

October 28, 2021

TO: [REDACTED]
Acting Assistant Director Custody Management

FROM: [REDACTED]
Lead Compliance Inspector
The Nakamoto Group, Inc.

SUBJECT: **Annual Detention Inspection of the Joe Corley Processing Center**

The Nakamoto Group, Inc. performed an annual inspection for compliance with the ICE National Detention Standards 2019 of the Joe Corley Processing Center, Conroe, Texas during the period of October 26-28, 2021. This facility is an IGSA.

The annual inspection was performed under the guidance of [REDACTED] Lead Compliance Inspector. Team members were:

Subject Matter Field	Team Member
Detainee Rights	[REDACTED]
Security	[REDACTED]
Medical Care	[REDACTED]
Safety	[REDACTED]
Medical Care	[REDACTED]

Type of Inspection

This is a scheduled annual inspection which is performed to determine overall compliance with the ICE NDS 2019 for Over 72-hour facilities. The facility received a rating of Meets Standards during the December 2020 inspection.

Inspection Summary

The Joe Corley Processing Center is currently accredited by:

- The American Correctional Association (ACA) - Yes
- The National Commission on Correctional Health Care (NCCHC) - Yes
- The Joint Commission (TJC) - No
- Prison Rape Elimination Act (PREA) - Yes

Standards Compliance

The following information is a summary of the standards that were reviewed and overall compliance that was determined as a result of the 2020 and 2021 annual inspections:

<i>2020 Annual Inspection</i>		<i>2021 Annual Inspection</i>	
Meets Standards	32	Meets Standards	32
Does Not Meet Standards	0	Does Not Meet Standards	0
Repeat Finding	0	Repeat Finding	0
Not Applicable	1	Not Applicable	1

The inspection team did not identify any deficiencies.

Facility Snapshot/Description

The Joe Corley Processing Center is situated in an industrial area of northern Conroe, Texas, and is neighbor to a number of law enforcement/corrections agency buildings. The indirect supervision facility is owned and operated by the GEO Group, Inc., pursuant to a contract with Montgomery County which has an IGSA with ICE. The facility houses all custody levels of adult males and females for ICE and the United States Marshals Service. During the inspection, only male ICE detainees were housed at the facility. [REDACTED]

The facility is located on nineteen acres with eleven acres within the security fence. The facility is a single story walled building with a double perimeter fence. Recreational, laundry, commissary, visitation, and courtroom areas are located within the property in addition to housing units. [REDACTED]

[REDACTED] The facility also has a restricted housing unit for both administrative and disciplinary segregation [REDACTED] No ICE detainees were housed in the restricted housing unit during the inspection and it was reported that no ICE detainees had been placed in segregation during the previous twelve months. Each dormitory has a dayroom area equipped with televisions, telephones, various board games, and a microwave oven. Additionally, detainees may request issuance of a tablet on which they may, for a fee, watch movies, play games, text with family or friends, and make telephone calls. For no fee, the tablets facilitate electronic request forms to staff and the placement of commissary orders. Sections of both the local handbook and the ICE National Detainee Handbook are also on the tablets. Indoor and outdoor recreation areas outside of the housing units are available to detainees daily on a posted schedule. The entire facility is climate controlled.

Sanitation was observed to be above average by the on-site inspection team members.

No less than 26 detainees were interviewed in a confidential setting including ten LEP detainees by use of a bilingual inspector. The detainees registered no substantive complaints or concerns when questioned about their personal safety, treatment by staff, medical care, asylum requests, consulate/court access, access to ICE staff, visitation, law library access, detainee telephone system, or food services. All detainees were aware of the grievance system and the OIG Hotline although none interviewed had used either. All stated that they felt safe at the facility.

Medical, food service, and maintenance services are provided by the GEO Group, Inc. employees. Telephone services are provided by Global Tel Link (GTL). Detainees are not be charged co-pays for medical, mental health, or dental care services.



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Areas of Concern/Significant Observations

This was a hybrid inspection in which some of the inspectors work remotely. The one remote inspector was unable to personally observe practices and procedures within the facility and relied upon photographs and/or videos to validate the observation of many standards. There were no areas of concern or significant observations.

Recommended Rating and Justification

The Lead Compliance Inspector recommends that the facility receive a rating of Meets Standards unless unobserved practices and conditions are contrary to what was reported to the inspection team. The facility complies with the ICE National Detention Standards (NDS) 2019. No (0) standards were found Does Not Meet Standard and one (1) standard was Not Applicable (N/A). All remaining thirty-two (32) standards were found to Meet Standards.

LCI Assurance Statement

The findings are accurately and completely documented on the G-324A Inspection Form and are supported by documentation in the inspection file. An out brief was conducted at the facility. In addition to the entire Nakamoto Group, Inc. Inspection Team (one SME via conference call) the following were present:

- ICE Officials – [REDACTED]

- Facility Staff – [REDACTED]

[REDACTED] Lead Compliance Inspector

Printed Name of LCI

October 28, 2021

Date