

April 16, 2021

TO: [REDACTED]
Assistant Director Custody Management

FROM: [REDACTED]
Lead Compliance Inspector
The Nakamoto Group, Inc.

SUBJECT: **Annual Inspection of the Dodge County Detention Center**

The Nakamoto Group, Inc. performed an annual inspection for compliance with the ICE National Detention Standards (NDS 2019) of the Dodge County Detention Center in Juneau, Wisconsin during the period of April 14-16, 2021. This is an IGSA facility.

The annual inspection was performed under the guidance of [REDACTED], Lead Compliance Inspector. Team members were:

Subject Matter Field	Team Member
Detainee Rights	[REDACTED]
Security	[REDACTED]
Medical Care	[REDACTED]
Medical Care	[REDACTED]
Safety	[REDACTED]

Type of Inspection

This is a scheduled annual inspection that is performed to determine overall compliance with the ICE NDS for Over 72 hour facilities. The October 2020 (NDS 2000) was rated Meets Standards.

Inspection Summary

The Dodge County Detention Center is currently accredited by:

- The American Correctional Association (ACA) - No
- The National Commission on Correctional Health Care (NCCHC) - No
- The Joint Commission (TJC) - No
- Prison Rape Elimination Act (PREA) - No

Standards Compliance

The following information is a summary of the standards that were reviewed and overall compliance that was determined as a result of the 2020 and 2021 annual compliance inspections:



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2020 Annual Inspection	
Meets Standard	38
Does Not Meet Standard	0
Repeat Finding	0
Not Applicable	1

2021 Annual Inspection	
Meets Standard	33
Does Not Meet Standard	0
Repeat Finding	0
Not Applicable	0

The inspection team identified thirty-two (32) deficient components in the following thirteen (13) standards:

- Admission and Release – 2
- Detainee Funds and Personal Property - 1
- Searches of Detainee - 9
- Special Management Units – 2
- Staff Detainee Communication - 2
- Food Service – 2
- Medical Care – 1
- Personal Hygiene - 1
- Disability Identification, Assessment, And Accommodation – 8
- Recreation – 1
- Visitation – 1
- Detainee Handbook – 1
- Detention Files - 1

Facility Snapshot/Description

The Dodge County Detention Center was built in 2001 and is located in Juneau, Wisconsin, approximately sixty miles northwest of Milwaukee, Wisconsin. The facility is owned by Dodge County and operated by the Dodge County Sheriff's Office. This IGSA facility [REDACTED] and employs both direct and indirect models of supervision to all custody levels of adult male and female detainees for ICE, U.S. Marshal's Service, Dodge County, and the Federal Bureau of Prisons. [REDACTED]

Detainees occupy five housing units that are a combination of single-cell and dormitory-style living arrangements. Housing assignments are based on the same or similar custody levels. The facility does not maintain a dedicated special management housing unit; however, single-occupancy cells are used when a detainee is placed in special management status or medical observation. There were no ICE detainees in administrative or disciplinary segregation status during the inspection. On-site inspectors found the living units to be well lit with both natural and artificial light and observed adequate open space for detainees. The dayrooms in each of the housing units are furnished with tables and chairs for detainees to participate in leisure time activities and socializing. Board games, leisure reading material, playing cards, and televisions are among the amenities available to detainees. There are no computer tablets or kiosks available to detainees in the housing units. Detainees complete written requests as a primary means of communicating with ICE. Due to COVID-19 restrictions, ICE officers have not been permitted to enter the housing and activity areas since December 2020. Detainee requests are collected each day by the housing unit officer, then scanned and forwarded to the ICE field office for a response. Detainee interviews by ICE officers are conducted via telephone at pre-arranged times. The facility maintains a small outdoor recreation area with stationary exercise equipment, but only allows detainees that participate in the voluntary work program to use this space as a program incentive. Indoor recreation areas include the dayroom portions of each housing unit, also equipped with stationary exercise equipment. General visitation at this facility is offered to detainees seven days per week,



allowing one visit each week for thirty minutes. Video visitation is not available for detainees to visit family members from remote locations. COVID-19 response operational changes include all newly received detainees being quarantined and COVID-19 tested upon admission to the facility. The telephone provider, Inmate Calling Solutions (ICS), advanced each detainee two free phone calls weekly from March 2020 through December 2020 to maintain family ties during the pandemic.

The facility is climate controlled, and the physical plant was found to be in good repair. All staff interviewed were well-versed in facility guidelines and operating procedures as well as the National Detention Standards. Officers and staff were professional during interviews and detainees that agreed to be interviewed spoke willingly and respectfully. A review of sanitation inspection reports, interviews with staff and detainees, and observation by on-site inspectors concluded that the sanitation level of the facility was above average.

The inspection team interviewed twelve LEP and English-speaking detainees housed at the facility. Interviews were held telephonically, in person, and with the assistance of an interpreter when needed. There were no substantive concerns voiced when asked about personal safety, mail services, recreation, medical services, or access to the law libraries. Some detainees complained about the portion sizes of the food and how bland it tasted. The Safety SME reviewed the menu and found a variety of foods being served with portion sizes approved by a dietician, who also certified the menu as nutritionally adequate. Several detainees complained of ICE not returning detainee request responses in a timely manner and often not answering the telephone when detainees call to check on case information. These concerns were discussed with SDDO, Todd Osborne, of the Detention Standards and Compliance Unit, Chicago who plans to look into the matter further. One LEP detainee of Spanish descent stated that he does not know how to use the legal computers and is not sure how to instruct his family to complete a visiting application. The detainee's name was provided to the Programs Corporal who interviewed the detainee during the inspection and provided instruction on both issues. All detainees interviewed were asked if they had filed a grievance or informed the Office of Inspector General (OIG) of their concerns. All responded that they had not. Detainees were reminded of the proper procedures for filing grievances and the availability of the OIG hotline for submitting complaints.

Detainees interviewed verified that they received a local and National Detainee Handbook during the admission process and confirmed that facility memorandums, posters, and other types of key information are posted in English and Spanish throughout the facility, which are the languages primarily spoken by detainees.

Medical services are provided by WellPath and the food service provider is Aramark. The facility does not charge co-pays for medical, mental health, or dental care. The detainee telephone provider is Inmate Calling Solutions (ICS).

Areas of Concern/Significant Observations

There were no areas of concern or significant observations from this hybrid inspection. Onsite inspection team members were provided all requested documentation and observed the practice and procedures of the facility. Remote inspectors relied upon photographs and/or videos to validate the observation of many standards.

Recommended Rating and Justification

The Lead Compliance Inspector recommends that the facility receive a rating of Meets Standards unless unobserved practices and conditions are contrary to what was reported to the inspection team. The facility complies with the ICE National Detention Standards (NDS) 2019 for Over 72-hour facilities. No (0) standards were rated as Does Not Meet Standard and no (0) standard was Not Applicable (N/A). All thirty-three (33) standards were found to Meet Standards.



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LCI Assurance Statement

The findings of compliance and non-compliance are accurately and completely documented on the G-324A Inspection Form and are supported by documentation in the inspection file. An out brief was conducted telephonically with facility staff and ICE representatives. In addition to the entire Nakamoto Group, Inc. Inspection Team, the following were present:

- ICE Officials – [REDACTED]
- Facility Staff – [REDACTED]

[REDACTED]

[REDACTED], Lead Compliance Inspector
Printed Name of LCI

April 16, 2021
Date

[REDACTED]