May 6, 2021

TO: [Redacted]
Director Of Custody Management

FROM: [Redacted]
Lead Compliance Inspector

SUBJECT: **Annual Inspection of the Stewart Detention Center**

The Nakamoto Group, Inc. performed an annual inspection for compliance with the ICE Performance Based National Detention Standards (PBNDS) 2011 of the Stewart Detention Center in Lumpkin, Georgia during the period of May 4-6, 2021. This is a dedicated IGSA (DIGSA) facility.

The annual inspection was performed under the guidance of [Redacted] Lead Compliance Inspector. Team Members were:

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<tr>
<th>Subject Matter Field</th>
<th>Team Member</th>
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<tr>
<td>Security</td>
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<td>Detainee Rights</td>
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<td>Medical Care</td>
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<td>Safety</td>
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<td>Medical</td>
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**Type of Inspection**

This is a scheduled annual inspection which is performed to determine overall compliance with the ICE PBNDS 2011 for Over 72-hour facilities. The facility received a previous rating of Meets Standards during the September, 2020 inspection.

**Inspection Summary**

The Stewart Detention Center is currently accredited by:

- The American Correctional Association (ACA) – Yes
- The National Commission on Correctional Health Care (NCCHC) – Yes
- The Joint Commission (TJC) – No
- Prison Rape Elimination Act (PREA) – Yes (DHS)

**Standards Compliance**

The following information is a summary of the standards that were reviewed and overall compliance that was determined as a result of the 2020 PBNDS 2011 annual inspection and the 2021 PBNDS 2011 annual inspection.
The inspection team identified one (1) deficient component in the following one (1) standard.

Correspondence and Other Mail - 1

Facility Snapshot/Description

The Stewart Detention Center is owned and operated by CoreCivic via a contract with Stewart County which has an IGSA with the Department of Homeland Security (ICE). The facility is located in Lumpkin, Georgia approximately 140 miles south of Atlanta. Construction on the facility began in 1999. The facility began housing detainees as the former Corrections Corporation of America (CCA) in 2006. The facility houses only adult male and female ICE detainees of all custody levels.

The facility is a single level structure containing six general population housing units; three of which contain dormitory beds in six pods and three contain cell housing in three pods. Additionally, the facility has a segregation management unit consisting of 39 single cells. An eighty-bed housing pod designated for overflow; now, due to COVID-19, is currently being used for medical housing. All housing units are provided direct supervision on each of the first two shifts; indirect supervision is provided on the night (third) shift.

Detainees are provided both indoor and outdoor recreation with required safety procedures implemented due to COVID-19; such limiting the number of detainees in recreation and program areas to allow the required spacing. Each dormitory contains a large dayroom area equipped with tables, chairs, telephone banks, commissary kiosks, and televisions. Board games, puzzles, playing cards, exercise equipment, video game systems, and movies are available. A microwave oven is also provided. Outdoor activities include pull-up and sit-up stations, volleyball, basketball, handball, soccer, and walking in the exercise yards. Detainees may participate in the voluntary work program.

Recently a bank of electronic tablets was provided for each housing unit. Detainees may use the tablets as a telephone, send and receive messages to/from family and friends, send and receive messages to/from their assigned ICE officer, send messages to any staff member, file grievances, and submit sick call requests. The tablets can also be used for video visiting with family/friends.

The inspection team found the atmosphere to be calm with no obvious indicators of high stress levels. Supervisors and officers exhibited a professional demeanor in both attire and attitude. Interactions between officers and detainees were observed to be respectful and professional. Sanitation and cleanliness was observed to be satisfactory in all areas.

Confidential interviews were conducted with 36 detainees by the inspection team. All security classification levels were represented in these interviews; at least sixteen detainees were LEP and were interviewed by bilin-
gual inspectors. Eight of the LEP detainees were female. Additionally twenty non-confidential detainee interviews were conducted. There were no detainees housed in the special management unit during this inspection. The detainees registered no substantive complaints or concerns when questioned about their personal safety, treatment by staff, medical care, asylum requests, consulate/court access, ICE services, visitation, law library access, or food services. All detainees were aware of the grievance system and the OIG hotline although none interviewed had used either. Interviews were conducted with detainees concerning telephone access and the telephone system. A significant number of the detainees interviewed voiced concerns regarding detainee telephones. They stated that when they moved from one housing unit to another, their account is removed from the system and they have to be re-entered into the detainee telephone system which takes several days. The issue was discussed with the OIC. He stated that he was aware of the issue and that he was working on a solution with the telephone service provider and CoreCivic headquarters. All detainees interviewed stated that they felt safe in the facility.

The facility is operating at an optimal level by offering detainees in administrative segregation recreation two hours per day seven days per week and detainees in disciplinary segregation are offered one hour of recreation seven days per week. The facility is operating at an optimal level by providing telephones to detainees at a rate of more than one telephone per ten detainees. The facility also operates at an optimal level by requiring the presence of medical staff whenever possible when a transgender detainee is strip searched; and the facility is operating at an optimal level by the medical department maintaining a current certification with NCCHC. The facility also operates at an optimal level by requiring that all audiovisual recordings be maintained more than one year after completion of litigation or investigation.

During this inspection period, detainee medical care was provided by CoreCivic medical staff. ICE detainees are not subject to medical co-payments for medical, mental health, or dental care. Food service operations are provided via a contract with Trinity Services Group, Inc. CoreCivic personnel provide all other services.

Areas of Concern/Significant Observations

There were no areas of concern or significant observations. The inspection was conducted as a hybrid. Three inspectors conducted the inspection on-site. The other inspectors were unable to personally observe practices and procedures within the facility but were able to interview staff and review documents and files.

Recommended Rating and Justification

The Lead Compliance Inspector recommends that the facility receive a rating of Meets Standards unless unobserved practices and conditions are contrary to what was reported to the inspection team. The facility complies with the ICE Performance Based National Detention Standards (PBNDS) 2011. No (0) standards were found Does Not Meet Standard and three (3) standards were Not Applicable (N/A). All remaining thirty-nine (39) standards were found to Meet Standard.

LCI Assurance Statement

The findings of compliance and noncompliance are accurately and completely documented on the G-324 Inspection Form and are supported by documentation in the inspection file. An out brief was conducted. Inspectors 16 and 21 participated telephonically. In addition to Inspectors 7, 31, and 40 from the Nakamoto Group, Inc., the following participated in person:

- ICE Officials -