



January 30, 2020

TO: [REDACTED]  
Assistant Director for Detention Management

FROM: [REDACTED]  
Lead Compliance Inspector  
The Nakamoto Group, Inc.

SUBJECT: **Annual Detention Inspection of the Port Isabel Service Processing Center**

The Nakamoto Group, Inc. performed an annual inspection for compliance with the ICE Performance-Based National Detention Standards (PBNDS) 2011 of the Port Isabel Service Processing Center in Los Fresnos, Texas during the period of January 28-30, 2020. This is an SPC.

The annual inspection was performed under the guidance of [REDACTED], Lead Compliance Inspector. Team members were:

Subject Matter Field	Team Member
Detainee Rights	[REDACTED]
Security	[REDACTED]
Medical Care	[REDACTED]
Medical Care	[REDACTED]
Safety	[REDACTED]

### **Type of Inspection**

This is a scheduled annual inspection, which is performed to determine overall compliance with the ICE PBNDS 2011 for Over 72 hour facilities. The facility received a previous rating of Meets Standards during the January 2019 annual inspection.

### **Inspection Summary**

The Port Isabel Service Processing Center is currently accredited by:

- The American Correctional Association (ACA) - Yes
- The National Commission on Correctional Health Care (NCCHC) - Yes
- The Joint Commission (TJC) - No
- Prison Rape Elimination Act (PREA) - Yes

### **Standards Compliance**

The following information is a summary of the standards that were reviewed and overall compliance that was determined as a result of the 2019 and 2020 PBNDS 2011 annual compliance inspections:



<b>2019 Annual Inspection</b>	
Meets Standards	42
Does Not Meet Standards	0
Repeat Finding	0
Not Applicable	0

<b>2020 Annual Inspection</b>	
Meets Standards	41
Does Not Meet Standards	0
Repeat Finding	0
Not Applicable	1

The inspection team identified three (3) deficient components in the following three (3) standards:

- Environmental Health and Safety – 1
- Tool Control – 1
- Personal Hygiene - 1

**Facility Snapshot/Description**

The Port Isabel Service Processing Center is located in rural Los Fresnos, Texas, in the southern portion of the state, approximately 22 miles north of the U.S./Mexico border. The [REDACTED] facility is located on a 350-acre site; 262 acres of developed land and 88 acres of undeveloped native grounds that serve as a habitat for local wildlife. The facility houses male ICE detainees of all classification levels. The facility previously held female ICE detainees; however, there are no females housed at this time. [REDACTED]

The direct supervision facility houses detainees in four main housing units. [REDACTED]

[REDACTED] Both indoor and outdoor recreation is offered. Detainees were observed participating in both. The facility has two soccer fields. Indoor recreation includes board games, cards, viewing television, and playing ping pong. Tablets are available in the housing units. Detainees may play games, watch movies or “face time” with family and friends on the tablets. Movies are shown in the recreation building. Inspectors observed numerous detainees attending the movies. Telephones are available in the housing units and recreation yards. Microwaves are available in the housing units as are vending machines.

The inspection team visited all areas of the facility. Sanitation was observed to be good in the common areas and housing units. It was noted that while the shower areas were clean, they are in need of maintenance. A few broken/cracked tiles and missing grout were observed. No mold or soap scum was noted.

Detainees were interviewed throughout the facility in groups or in a private, confidential setting. No less than fifty detainees were interviewed during the inspection. There were no issues or complaints. Fourteen LEP detainees from China, Somalia, Sri Lanka, and Latin American countries were interviewed using the telephonic translation service. All detainees stated that they felt safe at the facility and were treated well by the staff. One detainee from China stated that he had some difficulty understanding the orientation but that he had since been provided with information in Mandarin.

The inspection team visited the housing units’ multiple times during the inspection. Detainees were relaxed and approached the inspectors without hesitation. It was noted that the detainees were familiar with the ICE officers and command staff. A review of the housing unit logs verified that supervisors make



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multiple rounds of the facility each day. Staff interaction with detainees was noted to be respectful and cordial and no issues were noted regarding the conditions of confinement.

Detainees are not charged co-pay fees for medical, dental or mental health services. Medical services are provided by IHSC. Security services are contracted to Ahtna.

**Areas of Concern/Significant Observations**

There were no areas of concern or significant observations during this inspection.

**Recommended Rating and Justification**

The Lead Compliance Inspector recommends that the facility receive a rating of Meets Standards. The facility complies with the ICE Performance-Based National Detention Standards (PBNDS) 2011. No (0) standards were found Does Not Meet Standard and one (1) standard was Not Applicable (N/A). All remaining forty-one (41) standards were found to be in compliance.

**LCI Assurance Statement**

The findings of compliance and non-compliance are accurately and completely documented on the G-324 Inspection Form and are supported by documentation in the inspection file. An out brief was conducted at the facility and in addition to the entire Nakamoto Group, Inc. Inspection Team, the following were present:

- ICE Officials – [REDACTED]
- Facility (Ahtna) Staff – [REDACTED]

[REDACTED]

[REDACTED], Lead Compliance Inspector

January 30, 2020

Printed Name of LCI

Date