



April 25, 2019

TO: [REDACTED]
Assistant Director for Detention Management

FROM: [REDACTED]
Lead Compliance Inspector
The Nakamoto Group, Inc.

SUBJECT: **Annual Detention Inspection of the Pine Prairie ICE Processing Center**

The Nakamoto Group, Inc. performed an annual inspection for compliance with the ICE Performance-Based National Detention Standards (PBNDS 2011) of the Pine Prairie ICE Processing Center in Pine Prairie, LA, during the period of April 23-25, 2019. This is an IGSA.

The inspection was performed under the guidance of [REDACTED], Lead Compliance Inspector. Team members were:

Subject Matter Field	Team Member
Detainee Rights	[REDACTED]
Security	[REDACTED]
Medical Care	[REDACTED]
Medical Care	[REDACTED]
Safety	[REDACTED]

Type of Inspection

This is a scheduled annual inspection, which is performed to determine overall compliance with the ICE PBNDS 2011 for Over 72 hour facilities. The facility received a previous rating of Meets Standards during the April 2018 inspection.

Inspection Summary

The Pine Prairie ICE Processing Center is currently accredited by:

- The American Correctional Association (ACA) - Yes
- The National Commission on Correctional Health Care (NCCHC) - Yes
- The Joint Commission (TJC) - No
- Prison Rape Elimination Act (PREA) - Yes

Standards Compliance

The following information is a summary of the standards that were reviewed and overall compliance that was determined as a result of the 2018 and 2019 PBNDS 2011 compliance annual inspections:



<i>2018 Annual Inspection</i>	
Meets Standards	40
Does Not Meet Standards	0
Repeat Finding	0
Not Applicable	2

<i>2019 Annual Inspection</i>	
Meets Standards	40
Does Not Meet Standards	0
Repeat Finding	0
Not Applicable	2

The inspection team identified two (2) deficient components in the following two (2) standards:

- Staff-Detainee Communication - 1
- Grievance System -1

Facility Snapshot/Description

The Pine Prairie ICE Processing Center is owned and operated by the GEO Group, Inc. This facility is located in Pine Prairie, LA approximately 45 miles southwest of Alexandria, LA. [REDACTED]

The single level facility was constructed in 1999. In 2007, a fifth housing unit was added as well as additional medical and programming space. There are four general population housing units, one restricted housing unit (RHU) and one large building which houses the administrative offices and all of the core service components. Both dormitory beds and cell housing are available at the facility. The housing units are indirectly supervised from a control center and by a roving officer. It was noted during tours of the housing units that supervision is often minimal. Detainees have access to indoor and outdoor recreation daily and spend the majority of their time socializing, watching television and playing board games. Detainees were also observed in the outdoor recreation yards utilizing stationary exercise equipment, playing soccer and using the telephones available in the yards.

During this inspection period, the facility experienced an outbreak of epidemic parotitis (Mumps) which at its height, required cohorting of over 500 detainees. Appropriate notifications were made to ICE and State officials. This also resulted in reducing the length of time allowed for family visits during the weekend after the quarantine was lifted due to the number of visitors. Visiting times have returned to the normal one hour allowed per visit.

The inspection team visited the housing units multiple times during the inspection. Detainees were relaxed and approached the inspectors without hesitation. Detainees were interviewed in groups and in a private, confidential setting. LEP detainees were interviewed by bilingual inspectors. All of the detainees stated that they felt safe at the facility and were able to access services. Two detainees complained that they were having problems with the voice recognition requirement to make a telephone call. This concern was brought to the attention of facility staff. One detainee was assisted in resetting his information and was able to place a call. The other detainee refused to get out of bed when the officer attempted to assist him with a call. The telephone records were reviewed and it was determined that the detainee has made numerous calls. One detainee complained of a medical issue and advised the inspector that he was being ignored by medical staff. The information was provided to the Medical SME who reviewed the detainee's medical chart and found that he has been seen by medical staff several times and is receiving treatment. Another detainee expressed concerns over dental care. A review of his file revealed that his concerns are



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being addressed. Three detainees stated that they had submitted requests to the ICE officer and had not received a reply. A review of the detainee request log indicated that the requests had been received by the DO, logged and answered in a timely manner.

Sanitation in the housing units was observed to be average with some clutter noted in the eight-man cells. Staff interaction with detainees was noted to be respectful and cordial and no issues were noted regarding the conditions of confinement.

Detainees are not charged co-pay fees for medical, dental or mental health services. Medical and food services are provided by Geo.

Areas of Concern/Significant Observations

There were no areas of concern or significant observations during this inspection.

Recommended Rating and Justification

The Lead Compliance Inspector recommends that the facility receive a rating of Meets Standards. The facility complies with the ICE Performance-Based National Detention Standards (PBNDS) 2011. No (0) standards were found Does Not Meet Standards and two (2) standards were Not Applicable (N/A). All remaining forty (40) standards were found to be in compliance.

LCI Assurance Statement

The findings of compliance and non-compliance are accurately and completely documented on the G-324 Inspection Form and are supported by documentation in the inspection file. An out brief was conducted at the facility and in addition to the entire Nakamoto Group, Inc. Inspection Team, the following were present:

- ICE Officials [REDACTED]
- Facility Staff [REDACTED],
and numerous other staff

[REDACTED], Lead Compliance Inspector
Printed Name of LCI

April 25, 2019
Date