



The Nakamoto Group, Inc.

August 11, 2021

TO: [REDACTED]  
Assistant Director Custody Management

FROM: [REDACTED]  
Lead Compliance Inspector  
The Nakamoto Group, Inc.

SUBJECT: **180-Day Re-Inspection of the Krome Special Processing Center**

The Nakamoto Group, Inc. performed a 180-Day Re-inspection for compliance with the ICE Performance-Based National Detention Standards (PBNDS) 2011 of the Krome Special Processing Center (SPC) in Miami, Florida during the period of August 10-11, 2021. This is an SPC.

The annual inspection was performed under the guidance of [REDACTED], Lead Compliance Inspector. Team members were:

Subject Matter Field	Team Member
Detainee Rights	[REDACTED]
Security	[REDACTED]
Medical Care	[REDACTED]
Medical Care	[REDACTED]
Safety	[REDACTED]

### **Type of Inspection**

This is a scheduled annual inspection that is performed to determine overall compliance with the ICE PBNDS 2011 for Over 72-hour facilities. The facility received a rating of Does Not Meets Standards during the February 2021 annual inspection.

### **Inspection Summary**

The Krome SPC is currently accredited by:

- The American Correctional Association (ACA) - Yes
- The National Commission on Correctional Health Care (NCCCHC) - Yes
- The Joint Commission (TJC) - No
- Prison Rape Elimination Act (PREA) - Yes

### **Standards Compliance**

The following information is a summary of the standards that were reviewed and overall compliance that was determined as a result of the 2021 Annual Inspection and 2021 180-Day Re-inspection:



<b>2021 Annual Inspection</b>	
Meets Standards	40
Does Not Meet Standards	1
Repeat Finding	0
Not Applicable	2

<b>2021 180-Day Re-Inspection</b>	
Meets Standards	41
Does Not Meet Standards	0
Repeat Finding	0
Not Applicable	2

The inspection team identified no deficient components during this inspection.

### **Facility Snapshot/Description**

The Krome Service Process Center (SPC) is owned and operated by U.S. Immigration and Customs Enforcement. The facility is located in Miami, Florida. During the inspection, the facility housed 345 adult male ICE detainees of medium and high classification levels. The facility does not house female detainees. [REDACTED]

The facility was built in 1979. It is a stand-alone one-story facility that is surrounded by two fourteen-foot-high chain link fences supplemented with razor ribbon on top and bottom; there is a paved walkway between the two fences. A path around the entire perimeter is routinely patrolled by an unarmed officer. Surveillance cameras offer visibility around the perimeter, into the housing units, the common areas, and interior movement corridors. All exterior building doors are under constant camera surveillance and are controlled by central control staff. The facility is equipped with a more than 400 surveillance cameras that broadcast feeds to the control centers around the institution.

There are twelve individual general population housing units configured into individual celled housing units and dormitory settings. The health care unit has twenty beds used for patient treatment, isolation, and/or observation. There is one special management unit (SMU) for housing administrative and disciplinary segregation status detainees; it contains 28 two-bed cells. The facility has dedicated portions of its housing units to serve as COVID-19 wings. There were two detainees currently considered positive for COVID-19 during the inspection.

Each general population living area has a common dayroom that is equipped with a television, and fixed table/chair units for detainees to play games and gather for conversation. There are electronic tablets in each housing unit for detainees to file grievances, submit detainee requests, check commissary account balances, make telephone calls, receive and send emails, conduct video-visits, view the LexisNexis collection, order commissary, review all posted announcements, schedules, information bulletins, review both handbooks, send text messages, and access fee-based entertainment programs. Detainees are provided daily indoor and outdoor recreation.

The facility is utilizing a satellite feeding process in the housing units due to COVID-19 restrictions; whereas they normally feed in a centralized location. The sanitation level if the facility is average to above average. Facility staff present with professionalism in demeanor and appearance. Many seem well-versed in the standards. A high percentage of employees are bilingual.

Inspectors interviewed twenty detainees, all informally due to the type of inspection (180-Day Re-inspection). There were no complaints voiced. None expressed any fear for their safety, save one detainee that was concerned about COVID-19. He had been tested and was negative, and was not housed with any detainees who had tested positive or displayed symptoms. The environment was low-tension and detainees were dressed in clean, well-fitting jumpsuits. All detainees are screened and tested for COVID-19 up-



The Nakamoto Group, Inc.

on arrival to the facility, and offered the COVID-19 vaccine. Approximately fifty percent of detainees elect to receive the vaccine.

Medical services are provided by ICE Health Service Corps. Contract detention and food services are managed by Akima Global Services. Maintenance operations are provided by an outside contractual company. Detainee telephone and tablet services are provided by Talton Communications. ICE detainees are not charged medical co-pays.

### **Areas of Concern/Significant Observations**

The issues discovered during the annual inspection conducted in February 2021 were addressed and corrected.

The inspection was conducted as a hybrid with inspectors on-site and one medical SME working remotely. Remote inspectors were unable to personally observe practices and procedures within the facility. The remote inspectors relied upon photographs and/or videos to validate the observation of many standards.

### **Recommended Rating and Justification**

The Lead Compliance Inspector recommends that the facility receive a rating of Meets Standards. The facility complies with all of the ICE Performance-Based National Detention Standards (PBNDS) 2011 for Over 72-hour facilities. No (0) standards were rated as Does Not Meet Standard and two (2) standards were Not Applicable (N/A). All remaining forty-one (41) standards were found to Meet Standards.

### **LCI Assurance Statement**

The findings of compliance and noncompliance are accurately and completely documented on the G-324A Inspection Form and are supported by documentation in the inspection file. A call-in out-brief was conducted at the facility and in addition to the entire Nakamoto Group, Inc. Inspection Team, the following were present:

- ICE Officials/AGS Staff – [REDACTED]

[REDACTED] Lead Compliance Inspector

Printed Name of LCI

August 11, 2021

Date