



August 19, 2021

TO: Monica S. Burke  
Acting Assistant Director Custody Management

FROM: [REDACTED]  
Lead Compliance Inspector  
The Nakamoto Group, Inc.

SUBJECT: **Annual Inspection of the Teller County Jail**

The Nakamoto Group, Inc. performed an annual inspection for compliance with the ICE National Detention Standards (NDS) 2019 of the Teller County Jail in Divide, Colorado during the period of August 17-19, 2021. This is an IGSA facility.

The annual inspection was performed under the guidance of [REDACTED] Lead Compliance Inspector. Team Members were:

Subject Matter Field	Team Member
Security	[REDACTED]
Detainee Rights	[REDACTED]
Medical Care	[REDACTED]
Safety	[REDACTED]
Medical	[REDACTED]

### **Type of Inspection**

This is a scheduled hybrid annual inspection which is performed to determine overall compliance with the ICE NDS 2019 for over 72-hour facilities. The facility received a previous rating of Meets Standards during the March 2021 inspection.

### **Inspection Summary**

The Teller County Jail is currently accredited by:

- The American Correctional Association (ACA) – No
- The National Commission on Correctional Health Care (NCCCHC) – No
- The Joint Commission (TJC) – No
- Prison Rape Elimination Act (PREA) – No

### **Standards Compliance**

The following information is a summary of the standards that were reviewed and overall compliance that was determined as a result of the March, 2021 NDS 2019 180 day follow-up/annual inspection and the August, 2021 NDS 2019 annual inspection.



<i>2021 March Annual Inspection</i>		<i>2021 August Annual Inspection</i>	
Meets Standards	30	Meets Standards	31
Does Not Meet Standards	1	Does Not Meet Standards	0
Repeat Finding	0	Repeat Finding	0
Not Applicable	2	Not Applicable	2

The inspection team identified eighteen (18) deficient components in the following seven (7) standards:

- Environmental Health and Safety – 5, all of which are repeat findings
- Admission and Release – 1, which is a repeat finding
- Detainee Funds and Personal Property – 2, both are repeat findings
- Use of Force and Restraints – 3, two of which are repeat findings
- Food Service – 5, four of which are repeat findings
- Detainee Handbook – 1, which is a repeat finding
- Grievance System – 1

### **Facility Snapshot/Description**

The Teller County Jail is located in Divide, Colorado approximately 35 miles west of Colorado Springs, Colorado at the northern base of Pikes Peak. The facility is owned by Teller County and operated by the Teller County Sheriff's Department. The facility [REDACTED] houses adult male and female detainees of all classification levels for ICE, U. S. Marshals Service, Colorado Department of Corrections, and Teller County [REDACTED]

The facility was constructed in 1996 and is enclosed by a twelve-foot chain-link fence. The fenced perimeter is partially monitored via video cameras. The exterior doors of the building are alarmed and controlled by the central control officer. There are 38 cameras throughout the facility that monitor the housing units, common areas, and corridors. All detainee movement in the facility is escorted.

The housing units are configured into two-person cells and range in size from ten rooms to sixteen rooms. The facility does not have a special management unit. Detainees that require disciplinary or administrative segregation status are confined to their cells. No ICE detainees were housed in disciplinary or administrative segregation status during the inspection. All general visitation is via video.

Each of the housing units has a dayroom area equipped with one television and two HomeWAV kiosks which can be used for telephone calls, video visits, sending messages and requests, and looking up facility information. There are tables and seating for detainees to eat their meals, socialize, and participate in table games. Detainees have access to outdoor recreation for at least one hour. Detainees are afforded both indoor and outdoor recreation with the required safety procedures implemented due to COVID-19. The facility imposes limitations on the number of detainees in recreation and program areas to ensure the required social distancing.



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Five confidential detainee interviews were conducted. The detainees stated that medical staff were responsive to their requests and the food was acceptable. All detainees had received and signed a receipt for the National Detainee Handbook and knew how to access the local handbook on the kiosk. Most of the detainees had not accessed the law library but knew how to do it if needed. Religious programming has been suspended due to COVID-19 conditions but they knew access to religious articles were available to them. There were no concerns raised about COVID-19 protocols and the safety measures required of the detainee population. All detainees interviewed were familiar with the detainee grievance system, but none had used it. All detainees interviewed were also familiar with the OIG Hotline number, but none had used it either.

Sanitation was observed to be above average in all areas of the facility by the on-site inspection team.

Health services are provided by Southern Health Partners, Inc. Food services are provided by Summit Food Service. All other services are provided by Teller County employees. The facility does not charge ICE detainees co-pays for medical, mental health, or dental care.

### **Areas of Concern/Significant Observations**

There were no areas of concern or significant observations. This inspection was conducted as a hybrid. Four inspectors conducted the inspection on-site. The other inspector was unable to personally observe practices and procedures within the facility but was able to interview staff and review files.

### **Recommended Rating and Justification**

The Lead Compliance Inspector recommends that the facility receive a rating of Meets Standards unless unobserved practices and conditions are contrary to what was reported to the inspection team. The facility complies with the ICE National Detention Standards (NDS) 2019. No (0) standards were found Does Not Meet Standards and two (2) standards were Not Applicable (N/A). All remaining thirty-one (31) standards were found to Meet Standards.

### **LCI Assurance Statement**

The findings of compliance and noncompliance are accurately and completely documented on the G-324 Inspection Form and are supported by documentation in the inspection file. An out brief was conducted. Inspector 23 participated telephonically. In addition to [REDACTED] from the Nakamoto Group, Inc., the following participated in person:

- ICE Officials – [REDACTED]
- Facility Staff – [REDACTED]

[REDACTED] August 19, 2021  
LCI Date