

September 23, 2021

TO: [REDACTED]
Acting Assistant Director Custody Management

FROM: [REDACTED]
Lead Compliance Inspector
The Nakamoto Group, Inc.

SUBJECT: **Annual Detention Inspection of the Richwood Correctional Center**

The Nakamoto Group, Inc. performed an annual inspection for compliance with the ICE Performance Based National Detention Standards (PBNDS 2011) of the Richwood Correctional Center in Monroe, LA during the period of September 21-23, 2021. This is an IGSA.

The inspection was performed under the guidance of [REDACTED] Lead Compliance Inspector. Team members were:

Subject Matter Field	Team Member
Detainee Rights	[REDACTED]
Security	[REDACTED]
Medical Care	[REDACTED]
Safety	[REDACTED]
Medical Care	[REDACTED]

Type of Inspection

This is a scheduled annual inspection which is performed to determine overall compliance with the ICE PBNDS 2011 for Over 72 hour facilities. The facility received a rating of Meets Standards during the October 2020 inspection.

Inspection Summary

The Richwood Correctional Center is currently accredited by:

- The American Correctional Association (ACA) - No
- The National Commission on Correctional Health Care (NCCHC) - No
- The Joint Commission (TJC) - No
- Prison Rape Elimination Act (PREA) - No

Standards Compliance

The following information is a summary of the standards that were reviewed and overall compliance that was determined as a result of the 2020 and 2021 annual inspections:

2020 Annual Inspection		2021 Annual Inspection	
Meets Standards	40	Meets Standards	41
Does Not Meet Standards	0	Does Not Meet Standards	0
Repeat Finding	0	Repeat Finding	0
Not Applicable	3	Not Applicable	2

The inspection team identified three (3) deficient components in the following two (2) standards:

Environmental Health and Safety - 1
Food Service - 2

Facility Snapshot/Description

The Richwood Correctional Center is located in Monroe, Louisiana. The [REDACTED] indirect supervision facility is owned and operated by LaSalle Corrections under an IGSA in partnership with the City of Richwood, Louisiana. The facility houses male and female detainees for ICE. [REDACTED]

The general population housing units have a dayroom area with tables, chairs, televisions, microwave ovens, and a hot pot for heating water. Recently a bank of electronic tablets was provided for each housing unit. Detainees may use the tablets as a telephone, send and receive messages to/from family and friends, send and receive messages to/from their assigned ICE officer, send messages to any staff member, file grievances, and submit sick call requests. The tablets can also be used for video visiting with family/friends. Dayroom activities include board games, cards, leisure reading, and television. Outdoor recreational activities include basketball, soccer, handball, and walking. Correctional officers are responsible for the supervision of these activities and for distributing recreation materials daily. Detainees may participate in the voluntary work program. Telephones are provided in the housing units and detainees have access to them during facility waking hours. Communication assistance such as bilingual staff and professional interpretation and translation services is provided to detainees with disabilities and detainees who are limited in their English proficiency (LEP). All written materials are provided to detainees in English and Spanish. The facility provides detainees with auxiliary aids as needed. The telephones are equipped with volume control handsets and a TTY machine is available.

Sanitation was observed to be above average by the on-site inspection team.

The facility achieves optimum compliance with standards in several areas as follows: recreation opportunities for detainees in segregation; use of force because relevant audiovisual records are retained for one year after litigation or any investigation has concluded; detainees have access to a law library for no less than fifteen hours per week when requested; and because of the required presence of medical personnel during transgender strip searches.

No less than fifteen detainees were interviewed including three LEP detainees by use of a bilingual inspector. The detainees registered no substantive complaints or concerns when questioned about their personal safety, treatment by staff, medical care, asylum requests, consulate/court access, ICE services, visitation, law library access, detainee telephone system, or food services. All detainees were aware of the grievance system and the OIG Hotline although none interviewed had used either.

Medical, food service, and maintenance services are provided by LaSalle employees, Inc. Telephone services are provided by Correct Solutions Group. Detainees are not be charged co-pays for medical, mental health, or dental care services.

Areas of Concern/Significant Observations

This was a hybrid inspection in which some of the inspectors worked remotely. Remote inspectors were unable to personally observe practices and procedures within the facility and relied upon photographs and/or videos to validate the observation of many standards. There were no areas of concern or significant observations.

Recommended Rating and Justification

The Lead Compliance Inspector recommends that the facility receive a rating of Meets Standard unless unobserved practices and conditions are contrary to what was reported to the inspection team. The facility complies with the ICE Performance Based National Detention Standards (PBNDS) 2011. No (0) standards were found Does Not Meet Standard and two (2) standards were Not Applicable (N/A). All remaining forty-one (41) standards were found to Meet Standard

LCI Assurance Statement

The findings are accurately and completely documented on the G-324A Inspection Form and are supported by documentation in the inspection file. An out brief was conducted at the facility. In addition to the entire Nakamoto Group, Inc. Inspection Team (two SME's via conference call) the following were present:

- ICE Officials – [REDACTED]
- Facility Staff – [REDACTED]

[REDACTED], Lead Compliance Inspector
Printed Name of LCI

September 23, 2021
Date