



The Nakamoto Group, Inc.

March 10, 2022

TO: [Redacted]  
Acting Assistant Director Custody Management

FROM: [Redacted]  
Lead Compliance Inspector  
The Nakamoto Group, Inc.

SUBJECT: **Annual Inspection of the Rio Grande Processing Center**

The Nakamoto Group, Inc. performed an annual inspection for compliance with the ICE Performance Based National Detention Standards (PBNDS) 2008 of the Rio Grande Processing Center in Laredo, Texas during the period of March 8-10, 2022. This is a CDF.

The annual inspection was performed under the guidance of [Redacted], Lead Compliance Inspector. Team members were:

Subject Matter Field	Team Member
Detainee Rights	[Redacted]
Security	[Redacted]
Medical Care	[Redacted]
Medical Care	[Redacted]
Safety	[Redacted]

**Type of Inspection**

This is a scheduled annual inspection, which is performed to determine overall compliance with the ICE PBNDS 2008 for Over 72-hour facilities. The facility received a rating of Meets Standards during the March 2021 annual inspection.

**Inspection Summary**

The Rio Grande Processing Center is currently accredited by:

- The American Correctional Association (ACA) – Yes
- The National Commission on Correctional Health Care (NCCHC) - Yes
- The Joint Commission (TJC) - No
- Prison Rape Elimination Act (PREA) - Yes

**Standards Compliance**

The following information is a summary of the standards that were reviewed and overall compliance that was determined as a result of the 2021 and 2022 annual compliance inspections:



The Nakamoto Group, Inc.

<i>2021 Annual Inspection</i>	
Meets Standards	38
Does Not Meet Standards	0
Repeat Finding	0
Not Applicable	3

<i>2022 Annual Inspection</i>	
Meets Standards	38
Does Not Meet Standards	0
Repeat Findings	0
Not Applicable	3

The inspection team identified two (2) deficient components in the following two (2) standards:

Funds and Personal Property – 1

Food Service – 1

### **Facility Snapshot/Description**

The Rio Grande Processing Center, operated by The GEO Group, Inc., is located fifteen miles south of Laredo, Texas bordering the Rio Grande River and Mexico. The [REDACTED]-bed facility houses both male and female (pre-trial) detainees of all custody levels for the U.S. Marshals Service and all custody levels of adult male ICE detainees. On the first day of the inspection, the total facility count was reported to be [REDACTED] with [REDACTED] being ICE detainees. [REDACTED]

The secure portion of the facility is enclosed by two twelve-foot chain-link fences which are supplemented with razor ribbon and a microwave detection system centered between the fences. The perimeter is encircled by a paved road patrolled by an armed officer 24 hours a day. There are 252 surveillance cameras that monitor the entire perimeter and critical movement and common areas inside the facility.

The facility has eight housing units; two of which house male general population ICE detainees in [REDACTED]-bed dormitories. During the inspection, two general housing units were being used as COVID-19 receiving units where all new arrivals were quarantined for a period of time until cleared by medical staff. The facility is compliant with the Americans with Disabilities Act and has policies in place to address the care of detainees with special needs. Each general population living area has a common dayroom that is equipped with a television and fixed table/chair units for detainees to eat their meals, play games, and socialize.

There are electronic tablets in each housing unit for detainees to file grievances, submit detainee requests, check commissary account balances, make telephone calls, receive and send emails, view the LexisNexis collection, order commissary, review all posted announcements, schedules, information bulletins, review both handbooks, send text messages, and access fee-based video visits and entertainment programs. Indoor and outdoor recreation is provided to detainees daily.

The inspection team formally interviewed a total of seven detainees. The inspection team conducted numerous informal detainee interviews while visiting the general population housing units. All detainees stated that they felt safe in the facility and were able to access programs and services. Detainees were asked about the quality of the food and responses were generally favorable. None expressed any concern relating to staff or receiving services. Detainees indicated they were aware of the grievance system and how to use it. None of the detainees had contacted the Office of Inspector General (OIG) but were aware of how to make contact if they needed to.



The Nakamoto Group, Inc.

The facility staff was professional in appearance and demeanor, and those interviewed possessed a working knowledge of the standards as they applied to their duties. A high percentage of employees are bilingual. The atmosphere of the facility appeared relaxed and staff and detainee interactions were cordial and professional.

The facility is climate controlled and appeared to be in good repair. The sanitation level of the facility was observed to be maintained at an average level.

Medical services, food services, and facility maintenance are provided by The GEO Group, Inc. Detainees are not charged a co-pay for any health services. Telephone and tablet services are provided by ViaPath Technologies.

### **Areas of Concern/Significant Observations**

This was a hybrid inspection with one inspector working remotely and four inspectors on-site. The remote inspector was unable to personally observe practices and procedures within the facility but was able to review files and documentation.

During this inspection period the facility reported a major disturbance (August 9, 2021) involving twenty Haitian detainees protesting their continued confinement while other detainees received at the same time were being released. Facility management and ICE staff attempted to explain the process to the group. However, approximately twenty Haitians, who had been threatening other detainees to join a hunger strike, rushed the dorm entrance door in an attempt to exit the dorm while being assaultive towards staff. Consequently, chemical agents were dispensed on the assaultive detainees, and staff were extracted from the dorm. Detainees became compliant, were placed in restraints, and escorted from the the dorm to the recreation yard. All detainees were evaluated by medical staff and decontamination procedures were conducted. No injuries were reported.

### **Recommended Rating and Justification**

The Lead Compliance Inspector recommends that the facility receive a rating of Meets Standards, unless unobserved practices and conditions are contrary to what was reported to the inspection team. The facility complies with the ICE Performance-Based National Detention Standards (PBNDS) 2008. No (0) standards were found Does Not Meet Standard and three (3) standards were Not Applicable (N/A). All remaining thirty-eight (38) standards were found to Meet Standards.

### **LCI Assurance Statement**

The findings of compliance and non-compliance are accurately and completely documented on the G-324 Inspection Form and are supported by documentation in the inspection file. A telephonic out brief was conducted at the facility. In addition to the entire Nakamoto Group, Inc. Inspection Team, the following were present:

- ICE Officials – [REDACTED]



The Nakamoto Group, Inc.

- Facility Staff – [REDACTED]

[REDACTED], Lead Compliance Inspector  
Printed Name of LCI

March 10, 2022  
Date