



June 13, 2019

TO: [REDACTED]
Assistant Director for Detention Management

FROM: [REDACTED]
Lead Compliance Inspector
The Nakamoto Group, Inc.

SUBJECT: **Annual Detention Inspection of the Plymouth County Correctional Facility**

The Nakamoto Group, Inc. performed an annual inspection for compliance with the ICE National Detention Standards (NDS Over 72 Hours) of the Plymouth County Correctional Facility in Plymouth, MA during the period of June 11 -13, 2019. This is an IGSA facility.

The inspection was performed under the guidance of [REDACTED], Lead Compliance Inspector. Team Members were:

Subject Matter Field	Team Member
Detainee Rights	[REDACTED]
Security	[REDACTED]
Medical Care	[REDACTED]
Medical Care	[REDACTED]
Safety	[REDACTED]

Type of Inspection

This is a scheduled annual inspection, which is performed to determine overall compliance with the ICE NDS for Over 72 hour facilities. The facility received a previous rating of Acceptable during the June 2018 inspection.

Inspection Summary

The Plymouth County Correctional Facility is currently accredited by:

- The American Correctional Association (ACA) - Yes
- The National Commission on Correctional Health Care (NCCHC) - No
- The Joint Commission (TJC) - No
- Prison Rape Elimination Act (PREA) - Yes

Standards Compliance

The following information is a summary of the standards that were reviewed and overall compliance that was determined as a result of the 2018 and 2019 annual inspections:



2018 Annual Inspection	
Acceptable	37
Deficient	0
At Risk	0
Repeat Deficiency	0
Not Applicable	2

2019 Annual Inspection	
Acceptable	37
Deficient	0
At Risk	0
Repeat Deficiency	0
Not Applicable	2

The inspection team identified two (2) deficient components in the following standard:

Detainee Telephone Access- 2

Facility Snapshot/Description

The Plymouth County Correctional Facility (PCCF) is owned by the Commonwealth of Massachusetts and operated by the Plymouth County Sheriff's Department. The multi-storied facility is located in southern Plymouth, Massachusetts among other government buildings. PCCF houses adult male detainees of all classification levels for ICE, the United States Marshals Service, the Commonwealth of Massachusetts, Plymouth County, and other Massachusetts counties. [REDACTED]

[REDACTED] The detainee population has increased significantly during the inspection period. The local ICE staff stated that the facility has handled the increase without any negative issues.

The Plymouth County Correctional Facility is managed under the direct supervision model. All five ICE detainee housing units are situated on the same level and consist of one-person, two-person, and five-person cells. ICE detainees are housed and recreate separately from other detainees. The two-tiered cell blocks housing ICE detainees have large open dayroom spaces and attached outdoor recreation areas. Detainees may move freely between the dayroom and outdoor recreation area during waking hours; with the exception that the outdoor recreation area closes earlier in the evening than the dayroom. There is also a large gymnasium that is offered to ICE detainees twice per week for recreation. The entire facility is climate controlled.

The atmosphere was calm during the inspection with no obvious indicators of high stress levels. Sanitation was above average and noise levels were low. Staff were professional in appearance and demeanor; and those facility employees whose regular duties involved ICE detainees demonstrated a knowledge of the standards. A number of employees are bilingual and the language line is readily available. The facility has also purchased and is utilizing portable translation devices. The devices are available in the housing units and have proven to be useful and time-saving for staff and detainees as they can be utilized instantaneously as the officers are making rounds or when they are approached by detainees with questions. Observed interactions between staff and detainees were respectful and professional. Detainees approached ICE staff, facility staff, and the inspectors without apparent reservation. ICE officers were observed interviewing ICE detainees and detainees appeared comfortable talking with them. Detainees were observed exercising in the recreation yards and gymnasium, playing games in the dayrooms, and watching television.

The inspection team conducted no less than 112 detainee interviews; 31 of which were formal interviews. Several detainees complained that they did not like the food and that potatoes were served too often. The Safety SME confirmed that the menu contained a satisfactory variety of ethnic foods; that portions met the requirements of the standards; was served at appropriate temperatures; and that the menu was approved by a dietician. A number of detainees complained about the telephones. The facility has recently changed providers and the system is in the process of converting which has caused a number of issues; most notably that access to the ICE platform of free calls, including the OIG, is not readily accessible to detainees at all times. One detainee claimed that he needed glasses. The Medical SME investigated the complaint and discovered that his glasses

