



October 25, 2018

TO: [REDACTED]  
Assistant Director for Detention Management

FROM: [REDACTED]  
Lead Compliance Inspector  
The Nakamoto Group, Inc.

SUBJECT: **Annual Detention Inspection of the Douglas County Department of Corrections**

The Nakamoto Group, Inc. performed an annual inspection for compliance with the ICE Performance-Based National Detention Standards (PBNDS 2008; 2011 SA-API) of the Douglas County Department of Corrections, Omaha, NE during the period of October 23-25, 2018. This is an IGSA facility.

The inspection was performed under the guidance of [REDACTED], Lead Compliance Inspector. Team members were:

Subject Matter Field	Team Member
Detainee Rights	[REDACTED]
Security	[REDACTED]
Medical Care	[REDACTED]
Medical Care	[REDACTED]
Safety	[REDACTED]

**Type of Inspection**

This is a scheduled annual inspection, which is performed to determine overall compliance with the ICE PBNDS 2008 for Over 72 hour facilities. The facility received a previous rating of Meets Standards during the October 2017 inspection.

**Inspection Summary**

The Douglas County Department of Corrections is currently accredited by:

- The American Correctional Association (ACA) - Yes
- The National Commission on Correctional Health Care (NCCHC) - Yes
- The Joint Commission (TJC) - No
- Prison Rape Elimination Act (PREA) - Yes

**Standards Compliance**

The following information is a summary of the standards that were reviewed and overall compliance that was determined as a result of the 2017 and 2018 PBNDS 2008 annual compliance inspections:



2017 Annual Inspection	
Meets Standard	39
Does Not Meet Standard	0
Repeat Finding	0
Not Applicable	2

2018 Annual Inspection	
Meets Standard	39
Does Not Meet Standard	0
Repeat Finding	0
Not Applicable	2

The inspection team identified six (6) deficient components in the following four (4) standards:

- Environmental Health and Safety - 2
- Classification System - 2, 1 of which is a repeat deficiency
- Food Service - 1
- Detainee Handbook - 1

**Facility Snapshot/Description**

The Douglas County Department of Corrections is a [REDACTED] maximum security jail complex located in downtown Omaha, Nebraska. The facility is owned and operated by the Douglas County Board of Corrections.

[REDACTED] ICE detainees of all custody levels are housed in the Douglas County Department of Corrections.

The facility is a four-story building comprised of both direct and indirect detainee supervision. Detainees are housed in both cells and dormitories. ICE detainees are housed with other detainees having like security classification levels. The housing units provide adequate open space for leisure time activities. Outdoor and indoor recreation areas are available on a regular basis. Detainees were observed participating in video visitation, board games, television viewing, reading and work details. Detainees freely interacted with staff and each other, and did not hesitate to converse with the inspection team. The inspection team interviewed a minimum of thirty detainees in a private setting, including eight LEP detainees. Confidential detainee interviews gave no indication of any issues or concerns and interviews with LEP detainees revealed that they had no problems obtaining services. Detainees voiced general satisfaction with living conditions and with access to the law library, facility personnel, telephones, health care, mail, visitation and translation services if needed. There were no complaints or issues related to the quality of life. All detainees stated that they felt safe at the facility. Detainees were familiar with ICE officers and understood how to obtain assistance from them.

Facility employees gave a professional and courteous impression during interactions with the inspection team, and were witnessed interacting appropriately with detainees during the inspection. Facility sanitation conditions were adequate.

Medical services are provided by Correct Care Solutions. Food services are provided by Aramark Correctional Services. All other services are provided by Douglas County employees.

**Areas of Concern/Significant Observations**

There were no areas of concern or significant observations.

