December 13, 2018

TO:               
Assistant Director for Detention Management

FROM:           
Lead Compliance Inspector
The Nakamoto Group, Inc.

SUBJECT:  Annual Detention Inspection of the Northern Oregon Correctional Facility

The Nakamoto Group, Inc. performed an annual inspection for compliance with the ICE National Detention Standards (NDS-Over 72 Hours) of the Northern Oregon Correctional Facility in The Dalles, OR during the period of December 11-13, 2018. This is an IGSA facility.

The annual inspection was performed under the guidance of [Lead Compliance Inspector], Lead Compliance Inspector. Team members were:

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<th>Subject Matter Field</th>
<th>Team Member</th>
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<tr>
<td>Security</td>
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<td>Detainee Rights</td>
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<td>Medical Care</td>
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**Type of Inspection**

This is a scheduled annual inspection which is performed to determine overall compliance with the ICE NDS for Over 72 hour facilities. The facility received a previous rating of Acceptable during the November 2017 inspection.

**Inspection Summary**

The Northern Oregon Correctional Facility is currently accredited by:

- The American Correctional Association (ACA) – No
- The National Commission on Correctional Health Care (NCCHC) – No
- The Joint Commission (TJC) – No
- Prison Rape Elimination Act (PREA) – Yes

**Standards Compliance**

The following information is a summary of the standards that were reviewed and overall compliance determined as a result of the 2017 and the 2018 NDS compliance annual inspections.
The inspection team identified fifty-seven (57) deficient components in the following eighteen (18) standards:

- Admission and Release – 1, which is a repeat deficiency
- Correspondence and Other Mail – 1
- Detainee Handbook – 8, four of which are repeat deficiencies
- Food Service – 10, five of which are repeat deficiencies
- Funds and Personal Property – 1, which is a repeat deficiency
- Issuance and Exchange of Clothing, Bedding and Towels – 2, both are repeat deficiencies
- Recreation – 1, which is a repeat deficiency
- Detainee Telephone Access – 7
- Access to Medical Care – 1, which is a repeat deficiency
- Suicide Prevention and Intervention – 1
- Terminal Illness, Advance Directives and Death – 2, both are repeat deficiencies
- Environmental Health and Safety – 9, five of which are repeat deficiencies
- Key and Lock Control – 1
- Population Counts – 2, both are repeat deficiencies
- Security Inspections – 3, which are all repeat deficiencies
- Special Management Units (Administrative) – 1, which is a repeat deficiency
- Tool Control – 4, two of which are repeat deficiencies
- Detainee Transfer – 2

**Facility Snapshot/Description**

The Northern Oregon Correctional Facility (NORCOR) is located in The Dalles, Oregon approximately 80 miles east of Portland, Oregon. It is a regional jail providing detention services to four area counties. It is governed by a board of directors comprised of representatives from the participating jurisdictions. The operating budget is comprised of proportional obligations from its users. The facility is managed by a jail commander who reports to the board of directors.

The physical plant was built in 1999. It contains fifteen general population housing units, of which ten are configured into five to eight two-bed rooms; four are dormitory settings ranging from twelve to twenty-two beds. There is one special management unit consisting of twelve one-bed cells, and one twelve-bed housing unit, consisting of four one-bed cells and four two-bed cells, dedicated for mental health detainees. ICE detainees may be assigned to any of the housing units but always among other compatibly classified detainees. The compound is a single-story building with the secure perimeter comprised of chain link fencing supplemented with razor ribbon and the exterior walls of the building wings. The entire perimeter is under camera surveillance, which is continuously monitored by central control officers, and foot patrolled by an unarmed officer once each shift. All exterior doors are alarmed and monitored by central control officers.
Detainees have access to televisions, board games, cards, dominos, a leisure library, hand-held tablets and a microwave in the dayrooms. Telephones are provided in the dayrooms. During the inspection, detainees were observed socializing in the dayrooms. Conditions of confinement were orderly, clean and quiet. Detainees were unfettered by the inspectors’ frequent tours through the housing units and were forthcoming and engaging when interviewed. Detainees freely approached facility staff and the inspection team to converse. Facility staff were observed to be professional in their approach to detainees and in their appearance.

The inspection team visited the housing units several times to interview all detainees wishing to speak to them. Inspectors interviewed 27 LEP and English-speaking detainee in open and private settings. There were no substantive concerns that required further investigation. There was casual comment about too much starch in the meal trays. This concern was discussed by the food SME with the temporary food service director. Since the menu is balanced and approved by a registered dietician, no corrective action was deemed necessary. Detainees voiced no concerns regarding their safety, conditions of confinement, treatment by staff, access to ICE personnel or the availability of activities and programs. Some of the detainees wanted more outdoor recreation time. Overall, detainees were very content with their detention in the facility. Sanitation was above average.

Medical services are provided by county employees, food services are provided by Summit Food Service and maintenance services are provided by county employees. The facility does not assess co-pays on medical, mental health or dental care for ICE detainees.

Areas of Concern/Significant Observations

There were fifty-seven components rated as deficient during this inspection, thirty of which were repeat deficiencies.

Recommended Rating and Justification

The Lead Compliance Inspector recommends that the facility receive a rating of Acceptable. The facility complies with the ICE National Detention Standards (NDS). No (0) standards were found Deficient and two (2) standards were Not Applicable (N/A). All remaining thirty-seven (37) standards were found to be in compliance.

LCI Assurance Statement

The findings of compliance and noncompliance are accurately and completely documented on the G-324A Inspection Form and are supported by documentation in the inspection file. An out brief was conducted at the facility and in addition to the entire Nakamoto Group, Inc. Inspection Team, the following were present:

- ICE Officials –
- Facility Staff –