

February 10, 2022

TO: [REDACTED]
Acting Assistant Director Custody Management

FROM: [REDACTED]
Lead Compliance Inspector
The Nakamoto Group, Inc.

SUBJECT: **Annual Inspection of the Glades County Detention Center**

The Nakamoto Group, Inc. performed an annual inspection for compliance with the ICE National Detention Standards (NDS 2019) of the Glades County Detention Center in Moore Haven, Florida, during the period of February 8-10, 2022. This is an IGSA facility.

The annual inspection was performed under the guidance of [REDACTED] Lead Compliance Inspector. Team members were:

Subject Matter Field	Team Member
Detainee Rights	[REDACTED]
Security	[REDACTED]
Medical Care	[REDACTED]
Medical Care	[REDACTED]
Safety	[REDACTED]

Type of Inspection

This is a scheduled annual inspection which is performed to determine overall compliance with the ICE NDS 2019 for Over 72-hour facilities. The facility received a rating of Meets Standards during the February 2021 inspection.

Inspection Summary

The Glades County Detention Center is currently accredited by:

- The American Correctional Association (ACA) – No
- The National Commission on Correctional Health Care (NCCHC) – Yes
- The Joint Commission (TJC) - No
- Prison Rape Elimination Act (PREA) - Yes

Standards Compliance

The following information is a summary of the standards that were reviewed and overall compliance that was determined as a result of the 2021 and 2022 annual compliance inspections:



<i>2021 Annual Inspection</i>	
Meets Standards	33
Does Not Meet Standards	0
Repeat Finding	0
Not Applicable	0

<i>2022 Annual Inspection</i>	
Meets Standards	32
Does Not Meet Standards	0
Repeat Finding	0
Not Applicable	1

The inspection team identified eleven (11) deficient components in the following eight (8) standards:

- Food Service – 2
- Hunger Strikes – 1
- Medical Care – 1
- Suicide Prevention and Intervention – 2
- Terminal Illness – 1
- Disability Identification Assessment, and Accommodation – 2
- Visitation – 1, which is a repeat deficiency
- Grievance System – 1, which is a repeat deficiency

Facility Snapshot/Description

The Glades County Detention Center was built in [REDACTED] and is located in Moore Haven, Florida, approximately 55 miles northeast of Fort Myers, Florida. The facility is owned by the Glades County Development Corporation and operated by the Glades County Sheriff. This IGSA facility has an operational capacity of [REDACTED] beds and employs the indirect model of supervision to all custody levels of ICE adult male and female detainees, U. S. Marshal detainees, and Glades County inmates. [REDACTED]

Detainees are housed in cells and dormitory-style living quarters on upper and lower tiers. Male ICE detainees are housed together with other ICE detainees of the same or similar custody levels. Female ICE detainees would be housed in a separate unit with the same or similar custody levels. The facility maintains a [REDACTED]-cell special management unit (SMU) with double-occupancy cells and a medical housing area that consists of four single-occupancy cells. Living units appear well lit with both natural and artificial light and have adequate open space for detainees. The dayrooms in the housing units are furnished with tables and chairs for detainees to participate in leisure time activities and socializing. Board games, leisure reading material, playing cards, and televisions are among the amenities available to detainees. Computer tablets are available in the living units to assist detainees in communicating with family, video visitation, and submitting electronic requests to ICE. The facility has four outdoor recreation yards for detainees to play football, soccer, jog, or walk. Indoor recreation areas include the dayroom portions of each housing unit that are equipped with stationary exercise equipment, video games, and table tennis for detainee use. General visitation and group religious services have been temporarily suspended due to health concerns associated with the COVID-19 virus. Video visitation for a fee is available to detainees through the telephone provider. Visits from legal representatives have not been suspended. Other COVID-19 response operational changes include all newly received detainees are quarantined and COVID-19 tested upon admission to the Glades County Detention Center. The facility has arranged with the telephone provider to allow 130 free minutes of weekly call time for detainees to maintain positive family ties in the absence of family visits.



Observation of the facility found the physical plant to be in good repair and the sanitation level was average. All staff interviewed were well-versed in facility guidelines and operating procedures as well as the National Detention Standards. Officers and staff were professional during interviews and detainees spoke willingly and respectfully.

The inspection team conducted six formal and twelve informal interviews with limited English-speaking (LEP) and English-speaking detainees housed at the facility. There were no substantive concerns voiced when asked about mail services, access to telephones, access to the law library, or access to medical services. No detainees voiced fear for their life or immediately felt threatened of bodily harm from other detainees, staff, or inmates. Several detainees complained of receiving repetitive food items such as pasta, and most complained that the food tasted bland and portion sizes were small. The Health and Safety SME reviewed the menu and found a variety of food being served with portion sizes approved by a dietician who certified the menu as nutritionally adequate. All detainees interviewed verified they received a local and National Detainee Handbook during the admission process. All detainees interviewed confirmed that facility memoranda, posters, and other types of key information are posted throughout the facility in English and Spanish; the languages primarily spoken by detainees.

Medical services are provided by Armor Health Care Services. All other services are provided by Glades County employees. The facility does not charge co-pays for medical, mental health, or dental care. Detainee telephone and computer tablet services are provided by GlobalTel (GTL) via a contract with the facility.

Areas of Concern/Significant Observations

This inspection was conducted as a hybrid with one inspector working remotely. Remote inspectors were unable to personally observe practices and procedures within the facility. There were no areas of concern or significant observations during this hybrid inspection.

Recommended Rating and Justification

The Lead Compliance Inspector recommends that the facility receive a rating of Meets Standards. The facility complies with the ICE National Detention Standards (NDS 2019) for Over 72-hour facilities unless unobserved practices and conditions are contrary to what was reported to the inspector working remotely. No (0) standard was rated Does Not Meet Standard and one (1) standard was Not Applicable (N/A). All remaining thirty-two (32) standards were found to Meet Standards.

LCI Assurance Statement

The findings of compliance and non-compliance are accurately and completely documented on the G-324 Inspection Form and are supported by documentation in the inspection file. An out brief, with some participating telephonically, was conducted. In addition to the entire Nakamoto Group, Inc. Inspection Team, the following participated:

- ICE Officials – [REDACTED]
- Facility Staff – [REDACTED]



The Nakamoto Group, Inc.

██████████ Lead Compliance Inspector
Printed Name of LCI

February 10, 2022
Date
