

August 26, 2021

TO:

Acting Assistant Director Custody Management

FROM:

Lead Compliance Inspector The Nakamoto Group, Inc.

SUBJECT: Annual Inspection of the CCA Florence Correctional Center

The Nakamoto Group, Inc. performed an annual inspection for compliance with the ICE Performance Based National Detention Standards (PBNDS 2008) of the CCA Florence Correctional Center in Florence, Arizona during the period of August 24-26, 2021. This is an IGSA.

The inspection was performed under the guidance of Lead Compliance Inspector. Team members were:

Subject Matter Field	Team Member
Detainee Rights	
Security	
Medical Care	
Medical Care	
Safety	

## Type of Inspection

This is a scheduled annual inspection that is performed to determine overall compliance with the ICE PBNDS 2008 for Over 72 hour facilities. The facility received a rating of Meets Standards during the November 2020 inspection.

### **Inspection Summary**

The CCA Florence Correctional Center is currently accredited by:

- The American Correctional Association (ACA) Yes
- The National Commission on Correctional Health Care (NCCHC) Yes
- The Joint Commission (TJC) No
- Prison Rape Elimination Act (PREA) Yes

## **Standards Compliance**

The following information is a summary of the standards that were reviewed and overall compliance that was determined as a result of the 2020 and 2021 compliance annual inspections:



2020 Annual Inspection	
Meets Standards	39
Does Not Meet Standards	0
Repeat Finding	0
Not Applicable	2

2021 Annual Inspection	
Meets Standards	38
Does Not Meet Standards	0
Repeat Finding	0
Not Applicable	3

# Facility Snapshot/Description

The CCA Florence Correctional Center (Central Arizona Florence Correctional Complex), owned and operated by CoreCivic, is located in Florence, Arizona, approximately sixty miles southeast of Phoenix, Arizona. The facility is located on the outskirts of Florence in an area occupied by several correctional facilities, including county, state, and federal facilities. Originally constructed in 1999 and operated as two facilities, the Central Arizona Detention Center (west compound) and the Florence Correctional Center (east compound) were merged in 2017 as the Central Arizona Florence Correctional Complex.

The facility is currently housing detainees for the U. S. Marshals Service, several surrounding municipalities and ICE. During the inspection, the facility was housing male and female ICE detainees of all classification levels.

The facility consists of two major compounds identified as east compound and west compound. Each compound is surrounded by a double security fence enhanced with razor ribbon. The inner fence is an electrified stun fence. The entire perimeter is under camera surveillance and is continuously monitored by central control officers. There is a paved perimeter road that encircles the entire compound that is patrolled 24 hours a day by an armed officer.

ICE detainees are housed on the east compound which has six major general population housing units; one of which is dedicated for ICE detainees. The general population housing unit contains eight pods; each with a capacity of forty beds (twenty two-man cells). There is a restricted housing unit (RHU) with a capacity of 98 beds. There was one male ICE detainee housed in the RHU during the inspection. The detainee was interviewed by an inspector and stated that he had no issues or concerns and that he was visited by medical and mental health staff on a regular basis and was permitted to go out to recreation daily.

The general population housing units are under 24-hour indirect supervision by two officers in a control pod on the unit and two officers in the housing unit hallway. Unit management staff also make frequent visits to the housing units. There are two outdoor recreation yards available for ICE detainees housed in general population. Detainees have daily access to the area for at least one hour per day. Each housing unit has dayroom space, tables, four telephones, two televisions, two microwave ovens, and kiosks for ordering commissary and communicating via email with facility staff. There are eight electronic tablets in each housing unit providing detainees access to LexisNexis and numerous educational programs. Detainees may also visit with family and friends via video utilizing the tablets. Due to COVID-19, onsite general visits have been suspended. In lieu of onsite visits, each ICE detainee is provided one free video visit each week. Detainees also have a book cart with a variety of reading materials and numerous board games and puzzles to occupy their time.



During the inspection, several housing units were under cohort status limiting the number of detainees available for interviews. A total of eleven male and female detainees were interviewed in a confidential setting. The detainees had been housed in the facility from three days to 81 days. Three detainees were interviewed in Spanish by a bilingual inspector and four LEP detainees who spoke Spanish or Portuguese were interviewed using the Language Line. None of the detainees voiced any concerns regarding their treatment by facility staff and all felt safe at the facility. Detainees were aware of the law library but none of them had used it. One detainee stated that he found what he needed by accessing LexisNexis on the tablet in his housing unit. Most detainees stated that the food was good, however; two female detainees stated that it was okay but not what they were used to. Four detainees voiced minor medical concerns which were followed-up on by the Medical SME. It was determined that medical staff were aware of the concerns and the detainees were being treated and scheduled for follow-up as needed.

A total of fifty staff interviews were conducted, 24 medical files and ten detention files were reviewed by onsite inspectors during the inspection.

Food Service is provided by Trinity Services Group and telephone service is provided by GTL. All other services are provided by CoreCivic. Detainees are not charged co-pay fees for medical, dental or mental health services.

## Areas of Concern/Significant Observations

The inspection was conducted as a hybrid with some inspectors onsite and others working remotely. Remote inspectors were unable to personally observe practices and procedures within the facility. The remote inspectors relied upon photographs and/or videos to validate the observation of many standards.

## **Recommended Rating and Justification**

The Lead Compliance Inspector recommends that the facility receive a rating of Meets Standards. The facility complies with the ICE Performance Based National Detention Standards (PBNDS 2008) unless unobserved practices and conditions are contrary to what was reported to the inspector working remotely.

### LCI Assurance Statement

The findings of compliance and non-compliance are accurately and completely documented on the G-324 Inspection form and are supported by documentation in the inspection file. An out brief was conducted with the facility. In addition to the onsite Nakamoto Group Inspection Team and inspector working remotely, the following participated:

ICE Officials —
 Facility staff —

Lead Compliance Inspector August 26, 2021

Printed Name of LCI

Date