



February 7, 2019

TO: [REDACTED]
Assistant Director for Detention Management

FROM: [REDACTED]
Lead Compliance Inspector
The Nakamoto Group, Inc.

SUBJECT: **Annual Detention Inspection of the Eloy Detention Center**

The Nakamoto Group, Inc. performed an annual inspection for compliance with the ICE Performance-Based National Detention Standards (PBNDS) 2011 of the Eloy Detention Center, Eloy, Arizona during the period of February 5 - 7, 2019. This is a dedicated IGSA (DIGSA) facility.

The annual inspection was performed under the guidance of [REDACTED], Lead Compliance Inspector. Team members were:

Subject Matter Field	Team Member
Security	[REDACTED]
Detainee Rights	[REDACTED]
Medical Care	[REDACTED]
Safety	[REDACTED]
Medical Care	[REDACTED]

Type of Inspection

This is a scheduled annual inspection, which is performed to determine overall compliance with the ICE PBNDS 2011 for Over 72 hour facilities. The facility received a previous rating of Meets Standards during the February 2018 inspection.

Inspection Summary

The Eloy Detention Center is currently accredited by:

- The American Correctional Association (ACA) – Yes
- The National Commission on Correctional Health Care (NCCCHC) – Yes
- The Joint Commission (TJC) – No
- Prison Rape Elimination Act (PREA) – Yes

Standards Compliance

The following information is a summary of the standards that were reviewed and overall compliance that was determined as a result of the 2018 and 2019 PBNDS 2011 compliance annual inspections:



2018 Annual Inspection	
Meets Standards	41
Does Not Meet Standards	0
Repeat Deficiency	0
Not Applicable	1

2019 Annual Inspection	
Meets Standards	40
Does Not Meet Standards	0
Repeat Deficiency	0
Not Applicable	2

The inspection team identified one (1) deficient component in one (1) standard:

Tool Control - 1

Facility Snapshot/Description

Eloy Detention Center (EDC) is owned and operated by CoreCivic. The City of Eloy has an Intergovernmental Service Agreement (IGSA) with Immigration and Customs Enforcement (ICE). Eloy Detention Center, [REDACTED] is located in Eloy, Arizona, approximately eighteen miles east of Casa Grande, Arizona. The facility houses low, medium, medium-high and high custody adult male and female detainees. [REDACTED]

Eloy Detention Center was opened in 1994. This is a campus-style facility with individual housing units. The facility is secured by dual security fences. The physical plant consists of eight housing units, six of which consist of five fifty-person pods. Direct supervision is provided during the first and second shifts. Third shift officers provide indirect supervision. Detainees are afforded outdoor recreation, including turf fields, volleyball net, basketball court, track and handball. Each dormitory has a large dayroom area equipped with tables, chairs, telephone banks, commissary kiosks, and televisions. Board games, puzzles, playing cards, x-box gaming systems, exercise videos, and movies are available. Outdoor activities include pull-up and sit-up stations, volleyball, basketball, handball, soccer and walking in the exercise areas. The facility provides a robust schedule of activities including karaoke, basketball tournaments, piñata contests, soccer tournaments, holiday tournaments, crochet programs, cleanest pod contest and Zumba classes.

The inspection team found the atmosphere to be calm with no obvious indicators of high stress levels. The facility sanitation levels are above average. Noise levels were observed to be minimal. Supervisors and officers exhibited a professional demeanor in both attire and attitude. Interactions between officers and detainees were observed to be respectful and professional.

The facility does not charge a co-payment for medical, mental health or dental care. Health services are provided by IHSC and their contractors. Food service operations are provided by Trinity Services Group, Inc.

No less than 150 detainees were interviewed during the inspection. Interviews included detainees with LEP using the language line, detainees in administrative and disciplinary segregation (males and females), detainees on work assignments, detainees in each housing unit, as well as, confidential interviews. Detainee interviews yielded overall general satisfaction with living conditions, access to law libraries, telephones, food services and medical care. Detainees expressed no concerns regarding life and/or safety issues. During interviews in one of the female pods, several detainees expressed concerns regarding the professionalism of



two female correctional officers. The detainees stated during confidential interviews “that the officers are rude, disrespectful and intimidating”. The warden advised that both officers have been disciplined and are enrolled in the Performance Improvement Program (PIP). Detainees also stated that “some of their issued property needs to be replaced”. One detainee showed the inspector her socks which had holes in the bottom of the sock. The unit manager was assigned to follow up and provide new clothing. One LEP detainee stated through the assistance of the language line that she wanted to move to another pod. The other pod housed another detainee who could speak mandarin and English. The unit manager stated that she would follow up immediately to research the detainee request. Conditions of confinement were observed to be above a satisfactory level. Cleanliness standards are consistently high throughout the facility.

Areas of Concern/Significant Observations

There were no areas of concern or significant observations.

Recommended Rating and Justification

The Lead Compliance Inspector recommends that the facility receive a rating of Meets Standards. The facility complies with the ICE Performance-Based National Detention Standards (PBNDS) 2011. No (0) standards were found Does Not Meet Standards and two (2) standards were Not Applicable (N/A). All remaining forty (40) standards were found to Meet Standards.

LCI Assurance Statement

The findings of Meets Standards and Does Not Meet Standards are accurately and completely documented on the G-324A Inspection Form and are supported by documentation in the inspection file. An out brief was conducted at the facility and in addition to the entire Nakamoto Group, Inc. Inspection Team, the following were present:

- ICE Officials – [Redacted]
- Facility Staff – [Redacted]

[Redacted]

[Redacted], Lead Compliance Inspector

February 7, 2019

Printed Name of LCI

Date

[Redacted]