



March 5, 2020

TO: [REDACTED]
Assistant Director for Detention Management

FROM: [REDACTED]
Lead Compliance Inspector
The Nakamoto Group, Inc.

SUBJECT: **Annual Detention Inspection of the Glades County Detention Center**

The Nakamoto Group, Inc. performed an annual inspection for compliance with the ICE National Detention Standards (NDS) and SAAP (PBNS 2011) of the Glades County Detention Center in Moore Haven, Florida during the period of March 3-5, 2020. This is an IGSA facility.

The annual inspection was performed under the guidance of [REDACTED], Lead Compliance Inspector. Team Members were:

Subject Matter Field	Team Member
Security	[REDACTED]
Detainee Rights	[REDACTED]
Medical Care	[REDACTED]
Safety	[REDACTED]
Medical Care	[REDACTED]

Type of Inspection

This is a scheduled annual inspection, which is performed to determine overall compliance with the ICE NDS for Over 72 hour facilities. The facility received a rating of Acceptable during the March 2019 annual inspection.

Inspection Summary

The Glades County Detention Center is currently accredited by:

- The American Correctional Association (ACA) – No
- The National Commission on Correctional Health Care (NCCCHC) – Yes
- The Joint Commission (TJC) – No
- Prison Rape Elimination Act (PREA) – Yes

Standards Compliance

The following information is a summary of the standards that were reviewed and overall compliance that was determined as a result of the 2019 and 2020 NDS compliance annual inspections.



<i>2019 Inspection</i>		<i>2020 Inspection</i>	
Acceptable	38	Acceptable	38
Deficient	0	Deficient	0
Repeat Finding	0	Repeat Finding	0
Not Applicable	1	Not Applicable	1

The inspection team identified one (1) deficient component in the following standard:

Environmental Health and Safety – 1, which is a repeat deficiency

Facility Snapshot/Description

The Glades County Detention Center was built and is owned by the Glades County Development Corporation, a not-for-profit organization formed by local entities. The [REDACTED] indirect supervision facility is operated by, and under the authority of, the Glades County Sheriff. Located on the western outskirts of Moore Haven, Florida, the facility houses adult male and female detainees for the local county, the U.S. Marshals Service, and ICE. [REDACTED]

[REDACTED] The facility houses medium, medium-high, and high classification level ICE detainees.

Detainees are housed in cells and dormitories on upper and lower tiers. Detainees are supervised through a video camera surveillance system, housing unit control center officers, and routine officer rounds. Dayrooms in the housing units provide space for leisure activities, such as watching television, reading, playing board games, using the electronic tablets, and playing cards. These activities appear to consume the majority of the detainees' waking hours. Each dayroom has stationary exercise equipment as well. Detainees have access to for-fee video visitation via the electronic tablets. The tablets also have games, email, and entertainment options, some of which are free. Outdoor recreation is available five days a week for one hour per day. Although a typical jail setting, the facility engenders some aspects of civil detention. These include freedom of movement within the housing areas, extended leisure hours for socialization, frequent access to free email services, visiting sessions much longer than the standards require, and availability of electronic games and activities on the tablets. Staff were observed to be responsive to detainees and professionally courteous.

Detainees were forthcoming with the inspection team during interviews. No less than 62 detainees were interviewed during the inspection, including eighteen formal interviews. LEP detainees stated that they had no issues obtaining services, and confidential interviews revealed no concerns. One detainee stated that he wanted more tablets in the housing unit for the purpose of video visitation reception. The detainee was referred to facility staff, as the tablets pose no standards issue. One detainee stated that he witnessed ICE grievances being thrown away when they were removed from the ICE secure drop box. There were no grievances regarding this allegation, no video evidence to support the allegation, and staff denied the incident. Several detainees complained about the quality and variety of the meals and menu. The Safety SME determined that the menu was varied as required by the standard, the meal portions were adequate, and verified that the menu was approved by a registered dietician. The food is served at appropriate temperatures, and the Safety SME sampled the food and found it to be palatable. One detainee stated that she had a medical condition that required a lower bunk but that the medical department had denied her request for such. The Medical SME determined that the detainee had no medical condition that would require a



lower bunk and there was no record of her making a request to medical staff for a lower bunk. Two detainees complained that the ICE officers did not tell them their deportation status. The ICE DSM indicated that the officers share information and updates when they have the information to share.

With one exception, detainees stated that they felt safe at the facility. The exception was a detainee who was under investigation for assaulting another detainee. The incident was ruled as unfounded; however, the detainee stated that he feared returning to the unit he came from and instead chose to remain in segregation under a protective custody/administrative segregation hold. The detainee denied being anxious or fearful in general.

Facility employees were professional in appearance and demeanor, and many were familiar with the requirements of the standards. A significant amount of the facility employees are bilingual, contributing to the ease of communication with detainees.

Medical services are provided by Armor Correctional Health Services, Inc. Detainees do not incur medical co-payments. All other services are provided by Glades County employees.

Areas of Concern/Significant Observations

There were no areas of concern or significant observations.

Recommended Rating and Justification

The Lead Compliance Inspector recommends that the facility receive a rating of Acceptable. The facility complies with the ICE National Detention Standards (NDS). No (0) standard was found Deficient and one (1) standard was Not Applicable (N/A). All remaining thirty-eight (38) standards were found to be in compliance.

LCI Assurance Statement

The findings of compliance and noncompliance are accurately and completely documented on the G-324A Inspection Form and are supported by documentation in the inspection file. An out brief was conducted at the facility and in addition to the entire Nakamoto Group, Inc. Inspection Team, the following were present:

- ICE Officials – [Redacted]
- Facility Staff – [Redacted]

[Redacted]

[Redacted], Lead Compliance Inspector

March 5, 2020

Printed Name of LCI

Date

