

A. Type of Facility Reviewed

ICE Service Processing Center
 ICE Contract Detention Facility
 ICE Intergovernmental Service Agreement

B. Current Inspection

Type of Inspection
 Field Office HQ Inspection
Date[s] of Facility Review
8/28/2018 - 8/30/2018

C. Previous/Most Recent Facility Review

Date[s] of Last Facility Review
8/22/2017 - 8/24/2017
Previous Rating
 Meets Standards Does Not Meet Standards

D. Name and Location of Facility

Name
Central Arizona Florence Correctional Complex
Address (Street and Name)
1100 Bowling Road
City, State and Zip Code
Florence, AZ 85132
County
Pinal
Name and Title of Facility Administrator
(Warden/OIC/Superintendent)
[Redacted]
Telephone # (Include Area Code)
[Redacted]
Field Office / Sub-Office (List Office with oversight responsibilities)
Phoenix
Distance from Field Office
60 miles

E. ICE Information

Name of Inspector (Last Name, Title and Duty Station)
[Redacted] / LCI/Detainee Rights SME / Nakamoto Group
Name of Team Member / Title / Duty Location
[Redacted] / Medical SME / Nakamoto Group
Name of Team Member / Title / Duty Location
[Redacted] / Safety SME / Nakamoto Group
Name of Team Member / Title / Duty Location
[Redacted] / Security SME / Nakamoto Group
Name of Team Member / Title / Duty Location
[Redacted] / Medical SME / Nakamoto Group

F. CDF/IGSA Information Only

Contract Number [Redacted] Date of Contract or IGSA [Redacted]
Basic Rates per Man-Day [Redacted]
Other Charges: (If None, Indicate N/A)
[Redacted]

Estimated Man-days Per Year
[Redacted]

G. Accreditation Certificates

List all State or National Accreditation[s] received:
ACA, NCCHC, PREA
 Check box if facility has no accreditation[s]

H. Problems / Complaints (Copies must be attached)

The Facility is under Court Order or Class Action Finding
 Court Order Class Action Order
The Facility has Significant Litigation Pending
 Major Litigation Life/Safety Issues
 Check if None.

I. Facility History

Date Built
[Redacted]
Date Last Remodeled or Upgraded
[Redacted]
Date New Construction / Bedspace Added
[Redacted]
Future Construction Planned
 [Redacted] [Redacted] Date:
Current Bedspace [Redacted] Future Bedspace (# New Beds only)
Number: [Redacted] Date: [Redacted]

J. Total Facility Population

Total Facility Intake for previous 12 months
[Redacted]
Total ICE Mandays for Previous 12 months
[Redacted]

K. Classification Level (ICE SPCs and CDFs Only)

	L-1	L-2	L-3
Adult Male	N/A	N/A	N/A
Adult Female	N/A	N/A	N/A

L. Facility Capacity

	Rated	Operational	Emergency
[Redacted]	[Redacted]	[Redacted]	[Redacted]
<input type="checkbox"/>	[Redacted]	[Redacted]	[Redacted]

M. Average Daily Population

	ICE	USMS	Other
[Redacted]	[Redacted]	[Redacted]	[Redacted]

N. Facility Staffing Level

Security: [Redacted] Support: [Redacted]

Significant Incident Summary Worksheet

For The Nakamoto Group to complete its review of your facility, the following information must be completed prior to the scheduled review dates. The information on this form should contain data for the past twelve months in the boxes provided. The information on this form is used in conjunction with the ICE Detention Standards in assessing your Detention Operations against the needs of the ICE and its detained population. This form should be filled out by the facility prior to the start of any inspection. Failure to complete this section will result in a delay in processing this report and the possible reduction or removal of ICE' detainees at your facility.

