

February 25, 2022

TO:

Acting Assistant Director Custody Management

FROM:

Lead Compliance Inspector The Nakamoto Group, Inc.

SUBJECT: Annual Inspection of the Krome Special Processing Center

The Nakamoto Group, Inc. performed an annual inspection for compliance with the ICE Performance-Based National Detention Standards (PBNDS 2011) of the Krome Special Processing Center located in Miami, Florida during the period of February 23-25, 2022. This is an SPC.

The inspection was performed under the guidance of Lead Compliance Inspector. Team Members were:

Subject Matter Field	Team Member
Detainee Rights	
Security	
Medical Care	
Medical Care	
Safety	

Type of Inspection

This was an annual inspection which was performed to determine overall compliance with the ICE PBNDS 2011 for Over 72-hour facilities. The facility received a previous rating of Meets Standards during the August 2021 inspection.

Inspection Summary

The Krome SPC is currently accredited by:

- The American Correctional Association (ACA) –Yes
- The National Commission on Correctional Health Care (NCCHC) –Yes
- The Joint Commission (TJC) No
- Prison Rape Elimination Act (PREA) Yes

Standards Compliance

The following information is a summary of the standards that were reviewed and overall compliance that was determined as a result of the 2021 180 Day Reinspection and 2022 annual inspection:



2021 180 Day Reinspection		
Meets Standards	41	
Does Not Meet Standards	0	
Repeat Finding	0	
Not Applicable	2	

2022 Annual Inspection	
Meets Standards	41
Does Not Meet Standards	0
Repeat Finding	0
Not Applicable	2

The inspection team identified one (1) deficient component in the following standard:

Environmental Health and Safety - 1

Facility Snapshot/Description

The Krome Service Processing Center (SPC), located in Miami, Florida, is owned and operated by U.S. Immigration and Customs Enforcement. On the first day of the inspection the facility population was 340 adult male ICE detainees of medium and high classification levels. The facility does not house female detainees.

The facility was built in It is a stand-alone one-story facility that is surrounded by two fourteen-foot high chain link fences supplemented with razor ribbon on top and bottom; there is a paved walkway between the two fences. A path around the entire perimeter is routinely patrolled by an unarmed officer. Surveillance cameras offer visibility around the perimeter, into the housing units, the common areas, and interior movement corridors. All exterior building doors are under constant camera surveillance and are controlled by central control staff. The facility is equipped with a more than 400 surveillance cameras that are monitored 24 hours a day from various locations within the facility.

There are individual general population housing units configured into individual celled housing units and dormitory settings. The health care unit has twenty beds used for patient treatment, isolation, and/or observation. There is special management unit (SMU) with special for housing administrative and disciplinary segregation status detainees. The facility has dedicated portions of its housing units to serve as COVID-19 wings. There was detainee currently considered positive for COVID-19 during the inspection.

Each general population living area has a common dayroom that is equipped with a television and fixed table/chair units for detainees to play games and socialize. Currently, the facility is utilizing a satellite feeding process in the housing units due to COVID-19 restrictions; whereas they normally feed in a centralized location.



There are electronic tablets in each housing unit for detainees to file grievances, submit detainee requests, check commissary account balances, make telephone calls, receive and send emails, view the LexisNexis collection, order commissary, review all posted announcements, schedules, information bulletins, review both handbooks, send text messages; and access fee-based entertainment programs and video visitation. Indoor and outdoor recreation is provided to detainees daily.

The inspection team formally interviewed a total of six detainees. The inspection team conducted numerous informal interviews of detainees while visiting the general population housing units.

All detainees stated that they felt safe in the facility and were able to access programs and services. Detainees were asked about the quality of the food and responses were generally favorable. None expressed any concern relating to staff or receiving services.

Detainees indicated they were aware of the grievance system and how to use it. None of the detainees had contacted the OIG but were aware of how to make contact if they needed to.

The facility is climate controlled and appeared to be in good repair. The sanitation level of the facility was observed to be maintained at an average level.

The facility staff was professional in appearance and demeanor and those interviewed possessed a working knowledge of the standards as they applied to their duties. A high percentage of employees are bilingual. The atmosphere of the facility appeared relaxed and staff and detainee interactions were cordial and professional.

Medical care is provided by Ice Health Services Corp. Detainees are not charged a co-pay for any health services. Telephone and tablet services are provided by Talton. Contract detention and food services are managed by Akima Global Services. Maintenance operations are provided by Native Energy Technology.

Areas of Concern/Significant Observations

This was a hybrid inspection with one inspector working remotely. Four inspectors were on-site. The remote inspector (medical SME) was unable to personally observe practices and procedures within the facility but was able to review files and documentation.

The facility achieves optimal compliance with a number of standard requirements including meeting standards in Medical Care, Significant Self Harm and Suicide Prevention and Intervention, and Terminal Illness for being accredited by NCCHC; in law library and legal material by providing detainees a minimum of fifteen hours per week of access to the law library; in use of force by retaining audio visual recordings for one year after the conclusion of investigation or litigation; and in recreation by providing detainees in SMU for administrative reasons at least two hours of recreation or exercise opportunities seven days a week and those detainees in the SMU for disciplinary reasons at least one hour of recreation or exercise opportunities seven days a week.



Recommended Rating and Justification

The Lead Compliance Inspector recommends that the facility receive a rating of Meets Standards unless unobserved practices and conditions are contrary to what was reported to the inspection team. The facility complies with the ICE Performance-Based National Detention Standards (PBNDS 2011). No (0) standard was found Does Not Meet Standard and two (2) standards were Not Applicable (N/A). All remaining forty-one (41) standards were found to Meet Standards.

LCI Assurance Statement

The findings are accurately and completely documented on the G324 Inspection Form and are supported by documentation in the inspection file. A telephonic out brief was conducted at the facility. In addition to the Nakamoto Group Inspection Team, the following were present:

