

A. Type of Facility Reviewed

ICE Service Processing Center
 ICE Contract Detention Facility
 ICE Intergovernmental Service Agreement

B. Current Inspection

Type of Inspection
 Field Office HQ Inspection
 Date[s] of Facility Review
 1/29/2019 - 1/31/2019

C. Previous/Most Recent Facility Review

Date[s] of Last Facility Review
 1/30/2018- 2/1/2018
 Previous Rating
 Meets Standards Does Not Meet Standards

D. Name and Location of Facility

Name
 Otero County Processing Center
 Address (Street and Name)
 26 McGregor Range Road
 City, State and Zip Code
 Chaparral, NM 88081
 County
 Otero
 Name and Title of Facility Administrator
 (Warden/OIC/Superintendent)
 [REDACTED]
 Telephone # (Include Area Code)
 [REDACTED]
 Field Office / Sub-Office (List Office with oversight responsibilities)
 El Paso
 Distance from Field Office
 29 MILES

E. ICE Information

Name of Inspector (Last Name, Title and Duty Station)
 [REDACTED] / LCI/Detainee Rights SME / Nakamoto Group
 Name of Team Member / Title / Duty Location
 [REDACTED] / Medical SME / Nakamoto Group
 Name of Team Member / Title / Duty Location
 [REDACTED] / Safety SME / Nakamoto Group
 Name of Team Member / Title / Duty Location
 [REDACTED] / Security SME / Nakamoto Group
 Name of Team Member / Title / Duty Location
 [REDACTED] / Medical SME / Nakamoto Group

F. CDF/IGSA Information Only

Contract Number
 [REDACTED] Date of Contract or IGSA
 [REDACTED]
 Basic Rates per Man-Day
 [REDACTED]
 Other Charges: (If None, Indicate N/A)
 [REDACTED]

Estimated Man-days Per Year
 [REDACTED]

G. Accreditation Certificates

List all State or National Accreditation[s] received:
 ACA, NCCCHC, PREA
 Check box if facility has no accreditation[s]

H. Problems / Complaints (Copies must be attached)

The Facility is under Court Order or Class Action Finding
 Court Order Class Action Order
 The Facility has Significant Litigation Pending
 Major Litigation Life/Safety Issues
 Check if None.

I. Facility History

Date Built
 [REDACTED]
 Date Last Remodeled or Upgraded
 [REDACTED]
 Date New Construction / Bedspace Added
 [REDACTED]
 Future Construction Planned
 [REDACTED] [REDACTED] Date: [REDACTED]
 Current Bedspace
 [REDACTED] Future Bedspace (# New Beds only)
 Number: [REDACTED] Date: [REDACTED]

J. Total Facility Population

Total Facility Intake for previous 12 months
 [REDACTED]
 Total ICE Mandays for Previous 12 months
 [REDACTED]

K. Classification Level (ICE SPCs and CDFs Only)

	L-1	L-2	L-3
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

L. Facility Capacity

	Rated	Operational	Emergency
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

M. Average Daily Population

	ICE	USMS	Other
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

N. Facility Staffing Level

Security: [REDACTED] Support: [REDACTED]

Significant Incident Summary Worksheet

For The Nakamoto Group to complete its review of your facility, the following information must be completed prior to the scheduled review dates. The information on this form should contain data for the past twelve months in the boxes provided. The information on this form is used in conjunction with the ICE Detention Standards in assessing your Detention Operations against the needs of the ICE and its detained population. This form should be filled out by the facility prior to the start of any inspection. Failure to complete this section will result in a delay in processing this report and the possible reduction or removal of ICE detainees at your facility.

<i>Incidents</i>	<i>Description</i>	Jan – Mar	Apr – Jun	Jul – Sept	Oct – Dec
Assault: Offenders on Offenders ¹	Types (Sexual ² , Physical, etc.)	Physical	Physical	Physical	Physical
	With Weapon	0	0	0	0
	Without Weapon	20	33	20	51
Assault: Detainee on Staff	Types (Sexual Physical, etc.)	0	Physical	0	Physical
	With Weapon	0	0	0	0
	Without Weapon	0	3	0	1
Number of Forced Moves, incl. Forced Cell moves ³		0	0	0	0
Disturbances ⁴		0	0	0	1
Number of Times Chemical Agents Used		0	0	0	0
Number of Times Special Reaction Team Deployed/Used		0	0	0	0
# Times Four/Five Point Restraints applied/used	Number/Reason (M=Medical, V=Violent Behavior, O=Other)	0	0	0	0
	Type (C=Chair, B=Bed, BB=Board, O=Other)	0	0	0	0
Number of Times Canines Used in Facility		0	0	0	0
Offender / Detainee Medical Referrals as a result of injuries sustained.		0	0	3	2
Escapes	Attempted	0	0	0	0
	Actual	0	0	0	0
Grievances:	# Received	83	64	86	88
	# Resolved in favor of Offender/Detainee	4	5	4	1
Deaths	Reason (V=Violent, I=Illness, S=Suicide, A=Attempted Suicide, O=Other)	A	0	0	0
	Number	1	0	0	0
Psychiatric / Medical Referrals	# Medical Cases referred for Outside Care	16	11	20	13
	# Psychiatric Cases referred for Outside Care	1	0	1	4

¹ Any attempted physical contact or physical contact that involves two or more offenders

² Oral, anal or vaginal penetration or attempted penetration involving at least 2 parties, whether it is consenting or non-consenting

³ Routine transportation of detainees/offenders is not considered "forced"

⁴ Any incident that involves four or more detainees/offenders, includes gang fights, organized multiple hunger strikes, work stoppages, hostage situations, major fires, or other large-scale incidents.

