

A. Type of Facility Reviewed

- ICE Service Processing Center
 ICE Contract Detention Facility
 ICE Intergovernmental Service Agreement

B. Current Inspection

Type of Inspection
 Field Office HQ Inspection
 Date[s] of Facility Review
5/14/2019 - 5/16/2019

C. Previous/Most Recent Facility Review

Date[s] of Last Facility Review
5/1/2018 - 5/3/2018
 Previous Rating
 Superior Good Acceptable Deficient At-Risk

D. Name and Location of Facility

Name
Suffolk County House of Correction
 Address (Street and Name)
20 Bradston Street
 City, State and Zip Code
Boston, MA 02118
 County
Suffolk
 Name and Title of Chief Executive Officer (Warden/OIC/Supt.)
 [Redacted]
 Telephone # (Include Area Code)
 [Redacted]
 Field Office / Sub-Office (List Office with oversight responsibilities)
Burlington, Massachusetts
 Distance from Field Office
12 miles

E. ICE Information

Name of Inspector (Last Name, Title and Duty Station)
 [Redacted] / **LCI/ Detainee Rights SME / Nakamoto Group**
 Name of Team Member / Title / Duty Location
 [Redacted] / **Medical SME / Nakamoto Group**
 Name of Team Member / Title / Duty Location
 [Redacted] / **Safety SME / Nakamoto Group**
 Name of Team Member / Title / Duty Location
 [Redacted] / **Security SME / Nakamoto Group**
 Name of Team Member / Title / Duty Location
 [Redacted] / **Medical SME / Nakamoto Group**

F. CDF/IGSA Information Only

Contract Number [Redacted] Date of Contract or IGSA [Redacted]
 Basic Rates per Man-Day [Redacted]
 Other Charges: (If None, Indicate N/A)
 [Redacted]

Estimated Man-days Per Year:
 [Redacted]

G. Accreditation Certificates

List all State or National Accreditation[s] received:
A.C.A. / N.C.C.H.C. / P.R.E.A.
 Check box if facility has no accreditation[s]

H. Problems / Complaints (Copies must be attached)

The Facility is under Court Order or Class Action Finding
 Court Order Class Action Order
 The Facility has Significant Litigation Pending
 Major Litigation Life/Safety Issues
 Check if None.

I. Facility History

Date Built [Redacted]
 Date Last Remodeled or Upgraded [Redacted]
 Date New Construction / Bed space Added [Redacted]
 Future Construction Planned
 [Redacted] [Redacted] Date: [Redacted]
 Current Bed space [Redacted] Future Bed space (# New Beds only)
 Number: [Redacted] Date: [Redacted]

J. Total Facility Population

Total Facility Intake for previous 12 months [Redacted]
 Total ICE Man-days for Previous 12 months [Redacted]

K. Classification Level (ICE SPCs and CDFs Only)

| | L-1 | L-2 | L-3 |
|--------------|-----|-----|-----|
| Adult Male | N/A | N/A | N/A |
| Adult Female | N/A | N/A | N/A |

L. Facility Capacity

| | Rated | Operational | Emergency |
|------------|------------|-------------|------------|
| [Redacted] | [Redacted] | [Redacted] | [Redacted] |

M. Average Daily Population

| | ICE | USMS | Other |
|------------|------------|------------|------------|
| [Redacted] | [Redacted] | [Redacted] | [Redacted] |

N. Facility Staffing Level

Security: [Redacted] Support: [Redacted]

Significant Incident Summary Worksheet

For Nakamoto to complete its review of your facility, the following information must be completed prior to the scheduled review dates. The information on this form should contain data for the past twelve months in the boxes provided. The information on this form is used in conjunction with the ICE Detention Standards in assessing your Detention Operations against the needs of the ICE and its detained population. This form should be filled out by the facility prior to the start of any inspection. Failure to complete this section will result in a delay in processing this report and the possible reduction or removal of ICE' detainees at your facility.



