September 27, 2018

TO: Assistant Director for Detention Management

FROM: Lead Compliance Inspector
        The Nakamoto Group, Inc.

SUBJECT: Annual Detention Inspection of the LaSalle ICE Processing Center

The Nakamoto Group, Inc. performed an annual inspection for compliance with the ICE Performance-Based National Detention Standards (PBNDS 2011) of the LaSalle Ice Processing Center in Jena, LA, during the period of September 25-27, 2018. This is a DIGSA facility.

The inspection was performed under the guidance of Lead Compliance Inspector. Team Members were:

<table>
<thead>
<tr>
<th>Subject Matter Field</th>
<th>Team Member</th>
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<tr>
<td>Detainee Rights</td>
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<tr>
<td>Security</td>
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<tr>
<td>Medical Care</td>
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<td>Safety</td>
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Type of Inspection

This is a scheduled annual inspection, which is performed to determine overall compliance with the ICE PBNDS 2011 for Over 72 hour facilities. The facility received a previous rating of Meets Standards during the September 2017 inspection.

Inspection Summary

The LaSalle Ice Processing Center is currently accredited by:

- The American Correctional Association (ACA) - Yes
- The National Commission on Correctional Health Care (NCCHC) - Yes
- The Joint Commission (TJC) - No
- Prison Rape Elimination Act (PREA) - Yes

Standards Compliance

The following information is a summary of the standards that were reviewed and overall compliance that was determined as a result of the 2017 and 2018 annual inspections:
The inspection team identified one (1) deficient component in the following standard:

**Hold Rooms in Detention Facilities – 1**, which is a Priority component and a repeat deficiency.

**Facility Snapshot/Description**

The LaSalle ICE Processing Center is owned and operated by the Geo Group, Inc. The Geo Group has an intergovernmental services agreement with ICE and the LaSalle Economic Development District. The facility is located in a rural area on the outskirts of Jena, Louisiana. The facility is a dedicated IGSA facility (DIGSA) housing adult male and female ICE detainees of all security classification levels. An onsite administrative building serves the needs of ICE officials and the Executive Office of Immigration Review (EOIR). ICE staff assigned to the facility includes an AFOD, three SDDOs and seven DOs.

The facility consists of nine separate buildings surrounded by a double fence. The facility has 235 surveillance cameras monitored by central control officers and a perimeter road patrolled by an armed officer 24 hours a day. Detainees are housed in a combination of dormitories and celled units and are directly supervised by assigned housing unit officers. The housing units provide generous open space. Detainees spend the majority of their time socializing in the dayrooms, watching television, or participating in indoor or outdoor recreational activities. The outdoor recreation areas are adjacent to the housing units. General population detainees are permitted four hours of outdoor recreation per day, seven days a week.

An inspection of the housing units, medical unit, and the facility overall reflected a positive environment, with above-average sanitation conditions being observed. There were no issues or concerns expressed by detainees in regard to conditions of confinement or quality of life. Numerous detainee interviews were conducted both in groups and individually. Detainees stated they felt safe and were satisfied with the sanitation conditions in the facility. All stated they were treated respectfully by the officers and were receiving the services that the standards require. There were no substantive complaints regarding the food. One detainee stated that he was not receiving the appropriate diet. Investigation of this issue revealed that the detainee is required to receive a soy-free diet and that the food service department is in fact providing the appropriate diet.

Several LEP detainees from general population and the Special Management Unit were interviewed in Spanish using the telephonic translation service. One general population female detainee stated that she was not able to speak with the ICE officer because she did not speak English. The AFOD was notified of her concern. Two male and one female LEP detainees who were housed in the Special Management Unit were interviewed. The female detainee expressed no concerns about her treatment. One male detainee...
stated he was being treated in a disrespectful manner by a single officer on the night shift and was thinking of harming the officer. This information was passed on to the chief of security and the SMU sergeant who both stated they would follow up on the issue. The other male detainee stated he had no complaints about his treatment at the facility but stated he had just been transferred to the facility and had not received his funds from the previous facility. This information was passed on to the chief of security who stated he would follow-up on the issue.

The facility does not charge co-pays for medical, mental health or dental care. Health services are provided by IHSC. Commissary services are provided by Keefe. All other services are provided by GEO Group employees.

**Areas of Concern/Significant Observations**

The inspection team identified one (1) deficient priority component:

**Hold Rooms in Detention Facilities**

*Component #4: Detainees are not held in hold rooms for more than twelve hours.*

*Finding: A review of detention/intake logs from 9/22/2017 to 10/31/2017 revealed three instances in which significant numbers (73) of detainees were held in the hold rooms for more than twelve hours.*

*Recommendation: Procedures should be developed and implemented to ensure that detainees are not held in hold rooms for longer than twelve hours.*

**Recommended Rating and Justification**

The Lead Compliance Inspector recommends that the facility receive a rating of Meets Standards. The facility complies with the ICE Performance Based National Detention Standards (PBNDS) 2011 for Over 72 hour facilities. No (0) standards were found Does Not Meet Standards. Forty-one (41) standards were found to Meet Standards and one (1) standard was Not Applicable (N/A).

**LCI Assurance Statement**

The findings of compliance and non-compliance are accurately and completely documented on the G-324 Inspection Form and are supported by documentation in the inspection file. An out brief was conducted at the facility and in addition to the entire Nakamoto Group, Inc. Inspection Team, the following were present:

- ICE Officials
- Facility Staff
- and numerous other facility staff

[Redacted name], Lead Compliance Inspector  
September 27, 2018

Printed Name of LCI  
Date