

Date: September 27, 2019

To:

From:

Re: Deep Dive Compliance Inspection of the South Texas Family Residential Center

From August 27, 2019 to August 28, 2019, we conducted a deep dive inspection at the South Texas Family Residential Center (STFRC). This review included subject matter experts (SMEs) encompassing mental health, medical, education, and child development.

Below are noteworthy findings:

Inspection Topic	Finding	Issue(s)	Mitigation
Environmental Health and Safety	Area of Concern	SMEs observed uneven areas with water pooling underneath astroturf, small grassy areas with uneven turf posing tripping hazards, holes in the ground, playground equipment with large metal stakes raised that held bark mulch in place, and astroturf which was uneven and had wooden underlayment and nails exposed. Some playground equipment caution tape wrapped around it to prevent use.	Bark mulch needs to be added to some of the play areas and below play structures to ensure safe fall areas. While the population is low, allocate resources to make all necessary safety repairs.
Access to Pro Bono Legal Services	Area of Concern	The schedule for the EOIR legal rights group presentations are not posted, and it is not clear whether all residents know how to participate.	Determine status of the EOIR grant for legal presentations. Review policy/process/workflow used to ensure that all residents know how to participate in legal presentations.
Storage of Medications	Area of Concern	Observed water bottle in the same refrigerator with medications.	Educate staff on proper storage of medications and use a separate cooler for water if needed.
Stock Medication	Area of Concern	Both refrigerated and non-refrigerated stock medications were opened and not dated and initialed by the nurses.	Develop and implement a policy/procedure regarding storage of stock medications.
Mental Health Staffing	Area of Concern	Psychiatrist position vacant for over a year.	Determine if telepsychiatry services should be offered to the adult and child residents instead of or until an onsite psychiatrist can be hired, consistent with the terms of the contract and the intent of the Family Residential Standards.
Mental Health	Area of	Per staff interviews, additional space, computers, and other technology are needed to support the	Explore options for acquiring additional office

Equipment and Space	Concern	provision of mental health services. Additional space will also ensure the privacy and confidentiality of meetings between residents and mental health staff.	space for mental health staff and updated computer systems/programs.
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