| <i>Incidents</i> | <i>Description</i> | Jan – Mar | Apr – Jun | Jul – Sept | Oct – Dec |
|--|--|-----------|-----------|------------|-----------|
| Assault: Offenders on Offenders ¹ | Types (Sexual ² , Physical, etc.) | Physical | Physical | Physical | Physical |
| | With Weapon | 0 | 0 | 0 | 0 |
| | Without Weapon | 3 | 2 | 2 | 1 |
| Assault: Detainee on Staff | Types (Sexual Physical, etc.) | 0 | 0 | 0 | 0 |
| | With Weapon | 0 | 0 | 0 | 0 |
| | Without Weapon | 0 | 0 | 0 | 0 |
| Number of Forced Moves, incl. Forced Cell moves ³ | | 0 | 1 | 0 | 0 |
| Disturbances ⁴ | | 0 | 0 | 0 | 0 |
| Number of Times Chemical Agents Used | | 0 | 0 | 0 | 0 |
| Number of Times Special Reaction Team Deployed/Used | | 0 | 0 | 0 | 0 |
| # Times Four/Five Point Restraints applied/used | Number/Reason (M=Medical, V=Violent Behavior, O=Other) | 0 | 1 | 0 | 0 |
| | Type (C=Chair, B=Bed, BB=Board, O=Other) | N/A | C | N/A | N/A |
| Offender / Detainee Medical Referrals as a result of injuries sustained. | | 0 | 1 | 0 | 0 |
| Escapes | Attempted | 0 | 0 | 0 | 0 |
| | Actual | 0 | 0 | 0 | 0 |
| Grievances: | # Received | 28 | 8 | 22 | 13 |
| | # Resolved in favor of Offender/Detainee | 6 | 3 | 0 | 1 |
| Deaths | Reason (V=Violent, I=Illness, S=Suicide, A=Attempted Suicide, O=Other) | N/A | A | N/A | N/A |
| | Number | 0 | 1 | 0 | 0 |
| Psychiatric / Medical Referrals | # Medical Cases referred for Outside Care | 13 | 20 | 3 | 9 |
| | # Psychiatric Cases referred for Outside Care | 0 | 0 | 0 | 1 |

¹ Any attempted physical contact or physical contact that involves two or more offenders

² Oral, anal or vaginal penetration or attempted penetration involving at least 2 parties, whether it is consenting or non-consenting

³ Routine transportation of detainees/offenders is not considered "forced"

⁴ Any incident that involves four or more detainees/offenders, includes gang fights, organized multiple hunger strikes, work stoppages, hostage situations, major fires, or other large-scale incidents.

| DHS/ICE Detention Standards Review Summary Report | | | | |
|--|-------------------------------------|--------------------------|--------------------------|-------------------------------------|
| 1. Acceptable | 2. Deficient | 3. At Risk | 4. Repeat Finding | 5. Not Applicable |
| Legal Access Standards | | | | |
| 1. Access to Legal Materials | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 2. Group Presentations on Legal Rights | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 3. Visitation | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 4. Telephone Access | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Detainee Services | | | | |
| 5. Admission and Release | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 6. Classification System | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 7. Correspondence and Other Mail | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 8. Detainee Handbook | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 9. Food Service | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 10. Funds and Personal Property | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 11. Detainee Grievance Procedures | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 12. Issuance and Exchange of Clothing, Bedding, and Towels | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 13. Marriage Requests | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 14. Non-Medical Emergency Escorted Trip | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| 15. Recreation | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 16. Religious Practices | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 17. Voluntary Work Program | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Health Services | | | | |
| 18. Hunger Strikes | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 19. Medical Care | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 20. Suicide Prevention and Intervention | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 21. Terminal Illness, Advanced Directives and Death | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Security and Control | | | | |
| 22. Contraband | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 23. Detention Files | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 24. Disciplinary Policy | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 25. Emergency Plans | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 26. Environmental Health and Safety | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 27. Hold Rooms in Detention Facilities | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 28. Key and Lock Control | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 29. Population Counts | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 30. Post Orders | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 31. Security Inspections | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 32. Special Management Units (Administrative Segregation) | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 33. Special Management Units (Disciplinary Segregation) | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 34. Tool Control | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 35. Transportation (Land management) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| 36. Use of Force | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 37. Staff / Detainee Communication (Added August 2003) | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 38. Detainee Transfer (Added September 2004) | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

All findings (Deficient and At-Risk) require written comment describing the finding and what is necessary to meet compliance.



