



February 6, 2020

TO: [REDACTED]
Assistant Director for Detention Management

FROM: [REDACTED]
Lead Compliance Inspector
The Nakamoto Group, Inc.

SUBJECT: **Annual Detention Inspection of the Eloy Detention Center**

The Nakamoto Group, Inc. performed an annual inspection for compliance with the ICE Performance-Based National Detention Standards (PBNDS) 2011 of the Eloy Detention Center, Eloy, Arizona during the period of February 4-6, 2020. This is a dedicated IGSA (DIGSA) facility.

The annual inspection was performed under the guidance of [REDACTED], Lead Compliance Inspector. Team members were:

Subject Matter Field	Team Member
Security	[REDACTED]
Detainee Rights	[REDACTED]
Medical Care	[REDACTED]
Safety	[REDACTED]
Medical Care	[REDACTED]

Type of Inspection

This is a scheduled annual inspection, which is performed to determine overall compliance with the ICE PBNDS 2011 for Over 72 hour facilities. The facility received a previous rating of Meets Standards during the February 2019 inspection.

Inspection Summary

The Eloy Detention Center is currently accredited by:

- The American Correctional Association (ACA) – Yes
- The National Commission on Correctional Health Care (NCCCHC) – Yes
- The Joint Commission (TJC) – No
- Prison Rape Elimination Act (PREA) – Yes

Standards Compliance

The following information is a summary of the standards that were reviewed and overall compliance that was determined as a result of the 2019 and 2020 PBNDS annual compliance inspections:



2019 Annual Inspection	
Meets Standards	41
Does Not Meet Standards	0
Repeat Deficiency	0
Not Applicable	1

2020 Annual Inspection	
Meets Standards	41
Does Not Meet Standards	0
Repeat Deficiency	0
Not Applicable	1

The inspection team identified one (1) deficient component in one (1) standard:

Detention Files - 1

Facility Snapshot/Description

Eloy Detention Center (EDC) is owned and operated by CoreCivic. The City of Eloy has an Intergovernmental Service Agreement (IGSA) with Immigration and Customs Enforcement (ICE). Eloy Detention Center, with a [REDACTED], is located in Eloy, Arizona, approximately eighteen miles east of Casa Grande, Arizona. The facility houses low, medium-low, medium-high and high custody adult male and female detainees. [REDACTED]

Eloy Detention Center opened in 1994 and was renovated in 2007. The EDC physical plant is campus style with individual housing units. The buildings are primarily constructed of concrete and comprise almost 400,000 square feet of space. There are six general population (one unit is closed at this time) and two special confinement housing units, as well as, seventeen support buildings. The facility is secured by dual 12-foot chain link fences. The facility includes four courtrooms which are used for deportation hearings. Direct supervision is provided during the first and second shifts. Third shift officers provide indirect supervision. Detainees are afforded outdoor recreation, including turf fields, volleyball nets, basketball court, track and handball. Each dormitory has a large dayroom area equipped with tables, chairs, telephone banks, commissary kiosks and televisions. Board games, puzzles, playing cards, x-box gaming systems, exercise videos and movies are available. The facility provides a robust schedule of activities including karaoke, basketball tournaments, piñata contests, soccer tournaments, holiday tournaments, crochet programs, cleanest pod contest and aerobic dance classes.

The inspection team found the atmosphere to be calm with no obvious indicators of high stress levels. The facility sanitation levels are above average. Noise levels were observed to be minimal. Supervisors and officers exhibited a professional demeanor in both attire and attitude. Interactions between facility officers and detainees were observed to be respectful and professional. Housing unit case managers were observed in each unit. Interactions between ICE officers and detainees were also observed to be respectful and professional.

The facility does not charge a co-payment for medical, mental health or dental care. Health services are provided by IHSC and their contractors. Food service operations are provided by Trinity Services Group, Inc.

No less than 120 detainees were interviewed during the inspection. Interviews included detainees with LEP using the language line and the bilingual SME, detainees in administrative and disciplinary segregation (males and females), detainees on work assignments, detainees



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in each housing unit, as well as, confidential interviews. Detainee interviews yielded overall general satisfaction with living conditions, access to law libraries, telephones, food services and medical care. One detainee complained that she was "stuck with the same needle twice". The medical SME followed up with the medical file and interviewed the medical staff. Follow-up confirmed that proper protocols were followed. Conditions of confinement were observed to be above a satisfactory level.

Areas of Concern/Significant Observations

There were no areas of concern or significant observations.

Recommended Rating and Justification

The Lead Compliance Inspector recommends that the facility receive a rating of Meets Standards. The facility complies with the ICE Performance-Based National Detention Standards (PBNDS) 2011. No (0) standards were found Does Not Meet Standards and one (1) standard was Not Applicable (N/A). All remaining forty-one (41) standards were found to Meet Standards.

LCI Assurance Statement

The findings of compliance and noncompliance are accurately and completely documented on the G-324A Inspection Form and are supported by documentation in the inspection file. An out brief was conducted at the facility and in addition to the entire Nakamoto Group, Inc. Inspection Team, the following were present:

- ICE Officials – [REDACTED]
- Facility Staff – [REDACTED]

[REDACTED]

[REDACTED], Lead Compliance Inspector
Printed Name of LCI

February 6, 2020
Date

[REDACTED]