



The Nakamoto Group, Inc.

August 19, 2021

TO: [REDACTED]  
Acting Assistant Director Custody Management

FROM: [REDACTED]  
Lead Compliance Inspector  
The Nakamoto Group, Inc.

SUBJECT: **Annual Inspection of the River Correctional Center**

The Nakamoto Group, Inc. performed an annual hybrid inspection for compliance with the ICE Performance Based National Detention Standards (PBNDS 2011) of the River Correctional Center in Ferriday, Louisiana during the period of August 17-19, 2021. This is a dedicated IGSA (DIGSA) facility.

The inspection was performed under the guidance of [REDACTED] Lead Compliance Inspector.  
Team members were:

Subject Matter Field	Team Member
Detainee Rights	[REDACTED]
Security	[REDACTED]
Medical Care	[REDACTED]
Medical Care	[REDACTED]
Safety	[REDACTED]

### **Type of Inspection**

This is a scheduled annual hybrid inspection which is performed to determine overall compliance with the ICE Performance Based National Detention Standards (PBNDS 2011) for Over 72 hour facilities. The facility received a previous rating of Meet Standards during the March 2021 (NDS 2019) annual inspection.

### **Inspection Summary**

The River Correctional Center is currently accredited by:

- The American Correctional Association (ACA) - No
- The National Commission on Correctional Health Care (NCCHC) - No
- The Joint Commission (TJC) - No
- Prison Rape Elimination Act (PREA) - No

### **Standards Compliance**

The following information is a summary of the standards that were reviewed and overall compliance that was determined as a result of the 2021 annual (rescheduled from 2020) inspection and 2021 annual inspection:



<i>2021 Annual Inspection-rescheduled</i>	
Meets Standard	32
Does Not Meet Standard	0
Repeat Finding	0
Not Applicable	1

<i>2021 Annual Inspection</i>	
Meets Standard	40
Does Not Meet Standard	0
Repeat Finding	0
Not Applicable	3

The inspection team identified three (3) deficient components in the following two (2) standards:

- Admission and Release – 1
- Staff-Detainee Communication – 2

**Facility Snapshot/Description**

The River Correctional Center was built in 2001 and is located in rural Ferriday, Louisiana approximately 100 miles northwest of Baton Rouge, Louisiana. The facility is operated by LaSalle Corrections (LSC). The IGSA is written through the Concordia Parish Sheriff's Office.

[REDACTED] Currently the facility houses low custody male detainees.

Detainees are housed in eight dormitory style living units ranging from 72 to 75 beds each. The facility does not maintain a dedicated special management unit. Nine double occupancy cells are used for special management housing status or medical observation. On-site inspectors found the living units to be well-lit with both natural and artificial light and observed adequate open space for detainees. The dayrooms in each of the housing units are furnished with tables and chairs for detainees to participate in leisure time activities and socializing. Board games, leisure reading material, playing cards, and televisions are among the amenities available to detainees. Electronic tablets and kiosks are available. Detainees complete written requests as the primary means of communicating with ICE officers. Locked ICE correspondence drop boxes were observed in housing areas. Contract Detention Processing Officers (CDPO) retrieve written requests from the drop box daily. The facility is equipped with an outdoor recreation area for detainees to play basketball, volleyball, soccer, and jog/walk. Indoor recreation areas include the dayroom portions of each housing unit. Detainees are provided 500 free telephone minutes per month. There were no detainees in administrative or disciplinary segregation status during the inspection.

The facility is climate controlled. Staff interviewed were well-versed in facility guidelines and operating procedures as well as the Performance Based National Detention Standards 2011. Facility staff and ICE officers were observed to be professional during interviews and interaction with detainees. Detainees spoke willingly and respectfully. The sanitation level of the facility was observed to be average.

The inspection team formally interviewed eight volunteer LEP and English-speaking detainees. Twenty-five detainees were informally interviewed in the housing units, recreation yard, and work areas. There were no substantive concerns voiced when asked about personal safety, mail services, access to ICE officers, medical services, access to legal materials, or access to recreation. One detainee complained of bland tasting food. Seven detainees complained that about the noise level in the dormitories at night. According to detainees, televisions are "on all night and detainees are loud speaking over the sounds". This issue was shared with the administrator and chief of security. The chief of security confirmed there is no formal "lights out, televisions off" policy.



The Nakamoto Group, Inc.

Detainees interviewed were asked if they had filed a grievance and/or contacted the Office of Inspector General. If they replied in the negative they were informed of the grievance process and the availability of the OIG; no detainee had contacted the OIG to voice a complaint.

Medical services are provided by LSC staff with the assistance of contract medical providers when necessary. The facility medical doctor and dentist are contracted services and virtual mental health services are provided by Cure Global. Detainees are not charged co-payments for medical, mental health, or dental care. Food service is provided by LaSalle Corrections (LSC) facility staff.

The detainee telephone provider is Correct Solutions. Kiosks and computer tablet services are provided by Tech Friend via contract with the facility.

### **Areas of Concern/Significant Observations**

There were no areas of concern or significant observations during this hybrid inspection. On-site inspection team members were provided all requested documentation and observed the practice and procedures of the facility. The two remote medical SMEs relied upon photographs and/or videos to validate the observation of many standards.

The facility is providing the following optimal levels of service as described in the standards in: 2.12 – Special Management Units (SMU), detainees on disciplinary segregation status receive a daily recreation period of one hour per day, and SMU administrative segregation status detainees receive two hours of daily recreation per day; 2.15 – Use of Force and Restraints, use of force audiovisual records are retained by the facility for at least one year after litigation or any investigation has concluded or been resolved; 5.4 - Recreation, special management unit (SMU) detainees in administrative segregation status are provided outdoor recreation daily for two hours, and SMU detainees on disciplinary segregation status are provided outdoor recreation daily for one hour;”

### **Recommended Rating and Justification**

The Lead Compliance Inspector recommends that the facility receive a rating of Meets Standards. The facility complies with the ICE Performance Based National Detention Standards (PBNDS 2011) unless unobserved practices and conditions are contrary to what was reported to the inspection team. No (0) standards were found Does Not Meet Standard and three (3) standards were Not Applicable (N/A). All remaining forty (40) standards were found to Meet Standards.

### **LCI Assurance Statement**

The findings of compliance and non-compliance are accurately and completely documented on the G-324A Inspection Form and are supported by documentation in the inspection file. An out brief was conducted telephonically with facility staff and ICE representatives. In addition to the entire Nakamoto Group, Inc. Inspection Team, the following were present:

- ICE Officials – [REDACTED]
- Facility Staff – [REDACTED]



The Nakamoto Group, Inc.

[Redacted]

[Redacted] Lead Compliance Inspector

August 19, 2021

Printed Name of LCI

Date

[Redacted]