LCI Review Assurance Statement

By signing below, the Lead Compliance Inspector (LCI) certifies that all findings of noncompliance with policy or inadequate controls contained in the Inspection Report are supported by evidence that is sufficient and reliable. Furthermore, findings of noteworthy accomplishments are supported by sufficient and reliable evidence. Within the scope of the review, the facility is operating in accordance with applicable law and policy, and property and resources are efficiently used and adequately safeguarded, except for the deficiencies noted in the report.

| | |
|--|-------------------------|
| Lead Compliance Inspector: (Print Name) [REDACTED] | Signature [REDACTED] |
| Title & Duty Location Lead Compliance Inspector, The Nakamoto Group, Inc. | Date 5/16/2019 |

Team Members

| | |
|--|---|
| Print Name, Title, & Duty Location [REDACTED], Safety SME, The Nakamoto Group, Inc. | Print Name, Title, & Duty Location [REDACTED], Medical SME, The Nakamoto Group, Inc. |
| Print Name, Title, & Duty Location [REDACTED], Security SME, The Nakamoto Group, Inc. | Print Name, Title, & Duty Location [REDACTED], Medical SME, The Nakamoto Group, Inc. |

Recommended Rating:

- Superior
- Good
- Acceptable
- Deficient
- At-Risk

Comments: The Sexual Abuse and Assault Prevention and Intervention Standard was inspected during this inspection but is not referenced in the Standards Review Summary Report. The Standard was rated as Meets Standard for this inspection.

There were two ICE detainee allegations of sexual abuse during this inspection period. One allegation was a result of an altercation that escalated to a sexual harassment by another detainee which was found to be substantiated. The detainee was consequently transferred to another facility. The other allegation involving an ICE detainee occurred while he was held in a Honduran prison in 2011. The detainee refused to provide any further information and was released before the Honduran agency could be informed. Procedures conducted were in accordance with the requirements of the standard.

There were no deaths of an ICE detainee during this inspection period. There was one ICE detainee serious suicide attempt during this inspection period. On 5/10/2019, a 34-year old Hispanic male was seen by a detention officer bleeding from his abdomen from a self-inflicted laceration using a single blade razor. Medical staff responded to the emergency code and the detainee was transferred to the Boston Medical Center emergency room. The detainee sustained an eight-inch laceration on his abdomen. He was treated and discharged from the hospital on the same day. He was placed on mental health watch upon return to the facility. The detainee was transferred to another facility on the same day.

There was one ICE detainee hunger strike during this inspection period. On 8/5/2018, a 35-year old male detainee declared a hunger strike after being in an altercation with another detainee and sustained an injury to his right fifth finger. He demanded that his injury

[REDACTED]

be addressed, which was already being treated, and continued to be on hunger strike. He started to eat after two days and was released from hunger strike by the nurse practitioner. Medical staff continued to provide follow-up care. The medical procedures conducted fully comply with the requirements of the standard.

During this inspection period there were no calculated uses of force, there was one immediate use of force involving an ICE detainee. The detainee was observed with an article of clothing around his neck attempting to hang himself in his cell. Officers took immediate action to remove the article of clothing being used by the detainee and placed him in the restraint chair. All reports and video indicated that force was applied within guidelines of the standard. The medical evaluation was timely and the detainee was not injured.

Oleoresin Capsicum (OC)/pepper spray is available if necessary. Tasers and canines are not used to control ICE detainees.