<i>Incidents</i>	<i>Description</i>	Jan – Mar	Apr – Jun	Jul – Sept	Oct – Dec
Assault: Offenders on Offenders ¹	Types (Sexual ² , Physical, etc.)	P	P	N/A	P
	With Weapon	0	1	0	0
	Without Weapon	10	10	0	9
Assault: Detainee on Staff	Types (Sexual Physical, etc.)	NA	P	0	P
	With Weapon	0	0	0	0
	Without Weapon	0	2	0	1
Number of Forced Moves, incl. Forced Cell moves ³		0	0	0	0
Disturbances ⁴		0	0	0	0
Number of Times Chemical Agents Used		1	0	2	1
Number of Times Special Reaction Team Deployed/Used		0	0	0	0
# Times Four/Five Point Restraints applied/used	Number/Reason (M=Medical, V=Violent Behavior, O=Other)	0	0	0	0
	Type (C=Chair, B=Bed, BB=Board, O=Other)	0	0	0	0
Number of Times Canines Used in Facility		0	0	0	0
Offender / Detainee Medical Referrals as a result of injuries sustained.		0	1	0	1
Escapes	Attempted	0	0	0	0
	Actual	0	0	0	0
Grievances:	# Received	48	45	22	29
	# Resolved in favor of Offender/Detainee	13	3	3	15
Deaths	Reason (V=Violent, I=Illness, S=Suicide, A=Attempted Suicide, O=Other)	0	0	0	0
	Number	0	0	0	0
Psychiatric / Medical Referrals	# Medical Cases referred for Outside Care	28	25	6	18
	# Psychiatric Cases referred for Outside Care	0	0	1	0

¹ Any attempted physical contact or physical contact that involves two or more offenders

² Oral, anal or vaginal penetration or attempted penetration involving at least 2 parties, whether it is consenting or non-consenting

³ Routine transportation of detainees/offenders is not considered "forced"

⁴ Any incident that involves four or more detainees/offenders, includes gang fights, organized multiple hunger strikes, work stoppages, hostage situations, major fires, or other large-scale incidents.

DHS/ICE Detention Standards Review Summary Report

1. Meets Standards		2. Does Not Meet Standards		3. Repeat Finding		4. Not Applicable	
1	2	3	4	1	2	3	4
PART 1 SAFETY							
1	Emergency Plans	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
2	Environmental Health and Safety	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
3	Transportation (By Land)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			<input checked="" type="checkbox"/>
PART 2 SECURITY							
4	Admission and Release	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
5	Classification System	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
6	Contraband	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
7	Facility Security and Control	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
8	Funds and Personal Property	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			<input type="checkbox"/>
9	Hold Rooms in Detention Facilities	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
10	Key and Lock Control	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
11	Population Counts	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
12	Post Orders	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
13	Searches of Detainees	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
14	Sexual Abuse and Assault Prevention and Intervention	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
15	Special Management Units	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
16	Staff-Detainee Communication	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
17	Tool Control	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
18	Use of Force and Restraints	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
PART 3 ORDER							
19	Disciplinary System	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
PART 4 CARE							
20	Food Service	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
21	Hunger Strikes	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
22	Medical Care	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
23	Personal Hygiene	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
24	Suicide Prevention and Intervention	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
25	Terminal Illness, Advance Directives, and Death	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
PART 5 ACTIVITIES							
26	Correspondence and Other Mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
27	Escorted Trips for Non-Medical Emergencies	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			<input checked="" type="checkbox"/>
28	Marriage Requests	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			<input type="checkbox"/>
29	Recreation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
30	Religious Practices	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
31	Telephone Access	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
32	Visitation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
33	Voluntary Work Program	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			<input type="checkbox"/>
PART 6 JUSTICE							
34	Detainee Handbook	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
35	Grievance System	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
36	Law Libraries and Legal Material	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
37	Legal Rights Group Presentations	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
PART 7 ADMINISTRATION & MANAGEMENT							
38	Detention Files	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
39	News Media Interviews and Tours	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
40	Staff Training	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
41	Transfer of Detainees	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			

LCI Review Assurance Statement

By signing below, the Lead Compliance Inspector (LCI) certifies that all findings of noncompliance with policy or inadequate controls contained in the Inspection Report are supported by evidence that is sufficient and reliable. Furthermore, findings of noteworthy accomplishments are supported by sufficient and reliable evidence. Within the scope of the review, the facility is operating in accordance with applicable law and policy, and property and resources are efficiently used and adequately safeguarded, except for the deficiencies noted in the report.

