



The Nakamoto Group, Inc.

April 7, 2022

TO: [REDACTED]
Acting Assistant Director Custody Management

FROM: [REDACTED]
Lead Compliance Inspector
The Nakamoto Group, Inc.

SUBJECT: **Annual Detention Inspection of the Orange County Correctional Facility**

The Nakamoto Group, Inc. performed an annual inspection for compliance with the ICE National Detention Standards 2019 of the Orange County Correctional Facility, Goshen, New York during the period of April 5-7, 2022. This facility is an IGSA.

The annual inspection was performed under the guidance of [REDACTED] Lead Compliance Inspector. Team members were:

| Subject Matter Field | Team Member |
|----------------------|-------------|
| Detainee Rights | [REDACTED] |
| Security | [REDACTED] |
| Medical Care | [REDACTED] |
| Safety | [REDACTED] |
| Medical Care | [REDACTED] |

Type of Inspection

This is a scheduled annual inspection which is performed to determine overall compliance with the ICE NDS 2019 for Over 72-hour facilities. The facility received a rating of Meets Standards during the April 2021 NDS 2019 annual inspection.

Inspection Summary

The Orange County Correctional Facility is currently accredited by:

- The American Correctional Association (ACA) - Yes
- The National Commission on Correctional Health Care (NCCHC) - No
- The Joint Commission (TJC) - No
- Prison Rape Elimination Act (PREA) - Yes

Standards Compliance

The following information is a summary of the standards that were reviewed and overall compliance that was determined as a result of the 2021 and 2022 NDS annual compliance inspections:



| <i>2020 Annual Inspection</i> | | <i>2021 Annual Inspection</i> | |
|-------------------------------|----|-------------------------------|----|
| Meets Standards | 32 | Meets Standards | 31 |
| Does Not Meet Standards | 0 | Does Not Meet Standards | 0 |
| Repeat Finding | 0 | Repeat Finding | 0 |
| Not Applicable | 1 | Not Applicable | 2 |

The inspection team identified two (2) deficient components in the following one (1) standard:

Medical Care - 2

Facility Snapshot/Description

The Orange County Correctional Facility is operated by the Orange County Sheriff's Office and is located in the rural western outskirts of the Village of Goshen, New York. The facility houses male and female ICE detainees of all custody levels, male and female Orange County detainees, and male and female U.S. Marshal detainees. The direct supervision, single-story structure is encircled by two twelve-foot chain link perimeter fences supplemented with razor ribbon. There is a paved perimeter road around most of the compound that is patrolled by an armed officer 24 hours a day. There are over 300 surveillance cameras which provide visual observation of the critical movement and common areas inside the facility.

The facility has eighteen general population housing units. Fifteen living units are cell blocks and three are dormitories. ICE detainees are housed in two housing units with single person cells, separate from other detainees. The day rooms are furnished with a television, telephones, and tables for eating and recreating. Each detainee has a personal property storage locker. Each general population housing unit has direct access to an outdoor recreation area that is available seven days a week during waking hours. In response to the COVID-19 pandemic, the facility has increased cleaning practices and all detainees are placed in an orientation/quarantine unit for fourteen days prior to being assigned to their housing unit.

Sanitation in all areas of the facility was observed to be above average by the on-site inspection team members. Officers and staff were professional during interviews and detainees spoke willingly and respectfully.

A total of [redacted] detainee interviews were conducted. [redacted] interviews were conducted by bilingual inspectors; [redacted] formal and one informal. There were [redacted] formal interviews with English speaking detainees and thirteen informal interviews with English speaking detainees. [redacted] detainees expressed complaints regarding the medical department. The medical records were reviewed and the health services administrator (HSA) was interviewed by the medical SME. All [redacted] detainees are undergoing treatment within standard protocols. [redacted] detainee expressed concern that his mattress was too hard. [redacted] detainee claimed that he was assaulted by another detainee, his nose was broken and an officer watched and did not try to respond. The Security SME reviewed the incident report and investigation and found that was not what was initially reported or determined during the investigation. The Medical SME reviewed the detainee's medical chart and found no mention of an injured nose upon examination following the fight. [redacted] detainee stated that other detainees tried to steal his property but that he had not reported it to staff. This information was shared with the supervisory detention and deportation officer (SDDO). All detainees said they were aware of the grievance system and the Office of Inspector General (OIG) hotline number and how to access both. The detainees interviewed reported that they had not used either.



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Medical services are provided by Wellpath. Food services are provided by the Trinity Corporation. Detainee telephone services are provided by Global Tel Link (GTL). All other services are provided by Orange County employees. Detainees are not charged co-pays for medical, mental health, or dental care services.

Areas of Concern/Significant Observations

This inspection was conducted as a hybrid inspection, wherein four inspectors were on-site and one worked remotely. The remote inspector was unable to personally observe practices and procedures within the facility. The remote inspector relied upon observations of on-site inspectors, photographs and/or videos to validate the observation of many standards. There were no areas of concern or significant observations.

Recommended Rating and Justification

The Lead Compliance Inspector recommends that the facility receive a rating of Meets Standards unless unobserved practices and conditions are contrary to what was reported to the inspection team. The facility complies with the ICE National Detention Standards (NDS) 2019. No (0) standards were found Does Not Meet Standard and two (2) standards were Not Applicable (N/A). All remaining thirty-one (31) standards were found to Meet Standards.

LCI Assurance Statement

The findings of compliance are accurately and completely documented on the G-324A Inspection Form and are supported by documentation in the inspection file. An out brief was conducted at the facility with some participating telephonically. In addition to the entire Nakamoto Group, Inc. Inspection Team, the following were present:

- ICE Officials – SDDO Thomas Flynn and DSM Lillian Rosario-Dunning
- Facility Staff – Facility Administrator Colonel Anthony Mele, Captain Lawrence Catletti, Captain James Potter, Captain Michael Zappolo, Sergeant Domenick Avery, Officer James Nelson, Officer Robert Greve, HSA Kaitlyn Menard and Wellpath Vice President of Compliance Eddie Samalio

Inspector 7, Lead Compliance Inspector

April 7, 2022

Printed Name of LCI

Date