



The Nakamoto Group, Inc.

October 28, 2021

TO: [REDACTED]  
Acting Assistant Director Custody Management

FROM: [REDACTED]  
Lead Compliance Inspector  
The Nakamoto Group, Inc.

SUBJECT: **Annual Inspection of the Aurora ICE Processing Center**

The Nakamoto Group, Inc. performed an annual inspection for compliance with the ICE Performance-Based National Detention Standards (PBNDS) 2011 of the Aurora ICE Processing Center in Aurora, Colorado during the period of October 26-28, 2021. This is a CDF.

The annual inspection was performed under the guidance of [REDACTED] Lead Compliance Inspector. Team members were:

Subject Matter Field	Team Member
Detainee Rights	[REDACTED]
Security	[REDACTED]
Medical Care	[REDACTED]
Medical Care	[REDACTED]
Safety	[REDACTED]

### **Type of Inspection**

This is a scheduled annual inspection which is performed to determine overall compliance with the ICE PBNDS 2011 for Over 72-hour facilities. Three inspectors worked remotely. The facility received a rating of Meets Standards during the January 2021 annual inspection. (Postponed from 2020)

### **Inspection Summary**

The Aurora ICE Processing Center is currently accredited by:

- The American Correctional Association (ACA) - Yes
- The National Commission on Correctional Health Care (NCCHC) - Yes
- The Joint Commission (TJC) - No
- Prison Rape Elimination Act (PREA) - Yes

### **Standards Compliance**

The following information is a summary of the standards that were reviewed and overall compliance that was determined as a result of the January 2021 and October 2021 PBNDS annual inspections:



<b>January 2021 Annual Inspection</b>	
Meets Standards	41
Does Not Meet Standards	1
Repeat Finding	0
Not Applicable	1

<b>October 2021 Annual Inspection</b>	
Meets Standards	40
Does Not Meet Standards	0
Repeat Finding	0
Not Applicable	3

The inspection team identified seven (7) deficient components in the following five (5) standards:

- Staff-Detainee Communication – 1
- Food Service – 1
- Disability Identification, Assessment and Accommodation – 3
- Visitation - 1
- Recreation – 1

### Facility Snapshot/Description

The Aurora ICE Processing Center (North Unit) is located in Aurora, Colorado which is approximately ten miles east of Denver. The facility opened in [REDACTED] and is owned and operated by The GEO Group, Inc. The North Unit is connected by an outdoor fenced corridor with the Aurora II Annex (South Unit). [REDACTED] ICE detainees are housed and kept separate from non-ICE detainees. The facility houses detainees of all custody levels. [REDACTED] ICE/ERO maintains an on-site presence.

The entire compound consists of two one-story buildings which are separated into two distinct sections: the main facility (North Unit) and the Annex (South Unit). Most of the support services are shared. The compound's exterior perimeter combines outside walls of the buildings, intermittent runs of twelve-foot chain link fencing which are supplemented with razor ribbon and a motion detection (shaker fence) system, and twelve-foot block wall sections. A perimeter road surrounding the compound is foot patrolled by an unarmed officer twice each shift. Surveillance cameras offer visibility around the entire perimeter, into the recreation areas, and down the interior movement corridors. All exterior building doors and interior security gates and doors are under constant camera surveillance and controlled by central control officers. The facility is equipped with a 261 surveillance camera network. All movement is escorted.

Five individual housing units are located in the North Unit. [REDACTED] There is one special management unit (SMU) consisting of [REDACTED]. The SMU is also referred to as the Restricted Housing Unit (RHU) throughout the inspection documents. Dedicated sections of housing units are currently used for COVID-19 protocols. Thirty active COVID-19 patients were quarantined for treatment and observation during the inspection.

North housing units are managed with direct supervision. Each general population housing unit is equipped with a common dayroom; a television; fixed table/chair units for detainees to eat their meals, play board games, and socialize within the guidelines of COVID-19 protocols; a bank of wall mounted telephones; kiosks and tablets on which detainees can receive/send emails, conduct video-visits, send requests directly to facility and ICE/ERO staff, order commissary, access fee-based entertainment programs, file grievances, check their account balance, view LexisNexis, and read the facility handbook and all announcements/schedules. Detainees are provided indoor and outdoor recreation. The facility sanitation and cleanliness is above average in most areas. The housing units were observed to be cluttered.



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Optimal levels of compliance are present in the following standards: Special Management Unit-outdoor recreation is provided at least two hours a day, seven days a week for administrative segregation status detainees, and at least one hour a day, seven days a week for disciplinary segregation detainees; Medical Care-facility is NCCHC accredited and adequate space and staffing are available for tele-health systems; Significant Self-Harm and Suicide Prevention and Intervention-facility and its prevention, treatment and therapeutic aftercare for suicidal or at risk detainees for self-harm are NCCHC accredited; Terminal Illness, Advance Directives and Death-facility and its medical care for terminally ill detainees are NCCHC accredited; Use of Force- audio visual records are retained for one year after conclusion of investigation or litigation; Recreation-detainees are provided wireless headsets for television viewing; and Law Libraries and Legal Materials-access is more than fifteen hours per week.

Inspectors interviewed no less than 37 detainees in general population which were identified through sign-up sheets; nine of the interviews required an interpreter. One detainee was interviewed in the special management unit. He had no issues or concerns. Overall, detainees were satisfied with food services, their safety, medical services, recreational opportunities, the cleanliness of the facility, law library access, mail delivery, commissary privileges, and law library services. Two detainees said “they did not know how to contact ICE/ERO personnel”. The shift supervisor provided follow-up. Detainees were asked if they had filed a grievance and/or contacted the Office of Inspector General. Detainees were aware of the procedures to file a grievance and “had seen the OIG posters”.

Medical services, food service, and maintenance services are provided by The GEO Group, Inc. Detainee telephone, tablet, and kiosk services are managed by Talton Communications. ICE detainees are not charged medical co-pays.

### **Areas of Concern/Significant Observations**

The inspection was conducted as a hybrid. Three inspectors worked remotely and were unable to personally observe practices and procedures within the facility. The remote inspection team relied upon photographs and/or videos to validate the observation of many standards. There were no areas of concern or significant observations noted during the inspection

### **Recommended Rating and Justification**

The Lead Compliance Inspector recommends that the facility receive a rating of Meets Standards unless unobserved practices and conditions are contrary to what was reported to the inspection team. The facility complies with the ICE Performance-Based National Detention Standards (PBNDS) 2011 for Over 72-hour facilities. No (0) standard was rated as Does Not Meet Standard and three (3) standards were Not Applicable (N/A). All remaining forty (40) standards were found to Meet Standards.

### **LCI Assurance Statement**

The findings of compliance and noncompliance are accurately and completely documented on the G-324A Inspection Form and are supported by documentation in the inspection file. An out brief was conducted at the facility and in addition to the entire Nakamoto Group, Inc. Inspection Team, the following were present or participated telephonically:


- ICE Officials – [REDACTED]



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- Facility Staff –



 Lead Compliance Inspector  
Printed Name of LCI

October 28, 2021  
Date