DHS/ICE Detention Standards Review Summary Report

1. Meets Standards		2. Does Not Meet Standards		3. Repeat Finding		4. Not Applicable	
	1	2	3	4			
PART 1 SAFETY							
1	Emergency Plans	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
2	Environmental Health and Safety	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
3	Transportation (By Land)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			<input checked="" type="checkbox"/>
PART 2 SECURITY							
4	Admission and Release	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
5	Classification System	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
6	Contraband	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
7	Facility Security and Control	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
8	Funds and Personal Property	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			<input type="checkbox"/>
9	Hold Rooms in Detention Facilities	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
10	Key and Lock Control	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
11	Population Counts	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
12	Post Orders	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
13	Searches of Detainees	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
14	Sexual Abuse and Assault Prevention and Intervention	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
15	Special Management Units	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
16	Staff-Detainee Communication	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
17	Tool Control	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
18	Use of Force and Restraints	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
PART 3 ORDER							
19	Disciplinary System	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
PART 4 CARE							
20	Food Service	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
21	Hunger Strikes	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
22	Medical Care	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
23	Personal Hygiene	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
24	Suicide Prevention and Intervention	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
25	Terminal Illness, Advance Directives, and Death	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
PART 5 ACTIVITIES							
26	Correspondence and Other Mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
27	Escorted Trips for Non-Medical Emergencies	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			<input checked="" type="checkbox"/>
28	Marriage Requests	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			<input type="checkbox"/>
29	Recreation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
30	Religious Practices	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
31	Telephone Access	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
32	Visitation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
33	Voluntary Work Program	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			<input type="checkbox"/>
PART 6 JUSTICE							
34	Detainee Handbook	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
35	Grievance System	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
36	Law Libraries and Legal Material	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
37	Legal Rights Group Presentations	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
PART 7 ADMINISTRATION & MANAGEMENT							
38	Detention Files	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
39	News Media Interviews and Tours	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
40	Staff Training	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
41	Transfer of Detainees	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			

LCI Review Assurance Statement

By signing below, the Lead Compliance Inspector (LCI) certifies that all findings of noncompliance with policy or inadequate controls contained in the Inspection Report are supported by evidence that is sufficient and reliable. Furthermore, findings of noteworthy accomplishments are supported by sufficient and reliable evidence. Within the scope of the review, the facility is operating in accordance with applicable law and policy, and property and resources are efficiently used and adequately safeguarded, except for the deficiencies noted in the report.

Lead Compliance Inspector: (Print Name) [REDACTED]	Signature [REDACTED]
Title & Duty Location Lead Compliance Inspector, The Nakamoto Group, Inc.	Date 1/31/2019

Team Members

Print Name, Title, & Duty Location [REDACTED], Medical SME, The Nakamoto Group, Inc.	Print Name, Title, & Duty Location [REDACTED], Safety SME, The Nakamoto Group, Inc.
Print Name, Title, & Duty Location [REDACTED], Security SME, The Nakamoto Group, Inc.	Print Name, Title, & Duty Location [REDACTED], Medical SME, The Nakamoto Group, Inc.

Recommended Rating: **Meets Standards**
 Does Not Meet Standards

Comments: This inspection was conducted to determine overall compliance with the ICE Performance Based National Detention Standards 2011 (42 standards), which include the following additions/changes to the standards listed on page three:

- Medical Care (Women), a new standard, was rated as Not Applicable;
- Classification System is now titled Custody Classification System;
- Suicide Prevention and Intervention is now titled Significant Self-Harm and Suicide Prevention and Intervention;
- Escorted Trips for Non-Medical Emergencies is now titled Trips for Non-Medical Emergencies;
- News Media Interviews and Tours is now titled Interviews and Tours and;
- Transfer of Detainees is now titled Detainee Transfers.

The facility does not use Tasers. The use of chemical agents (OC) is permitted, but no staff carry it. The facility does not have a canine unit. There were no escapes or deaths during the inspection period. There was one serious suicide attempt by a detainee in the SMU trying to hang himself with his bedsheet. The detainee was placed on one-on-one suicide observation. He was not injured.

There were 93 hunger strikes reported during the inspection period, but none requiring outside medical treatment. The facility explained that hunger strikes are occurring in such high numbers among certain nationalities of detainees because they know that when they declare a hunger strike, they are immediately interviewed by ICE staff. It is a method of manipulating the ICE visits to their preference, as opposed to waiting for the next case officer visit to their unit. ICE case officer visits routinely occur no less than one time per week. The detainees of certain nationalities apparently believe that they should be catered to at a higher rate than other detainees.

There were four immediate physical responses to detainee resistance during the inspection period, all of which involved detainees refusing direct orders or attempting to assault staff or creating a disturbance. In each case, the detainees were restrained, subdued, and evaluated by medical staff. No serious injuries resulted. All incidents were reviewed by the OIC, HSA, assistant OIC, and ICE. After-action review teams determined that the staff response in each incident was justified, appropriate and within the guidelines of the standard. All after-action review reports were forwarded to the FOD.

There were twelve SAAPI allegations during the inspection period, eight of which were detainee-on-detainee allegations; the remaining four were staff-on-detainee allegations. Two detainee-on-detainee allegations were substantiated; two were unfounded; one was unsubstantiated; and three are pending investigation. One of the staff-on-detainee allegations was unsubstantiated; two were unfounded; and one is pending investigation. The employee involved in the pending investigation had already been terminated for other reasons prior to the inspection. The two detainee-on-detainee allegations that were substantiated resulted in disciplinary control sanctions for the offending detainees. All allegations were appropriately investigated and documentation was intact.