



The Nakamoto Group, Inc.

February 17, 2022

TO: [REDACTED]
Acting Assistant Director Custody Management

FROM: [REDACTED]
Lead Compliance Inspector
The Nakamoto Group, Inc.

SUBJECT: **Annual Inspection of the Immigration Centers of America – Farmville Detention Center**

The Nakamoto Group, Inc. performed an annual hybrid inspection for compliance with the ICE Performance-Based National Detention Standards (PBNDS) 2011 with 2016 revisions of the Immigration Centers of America – Farmville Detention Center in Farmville, Virginia during the period of February 15-17, 2022. This is a DIGSA facility.

The inspection was performed under the guidance of [REDACTED] [REDACTED] Team members were:

Subject Matter Field	Team Member
Detainee Rights	[REDACTED]
Security	[REDACTED]
Medical Care	[REDACTED]
Medical Care	[REDACTED]
Safety	[REDACTED]

Type of Inspection

This is a scheduled annual inspection which is performed to determine overall compliance with the ICE PBNDS 2011 for Over 72-hour facilities. The facility received a previous rating of Meets Standards during the February 2021 annual inspection.

Inspection Summary

The Immigration Centers of America - Farmville is currently accredited by:

- The American Correctional Association (ACA) - Yes
- The National Commission on Correctional Health Care (NCCHC) - Yes
- The Joint Commission (TJC) - No
- Prison Rape Elimination Act (PREA) - Yes

Standards Compliance

The following information is a summary of the standards that were reviewed and overall compliance that was determined as a result of the 2021 and 2022 annual compliance inspections:

<i>February 2021 Annual Inspection</i>	
Meets Standard	39
Does Not Meet Standard	1
Repeat Finding	0
Not Applicable	3

<i>February 2022 Annual Inspection</i>	
Meets Standard	40
Does Not Meet Standard	0
Repeat Finding	0
Not Applicable	3

The inspection team identified two (2) deficient components in the following two (2) standards:

Disability Identification, Assessment and Accommodation – 1, which is a repeat deficiency
 Correspondence and Other Mail – 1, which is a repeat deficiency

Facility Snapshot/Description

The Farmville Detention Center (FDC) located in Farmville, Virginia is owned and operated by Immigration Centers of America (ICA). The facility is a Dedicated IGSA situated in a rural area seventy miles southwest of Richmond, Virginia. FDC has a capacity of [REDACTED] beds housing all custody levels of adult male detainees for ICE. [REDACTED]

The facility is a single-story structure with [REDACTED] general population dormitory-style housing units. At the time of the inspection, five dormitories were not in use due to the low number of detainees being housed at the facility. Detainees are housed together based on same or similar classification levels. There are [REDACTED] special management units (SMU) at this facility each containing [REDACTED] [REDACTED]-bed cells. The medical unit does not contain infirmary care beds.

The living units inspected were found to be well lit with both natural and artificial light and observed adequate open space for detainees. The dayrooms are furnished with tables and chairs for detainees to participate in leisure time activities, socializing, playing board games, and playing cards. Televisions are available for detainees to view. Detainees have access to a kiosk for video visitation, ordering commissary, submitting electronic requests to facility staff and viewing personal account balances. Computer tablets are not available at this facility; therefore, detainees submit written requests when communicating with ICE. Group religious services and general visitation have been suspended due to health concerns associated with the COVID-19 virus. Remote video visitation is available to detainees for a fee as a general visitation option. There are five outdoor recreation yards and two indoor recreation areas available to detainees four hours per day, seven days per week which exceeds the minimum requirement of the standard. Recreation yards have toilet facilities and drinking water available for detainees when participating in outdoor recreation. A voluntary work program is available to detainees at this facility.

The facility is climate controlled, and the physical plant was found to be in good repair. All staff interviewed were well-versed in facility guidelines and operating procedures as well as the National Detention Standards. Officers and staff were professional during interviews and detainees interviewed spoke willingly and respectfully. The facility employs few bilingual staff but provides additional compensation to select staff capable of interpreting Spanish speaking detainees. English and Spanish are the two primary languages spoken by detainees at this facility. Language line services are also available. A review of sanitation inspection reports, interviews with staff and detainees, and observation by on-site inspectors concluded that the sanitation level of the facility was above-average.



The inspection team interviewed all ten detainees housed at the facility during the inspection including five formal interviews. All detainees spoke English well enough that translation services were not needed. There were no substantive concerns voiced when asked about personal safety, access to mail, access to medical services, or treatment by staff. Inspectors verified that memoranda, posters, and other types of key information are posted in English and Spanish throughout the facility. While conducting formal interviews, two detainees complained that some of the exercise equipment in the indoor recreation areas was in poor condition and constantly breaking down. The safety SME shared this information with the facility's recreation supervisor and found that new exercise equipment was recently purchased but shipping of the new equipment has been delayed due to circumstances beyond the facility's control. Many detainees interviewed complained of the taste of the food stating that it was bland and needed to be "spiced up." The safety SME reviewed the cycle-menu and variety of food items being served and found that all meals are prepared from dietician approved menus with consideration for the ethnic diversity of the detainee population. All detainees interviewed show appreciation for ICE working with the telephone provider to allow free call minutes each month to help maintain positive family ties. Detainees were reminded of the proper procedures for filing grievances and the availability of the OIG hotline for submitting complaints.

Healthcare services are provided by Armor Health Services and food service is contracted with Trinity Service Group. The facility does not charge co-pays for medical, mental health, or dental care. The detainee telephone and kiosk systems are provided by ICSolutions.

Areas of Concern/Significant Observations

The inspection was conducted as a hybrid. Four inspectors were on site and one inspector worked remotely. The remote inspector was unable to personally observe practices and procedures within the facility and relied on on-site inspector's observations, photographs, and/or videos to validate the observation of many standards.

It was found during the inspection that the facility is achieving optimum compliance as described in the following standards: Law Libraries and Legal Material, detainees are provided access to the law library at least fifteen hours per week; Telephone Access, the facility maintains at least one telephone for every ten detainees; Admission and Release, medical staff observe strip searches when conducted on transgender detainees; Use of Force and Restraints, the facility retains use of force audio visual records of one year after conclusion of investigation or litigation; Significant Self-Harm and Suicide and Prevention, the prevention, treatment, and therapeutic aftercare for suicidal detainees are within NCCHC Standards; Medical Care, medical services are NCCHC accredited and has adequate space and staffing for Tele-health systems; Special Management Units, detainees housed in administrative segregation are offered two hours of recreation daily, seven days a week and disciplinary segregation detainees are offered one hour of recreation daily, seven days a week; Recreation, detainees in general population are offered four hours of outdoor recreation seven days a week and provided wireless headsets for television viewing with language choice.

Recommended Rating and Justification

The Lead Compliance Inspector recommends that the facility receive a rating of Meets Standards unless unobserved practices and conditions are contrary to what was reported to the inspection team. The facility complies with the ICE Performance-Based National Detention Standards (PBNDS) 2011. No (0) standard was rated as Does Not Meet Standard and three (3) standards were Not Applicable (N/A). All remaining forty (40) standards were found to Meet Standards.



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LCI Assurance Statement

The findings of compliance and non-compliance are accurately and completely documented on the G-324A Inspection Form and are supported by documentation in the inspection file. An out brief, with some participating telephonically, was conducted and in addition to the entire Nakamoto Group, Inc. Inspection Team, the following participated:

- ICE Officials – [REDACTED]
- Facility Staff – [REDACTED]

[REDACTED] Lead Compliance Inspector	February 17, 2022
Printed Name of LCI	Date