library but knew how to do it if needed. Religious programming has been suspended due to COVID-19 conditions but they knew access to religious articles was available to them. There were no concerns raised about COVID-19 protocols and the safety measures required of the detainee population. There were no concerns voiced in relation to contacting ICE, medical services, detainee mail, or telephones. Several detainees did voice concerns in relation to the electronic tablets. They said the tablets would frequently freeze up and not operate. The quality assurance manager was aware of the situation and was working with the service provider to improve connectivity. All detainees interviewed were familiar with the detainee grievance system, but none had used it. All detainees interviewed were also familiar with the OIG Hotline number, but none had used it either.

General cleanliness of the facility was determined to be average.

Medical services and maintenance operations are provided by CoreCivic employees. Food service is managed by Trinity Services Group. Detainee telephone services are provided by Talton Communications, Inc. ICE detainees are not charged medical co-pays.

### **Areas of Concern/Significant Observations**

The inspection was conducted as a hybrid. Four inspectors conducted the inspection on-site. The other inspector was unable to personally observe practices and procedures within the facility but was able to interview staff and review files.

### **Recommended Rating and Justification**

The Lead Compliance Inspector recommends that the facility receive a rating of Meets Standards. The facility complies with the ICE National Detention Standards (NDS) 2019. No (0) standards were found Does Not Meet Standards and two (2) standards were Not Applicable (N/A). All remaining thirty-one (31) standards were found to Meet Standards.

### **LCI Assurance Statement**

The findings of compliance and noncompliance are accurately and completely documented on the G-324 Inspection Form and are supported by documentation in the inspection file. An out brief was conducted and in addition to the entire Nakamoto Group, Inc. Inspection Team, the following participated:

- ICE Officials – [REDACTED]



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- **Facility Staff** – [Redacted]

[Redacted]

May 27, 2021

LCI

Date

