



April 21, 2021

TO: [REDACTED]
Assistant Director Custody Management

FROM: [REDACTED]
Lead Compliance Inspector
The Nakamoto Group, Inc.

SUBJECT: **Annual Inspection of the Pine Prairie ICE Processing Center**

The Nakamoto Group, Inc. performed an annual inspection for compliance with the ICE Performance-Based National Detention Standards 2011/2016 Revisions (PBNDS 2011/2016) of the Pine Prairie ICE Processing Center in Pine Prairie, Louisiana, during the period of April 19-21, 2021. This is a DIGSA.

The inspection was performed under the guidance of [REDACTED], Lead Compliance Inspector. Lead Compliance Inspector Saunders, Safety SME Daniel Flint, and Medical SME Tamaray were on site for the inspection. The remaining team members worked remotely. Team members were:

Subject Matter Field	Team Member
Security	[REDACTED]
Detainee Rights	[REDACTED]
Medical Care	[REDACTED]
Medical Care	[REDACTED]
Safety	[REDACTED]

Type of Inspection

This is a scheduled annual inspection which is performed to determine overall compliance with the ICE PBNDS 2011/2016 Revisions for Over 72 hour facilities. The facility received a Meets Standards rating on their November 2020 inspection.

Inspection Summary

The Pine Prairie ICE Processing Center is currently accredited by:

- The American Correctional Association (ACA) - Yes
- The National Commission on Correctional Health Care (NCCHC) - Yes
- The Joint Commission (TJC) - No
- Prison Rape Elimination Act (PREA) - No

Standards Compliance

The following information is a summary of the standards that were reviewed and overall compliance that was determined as a result of the 2020 and 2021 annual compliance inspections:



<i>2020 Annual Inspection</i>	
Meets Standard	41
Does Not Meet Standard	0
Repeat Finding	0
Not Applicable	2

<i>2021 Annual Inspection</i>	
Meets Standard	41
Does Not Meet Standard	0
Repeat Finding	0
Not Applicable	2

The inspection team identified zero deficient components during this inspection.

Facility Snapshot/Description

The Pine Prairie ICE Processing Center is located in a rural area in the northern outskirts of Pine Prairie, LA. The facility has no neighbors, as it is surrounded by wooded acreage. Owned and operated by The GEO Group, the facility is the major employer of the local area. The facility is enclosed entirely inside a double-fenced perimeter, fortified with razor ribbon and fence alarms. The DIGSA facility houses all classification levels of male ICE detainees. [REDACTED]

The [REDACTED] single-story facility has fourteen housing units managed under the indirect supervision model. The dormitories house as few as eight detainees, or as many as seventy. Utility officers make regular rounds in all the housing units and are seemingly well-known to the detainees, based on observed interactions. Sanitation levels in the housing units, and the facility overall, are above average.

The housing units have televisions, telephones, board games, and electronic tablets for detainees to use. Detainees are offered outdoor recreation seven days per week for at least three hours per session. While in the housing unit, the detainees spend the majority of their time socializing, watching television, playing cards and board games, and other sedentary leisure activities. The atmosphere in the housing units was relaxed, and the units were quiet. Observed communications between detainees and staff appeared routine and professional. With few exceptions, staff were well-versed on the basic requirements of the standards as applicable to their areas and were professional in appearance and demeanor. Staff routinely use the language line to communicate with detainees.

The inspection team conducted fifteen formal detainee interviews and no less than thirty informal detainee interviews. Detainees commonly mentioned that they did not like the food. The Safety SME reviewed the menu and verified that a dietician had certified it. Food temperatures and portions were within Standard requirements, as well. Three detainees stated that they were having difficulty with the telephones. They were advised of how to contact the telephone provider and the officer in the area also stated that he would report the issue. One detainee complained about having to go on sick call to get aspirin, and he was advised that he could purchase over-the-counter medication at the commissary if he desired. Another stated that a nurse talked disrespectfully to him. He was advised of the protocol by which he could file a grievance or send a request form to the warden. One detainee wanted to appeal his classification, and he was informed of the process. A detainee complained that he wanted cosmetic work done on his teeth, but that the dentist only offered to extract the tooth. The Medical SME checked this complaint with the medical department and was advised that cosmetic dental work is not authorized. Three detainees stated that the ambient temperature in the housing units was too cold; the Safety SME confirmed that temperatures were within the parameters of the Standards. One detainee stated that he could not get any response from his ICE case officer, and he was advised of how to file a grievance and how to call the OIG hotline. No detainees expressed any concerns for their safety and no complaints were voiced regarding their ability to communicate with staff.



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The facility achieves optimum compliance in several areas, specifically with the out-of-cell recreation periods in segregation; the retention of audio-visual physical response recordings for at least one year; NCCHC accreditation in the medical area; and the space and staffing for ICE Telehealth systems.

ICE detainees are not charged co-pays for medical care.

Areas of Concern/Significant Observations

This inspection was conducted as a hybrid inspection, wherein three inspectors were on-site and two worked remotely. The results and findings, while accurately reported herein, are therefore potentially less thorough than an inspection conducted with the full inspection team on site.

Recommended Rating and Justification

The Lead Compliance Inspector recommends the facility receive a rating of Meets Standards. Providing that unobserved practices and conditions remain consistent with that which was reported to the inspection team, the facility complies with the ICE Performance-Based National Detention Standards 2011/2016 Revisions (PBNDS 2011/2016 Revisions) for Over 72 hour facilities. No (0) Standards were rated as Does Not Meet Standards and two (2) standards were Not Applicable (N/A). All remaining forty-one (41) standards were found to be Meet Standards.

LCI Assurance Statement

The findings of compliance and non-compliance are accurately and completely documented on the G-324 Inspection Form and are supported by documentation in the inspection file, inasmuch as is possible considering the hybrid nature of the inspection. An out brief was conducted at the facility and in addition to the entire Nakamoto Group, Inc. Inspection Team, the following were present:

- ICE Officials – [REDACTED]
- Facility Staff - [REDACTED]

[REDACTED]

[REDACTED], Lead Compliance Inspector	April 21, 2021
Printed Name of LCI	Date

