November 5, 2020

TO: Assistant Director for Detention Management

FROM: Lead Compliance Inspector
The Nakamoto Group, Inc.

SUBJECT: Annual Detention Inspection of the Pine Prairie ICE Processing Center

The Nakamoto Group, Inc. performed an annual inspection for compliance with the ICE Performance Based National Detention Standards (PBNDS 2011) of the Pine Prairie ICE Processing Center in Pine Prairie, Louisiana, during the period of November 3-5, 2020. This is an IGSA.

The inspection was performed under the guidance of Lead Compliance Inspector. Team members were:

<table>
<thead>
<tr>
<th>Subject Matter Field</th>
<th>Team Member</th>
</tr>
</thead>
<tbody>
<tr>
<td>Detainee Rights</td>
<td></td>
</tr>
<tr>
<td>Security</td>
<td></td>
</tr>
<tr>
<td>Medical Care</td>
<td></td>
</tr>
<tr>
<td>Safety</td>
<td></td>
</tr>
<tr>
<td>Medical Care</td>
<td></td>
</tr>
</tbody>
</table>

**Type of Inspection**

This is a scheduled annual inspection which is performed to determine overall compliance with the ICE PBNDS 2011 for Over 72 hour facilities. The facility received a rating of Meets Standards during the April 2019 inspection.

**Inspection Summary**

The Pine Prairie ICE Processing Center is currently accredited by:
- The American Correctional Association (ACA) - Yes
- The National Commission on Correctional Health Care (NCCHC) - Yes
- The Joint Commission (TJC) - No
- Prison Rape Elimination Act (PREA) - No

**Standards Compliance**

The following information is a summary of the standards that were reviewed and overall compliance that was determined as a result of the 2019 and 2020 annual inspections:
The inspection team identified no (0) deficient components in the following no (0) standards.

**Facility Snapshot/Description**

The Pine Prairie ICE Processing Center is owned and operated by the GEO Group, Inc. This facility is located in the village of Pine Prairie, Louisiana, approximately 45 miles southwest of Alexandria, Louisiana. The facility houses male ICE detainees of all security classification levels.

The single-level facility was constructed in 1999. In 2007, a fifth housing unit was added as well as additional medical and programming space. There are four general population housing units, one restricted housing unit (RHU) and one large building which houses the administrative offices and all of the core service components. Both dormitory beds and cell housing are available at the facility. The housing units are indirectly supervised from a control center and by a roving officer. It was noted during tours of the housing units that supervision is often minimal. Detainees have access to indoor and outdoor recreation daily and spend the majority of their time socializing, watching television and playing board games. Detainees are provided electronic tablets in the housing units. The tablets may be used to submit detainee requests to facility staff or to ICE officers. Detainees may also have video visits using the tablets. Detainees were also observed in the outdoor recreation yards utilizing stationary exercise equipment, playing soccer, and using the detainee telephones provided on the recreation yards.

Due to the COVID-19 pandemic, anyone entering the facility must wear a mask, have their temperature taken and recorded, and must complete a questionnaire. No general visits have been permitted since March, 2020. Detainees are provided 520 free minutes of telephone usage per month, in lieu of onsite general visits.

Sanitation in the housing units and other areas of the facility was observed to be above average. Staff interaction with detainees was noted to be respectful and cordial and no issues were noted regarding the conditions of confinement.

Medical care is provided by Wellpath. All other services are provided by The GEO Group, Inc. Detainees are not be charged co-pay fees for medical, dental, or mental health services.

The inspection team visited the housing units multiple times during the inspection. Detainees were relaxed and approached the inspectors without hesitation. Detainees interviewed stated that the facility is maintaining an average level of cleanliness and sanitation. Detainees were interviewed in private, confidential settings. No less than 29 detainees were interviewed by the inspection team and at least 15 of the interviews were with LEP interviews using interpreters on the telephone. The detainees voiced no substantive concerns regarding life/safety issues, conditions of confinement, treatment by staff, access to fa-
ility personnel, meals served, clothing issued, law library, laundry exchange schedules, telephone access, visitation procedures, access to recreation areas, or the variety and availability of established program and activities. Several of the detainees in the RHU interviewed were complimentary of meals served. One of the detainees complained that they had not been seen by a hand surgeon as he had been told he would by medical staff. The medical SME reviewed the medical chart of the detainee and found that the detainee had an appointment with a hand surgeon the day following the inspection. One detainee complained that he had not seen his ICE officer. A review of the detainee request log confirmed that the detainee had been seen several times by his assigned ICE officer within three business days of submitting the request.

ICE/ERO detainees are not charged co-pay fees for medical, dental, or mental health services. Food and maintenance services are provided by The GEO Group, Inc. employees. Medical services are provided by employees of Wellpath.

Areas of Concern/Significant Observations

There were no areas of concern or significant observations noted during the inspection.

Recommended Rating and Justification

The Lead Compliance Inspector recommends that the facility receive a rating of Meets Standards. The facility complies with the ICE Performance-Based National Detention Standards (PBNDS) 2011. No (0) standards were found Does Not Meet Standards and two (2) standards were Not Applicable (N/A). All remaining forty-one (41) standards were found to be in compliance.

LCI Assurance Statement

The findings of compliance and noncompliance are accurately and completely documented on the G-324 Inspection Form and are supported by documentation in the inspection file. An out brief was conducted at the facility and in addition to the entire Nakamoto Group, Inc. Inspection Team, the following participated:

- ICE Officials –
- Facility Staff

, Lead Compliance Inspector November 5, 2020
Printed Name of LCI Date