



July 14, 2022

TO: [REDACTED]  
Acting Assistant Director Custody Management

FROM: [REDACTED]  
The Nakamoto Group, Inc.

SUBJECT: **Annual Detention Inspection of the Henderson Detention Center**

The Nakamoto Group, Inc. performed an annual inspection for compliance with the ICE National Detention Standards (NDS) of the Henderson Detention Center in Henderson, Nevada during the period of July 12-14, 2022. This is an IGSA facility. This inspection was conducted in a hybrid fashion with four inspectors onsite and one inspector working remotely.

The inspection was performed under the guidance of Lead Compliance [REDACTED] Team members were:

Subject Matter Field	Team Member
Detainee Rights	[REDACTED]
Security	[REDACTED]
Medical Care	[REDACTED]
Safety	[REDACTED]
Medical Care	[REDACTED]

**Type of Inspection**

This is a scheduled annual inspection which is performed to determine overall compliance with the ICE NDS for Over 72-hour facilities. The facility received a rating of Meets Standards during the July 2021 inspection.

**Inspection Summary**

The Henderson Detention Center is currently accredited by:

- The American Correctional Association (ACA) - No
- The National Commission on Correctional Health Care (NCCCHC) - No
- The Joint Commission (TJC) - No
- Prison Rape Elimination Act (PREA) -No

**Standards Compliance**

The following information is a summary of the standards that were reviewed and overall compliance that was determined as a result of the 2021 and 2022 annual inspections:



The Nakamoto Group, Inc.

<i>2021 Annual Inspection</i>		<i>2022 Annual Inspection</i>	
Meets Standards	36	Meets Standards	36
Does Not Meet Standards	0	Does Not Meet Standards	0
Repeat Finding	0	Repeat Finding	0
Not Applicable	3	Not Applicable	3

The inspection team identified thirteen (13) deficient component in the following eleven (11) standards:

- Access to Legal Materials- 1
- Correspondence and Other Mail- 2, one of which is a repeat deficiency
- Issuance and Exchange of Clothing, Bedding, and Towels- 1
- Access to Telephones- 1
- Suicide Prevention and Intervention- 1, which is a repeat deficiency
- Emergency Plans- 1
- Environmental Health and Safety- 1
- Hold Rooms in Detention Facilities- 1, which is a repeat deficiency
- Key and Lock Control- 1
- Security Inspections- 1
- Staff/Detainee Communications- 2, both of which are repeat deficiencies

### **Facility Snapshot/Description**

The Henderson Detention Center is owned by the City of Henderson, Nevada and operated by the Henderson Police Department. Located in the downtown business district of the city, its neighbors are largely commercial, government, and residential buildings. The facility houses adult male and female detainees of all security levels for the local county and cities, the neighboring Indian Reservation, the U.S. Marshals Service, and ICE. [REDACTED]

The two-story facility houses detainees in [REDACTED] housing units in [REDACTED] cells in both direct and indirect supervision settings. Security posts are established inside the newer housing units accounting for approximately one-half of the housing areas. The original housing units are supervised through control center vision panels and with video cameras. Housing unit and control center posts are staffed 24 hours per day providing observation of detainees at all times. Housing areas provide adequate open space and each has a television viewing area, commissary kiosks, telephone banks, and video visitation terminals. The newer units have adjacent outdoor recreation areas which allow detainees to traverse freely between the dayrooms and the outdoor recreation areas. These recreation areas remain open during waking hours when conditions permit. The original structure, which houses the older housing units, does not have outdoor recreation areas attached to the housing units. The various detainee populations are commingled according to security level. Detainees seemed relaxed and the environment was absent of tension. Recreation offerings have been limited due to several housing units being under quarantine [REDACTED] and the heat index soaring in recent days and weeks.

Facility staff were mixed in terms of their understanding of the Standards. When questioned, some staff failed to demonstrate a working knowledge of the Standards; especially the line staff. Many employees are bilingual. Some housing unit showers showed a build-up of soap scum. Overall, the sanitation in the facility was average.



Due to quarantines, only sixteen detainees were available for interviews; all of which were male. The inspection team conducted formal interviews with all sixteen detainees. Without exception, detainees indicated that they felt safe at the facility. LEP detainees stated that they had no issues with communication or obtaining services. There were no complaints voiced about medical care or medical staff. While there were no complaints regarding access to the OIG hotline, the hotline was not working during the initial test by the inspector. It was repaired during the inspection. Two detainees asked for more time out of their cells. The Safety SME determined that the recreation schedule is within the parameters of the standards; however, due to [REDACTED] quarantines, several units have been forced to limit dayroom access to a few detainees, or sometimes only one detainee at a time. Notwithstanding, detainees are being offered recreation in accordance with the requirements of the Standards. The complaint seems to have generated from the fact that dayroom time, while adequate under the Standards, is less than it was prior to the recent quarantines. Four detainees complained that the meal servings are too small. The Safety SME reviewed the menu and observed plating of the meals, and the serving sizes were within those recommended by the dietician and prescribed by the Standards. One detainee wanted to retrieve his glasses from his stored property. The inspector referred him to the appropriate staff for his request. Two detainees questioned the mandatory mask policy, and claimed that detainees are required to wear masks, but employees are not. The facility does in fact require detainees to wear masks, but does not require the same from staff. One detainee stated that he cannot get a spoon from the commissary for his items that he purchases to eat. The inspector learned that the commissary does offer spoons for detainees to use for their food purchases. One detainee stated that he was placed in segregation for twenty days because he requested soap and toilet tissue from an officer. The inspector reviewed the detainee's file and it was determined that the detainee was placed in administrative segregation for fourteen days because he was organizing other detainees to refuse to lockdown and disrupt the operations of the housing unit.

ICE detainees are not charged medical co-payments. Medical services are contracted to NaphCare, Inc. and there are no medical co-payments. Telephone services are provided Securix Technologies. All other services are provided by Henderson City employees.

### **Areas of Concern/Significant Observations**

There were no areas of concern or significant observations noted during the inspection.

### **Recommended Rating and Justification**

The Lead Compliance Inspector recommends that the facility receive a rating of Meets Standards. The facility complies with the ICE National Detention Standards (NDS). No (0) standards were rated Does Not Meet Standards and three (3) standards were Not Applicable (N/A). All remaining thirty-six (36) standards were found to Meet Standards.

### **LCI Assurance Statement**

The findings of compliance and noncompliance are accurately and completely documented on the G-324 Inspection Form and are supported by documentation in the inspection file. An out brief was conducted remotely and in addition to the entire Nakamoto Group, Inc. Inspection Team, the following participated via telephone:

- ICE Officials – [REDACTED]



The Nakamoto Group, Inc.

- Facility Staff – [REDACTED]

[REDACTED]

Printed Name of LCI

July 14, 2022

Date

