March 21, 2019

TO: [Redacted]
Assistant Director for Detention Management

FROM: [Redacted]
Lead Compliance Inspector
The Nakamoto Group, Inc.

SUBJECT: Annual Detention Inspection of the Northeast Ohio Correctional Center

The Nakamoto Group, Inc. performed an annual inspection for compliance with the ICE Performance-Based National Detention Standards (PBNDS 2011) of the Northeast Ohio Correctional Center in Youngstown, Ohio, during the period of March 19-21, 2019. This is a CDF.

The inspection was performed under the guidance of [Redacted], Lead Compliance Inspector. Team Members were:

<table>
<thead>
<tr>
<th>Subject Matter Field</th>
<th>Team Member</th>
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<tr>
<td>Detainee Rights</td>
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<tr>
<td>Security</td>
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<tr>
<td>Medical Care</td>
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<td>Medical Care</td>
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<td>Safety</td>
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**Type of Inspection**

This is a scheduled annual inspection, which is performed to determine overall compliance with the ICE PBNDS 2011 for Over 72 hour facilities. The facility received a previous rating of Meets Standards during the March 2018 inspection.

**Inspection Summary**

The Northeast Ohio Correctional Center is currently accredited by:
- The American Correctional Association (ACA) - Yes
- The National Commission on Correctional Health Care (NCCHC) - No
- The Joint Commission (TJC) - Yes
- Prison Rape Elimination Act (PREA) - Yes

**Standards Compliance**

The following information is a summary of the standards that were reviewed and overall compliance that was determined as a result of the 2018 and 2019 PBNDS 2011 compliance annual inspections:
The inspection team identified two (2) deficient components in the following two (2) standards:

- Food Service - 1
- Significant Self-Harm and Suicide Prevention - 1

### Facility Snapshot/Description

The Northeast Ohio Correctional Center is owned and operated by CoreCivic and is located in an industrial area in the eastern outskirts of Youngstown, Ohio. The facility was completed in 1997.

The celled-facility houses detainees in two-person rooms. There are seventeen general population housing units. ICE detainees are housed in six of the units and are not co-mingled with other detainees. Four cells in one of the ICE housing units are designated as special management cells for ICE detainees. The housing units have dayroom areas with tables and chairs, a television viewing area, a telephone bank, microwaves and ample showers and wash basins. A law library computer is located in every unit. Currently detainees have unlimited access to the law library computer during facility waking hours. Detainees have access to indoor and outdoor recreation daily and spend the majority of their time in the dayrooms. Detainees were observed socializing, watching television, and playing board games.

Currently, two housing units are designated as COHORT units due to an outbreak of mumps. Two detainees with active cases of mumps are housed in single cells in the COHORT units.

The inspection team visited the housing units multiple times during the inspection. Detainees were relaxed and approached the inspectors without hesitation. Detainees were interviewed in groups and in a private, confidential setting. LEP detainees from China and Turkey were interviewed using a telephonic translation line. All of the detainees stated that they felt safe at the facility and were able to access services. The two detainees from Turkey stated they had not been unable to contact their family and had been trying to do so for several days. This concern was brought to the attention of the Unit Manager who had been working with the telephone provider to assess and fix the problem. This was corrected prior to the inspection team leaving.

LEP detainees who spoke Spanish were interviewed by a bilingual inspector. With the exception of a single detainee, all stated that they were being treated respectfully by security staff and ICE officers and all stated they felt safe at the facility. The detainee who stated that he did not feel safe complained that he felt threatened because the officers yell at him because he does not understand what they are telling him to do. The OIC was informed of the detainee’s concerns. Several of the Spanish speaking detainees stated that
they disliked the breakfast meal because they are frequently served oatmeal that is salty, yellow in color, and not properly cooked. A check of the menus revealed that they are being served grits; not oatmeal.

Several detainees complained to one of the inspectors that it took too long to see a medical provider. A review of medical records and an interview with the clinical supervisor revealed that it has taken up to seven days to be seen for a routine appointment once the detainee is triaged face-to-face. The inspector also reviewed the sick call log and it was noted that since 3/1/2019 all detainees were seen on nurse sick call within two days.

An inspection of the housing units, medical unit, and the facility overall revealed a clean, well maintained environment. Staff interaction with detainees was noted to be respectful and cordial and no issues were noted regarding the conditions of confinement.

Detainees are not charged co-pay fees for medical, dental, or mental health services. Medical services are provided by CoreCivic. Trinity provides the contracted food services.

**Areas of Concern/Significant Observations**

There were no areas of concern or significant observations during this inspection.

**Recommended Rating and Justification**

The Lead Compliance Inspector recommends that the facility receive a rating of Meets Standards. The facility complies with the ICE Performance-Based National Detention Standards (PBNDS) 2011. No (0) standards were found Does Not Meet Standards and three (3) standards were Not Applicable (N/A). All remaining thirty-nine (39) standards were found to be in compliance.

**LCI Assurance Statement**

The findings of compliance and non-compliance are accurately and completely documented on the G-324 Inspection Form and are supported by documentation in the inspection file. An out brief was conducted at the facility and in addition to the entire Nakamoto Group, Inc. Inspection Team, the following were present:

- ICE Officials
- Facility Staff
- [Redacted], and numerous other staff

[Redacted], Lead Compliance Inspector
Printed Name of LCI
March 21, 2019
Date