

March 31, 2021

TO:

Assistant Director Custody Management

FROM:

Lead Compliance Inspector The Nakamoto Group, Inc.

SUBJECT: 180 Day Follow-Up/Annual Inspection of the Teller County Jail

The Nakamoto Group, Inc. performed a 180 Day Follow-Up/Annual inspection for compliance with the National Detention Standards (NDS 2019) of the Teller County Jail in Divide, Colorado, during the period of March 29-31, 2021 This is an IGSA facility.

The inspection was performed under the guidance of the compliance Inspector. Team Members were:

Subject Matter Field	Team Member	
Detainee Rights		
Security		
Medical Care		
Medical Care		
Safety		

Type of Inspection

This is a 180 day follow-up inspection which is performed to determine overall compliance with the ICE NDS 2019 for Over 72 hour facilities. The facility did not receive a rating during the October 2020 Technical Assessment Review (TAR).

Inspection Summary

The Teller County Jail is currently accredited by:

- The American Correctional Association (ACA) No
- The National Commission on Correctional Health Care (NCCHC) No
- The Joint Commission (TJC) No
- Prison Rape Elimination Act (PREA) No

Standards Compliance

The following information is a summary of the standards that were reviewed and overall compliance that was determined as a result of the 180 Day Follow-up compliance inspection:



2020 Technical Assessment	
Meets Standards	N/A
Does Not Meet Standards	N/A
Repeat Finding	N/A
Not Applicable	N/A

2021 180 Day Follow-up/Annual Inspection	
Meets Standards	30
Does Not Meet Standards	1
Repeat Finding	0
Not Applicable	2

The inspection team identified sixty-one (61) deficient components in the following twenty-two (22) standards:

Environmental Health and Safety -5

Admission and Release - 2

Custody Classification – 2

Facility Security and Control – 1

Detainee Funds and Personal Property – 3

Post Orders – 3

Searches of Detainees – 1

Use of Force and Restraints – 3

Special Management Units – 2

Sexual Abuse and Assault Prevention and Intervention – 2

Food Service – 13

Hunger Strikes – 1

Medical Care – 2

Personal Hygiene – 1

Suicide Prevention and Intervention – 2

Disability Identification Assessment, and Accommodation – 9

Recreation - 1

Religious Practices – 1

Visitation - 2

Detainee Handbook – 2

Grievance System – 1

Detention Files – 2

Facility Snapshot/Description

The Teller County Jail is located in Divide, Colorado, approximately 35 miles west of Colorado Springs, Colorado at the northern base of Pikes Peak. The facility is owned by Teller County and operated under the jurisdiction of the Teller County Sheriff's Department.

There were no female ICE detainees housed in the facility during this inspection.

The facility was constructed in 1996 and is enclosed by a twelve-foot chain-link fence. The fenced perimeter is partially monitored via video cameras. The exterior doors of the building are alarmed and con-



trolled by the central control officer. There are 38 cameras throughout the facility that monitor the housing units, common areas, and corridors. All detained movement in the facility is escorted.

The housing units are configured into two-person cells and range in size from ten rooms to sixteen rooms. The facility does not have a special management unit. Detainees that require disciplinary or administrative segregation status are confined to their cells. No ICE detainees were housed in disciplinary or administrative segregation status during the inspection. All general visitation is via video.

Each of the housing units has a dayroom area equipped with one television, and two HomeWAV kiosks which can be used for telephone calls, video visits, sending messages and requests and looking up facility information. There are tables and seating for detainees to eat their meals, socialize, and participate in table games. Detainees have access to outdoor recreation for at least one hour. Detainees are afforded both indoor and outdoor recreation with the required safety procedures implemented due to COVID-19. The facility imposes limitations on the number of detainees in recreation and program areas to ensure the required social distancing.

The one ICE detainee told facility staff that he did not wish to be interviewed. While inspectors were in the housing unit they approached him and he agreed to speak to them. He stated that he was being treated well and had no concerns. He stated that he had not filed any grievances but was aware of the process and he knew how to contact the OIG but had not contacted them. He stated that medical staff were responsive to his requests and the food was okay. He also stated he knew how to request access to the law library.

Health services are provided by Southern Health Partners, Inc. Food services are provided by Summit Food Service. All other services are provided by Teller County employees. The facility does not charge ICE detainees co-pays for medical, mental health, or dental care.

Due to COVID-19, this inspection was conducted as a hybrid inspection with three inspectors onsite and two working remotely. The facility provided the inspection team all requested documentation and photographs as evidence of practices and procedures within the facility. In addition to these materials, staff were interviewed by the inspection team. All staff interviewed were well versed in facility policy and were responsive to all requests made by the inspection team. It was noted that the Technical Assessment Review (TAR) was conducted using the NDS 2000 standards. The facility transitioned to the NDS 2019 standards soon after the TAR and is still in the process of revising policies and procedures.

The facility has a COVID-19 prevention program in place and there are currently no detainees who have tested positive for COVID-19.

Areas of Concern/Significant Observations

Standard 4.7 - Disability Identification, Assessment, and Accommodation - Rated Does Not Meet Standard

Policy: This Detention Standard protects against disability discrimination by ensuring that detainees with a disability have an equal opportunity to participate in, access, and enjoy the benefits of the facility's programs, services, and activities.

Finding: The facility has not developed policy and procedures to address the requirements of this standard.



Recommendation: Policy and procedure should be developed to ensure that detainees with a disability have an equal opportunity to participate in, access, and enjoy the benefits of the facility's programs, services, and activities.

Recommended Rating and Justification

The Lead Compliance Inspector recommends that the facility receive a rating of Meets Standards. The facility complies with the ICE National Detention Standards (NDS 2019) unless unobserved practices and conditions are contrary to what was reported to the inspection team. One standard was found Does Not Meet Standard and two (2) standards were Not Applicable (N/A). All remaining thirty (30) standards were found to Meet Standards.

LCI Assurance Statement

The findings of compliance and non-compliance are accurately and completely documented on the G-324 Inspection Form and are supported by documentation in the inspection file. A telephone call-in out brief was conducted with the facility. In addition to the entire Nakamoto Group Inspection Team, the following participated in the conference call:

- ICE Officials –
- Facility staff –



Lead Compliance Inspector March 31, 2021

Printed Name of LCI

Date