November 18, 2020

TO: Assistant Director for Detention Management

FROM: Lead Compliance Inspector
The Nakamoto Group, Inc.

SUBJECT: Annual Inspection of the Bristol County Jail and House of Correction

The Nakamoto Group, Inc. performed an annual inspection for compliance with the ICE Performance-Based National Detention Standards (PBNDS) 2008 of the Bristol County Jail and House of Correction in North Dartmouth, Massachusetts during the period of November 16-18, 2020. This is an IGSA facility.

The annual inspection was performed under the guidance of , Lead Compliance Inspector. Team members were:

<table>
<thead>
<tr>
<th>Subject Matter Field</th>
<th>Team Member</th>
</tr>
</thead>
<tbody>
<tr>
<td>Detainee Rights</td>
<td></td>
</tr>
<tr>
<td>Security</td>
<td></td>
</tr>
<tr>
<td>Medical Care</td>
<td></td>
</tr>
<tr>
<td>Medical Care</td>
<td></td>
</tr>
<tr>
<td>Safety</td>
<td></td>
</tr>
</tbody>
</table>

Type of Inspection

This is a scheduled annual inspection, which is performed to determine overall compliance with the ICE PBNDS 2008 for Over 72-hour facilities. The facility received a rating of Meets Standards during the May 2019 annual inspection.

Inspection Summary

The Bristol County Jail and House of Correction is currently accredited by:
- The American Correctional Association (ACA) - Yes
- The National Commission on Correctional Health Care (NCCHC) - Yes
- The Joint Commission (TJC) - No
- Prison Rape Elimination Act (PREA) - Yes

Standards Compliance

The following information is a summary of the standards that were reviewed and overall compliance that was determined as a result of the 2019 and 2020 PBNDS annual inspections:
The inspection team identified three (3) deficient components in the following three (3) standards:

Key and Lock Control – 1
Special Management Units – 1
Suicide Prevention and Intervention - 1

Facility Snapshot/Description

The Bristol County Jail and House of Correction is located in North Dartmouth, Massachusetts, which is approximately thirty miles northwest of Martha’s Vineyard across the bay. The facility is owned by Bristol County and operated under the jurisdiction of the Bristol County Sheriff’s Office. The remaining detainees were from U.S. Marshal Service and Bristol County and surrounding jurisdictions. The facility houses adult male ICE detainees of all classification levels, but only high and medium classification levels of female ICE detainees.

The jail was built in 2007. It is a single building surrounded by two sixteen-foot-high chain link fences supplemented with razor ribbon on top and bottom; there are no detection devices that enhance the fence security. There is a perimeter road that encircles the complex; it is vehicle/foot patrolled by an armed canine officer at least once each shift. Surveillance cameras offer visibility around the entire perimeter, into the housing units and common areas, and interior movement corridors. All exterior building doors are under constant camera surveillance and are controlled by central control staff. The facility is equipped with a surveillance camera network that is monitored 24 hours a day.

The facility has 22 individual housing units of which four are currently dedicated to house ICE detainees. All of the general population housing units are dormitory settings that contain from sixteen to 66 beds. Three of the 22 units are dedicated as special management units. Two units are for males; one with sixteen two-bed cells and one with eight one-bed cells; and one unit for females with eight two-bed cells. There was one ICE detainee in the SMU on disciplinary segregation status during the inspection. The facility has dedicated part of one housing unit to serve as a COVID-19 wing; it housed three ICE detainees during the inspection. The health care unit is not a licensed infirmary but does have four observation rooms and two eleven-bed wards. During COVID-19 conditions, ICE detainees are not housed with non-ICE detainees.

Each living area, except the SMU, has a common dayroom equipped with a television and fixed table/chair units for detainees to eat their meals, play games, and gather for conversation. There are no electronic tablets or kiosks in the housing units. All announcements and schedules are posted on the dayroom and common area bulletin boards. Detainees are provided indoor and outdoor recreation.

Inspectors interviewed eleven ICE detainees. They were a combination of English speaking, LEP detainees, and the SMU detainee; the language line was used for four of the interviews. The candidates were selected from the detainee population roster by the inspectors and supplemented by facility staff recruitment efforts. Eleven were all who expressed an interest in speaking with an inspector, per the immigration
services lieutenant. Generally, the detainees felt safe in the facility and registered no substantive complaints about any aspect of their detention except for their exposure to the COVID-19 risk in the facility. Those registering that concern felt they should be let out stating, “I have done nothing wrong”. All of the detainees stated they received a copy of the National Detainee Handbook and facility handbook during booking. The minor complaints involving the health care unit were focused on a lack of relief for their concerns. Two of the detainees concerns were discussed with the health services administrator by the medical SME. Appropriate care and treatment had been provided and documented by medical staff for their concerns. No further action on these complaints was necessary. The food service issues all revolved around the monotony of the same menu, “every day the same food”. These complaints were discussed with the food service manager by the safety SME. The menu is based on a 35-day cycle and has been approved by a registered dietician as meeting the U.S. RDA requirements for maintaining nutritional health. The ethnic diversity in the cycle menu and an analysis of the variety of entrees denounces those allegations. Four of the detainees stated they had filed a grievance about various issues. Their concerns were heard and decisions and responses were provided. One detainee stated he was unfamiliar with the OIG. The detainee rights SME explained to him where to find the information and coached him with the procedures for access. The expressed issue of exposed risk due to COVID-19 conditions is a moot issue at this time. Safety protocols have been mandated by the Commonwealth and the facility is adhering to those guidelines for everyone’s safety.

An assessment of the general cleanliness of the facility could not be determined due to the remote nature of the inspection.

Medical services are provided by Certified Psychiatric Services (CPS). Food service is managed by Trinity Services Group. Maintenance operations are provided by Bristol County employees. Detainee telephone services are provided by Securus. ICE detainees are not charged medical co-pays.

Areas of Concern/Significant Observations

There were no areas of concern or significant observations noted during the inspection. The inspection was conducted remotely, and inspectors were unable to personally observe practices and procedures within the facility. The inspection team relied upon photographs and/or videos to validate the observation of many standards.

Recommended Rating and Justification

The Lead Compliance Inspector recommends that the facility receive a rating of Meets Standards unless unobserved practices and conditions are contrary to what was reported to the inspection team. The facility complies with the ICE Performance-Based National Detention Standards (PBNDS) 2008 for Over 72-hour facilities. No (0) Standards were rated as Does Not Meet Standard and two (2) standards were Not Applicable (N/A). All remaining thirty-nine (39) standards were found to be in compliance.

LCI Assurance Statement

The findings of compliance and noncompliance are accurately and completely documented on the G-324A Inspection Form and are supported by documentation in the inspection file. A call-in out brief was conducted at the facility and in addition to the entire Nakamoto Group, Inc. Inspection Team, the following were present:

- ICE Officials –
- [Redacted]