



July 11, 2019

TO: [REDACTED]  
Assistant Director for Detention Management

FROM: [REDACTED]  
Lead Compliance Inspector  
The Nakamoto Group, Inc.

SUBJECT: **Annual Detention Inspection of the Hall County Department of Corrections**

The Nakamoto Group, Inc. performed an annual inspection for compliance with the National Detention Standards (NDS-Over 72 Hours; PBNDS 2011 SAAPI) of the Hall County Department of Corrections in Grand Island, Nebraska, during the period of July 9-11, 2019. This is an IGSA facility.

The inspection was performed under the guidance of [REDACTED], Lead Compliance Inspector. Team members were:

Subject Matter Field	Team Member
Detainee Rights	[REDACTED]
Security	[REDACTED]
Medical Care	[REDACTED]
Medical Care	[REDACTED]
Safety	[REDACTED]

**Type of Inspection**

This is a scheduled annual inspection which is performed to determine overall compliance with the ICE NDS for Over 72 hour facilities. The facility received a previous rating of Acceptable during the July 2018 annual inspection.

**Inspection Summary**

The Hall County Department of Corrections is currently accredited by:

- The American Correctional Association (ACA) – No
- The National Commission on Correctional Health Care (NCCHC) - No
- The Joint Commission (TJC) - No
- Prison Rape Elimination Act (PREA) - No

**Standards Compliance**

The following information is a summary of the standards that were reviewed and overall compliance that was determined as a result of the 2018 and the 2019 annual compliance inspections:



<b>2018 Annual Inspection</b>	
Acceptable	37
Deficient	0
Repeat Deficiency	0
Not Applicable	2

<b>2019 Annual Inspection</b>	
Acceptable	37
Deficient	0
Repeat Deficiency	0
Not Applicable	2

The inspection team identified eighteen (18) deficient components in the following twelve (12) standards:

- Admission and Release - 1, which is a repeat deficiency
- Detainee Handbook - 1, which is a repeat deficiency
- Funds and Personal Property - 1
- Access to Telephones - 3, all of which are repeat deficiencies
- Access to Medical Care - 2, both of which are repeat deficiencies
- Disciplinary - 1, which is a repeat deficiency
- Special Management Unit (Administrative Segregation) - 2, both of which are repeat deficiencies
- Special Management Unit (Disciplinary Segregation) - 1, which is a repeat deficiency
- Tool Control - 2
- Transportation (Land) - 1, which is a repeat deficiency
- Use of Force - 1, which is a repeat deficiency
- Staff Detainee Communications- 2, both of which are repeat deficiencies

**Facility Snapshot/Description**

The Hall County Department of Corrections, located in Grand Island, Nebraska, is owned and operated by the Hall County Board of Supervisors. The Director of the facility reports to the Board of Supervisors. The facility houses both male and female detainees of all custody levels for ICE, the U.S. Marshals Service (USMS), Hall County, and several surrounding counties. Although all federal detainees housed at the facility are adults, juveniles under county jurisdiction charged as an adult may also be housed at the facility. The facility was constructed and opened in 2008 [REDACTED]. [REDACTED]

The facility is a single-story structure which contains ten housing units; two used only for county work release non-ICE detainees; seven general population housing units; and one segregation management unit. ICE detainees may be housed in any of the housing units except for the two which house work release non-ICE detainees. ICE detainees are commingled with USMS detainees and county non-ICE detainees of similar custody levels. Two of the general population housing units are under direct supervision by officers stationed inside the housing units; the remaining general population housing units are under indirect supervision from roving officers and via camera monitors from officers working master control. [REDACTED]

Each general population housing unit has a dayroom area equipped with tables, chairs, televisions, telephones, board games, and two types of kiosks. Some kiosks are used for viewing documents such as the national and local handbooks, communicating with ICE and facility staff, filing grievances, and ordering commissary items; other kiosks are used for general visitation. Detainees housed in general



population have access to one of four indoor/outdoor recreation yards one hour per day, seven days per week. ICE detainees do not participate in the voluntary work program.

Overall, the team found the atmosphere in the facility to be calm with no obvious indicators of high stress. Sanitation was observed to be very good. A fire drill was conducted and observed on the second day of the inspection.

All of the housing units and common areas of the facility were visited and/or observed during the inspection. Numerous detainees were interviewed; some interviews were with individuals and small groups of detainees in housing units and common areas and several were private and confidential and included detainees with limited English proficiency (LEP). The interviews with LEP detainees were facilitated by use of a telephonic translation service. Interviews included detainees who had recently arrived at the facility and some who had been housed at the facility for longer periods of time. With one exception, detainees voiced no concerns regarding life/safety issues. Detainees stated they felt safe and were generally satisfied with the interaction, responsiveness, and professionalism of facility and ICE staff and with access to medical services, mail, the law library, telephones, visitation, and recreation. Detainees expressed general satisfaction with the quantity and quality of food provided.

One detainee stated he was assaulted by another detainee who sprayed cleaning fluids in his eyes. The detainee was seen by medical and his eyes washed. The facility had previously investigated the incident and was unable to determine if the incident was an assault or an accident. The detainee interviewee stated the alleged assailant continues to harass him in the housing unit. There was no record substantiating that the alleged victim had notified any staff member of the alleged continued harassment. The ICE liaison sergeant separated the detainees during the inspection and resumed the investigation.

Several detainees interviewed over the course of the inspection complained that free hygiene items were not available. The inspection team spoke to the OIC and the facility's ICE liaison sergeant about this issue. Additionally, several officers working housing units in the facility were questioned regarding their practice should an ICE detainee request hygiene items. Every staff member questioned stated that hygiene items are provided to ICE detainees upon request at no charge. The inspection team confirmed that hygiene items are available. Per the ICE liaison sergeant, the local handbook will be revised to include information regarding replenishment of hygiene items for ICE detainees.

Some female detainees interviewed complained of insects and/or bugs in the housing units. The inspection team saw no evidence of insects or bugs in the housing units or common areas of the facility during the inspection. Pest control services are provided monthly through a contract with Orkin, a licensed pest control company.

The facility does not charge co-pays for medical, mental health, or dental care. Medical services are provided by Advanced Correctional Health Care.

Food service is provided via a contract with Aramark. Detainee telephone services are contracted with Securus Technologies. Commissary services are provided by Summit.

### **Areas of Concern/Significant Observations**

There were no areas of concern or significant observations.



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### **Recommended Rating and Justification**

The Lead Compliance Inspector recommends that the facility receive a rating of Acceptable. The facility complies with the ICE National Detention Standards. No (0) standards were found Deficient and two (2) standards were Not Applicable (N/A). All remaining thirty-seven (37) standards were found to be in compliance.

### **LCI Assurance Statement**

The findings of compliance and non-compliance are accurately and completely documented on the G-324 Inspection Form and are supported by documentation in the inspection file. An out brief was conducted at the facility and in addition to the entire Nakamoto Group, Inc. Inspection Team, the following were present:

- ICE Officials – [REDACTED]
- Facility Staff – [REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

[REDACTED]

[REDACTED], Lead Compliance Inspector

July 11, 2019

Printed Name of LCI

Date

[REDACTED]