Lead Compliance Inspector: (Print Name) ██████████	<i>Signature</i> ██████████
Title & Duty Location Lead Compliance Inspector, The Nakamoto Group, Inc.	Date 8/30/2018

Team Members	
Print Name, Title, & Duty Location ██████████, Medical SME, The Nakamoto Group, Inc.	Print Name, Title, & Duty Location ██████████, Safety SME, The Nakamoto Group, Inc.
Print Name, Title, & Duty Location ██████████, Security SME, The Nakamoto Group, Inc.	Print Name, Title, & Duty Location ██████████, Medical SME, The Nakamoto Group, Inc.

Recommended Rating:

- Meets Standards**
 Does Not Meet Standards

Comments: This inspection was conducted to determine the overall compliance with the ICE Performance-Based National Detention Standards (PBNDS) 2008.

There were thirteen allegations of sexual assault or abuse reported since the previous inspection. Four allegations were against staff and all were determined to be unsubstantiated. Eight detainee on detainee allegations were unsubstantiated and one was substantiated. The substantiated allegation involved the slapping of the buttocks of a male detainee by another male detainee.

There were no ICE detainee deaths or serious suicide attempts since the last inspection. One non-ICE detainee death was reported since the last inspection which was determined to be a homicide. On 2/13/2018 a non-ICE detainee was found dead in his cell after his cellmate informed staff that they needed to come into the cell. It was determined that the cause of death was a homicide. The cellmate, a non-ICE detainee was charged with the homicide and is being prosecuted.

There were six immediate use-of-force incidents involving ICE detainees during this inspection period and one calculated use of force incident. The same ICE detainee was involved in four of the seven use-of-force incidents, including the calculated use of force incident. On 7/28/2018, an ICE detainee on suicide watch began to beat his head into the walls. He was ordered to stop and submit to restraints. He did not obey the order and continued to beat his head against the wall. The detainee was warned that oleoresin capsicum/pepper spray (OC) would be used and that the extraction team would be taking him to the medical department. The detainee continued to ignore all orders and instructions and OC was sprayed into the cell and the extraction team entered the detainee's cell and placed him in restraints. There were no injuries to the detainee or staff. The decontamination procedures were followed, as required by policy. A review of documentation and video recording confirmed that the calculated use of force was conducted in accordance with policy and there were no discrepancies identified. There were three immediate use of force incidents involving this same detainee refusing to follow orders from officers. The detainee was restrained in all three incidents. He was examined by medical personnel after each incident. The OIC reviewed each report and concluded that the amount of forced used in each use of force incident was justified.

Two immediate use of force incidents involved the routine application of restraints following a fight between two detainees. In the third incident a detainee assaulted an officer and it took several officers to physically control the detainee and restrain him. In this incident an officer suffered a broken finger. Some minor bruising and cuts were sustained during the fights. OC was deployed in all three incidents. The detainees were decontaminated and examined by medical personnel in accordance with policy. The OIC reviewed each report and concluded that the amount of force used in each use of force incident was justified.

Tasers are available at this facility. The use of Tasers on ICE detainees is not prohibited. Security supervisors and officers are trained and approved to use oleoresin capsicum/pepper spray (OC) if warranted. Only approved use of force techniques are authorized. The following acts and techniques are specifically prohibited: choke holds, carotid control holds and other neck restraints. Batons are not used at this facility. The facility uses canines for contraband detection only but they are not used in the presence of ICE detainees.

There were no escapes or escape attempts.