



November 16, 2018

TO: [REDACTED]
Assistant Director for Detention Management

FROM: [REDACTED]
Lead Compliance Inspector
The Nakamoto Group, Inc.

SUBJECT: **Annual Detention Inspection of the Joe Corley Detention Facility**

The Nakamoto Group, Inc. performed an annual inspection for compliance with the ICE Performance-Based National Detention Standards (PBNDS 2011) of the Joe Corley Detention Facility in Conroe, TX, during the period of November 14-16, 2018. This is an IGSA facility.

The inspection was performed under the guidance of [REDACTED], Lead Compliance Inspector. Team members were:

Subject Matter Field	Team Member
Detainee Rights	[REDACTED]
Security	[REDACTED]
Medical Care	[REDACTED]
Medical Care	[REDACTED]
Safety	[REDACTED]

Type of Inspection

This is a scheduled annual inspection which is performed to determine overall compliance with the ICE PBNDS 2011 for Over 72 hour facilities. The facility received a previous rating of Meets Standards during the November 2017 annual inspection.

Inspection Summary

The Joe Corley Detention Facility is currently accredited by:

- The American Correctional Association (ACA) – Yes
- The National Commission on Correctional Health Care (NCCHC) - Yes
- The Joint Commission (TJC) - No
- Prison Rape Elimination Act (PREA) - Yes

Standards Compliance

The following information is a summary of the standards that were reviewed and overall compliance that was determined as a result of the 2017 and 2018 annual compliance inspections:



The Nakamoto Group, Inc.

2017 Annual Inspection	
Meets Standard	41
Does Not Meet Standard	0
Repeat Finding	0
Not Applicable	1

2018 Annual Inspection	
Meets Standard	41
Does Not Meet Standard	0
Repeat Finding	0
Not Applicable	1

The inspection team did not identify any deficient components.

Facility Snapshot/Description

The Joe Corley Detention Facility is located on Hilbig Road in an industrial section of northern Conroe, TX. Hilbig Road is the home of several law enforcement/corrections entities in Conroe including the Texas Department of Public Safety, the Montgomery County Sheriff's Office and county jail, the Joe Corley Detention Facility, the Montgomery County Mental Health Facility and the recently opened Montgomery County Processing Center. The GEO Group, Inc. owns the Joe Corley Detention Facility and operates it pursuant to a contract with Montgomery County which has an IGSA with ICE. [REDACTED]

ICE detainees are housed in dormitory design housing units with bed capacities of 12 and 36 beds and cell design housing units with a capacity of 22 beds (11 double cells). The cell design housing functions as a dormitory because the doors to the individual cells remain unlocked at all times affording detainees perpetual access to the dayroom. The facility also has a restricted housing unit for both administrative and disciplinary segregation management which consists of six single-bed cells. No detainees were housed in the restricted housing unit during the inspection. The facility employs the indirect supervision model. [REDACTED]

The housing units each have a dayroom area equipped with one television, telephones, various board games and a microwave oven. Additionally, detainees may request issuance of a tablet on which they may, for a fee, watch movies, play games, text with family or friends and make telephone calls. For no charge, detainees may submit requests to staff, place commissary orders and review both the local site-specific handbook and the ICE National Detainee Handbook. Both indoor and outdoor recreation areas are available. All detainees in the general population have daily access to one hour of outside recreation. The entire facility is climate controlled. Sanitation throughout the facility was observed to be average.

All housing units for ICE detainees and all common areas of the facility which are used by ICE detainees were observed during the inspection. Each member of the inspection team made multiple visits to the housing units and numerous detainees were interviewed. Some interviews were with small groups of detainees and several were private and confidential and included detainees with limited English proficiency (LEP). Detainees who had recently arrived at the facility and some who had been housed at the facility for longer periods of time were interviewed. The detainees voiced no concerns regarding life/safety issues. Detainees were generally satisfied with the interaction, responsiveness and professionalism of facility and ICE staff and with access to medical services, the law library, telephones and recreation.

One detainee complained that toilet paper is not issued regularly or in sufficient quantities. The security SME spoke to the captain who stated that toilet paper is regularly issued to the detainees at least twice per week and that additional toilet paper is available upon request. Members of the inspection team observed



detainees with toilet paper in their property as they walked through ICE detainee housing units. When questioned, several detainees confirmed during that toilet paper is issued at least twice each week.

All services, with the exception of detainee telephone services contracted with Global Tel*Link Corporation (GTL), are provided by the GEO Group, Inc. ICE detainees do not incur medical co-pays.

Areas of Concern/Significant Observations

There were no areas of concern or significant observations.

Recommended Rating and Justification

The Lead Compliance Inspector recommends that the facility receive a rating of Meets Standards. The facility complies with the ICE Performance Based National Detention Standards (PBNDS) 2011. No (0) standards were found Does Not Meet Standard and one (1) standard was Not Applicable (N/A). All remaining forty-one (41) standards were found to be in compliance.

LCI Assurance Statement

The findings of compliance and non-compliance are accurately and completely documented on the G-324 Inspection Form and are supported by documentation in the inspection file. An out brief was conducted at the facility and in addition to the entire Nakamoto Group, Inc. Inspection Team, the following were present:

- ICE Officials – [Redacted]
- Facility Staff [Redacted] and various other staff and supervisors

[Redacted]

[Redacted], Lead Compliance Inspector November 16, 2018
Printed Name of LCI Date

[Redacted]